

# Tips for Citizens when reporting/dealing with Graffiti issues

- ✓ Dial **911** for all graffiti in progress (if possible, keep an eye on the suspects, relaying all information to the 911 operator) ***NEVER*** place yourself in a dangerous position!
  
- ✓ **If you are a victim of graffiti** and there are ***no*** suspects:
  - 1) Call Crime Stop **602-262-6151** and make a police report.
  - 2) In **all** arrest situations, the detective will need a damage estimate from the victim.
  - 3) If you have a digital camera, take photos of the damage and send it to [johnie.meder@phoenix.gov](mailto:johnie.meder@phoenix.gov) please note the report number and address in your e-mail.
  - 4) If you require assistance removing the graffiti, Call Graffiti Busters **602-495-7014**. This is a free service. If you have a homeowners association, call them first to see if they have a volunteer to remove the graffiti.
  
- ✓ **If you see graffiti in your area:**
  - 1) Get the location or address if possible.
  - 2) Make a note of what type of structure it's on, i.e. block wall, wood fence, power pole, utility box, etc.
  - 3) For removal of graffiti on City of Phoenix signs **602-262-6449**.
  - 4) Call Graffiti Busters **602-495-7014**, give them the information and they will place it on their list for removal (keep in mind, Graffiti Busters must obtain permission from the property owner which may delay removal)
  - 5) To obtain a copy of the permission slip in English go to <http://phoenix.gov/NSD/grafeng.pdf>
  - 6) To obtain a copy of the permission in Spanish go to <http://phoenix.gov/NSD/permspa.pdf>
  
- ✓ If you have information on a possible graffiti suspect, call the Graffiti Hotline at **602-262-7327**. We will need:
  - 1) The suspects name
  - 2) How to make contact with them (where can we find them)
  - 3) How you know they are doing the graffiti
  - 4) Is the graffiti currently present somewhere (so the detective can take a photo?)
  - 5) If you are a neighborhood activist who removes graffiti, call 602-262-7327 and provide the area for which you remove graffiti.