

## City of Phoenix Inventory of Programs

**Department:** Neighborhood Services

**Strategic Plan Area:** Neighborhoods and Livability\*

**Program Name:** Standard Service Area Code Enforcement

**Program Description:**

Standard Service Area Code Enforcement provides complaint based code enforcement citywide. Neighborhood Preservation staff are responsible for assuring compliance with the Neighborhood Preservation and Zoning Ordinance, Mobile Vending Regulations and portions of the Animal Ordinance. This is done through a combination of education and enforcement.

Performance Measures	2016-17 Budget	2017-18 Prel. Budget
Standard Service Area Cases Resolved	49,000	49,000
Standard Service Area Average Case Cycle Time (40 days or less)	34	34
Percentage of Standard Service Area Cases Resolved Voluntarily (90% or above)	92%	92%

**Source of Funds**

General Fund	\$ 6,869,043	\$ 7,030,000
<b>Total Net Budget</b>	<b>\$ 6,869,043</b>	<b>\$ 7,030,000</b>
<b>Gross Budget** - Not Applicable</b>		

<b>Program Positions</b>	57.0	57.3
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**Does this program generate budgeted revenue?**

Yes     No

**Does this program provide required matching funds for a grant funded program?**

Yes     No

The budget amounts listed include all costs for that program. Costs can include staff, contracts for services, supplies and equipment, vehicles and fuel, utilities, allocated costs for administrative support, and services provided by other departments such as information technology support and vehicle and facility maintenance.

\*This is the primary Strategic Plan focus area supported by this program.

\*\*The difference between the gross and net budget represents credits received for services provided to other programs and/or capital improvements projects.