

Request for Sewer Fee Adjustment

Sewer fees are based on a percentage of your actual water use for the months of January, February, and March. The City includes a standard deduction for water used for landscape during those months. This percentage will vary based on weather conditions. You may be eligible for a Sewer Fee Adjustment based on your total landscape area, any leaks repaired, or if a pool is filled or repaired during the months of January, February, and March. Based on the size of your landscape area, the City adds an allocation for trees and shrubs.

No rate adjustment will be made for months prior to the date this form was completed and received by the Water Customer Services Division. This form is to be completed each year an adjustment is warranted. Upon approval of your appeal, your sewer fee will be recalculated and will appear on your next bill or after the July recalculation.

Account Number(s) _____

Service Address _____

Customer Name _____

Customer Contact Information _____

Home _____ Work _____

Fax _____ Email _____

Billing Address _____

Number of Occupants _____ Number of Units _____ Nature of Business _____

Landscape Area:	Number	
Total area of lawn, garden, or shrubs watered during January, February, and March in square feet (length x width)		
	Yes	No
Salt River Project or other irrigation		
Leaks repaired during January, February, or March NOTE: Please include receipt(s) of materials purchased and/or work completed	____/____/____ Date Repaired	
Pool filled or repairs made during January, February, or March. Note: Specify number of gallons used to fill pool	____/____/____ Date Filled	_____ Gallons Used

I am the Customer of Record for this account. I certify that the above information is accurate to the best of my knowledge. I understand the information I provide is subject to verification and if there are errors, I will be charged for incorrect allowances. If the sewer appeal is submitted within sixty days of a new sewer charge being established in July, the adjustment will be retroactive to the July billing.

SIGNATURE _____ Date _____

Questions should be directed to the Water Services Department, Customer Services Division at 602-262-6251. For the convenience of our hearing impaired customers, our TDD number is 602-534-1113.

Return your completed form (and all necessary attachments) to:

City of Phoenix Water Services Department
 Customer Services Division
 c/o Sewer Fee Adjustment
 305 W. Washington Street, 2nd Floor
 Phoenix, AZ 85003-2102

