

Human Resources

Mission Statement

The Human Resources Department partners with departments and employees to hire, compensate, support, and develop a diverse workforce that is dedicated to delivering high-quality services to the community.

Key Services

Employment services, employee development, labor relations, benefits & wellness, employee safety, classification & compensation, and HR policy and records maintenance

Qualified Applicants

Target: 80%

YTD Average: 88.3%

Goal:

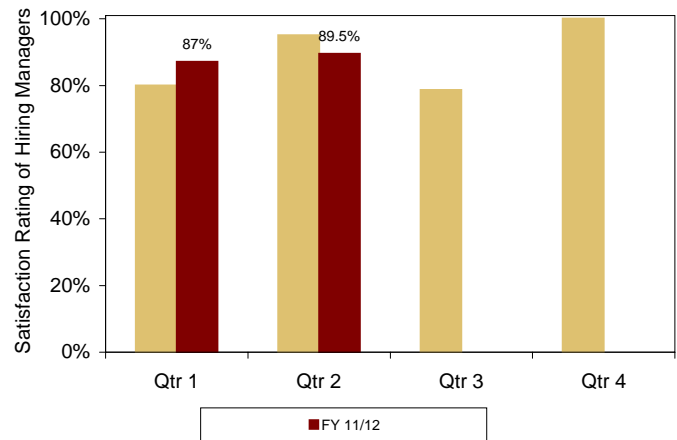
Establish an eligible list of highly-qualified applicants for hiring

Target:

80% or higher satisfaction rating from hiring managers

Significance:

A highly-qualified eligible list helps managers hire the "best and brightest" among interested applicants which, in turn, ensures high quality service to our customers.



Employee Retention

Target: 8% or lower

YTD Average: 5.4%

Goal:

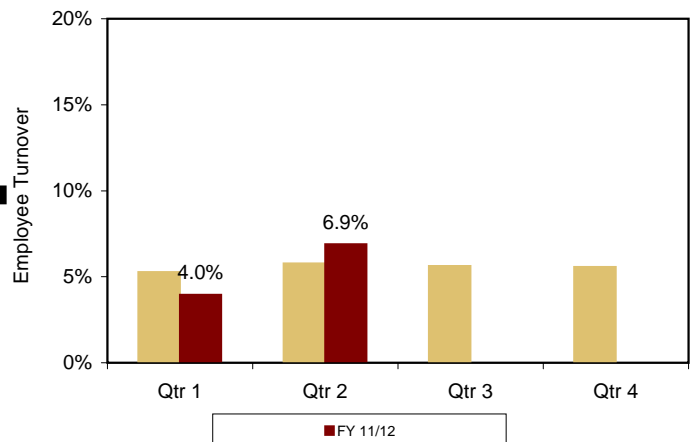
Maintain a lower employee turnover

Target:

Quarterly employee turnover rate at or below 8%

Significance:

A lower employee turnover rate is reflective of an engaged and satisfied workforce.



Innovation & Improvement

Target: 116

YTD Received: 66

Goal:

Increase the number of employee suggestions received

Target:

116 or more employee suggestions received

Significance:

Increasing the number of employee suggestions provides employees with an opportunity and an incentive to improve efficiency of city operations and services.

