

Phone Directory and Information

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit phoenix.gov for detailed city information.

EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency.....	9-1-1
Crime Stop (Police).....	262-6151
Gas Leaks - Southwest Gas.....	271-4277
Police (Crime Stop).....	262-6151
Police (General Information).....	262-7626
Poison Control.....	253-3334
or.....	1-800-222-1222
Power Outages	
APS.....	371-7171
SRP.....	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.....	262-6691
Nights, weekends, holidays.....	261-8000
Traffic Signals, Malfunctioning.....	262-6021
Water Leaks, Broken Hydrants &	
Water Mains Emergency.....	261-8000



City of Phoenix

Phoenix City Council	
Mayor Kate Gallego.....	602-262-7111
mayor.gallego@phoenix.gov	
Ann O'Brien, District 1.....	602-262-7444
council.district.1@phoenix.gov	
Jim Waring, District 2.....	602-262-7445
council.district.2@phoenix.gov	
Debra Stark, District 3.....	602-262-7441
council.district.3@phoenix.gov	
Laura Pastor, District 4.....	602-262-7447
council.district.4@phoenix.gov	
Betty Guardado, District 5.....	602-262-7446
council.district.5@phoenix.gov	
Kevin Robinson, District 6.....	602-262-7491
council.district.6@phoenix.gov	
Carlos Galindo-Elvira, District 7.....	602-262-7492
council.district.7@phoenix.gov	
Kesha Hodge Washington, District 8.....	602-262-7493
council.district.8@phoenix.gov	
Garbage/Trash Service.....	602-262-6251
Landfill/Disposal Information.....	602-262-6251
Recycling.....	602-262-6251
Water/Wastewater.....	602-262-6251

Published by the City of Phoenix
Communications Office
200 W. Washington St.
Phoenix, AZ 85003
602-262-7176
phoenix.gov

For alternate format/reasonable accommodations, call 602-262-7176 or 7-1-1 Friendly. Find us online at www.phoenix.gov

All numbers are in 602 area code unless indicated

Abandoned Vehicles
Streets, Alleys.....262-6151

ADA Concerns.....262-7486

Airport (Sky Harbor International)
24-hour Switchboard.....273-3300
Noise Information.....844-244-7430
Paging.....273-3456
Parking.....273-4545

Alley
Repair or Grading, Hazards,
Permit for Dust Proofing.....262-6441
Trash in Alley.....262-6251

Animals
Barking Dogs.....262-6466
Dead Animal.....262-6791
Dog Licenses
(Maricopa County).....506-7387
Horses-Lot Too Small.....534-4444
Rabies (Maricopa County).....506-7387

Annexations.....256-3245

Arson
Report Arson-caused
Fires.....26-ARSON, 262-6774

Arts & Culture.....262-4637

Blight/Property Maintenance
Violations.....534-4444

Blue Stake (811).....8-1-1 or
(call before you dig).....263-1100

Budget & Research.....262-4800

Building Inspection & Permits
(See Construction Permits)

Buildings, Open/Vacant.....534-4444

Building Safety
Non Permitted Construction.....262-7884
Permit Records.....262-7800

Bus & Alternative Transit Services
Phoenix Dial-A-Ride.....253-4000
Ride Share (carpool/vanpool).....262-7433
Reduced Fare Certification
(youth 6-18, seniors 65 and
older, and persons with
disabilities).....253-5000
Route & Schedule
Information.....253-5000
Taxi Programs (for seniors &
people with disabilities).....801-1160

Cable TV
If problems aren't resolved
by cable companies.....495-0102

C.A.R.E.S. (PHX).....262-6251

City Clerk.....262-6811

City Council.....262-7029
Mayor Kate Gallego.....262-7111
District 1 Ann O'Brien.....262-7444
District 2 Jim Waring.....262-7445
District 3 Debra Stark.....262-7441
District 4 Laura Pastor.....262-7447
District 5 Betty Guardado.....262-7446
District 6 Kevin Robinson.....262-7491
District 7 Carlos Galindo-Elvira.....262-7492
District 8 Kesha Hodge Washington...262-7493

City Court (See Municipal Court)

City Manager.....262-6941

City Prosecutor.....262-6461

College Depot.....261-8847

Community & Economic
Development.....262-5040

Conservation (water).....261-8367

Construction Noise
General Information.....262-7811
After Hours.....320-1071

Construction Permits
Commercial Property.....262-7811
On Private Property.....262-7884
On Right of Way.....262-6551

County (See Maricopa County)	Fire Administration.....262-6297	Volunteer Income Tax Assistance (VITA) Program262-4520
Damage Claim Against the City262-5054	Fire Prevention.....262-6771	Libraries
Dial-A-Ride253-4000	Fire Department Ambulance Billing Information.....261-8414	Burton Barr Central Library - 1221 N. Central Ave.....262-4636
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Disabled Services (Special Populations)	Flood Plain Management (zones).....262-4960	Agave - 23550 N. 36th Ave.....262-4636
Dial.....7-1-1 Friendly	Garbage262-6251	Century - 1750 E. Highland Ave.....262-4636
Discrimination Complaints262-7486	Barrel Repair	Cesar Chavez - 3635 W. Baseline Rd.....262-4636
Domestic Violence534-2120	Green Barrel/Alley Collection	Cholla - 10050 Metro Pkwy. East.....262-4636
Drainage	Household Hazardous Waste	Desert Broom - 29710 N. Cave Creek Rd.....262-4636
Clogged Street Drain.....262-6441	Illegal Dumping	Desert Sage - 7602 W. Encanto Blvd.....262-4636
Drainage Plan Review	Recycling (blue barrel/drop off)	Harmon - 1325 S. Fifth Ave.....262-4636
Project Engineering.....262-6551	Trash Services	Ironwood - 4333 E. Chandler Blvd.....262-4636
Flood Plain Management.....262-4960	Transfer Stations	Juniper - 1825 W. Union Hills Dr.....262-4636
Dust	Graffiti on Public Art262-4637	Mesquite - 4525 E. Paradise Village Pkwy. North.....262-4636
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Permits - (Maricopa County Air Quality Department).....506-6010	Graffiti Busters534-4444	Palo Verde - 4402 N. 51st Ave.....262-4636
Vehicles on Private	Graffiti in Parks262-6862	Saguaro - 2808 N. 46th St.....262-4636
Unpaved Lots.....534-4444	Head Start262-4040	South Mountain - 7050 S. 24th St.....262-4636
Illegal Alley Traffic.....262-6151	Historic Preservation261-8699	Yucca - 5648 N. 15th Ave.....262-4636
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General Information.....495-5700	Discrimination.....262-7486	For Private Citizens at Park Facilities.....262-6861
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AZ at Work	Public Housing.....262-6794	Regulatory Licenses:
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Environmental Programs	C.A.R.E.S. (PHX).....262-6251	Sidewalk Vending (downtown).....262-4638
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Family Advocacy Center534-2120	Senior Service Intake Line.....262-6631	
Child Abuse.....534-2120	Emergency Utility & Rental Assistance.....534-AIDE(2433)	
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In Disrepair or Over-height.....534-4444	City Switchboard.....262-3111	
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Film Office262-4850	Keep Phoenix Beautiful262-4820	
Fires	Landlord & Tenant Program ...262-7210	
To Report Fires.....9-1-1		

**Mayor's Commission on
Disability Issues**.....262-7716

Municipal Court

General Court/Case
Information.....262-6421
Jury Information.....534-9931
Orders of Protection/Injunctions
Against Harassment/Vicious
Animals.....262-7120

Neighborhood Services Department

General Information.....534-4444
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Neighborhood Preservation.....534-4444
Neighborhood Specialist
Program.....534-4444

Odor-Industrial & Commercial

(Maricopa County
Environmental Services).....372-2703

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Parks & Recreation.....262-6861

Community Centers &
Recreation.....262-6862
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North Mountain Parks
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Papago Park
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South Mountain
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Encanto (18 hole).....534-6823
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GCU.....623-846-4022
Palo Verde.....534-6823
Papago.....275-8428
Natural Resource Division.....495-5458
Park Rangers.....262-6861 or 495-5458
Parks.....262-6862
Automated phone directory...262-6861
Phoenix Center for the Arts -
1202 N. Third St.....254-3100
Pueblo Grande Museum &
Cultural Park -
4619 E. Washington St.....495-0901
Recreation Program
Information.....262-6861
Softball Programs.....262-6483
Tennis Center -
6330 N. 21st Ave.....249-3712

PHX 11/know99 (city TV).....261-8937

Phoenix Convention Center...262-6225
Box Office.....262-7272

Phoenix Human Relations

Commission.....262-7716

Phoenix Women's

Commission.....262-7716

Planning & Development.....262-7131

General Plan.....262-6882

Police

Auto Theft.....262-6674
Blockwatch.....495-0597
Centralized Booking.....262-6657
Chief's Office.....262-7626
Community Relations.....495-5976
Crime-Free Multi-Housing
Program.....495-6897
Crime Stop.....262-6151
Drug Activity
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Explorers Program.....534-6834
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General Information.....262-7626
Violent Crimes (assaults, gangs,
homicide, robbery).....262-6141
Impounded Property.....261-8371
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Complaints.....438-6625
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Black Mountain.....495-5002
Cactus Park.....495-5009
Central City.....495-5005
Desert Horizon.....495-5006
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Maryvale.....495-5008
Mountain View.....495-5007
South Mountain.....495-5004
Professional Standards Bureau
(complaints, commendations)...262-4580
Records Information for Public
(accident reports, police
reports, statistics).....534-1127
Reporting Crime to Police
Emergencies.....9-1-1
Non-emergencies.....262-6151
Reserves Program.....534-9000
Silent Witness.....480-948-6377
or.....1-800-343-TIPS
Speeding & Recurring
Traffic Issues.....534-SPEED (7733)
Traffic Enforcement Information
North.....495-5001
South.....495-5855
Traffic Safety Complaints,
Neighborhoods.....534-7733
Vehicle Impounds.....262-7905
Vehicle Permits (overdimensional,
overweight vehicles).....262-6099

Potholes.....262-6441

Private Property

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Lot Dimensions.....256-3487

Public Transit

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Ride Share (carpool/vanpool)...262-7433
(See also Bus Service)

Purchasing.....262-7181

Prospective City Suppliers.....262-1819

Real Estate Division.....262-6267

Recycling

(blue barrel/drop off).....262-6251

Redevelopment Programs.....262-5040

Renter/Landlord Counseling...262-7210

Retirement Services.....534-4400

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Senior Programs

Senior Centers.....262-7379

Sewers (Sanitary)

Clogged Sanitary Sewers
Weekdays,
6 a.m. to 4:30 p.m.....262-6691
Nights, Weekends, Holidays.....261-8000
Sanitary Sewer Improvement
Districts.....262-4053
Sewer Tap Application.....262-6551
Sewer Billing Information.....262-6251

Sidewalks

Information.....262-4053

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Illegal Signs.....534-4444
Regulation & Permits.....495-0301
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Sister Cities.....534-3751

Snake Removal

Phoenix Herpetological
Society.....550-1090
Arizona Herpetological
Society.....480-894-1625

Social Assistance

Emergency Food, Clothing,
Transportation or
Counseling.....262-6666

Special Assessment

Payments.....262-6876

**State of Arizona
Government**.....542-4900

Storm Drains, Lines

Clogged.....262-6441
Illegal Dumping, Water.....262-6441
Information.....256-3190

Storm Flooding – Streets & Alleys

(24 hours).....262-6441

Street Lighting Installation,

Repairs, Maintenance.....495-5125

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Abandonment of Alleys.....256-3487
Block Party Permit.....534-5369
Flooding (24 hours).....262-6441
General Repair or Grading.....262-6441
Improvement District
(local streets).....262-4053
Request for Closure.....262-6235
Request for Marking Streets &
Crosswalks.....262-4659
Street Hump Program.....262-4659
Street Sweeping (including
glass, accident debris).....262-6441
Visibility Blocked at
Intersection.....262-4659

Symphony Hall Box Office.....262-7272

Taxes

Property Taxes (County).....506-8511
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Information Line.....262-6785
Tenant (Renter) Information.....262-7210

Traffic & Parking.....262-4659

Traffic Court - Civil & Criminal
Cases.....262-6421

Traffic Signals

Request for Installation.....262-4659
Report of Damage or
Malfunction (24 hours).....262-6021

Traffic Signs

Installation, Damage Report.....262-4659
Downed Stop Signs.....262-6449

Trash Services.....262-7251

Trees Maintained by City Only

Trimming, Removal or.....495-3762
Permit for Planting
in Right of Way.....534-9898
Trees in Street (overgrown).....262-4659

Utilities.....8-1-1 or
**(Before you dig -
formerly Blue Stake)**.....263-1100

Vehicles

Abandoned, Public Property
(streets/alleys).....262-6151
Inoperable, Private Property.....534-4444

Village Planning

Committees.....534-3753

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Boards & Commissions.....262-7111
Fire Cadets.....534-4488
Head Start Program.....262-4040
Libraries.....534-6623
Parks/Recreation.....262-6862
Police Reserves Program.....534-9000

Reading.....256-4388

Voter Registration

Maricopa County.....506-1511

Water

City Services Bill
(past & current).....262-6251
Emergency (nights,
weekends, holidays).....261-8000
8 a.m. - 5 p.m.
Monday through Friday
New Accounts, Turn-offs.....262-6251
Pressure or Quality.....262-6251
Stormwater Hotline.....256-3190
Water Conservation.....261-8367
Water in Streets/Irrigation
Flooding.....262-6251
Water Leaks, Broken Hydrants
& Water Mains.....262-6251
Water Meters & Taps.....262-6551

Weeds/Grass Over

6 Inches High.....534-4444

Women's Commission.....262-7716

Youth Programs

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Parks & Recreation
After-School Programs.....262-7370

Zoning

Rezoning Applications.....262-7131
Variances & Use Permits.....262-7131
Violation Complaints.....534-4444

