

Kind words from the customers that we serve:

"You all deserve more praise than I can put into words..."

"Your kindness and presence was greatly appreciated. I am not sure I would have made it through that horrible night my father passed away without your help."

"You will never know how much help you were to my daughter and I. You just couldn't have done anything better..."

"I thank you for your caring concern for me and my family. I'm glad to have met such loving people who could be so friendly and concerned for me."

Quotes from former interns:

"The PFD/CR allowed me to have a very comprehensive internship experience that incorporated counseling, crisis intervention and social work skill development. I appreciated being a part of an organization and program that was genuinely committed to helping their community in times of crisis."

Carrie

"My internship at the Community Assistance Program provided me with valuable skills for my tool box and personal enrichment. I gained practical experience which required a high level of commitment and competence. You will get out of this internship what you put into it."

Michelle



For information contact:

City of Phoenix Fire Department
Community Assistance Program
4056 E. Washington Street
Phoenix, AZ 85034
602-261-8849 (office)
602-495-0137 (fax)

or visit the

City of Phoenix Fire Department web site
for an application at:
phoenix.gov/fire/caprogram.html

Our Family Helping Your Family

For additional information, or a copy of this publication in an alternate format, contact the Phoenix Fire Department at 602-256-3179/voice or 602-495-5555/TTY

July 2009



Community Assistance Program



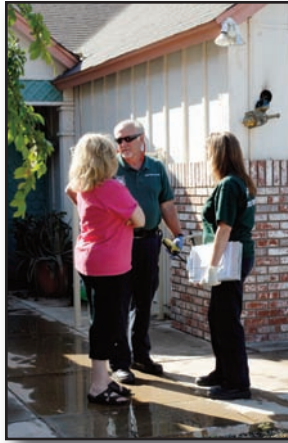
Internship Program

City of Phoenix Fire Department
Community Assistance Program
4056 E. Washington Street
Phoenix, AZ 85034
602-261-8849 (office)

Crisis Response Van

This program provides 24-hour on-scene crisis intervention and victim assistance services to the citizens of the Greater Phoenix area.

The CR units are staffed with an EMT and a BHS and are housed in fire stations throughout Phoenix. Our teams work in partnership with fire and police personnel as well as various social service agencies to provide excellent customer service.



Intern / Behavioral Health Specialist (BHS)

- Provide immediate crisis intervention, victim assistance and emotional support
- Provide resources and referrals to customers
- Bridge the communication between customers, fire and police departments
- Learn skills to enhance your social work/counseling career
- Develop solution focused brief therapy skills



Minimum Requirements

- Be at least 21 years of age and referred by your school
- Possess a valid Arizona driver's license
- Pass an annual driving record and background check
- Complete all required training
- Work 20% more hours than your school requires
- Attend monthly group supervision
- Participate in 1:1 supervision

Required Training:

Orientation Course:

- ❖ Held once a month

Regional Training:

- ❖ Classes are held 3 nights a week for 3 weeks from 5:30 p.m. to 9:30 p.m.

Weekend Training:

- ❖ Saturday and Sunday from 9:00 a.m. to 4:00 p.m.
- ❖ Interns have 30 days to complete training