



City of Phoenix
HOUSING DEPARTMENT

Complaint/Grievance Form

Date _____ Time _____ Social Security# (last 4 digits) _____
(Or 5555 if no Social Security Number is available)

First Name _____ Last Name _____

Unit Address _____

Phone Number _____

Email _____

Preferred method of communication Email Phone

Please select from the following list:

Briefly describe your complaint or issue

You will be contacted within two business days by a supervisor.

If you do not receive a call back within two business days, please call the Housing Department's main phone line to state you did not receive a return call. A receptionist will notify a supervisor and the assigned Housing Program Representative to ensure your call is returned promptly. When leaving a voice message with the Housing Department, please clearly provide your name and phone number to ensure the call is returned.

Fax completed form to the Housing Department: 602-534-4516

Housing Department Phone: 602-262-6794

You may also file a complaint with the U.S. Department of Housing and Urban Development (HUD) by visiting HUD.gov.