

City of Phoenix Inventory of Programs

Department: Planning and Development

Strategic Plan Area: Economic Development and Education*

Program Name: Residential Plan Review and Inspections

Program Description:

Plan review and permits for single-family homes (standard and custom), duplexes, townhouses, additions, remodels, and other residential construction projects. Over-the-counter permits for minor residential construction and specialized assistance for first-time and Spanish-speaking customers at a designated counter. Inspections are conducted to ensure building safety in accordance to city building codes, city ordinances and other legal requirements. Pilot a new virtual (remote) inspection program via Skype or other similar video conferencing.

Performance Measures	2018-19 Budget	2019-20 Prel. Budget
Average number of days to complete initial review of Custom and Standard Residential Building Plans	30	30
Number of Residential Counter customers served	18,000	18,000
Average wait time (minutes) for Residential Counter customers	25	20
Number of Residential inspections completed	70,000	75,000
Percent of Residential inspections completed on time (within 24-hours of request)	95%	95%

Source of Funds

Development Services	\$ 11,375,715	\$ 12,652,859
Total Net Budget	\$ 11,375,715	\$ 12,652,859
Gross Budget** - Not Applicable		

Program Positions	77.0	76.6
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Does this program generate budgeted revenue?

Yes No

Does this program provide required matching funds for a grant funded program?

Yes No

The budget amounts listed include all costs for that program. Costs can include staff, contracts for services, supplies and equipment, vehicles and fuel, utilities, allocated costs for administrative support, and services provided by other departments such as information technology support and vehicle and facility maintenance.

*This is the primary Strategic Plan focus area supported by this program.

**The difference between the gross and net budget represents credits received for services provided to other programs and/or capital improvements projects.