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STABLE OUTLOOK

Visit downtown for work or play during Super Bowl Week

Downtown Phoenix will be buzzing with excitement during the week leading up to Super Bowl XLIX, but keep in mind that the area will be open as usual for work and play.

How will you navigate through Super Bowl-related activities and what do you need to know before traveling downtown? For the latest information, visit azsuperbowl.com or phoenix.gov/azsuperbowl, and follow #SBCentral and #SB49 on social media. Valley Metro also will feature commemorative Super Bowl transit passes and enhanced service information on valleymetro.org.

Super Bowl events will span 12 city blocks in downtown Phoenix. Festivities include:

- Super Bowl Central, Jan. 28 - Feb. 1, a free, family-friendly festival featuring football-themed activities, live entertainment and nightly fireworks.



This 20-foot-tall football will be a focal point of Super Bowl Central in downtown Phoenix

- NFL Experience, Jan. 24 - Feb. 1, the world's largest interactive football theme park at the Phoenix Convention Center.
Super Bowl XLIX will be played at the University of Phoenix Stadium on Feb. 1.

Airport shares tips for upcoming busy travel period

Between now and early February, Phoenix Sky Harbor International Airport will be busy with travelers flying in for Super Bowl XLIX, the Pro Bowl, college bowl games and the Waste Management Phoenix Open Golf Tournament, among other major events.

Here is what you should know if you are flying through Phoenix Sky Harbor:

- Arrive at least two hours before your flight departs. If you are departing Feb. 2, the day after the Super Bowl, arrive at least three hours early.
- Use the 44th Street PHX Sky Train® Station for pick-up and drop-off. There is also a cell phone lot where drivers may wait, free of charge.



PHOENIX SKY HARBOR
INTERNATIONAL AIRPORT

- Take advantage of Early Bag Check, a free service for travelers flying American/US Airways, Southwest or United. Travelers may check their bags before they arrive at the terminal and avoid the ticket counter lines. For more information, including hours of operation at each location, visit skyharbor.com/earlybagcheck.
- Visit tsa.gov for information about what can be placed in your carry-on and make sure you do not have prohibited items in your purse or bag.

We've gone monthly! The Phoenix @ Your Service newsletter, which has been published every other month for the past several years, will now appear monthly with your city services bill. Because we moved to a two-page format from four pages, there is no additional cost with the change. We value your feedback. Please email contactus@phoenix.gov to let us know what you like or don't like about the content and whether you'd like to see PAYS become an online publication only.

February is 'Graffiti Free Phoenix' month

The Neighborhood Services Department and the Anti-Graffiti Task Force are promoting February as "Graffiti Free Phoenix" month. Individuals, neighborhood and corporate organizations are encouraged to join the city to help make Phoenix graffiti free.

Here's how you can make a difference:

- Report graffiti in your community by calling 602-534-4444, extension 1, email blight@phoenix.gov (be sure to include the address if you know it) or click on "report it" on phoenix.gov and complete the online blight reporting form.
- Download the free smartphone app (MyPhxAz); use it to report graffiti and other blight violations.
- Volunteer to remove graffiti by hosting a community cleanup.
- Keep your own property free of graffiti.
- Sign up to take a free Neighborhood College workshop and learn how to use a paint sprayer or pressure washer to remove graffiti.

Free paint and supplies will be provided to any group organizing a community cleanup to wipe out graffiti.

Help spread the word about this effort! Please use the hashtag #GraffitiFreePHX on your personal and neighborhood social media sites. Tweet us at @CityofPhoenixAZ or @PHXNeighborhood with your photos removing graffiti during February.

For more information or to request graffiti-removal supplies, visit phoenix.gov/nsd or call 602-534-4444.

Doing What Matters...

Solid Waste Equipment Operator George Quihuis was servicing an alley in late October when he discovered an elderly woman who had fallen to the ground next to the 300-gallon trash container behind her property.



George Quihuis

Her walker was nearby, but it was clear to George that the woman couldn't lift herself to get to it. George immediately contacted the Public Works dispatch, and stayed with her until the Fire Department responded. Fortunately, she did not suffer any major injuries, thanks to George's quick action.

Hauling trash from her home to the back alley had become difficult for the woman, so George worked with Public Works' customer service to initiate a carry-out service for her.

George has proudly served the residents of Phoenix for nearly nine years. If you know a city employee like George who has gone above and beyond his or her duty, please send us an email with a brief description to contactus@phoenix.gov or call 602-534-1210. If you are interested in learning the requirements and documentation needed to qualify for carry-out service, please call 602-262-7251.

Lights on Central Avenue brightened the holidays

Central Avenue from Camelback Road to Baseline Road was aglow this holiday season, thanks to Lights on Central Avenue supporters. Thank you to the following businesses and individuals who donated to the project:

2800 Tower/Gaedeke Holdings; All City Towing; Austin Commercial; Banner Good Samaritan Medical Center; BMO Bank; Burns & McDonnell; CBRE/Asset Services; Central Arts Plaza/formerly known as Viad Corporate Center; Central United Methodist Church; City Square Tower/Parallel Capital Partners; Davis Enterprises; DOXA; DWL Architects + Planners, Inc.; John Graham; Great American Tower/Everwest Real Estate Partners; Hank Gries Management; Hula's Modern Tiki Restaurant; LBA Realty; Luhrs Tower/Hansji Group; Midtown Museum District; One Camelback Office Tower/Cushman Wakefield; Paradies Phoenix; Pavilions Apartments/Alliance Residential; Phoenix Art Museum; Phoenix Corporate Tower/The Muller Company; Phoenix Financial Plaza/Robert F. Knight and Associates; Phoenix IDA; Pierson Place Historic District; Phoenix Plaza/CBRE/Asset Services; Phoenix Suns; Regency House Condominiums; Honeylou Reznik; Torrez International LLC; TransDevelopment; Wells Fargo Bank; and Westward Ho Apartments.

Police initiative takes aim at thefts from vehicles

A little TLC goes a long way, including preventing thefts from vehicles.

The Phoenix Police Department's new community initiative, "Take it, Lock it, Conceal it," or TLC, is designed to reduce the number of vehicle burglaries in Phoenix.

This type of crime can occur anywhere, at any time. Thieves cannot resist purses, electronics, packages, suitcases and boxes left in plain view inside a vehicle. In addition, thieves can take garage-door openers from a car's sun visor or console and use them to commit home burglaries.

For more information, visit phoenix.gov/police.

Grid Bike Share offers discounted memberships

Grid Bike Share, the city's new bike share program, began with 100-plus bicycles and 27 station locations and continues to expand.

To access one of the distinctive lime green bicycles, you may pay-as-you-go or purchase a membership. Become a member today and receive 20 percent off your membership rate. The promotion code is GRID31633. This offer expires Jan. 31.

To learn more about Grid Bike Share, visit GridBikes.com. Follow/like Grid Bike Share at @GridBikes (Twitter) or facebook.com/Gridbikes.

Know where to place your solid waste container

When placing your trash, recycling and green organics containers curbside for collection, please make sure that the containers are not interfering with pedestrian or vehicular traffic. Here are other helpful reminders:

- Containers must be placed 15 feet away from a parked vehicle and 4 feet away from a permanent obstruction.
- Sidewalks must have at least 32 inches of clearance for pedestrians. If your containers are impeding the required accessibility, please place the containers' wheels against the curb.
- Containers must be placed 4 feet apart from each other.
- To avoid spillage, do not overfill your containers.

Containers must be removed before 5:30 a.m. the day after collection.

Public Works specialists are available to give presentations about proper solid waste placements to your neighborhood. If interested, please call customer service at 602-262-5271.

Adjust timers to save water during the winter

Now that the nights are cooler and longer, outdoor plants and landscaping will need less frequent watering to stay healthy. Overwatering can be harmful to many desert plants. Check sprinklers and irrigation timers regularly to water properly for the season.

If you're thinking of changing home landscaping this winter, try low-water-use plants and place a lawn only where children and pets need it. By helping eliminate unnecessary water waste, you can help ensure sufficient Phoenix water supply now and for the future.

For more water saving tips and information visit: Phoenix.gov/Water. Follow us on Twitter: @PHXWater and Facebook: Facebook.com/PhoenixWaterServices.

Mark Your Calendar

Phoenix Chinese Week, Feb. 9-15. The week's festivities include the free Chinese Week Culture and Cuisine Festival, Feb. 13-15 at Margaret T. Hance Park (East), 1202 N. Third St. The event will feature live entertainment, children's activities, martial arts, food and vendors. For more information, visit phoenixchineseweek.org or call Margaret Anderies-Parker at 480-352-3467.

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