

## City of Phoenix Inventory of Programs

**Department:** Planning and Development

**Strategic Plan Area:** Economic Development and Education\*

**Program Name:** Residential Plan Review and Inspections

**Program Description:**

Plan review and permits for single-family homes (standard and custom), duplexes, townhouses, additions, remodels, and other residential construction projects. Over-the-counter permits for minor residential construction and specialized assistance for first-time and Spanish-speaking customers at a designated counter. Inspections are conducted to ensure building safety in accordance to city building codes, city ordinances and other legal requirements.

Performance Measures	2016-17 Budget	2017-18 Prel. Budget
Average number of days to complete initial review of Custom and Standard Residential Building Plans	28	30
Number of Residential Counter customers served	17,000	18,000
Average wait time (minutes) for Residential Counter customers	19	25
Number of Residential inspections completed	55,000	65,000
Percent of Residential inspections completed on time (within 24-hours of request)	95%	95%

**Source of Funds**

Development Services	\$ 9,930,789	\$ 10,337,000
<b>Total Net Budget</b>	<b>\$ 9,930,789</b>	<b>\$ 10,337,000</b>
<b>Gross Budget** - Not Applicable</b>		

<b>Program Positions</b>	64.0	64.5
--------------------------	------	------

**Does this program generate budgeted revenue?**

Yes     No

**Does this program provide required matching funds for a grant funded program?**

Yes     No

The budget amounts listed include all costs for that program. Costs can include staff, contracts for services, supplies and equipment, vehicles and fuel, utilities, allocated costs for administrative support, and services provided by other departments such as information technology support and vehicle and facility maintenance.

\*This is the primary Strategic Plan focus area supported by this program.

\*\*The difference between the gross and net budget represents credits received for services provided to other programs and/or capital improvements projects.