



## Agenda

### Public Safety and Justice Subcommittee

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Wednesday, June 8, 2022

9:30 AM

phoenix.gov

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#### **OPTIONS TO ACCESS THIS MEETING**

##### **Virtual Request to speak at a meeting:**

- **Register online** by visiting the City Council Meetings page on phoenix.gov **at least 2 hours prior to the start of this meeting.** Then, click on this link at the time of the meeting and join the Webex to speak:

<https://phoenixcitycouncil.webex.com/phoenixcitycouncil/onstage/g.php?MTID=e2748b2eeba1c23a54f7a670c0b163aac>

- **Register via telephone** at 602-262-6001 **at least 2 hours prior to the start of this meeting.** noting the item number. Then, use the Call-in phone number and Meeting ID listed below at the time of the meeting to call-in and speak.

##### **In-Person Requests to speak at a meeting:**

- Register in person at a kiosk located at the City Council Chambers, 200 W. Jefferson St., Phoenix, Arizona, 85003. Arrive **1 hour prior to the start of this meeting.** Depending on seating availability, residents will attend and speak from the Upper Chambers, Lower Chambers or City Hall location.

- Individuals should arrive early, 1 hour prior to the start of the meeting to submit an in-person request to speak before the item is called. After the item is called, requests to speak for that item will not be accepted.

##### **At the time of the meeting:**

- **Watch** the meeting live streamed on phoenix.gov or Phoenix Channel 11 on Cox Cable, or using the Webex link provided above.

- **Call-in** to listen to the meeting. Dial 602-666-0783 and Enter Meeting ID 2552 980 8094# (for English) or 2551 819 8991# (for Spanish). Press # again when prompted for attendee ID.

- **Watch** the meeting in-person from the Upper Chambers, Lower Chambers or City Hall depending on seating availability.

##### **Para nuestros residentes de habla hispana:**

- **Para registrarse para hablar en español**, llame al 602-262-6001 **al menos 2 horas antes del inicio de esta reunión** e indique el número del tema. El día de la reunión, llame al 602-666-0783 e ingrese el número de identificación de la reunión 2551 819 8991#. El intérprete le indicará cuando sea su turno de hablar.

- **Para solamente escuchar la reunión en español**, llame a este mismo número el día de la reunión (602-666-0783; ingrese el número de identificación de la reunión 2551 819 8991#). Se proporciona interpretación simultánea para nuestros residentes durante todas las reuniones.

- **Para asistir a la reunión en persona**, vaya a las Cámaras del Concejo Municipal de Phoenix ubicadas en 200 W. Jefferson Street, Phoenix, AZ 85003. Llegue 1 hora antes del comienzo de la reunión. Si desea hablar, regístrese electrónicamente en uno de los quioscos, antes de que comience el tema. Una vez que se comience a discutir el tema, no se aceptarán nuevas solicitudes para hablar. Dependiendo de cuantos asientos haya disponibles, usted podría ser sentado en la parte superior de las cámaras, en el piso de abajo de las cámaras, o en el edificio municipal.

## **CALL TO ORDER**

## **000 CALL TO THE PUBLIC**

## **MINUTES OF MEETINGS**

### **1 Minutes of the Public Safety and Justice Subcommittee Meeting Page 7**

This item transmits the minutes of the Public Safety and Justice Subcommittee Meeting on May 11, 2022, for review, correction or approval by the Public Safety and Justice Subcommittee.

**THIS ITEM IS FOR POSSIBLE ACTION.**

#### **Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the City Manager's Office.

## **INFORMATION ONLY (ITEMS 2-3)**

### **2 Phoenix Police Department Hiring, Recruitment and Attrition Monthly Report Page 16**

This report provides the Public Safety and Justice Subcommittee an update on the Phoenix Police Department's hiring and recruitment efforts, as well as the number of retirements and resignations.

**THIS ITEM IS FOR INFORMATION ONLY.**

#### **Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the Police Department.

- 3      **(Continued From May 11, 2022)- Item Going to June 15, 2022**      **Page 20**  
         **Formal Council Meeting - Neighborhood Block Watch Oversight**  
         **Committee's Recommendations for the 2022 Grant Program**  
         **Awards**

The Approval of Neighborhood Block Watch Oversight Committee's Recommendations for the 2022 Grant Program Awards item was continued from the May 11, 2022 subcommittee meeting to the June 8, 2022 subcommittee meeting. This item will now be heard at the June 15, 2022 Formal Council meeting.

**THIS ITEM IS FOR INFORMATION ONLY.**

**INFORMATION AND DISCUSSION (ITEMS 4-5)**

- 4      **City of Phoenix and Arizona State University Police Response to**      **Page 21**  
         **Calls-for-Service Project**

This report provides an update to the Public Safety and Justice Subcommittee on the Phoenix Police Department's overall strategy to address ongoing staffing issues and workload challenges. This project provides an analysis of current Phoenix police responses to citizen requests for service and recommendations for alternative response options.

**THIS ITEM IS FOR INFORMATION AND DISCUSSION.**

**Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the Police Department.

**5 Phoenix Police Department Advanced Less Lethal Response Program**

**Page 23**

This report provides the Public Safety and Justice Subcommittee an update on the Phoenix Police Department's Advanced Less Lethal Response Program, which was created to reduce lethal force encounters, while successfully deescalating violent subjects utilizing the CST Penn (40MM) and the PepperBall systems. These tools are not new to the Department, as they are currently being utilized by the Tactical Support Bureau as well as the Downtown Operations Unit. By allowing these systems in a patrol capacity, it provides officers with additional options in order to help resolve high-stress violent encounters outside of the limited tools previously accessible to them.

**THIS ITEM IS FOR INFORMATION AND DISCUSSION.**

**Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the Police Department.

**000 CALL TO THE PUBLIC**

**FUTURE AGENDA ITEMS**

**ADJOURN**

For further information or reasonable accommodations, please call the City Council Meeting Request line at 602-262-6001. 7-1-1 Friendly.

Persons paid to lobby on behalf of persons or organizations other than themselves must register with the City Clerk prior to lobbying or within five business days thereafter, and must register annually to continue lobbying. If you have any questions about registration or whether or not you must register, please contact the City Clerk's Office at 602-534-0490.

**Members:**

Councilwoman Ann O'Brien, Chair  
Councilwoman Yassamin Ansari  
Councilmember Carlos Garcia  
Councilman Jim Waring



## **Minutes of the Public Safety and Justice Subcommittee Meeting**

This item transmits the minutes of the Public Safety and Justice Subcommittee Meeting on May 11, 2022, for review, correction or approval by the Public Safety and Justice Subcommittee.

### **THIS ITEM IS FOR POSSIBLE ACTION.**

The minutes are included for review as **Attachment A**.

### **Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the City Manager's Office.

## **Attachment A**

### **Phoenix City Council Public Safety and Justice (PSJ) Subcommittee Summary Minutes Wednesday, May 11, 2022**

City Council Chambers  
200 W. Jefferson St.  
Phoenix, Ariz.

Subcommittee Members Present  
Councilwoman Ann O'Brien, Chair  
Councilman Jim Waring  
Councilwoman Yassamin Ansari  
Councilmember Carlos Garcia

Subcommittee Members Absent

#### **CALL TO ORDER**

Chairwoman O'Brien called the Public Safety and Justice Subcommittee to order at 9:37 a.m. with Councilman Jim Waring, Councilwoman Yassamin Ansari, and Councilmember Carlos Garcia present. She recognized National Peace Officer Week with a moment of silence.

#### **CALL TO THE PUBLIC**

None.

#### **MINUTES OF MEETINGS**

##### **1. Minutes of the Public Safety and Justice Subcommittee Meeting**

Councilman Waring made a motion to approve the minutes of the March 9, 2022 Public Safety and Justice Subcommittee meeting. Councilwoman Ansari seconded the motion, which passed unanimously 4-0.

##### **CONSENT ACTION (ITEM 2)**

Item 2 was for consent action. No presentations were planned, but staff was available to answer questions.

##### **2. Approval of Neighborhood Block Watch Oversight Committee's Recommendations for the 2022 Grant Program Awards**

This item was continued to the June 8, 2022 Public Safety and Justice Subcommittee meeting.

##### **INFORMATION ONLY (ITEMS 3-4)**

##### **3. Police Department Hiring, Recruitment and Attrition Monthly Report**

Councilman Waring asked for an update on police officer recruitment efforts.



Police Executive Assistant Chief Michael Kurtenbach explained that Police Academy classes were increasing in size as recruitment efforts continued.

Councilman Waring asked if there had been a net increase in staffing levels.

Chief Kurtenbach indicated that there had not been a net increase.

Councilman Waring asked if staffing levels had stabilized.

Chief Kurtenbach noted that there was a positive trend in staffing levels and that these levels had not yet stabilized.

Councilman Waring thanked staff for their efforts.

#### **4. Phoenix Police Department Hiring Process**

Information only. No Councilmember requested additional information.

### **DISCUSSION AND POSSIBLE ACTION (ITEM 5)**

#### **5. Reappointment of Phoenix Municipal Court Judges and Chief Presiding Judge**

Chief Presiding Judge Don Taylor explained that the Judicial Selection Advisory Board unanimously recommended that the Public Safety and Justice Subcommittee recommend the reappointment of two Phoenix Municipal Court Judges and Chief Presiding Judge Don Taylor.

Councilman Waring made a motion to approve the item. Councilwoman Ansari seconded the motion, which passed unanimously 4-0.

### **INFORMATION AND DISCUSSION (ITEM 6)**

#### **6. Unmanned Aircraft Systems (Drones)**

Assistant City Manager Lori Bays introduced the item and presenters. She described previous engagement with the City Council on the use of unmanned aircraft systems.

Fire Executive Assistant Chief Scott Walker explained the Citywide governance structure and Administrative Regulation for unmanned aircraft systems. He discussed safety and regulatory considerations guiding drone use in the City.

Fire Battalion Chief Daniel Cheatham described drone use cases for the Fire Department unmanned aircraft system program. He noted privacy and security considerations in the Fire Department Unmanned Aircraft Systems Standard Operating Procedures.

Councilman Waring discussed rules for the release of body camera footage in the Police Department and asked about the rules governing the release of recorded drone footage for the Fire Department.

Chief Cheatham explained processes to review and redact drone footage to ensure privacy standards would be met.

Councilman Waring described a potential drone use scenario and indicated that City drones would not impact individual civil liberties.

Chief Cheatham confirmed this and reiterated the review and redaction processes to preserve individual rights to privacy.

Councilman Waring stated potential benefits of the Fire Department drone program and noted that residents should not be concerned about how drone footage would be utilized.

Chief Cheatham explained the purpose of drone use in the Fire Department and confirmed that resident privacy rights would be maintained.

Councilman Waring expressed the importance of preserving individual privacy rights and noted the potential benefits of, and privacy protections within, the Fire Department drone program.

Councilwoman O'Brien noted the Fire Department would not be recording drone footage in Phase One of program implementation.

Chief Cheatham confirmed that drone footage would not be recorded in Phase One. He indicated that staff would inform councilmembers when the program moved to Phase Two.

Chief Walker added that the Fire Department would also follow Health Insurance Portability and Accountability Act (HIPAA) requirements to ensure patient privacy would be protected.

Police Commander Brian Lee described the unmanned aircraft system program structure and authorized uses in the Police Department. He explained drone policy considerations related to privacy and transparency.

Councilman Waring described his experience on a police ride along where a helicopter was used to find suspects. He asked if a drone could have been used in the described situation.

Commander Lee noted that similar questions arose throughout the community engagement process. He clarified that drones were not intended to replace Police helicopters and explained the different uses for each piece of technology.

Councilman Waring indicated the similarities between helicopter and drone usage and related privacy concerns. He asked about the differences in redacting helicopter footage and drone footage.

Commander Lee described differences in how helicopters and drones may be used by the Police Department and noted that drones were not intended to replace helicopter use. He explained how livestreamed footage was utilized by helicopter operators and rules governing the retention and redaction of recorded footage.

Councilman Waring asked if Police helicopters recorded footage.

Commander Lee indicated that the helicopters were capable of recording footage and discussed a scenario where footage may be recorded.

Councilman Waring noted that body cameras were also used to record police interactions and how aerial footage may be beneficial. He stated his understanding of drone use limitations and asked for clarification on environments where drones may be utilized.

Commander Lee described environmental condition considerations and response times for helicopter and drone deployment.

Councilman Waring indicated that additional clarification would be needed as the program progressed. He expressed the importance of ensuring the safety of public safety staff. He asked if a drone could be utilized to pursue a suspect in an alleyway.

Commander Lee confirmed that unmanned aerial systems could be used in the described scenario and explained that environmental conditions would be evaluated for each drone use case. He emphasized the potential of drone use to enhance officer and public safety.

Councilman Waring discussed the benefits of using a drone instead of a helicopter for a pursuit in an alleyway.

Commander Lee reaffirmed the described benefits and indicated that staff would seek to identify and communicate best practices for drone use with the community.

Councilman Waring suggested that drone policies and implementation efforts in other communities could be used to inform the City's approach to unmanned aerial systems. He expressed interest in more information about drone use scenarios and successes in other communities.

Councilwoman Ansari asked for more information on the prior notice that may be given to the public regarding unmanned aerial system use and cases in which prior notice may not be possible. She asked if the date and location of drone deployments could be posted online after each deployment.

Commander Lee explained the intent to provide information to the public prior to drone deployments when possible and noted tactical scenarios where prior notice would not be possible. He indicated that flight mission logs would be maintained for every deployment and would be subject to public records requests. He described a scenario where prior notice of drone use could be made to the public.

Councilwoman Ansari asked how residents would be able to file unmanned aerial system related complaints. She expressed her concern about the time to complete public records requests and asked if there was a way to communicate drone deployment information to the public more quickly.

Commander Lee explained the processes available within the City Manager's Office and the Police Department to file complaints about unmanned aerial system usage, noting that on-scene staff could provide information more quickly.

Ms. Bays indicated that updates on the drone program and drone deployments would be provided to councilmembers and on the City website.

Councilwoman Ansari asked if councilmembers could be notified when drones were utilized in critical incidents.

Ms. Bays indicated that staff could do so.

Councilmember Garcia expressed his appreciation that facial recognition technologies would not be used. He voiced concerns about police use of drones, vague language in the unmanned aerial system policies, and potential privacy and civil liberty violations, particularly related to drone usage at protests and large events. He indicated the need to continue to improve and refine drone policies and requested regular reports on drone programs. Councilmember Garcia added that additional discussions were needed regarding the City's relationships with charging agencies and how recorded footage may be used in legal processes. He noted his support for the Fire and Parks and Recreation Department drone programs. He reiterated his concerns about potential civil liberty violations under the Police drone program and his request for a quarterly drone report for the subcommittee.

Councilman Waring asked for clarification on potential drone usage at protests.

Commander Lee indicated that drone use cases would be authorized on a case-by-case basis and described factors that may be used to determine if drone deployment would be beneficial to improve public safety.

Councilman Waring noted that additional clarification was needed on environmental factors limiting drone deployment to ensure consistency across various use cases. He stated his understanding that helicopters were already utilized at protests and large events.

Commander Lee explained that, prior to the approval of the unmanned aerial systems program, helicopters were the only available tool to gather aerial information on potential safety concerns at large events. He indicated that drones would provide another option for gathering this information and allow helicopters to assist in responding to more violent crimes.

Councilman Waring suggested that Police drone use be consistent with helicopter use and that drones may be used in lieu of helicopters to reduce expenses. He further described the suspect search process during a previous police ride along and highlighted related privacy concerns. He noted the potential to use drones to improve public safety and emphasized the importance of consistent drone use and policies. Councilman Waring asked if Police staff may request camera footage from private companies when investigating a crime.

Commander Lee indicated that Police staff may request camera footage from third party sources when it is available to assist in investigations and that footage may be redacted before the Police Department received it. He added that third party footage sources were only available to law enforcement after an incident and not as a livestream to assist in real-time response efforts.

Councilman Waring described the proliferation of cameras in public recording footage that could be used in a law enforcement investigation, highlighting doorbell cameras used by residents as an example. He noted that many other communities and large cities already used drones and that the City needed to determine how to use drone technology fairly, effectively, and efficiently.

Parks and Recreation Deputy Director Jarod Rogers described proposed drone uses and next steps for program development in the Parks and Recreation Department.

Ms. Bays explained community engagement efforts, feedback received, and subsequent changes being incorporated to each proposed drone policy.

Councilman Waring expressed his support for the presented policy changes and his concerns regarding a Citywide policy for camera usage given the unique circumstances facing the Police Department. He emphasized the need to further align and clarify helicopter and drone use cases and requested subcommittee updates on future policy changes. He noted the abundance of camera technology in public spaces and recognized public and councilmember concerns related to Police drone use.

Ms. Bays indicated that Citywide Administrative Regulations generally provided overarching guidance applicable to all City staff and that department policies offered additional details to meet unique operational needs. She clarified the purpose of the potential Citywide camera use policy. She explained that staff could provide updates on drone usage and that feedback received throughout program implementation would be used to inform future policy changes. Ms. Bays noted that clearer guidelines

distinguishing helicopter and drone use cases may be established after additional information was available throughout program implementation.

Councilman Waring discussed the proliferation of video recordings by the City, private citizens, and outside organizations. He indicated the need for further discussions on use cases and policy adjustments to ensure consistency.

Ms. Bays described the status of department policies, drone purchases, training, and next steps for program implementation.

Councilwoman Ansari asked why public representation was added to the Executive Committee and not the Technical, Safety and Privacy Subcommittee.

Ms. Bays noted that staff had determined that adding members of the public to the Executive Committee would allow for broader community representation, as the Technical, Security and Privacy Subcommittee required highly specific technical expertise. She added that the Executive Committee would provide the final approval for policy changes after Technical, Safety and Privacy Subcommittee review.

Councilwoman Ansari thanked staff for their efforts and expressed the need for less vague language in the drone policies. She voiced her support for policy changes resulting from public engagement and for updates to councilmembers when drone deployments occur.

Councilman Waring expressed his appreciation for staff efforts and the complexity of changing technologies. He indicated a need for more clear drone deployment guidelines to improve the safety of members of the public and police officers.

Chairwoman O'Brien opened to floor to public comment.

Frank Steinmetz expressed his support for the City's proposed drone usage and policies.

Stan Bates voiced his support for the City's proposed drone usage and policies and for additional technologies planned for use in the 27th Avenue Community Safety Action Plan.

Councilman Waring noted the potential to utilize drones to prevent the injuries and deaths of working Police K9s. He described a situation where a deployed K9 had been killed in the line of duty. He asked if the K9s wore cameras and if drones could be deployed in place of K9s.

Commander Lee explained that K9s did not have attached cameras and that K9 unit handlers utilized body-worn cameras.

Councilman Waring indicated his interest in exploring if drones could be used to improve the safety of K9 units.

Chairwoman O'Brien thanked participating community members and staff for their efforts. She described the results of community engagement conducted on the unmanned aerial systems and associated policy changes. She recognized the use of drones across the country and councilmember concerns about ambiguous use case guidelines. Councilwoman O'Brien expressed her confidence in staff to appropriately utilize drones to meet community needs. She voiced her support for updates to councilmembers when drones are deployed and regular subcommittee and general information packet updates about program implementation.

### **CALL TO THE PUBLIC**

None.

### **FUTURE AGENDA ITEMS**

Councilmember Garcia requested an update on the recommendations presented by the Review and Implementation Ad Hoc Committee.

### **ADJOURNMENT**

Chairwoman O'Brien adjourned the meeting at 11:08 a.m.

Respectfully submitted,

Sara Del Valle  
Management Intern



## **Phoenix Police Department Hiring, Recruitment and Attrition Monthly Report**

This report provides the Public Safety and Justice Subcommittee an update on the Phoenix Police Department's hiring and recruitment efforts, as well as the number of retirements and resignations.

### **THIS ITEM IS FOR INFORMATION ONLY.**

#### **Summary**

This report serves as a summary of the work completed by the Phoenix Police Department and the Employment Services and Training Bureaus.

Please see **Attachment A** for a summary of current hiring, recruitment and training efforts and **Attachment B** for a breakdown of retirements and resignations.

#### **Public Outreach**

Below provides the monthly recruitment recap for through May 19, 2022.

- In-Person Recruitment Events: 17
- Virtual Presentations: 3
- Digital Advertising: 2 (21 day spot; 80,300 impressions, 14 day spot; 71,700 impressions)
- Recruiting Videos: 5
- Social Media Posts @JOINPHXPD: 11 (Views: 61,285)
- Written Exam Optional Prep Sessions: 1 (7 people attended)
- JOINPHXPD.COM Website Views: 10,558

#### **Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the Police Department.



## ATTACHMENT A

**\*Data as of May 20, 2022**

**Hiring Plan Update** – Combined data from Employment Services Bureau and Budget and Research Department

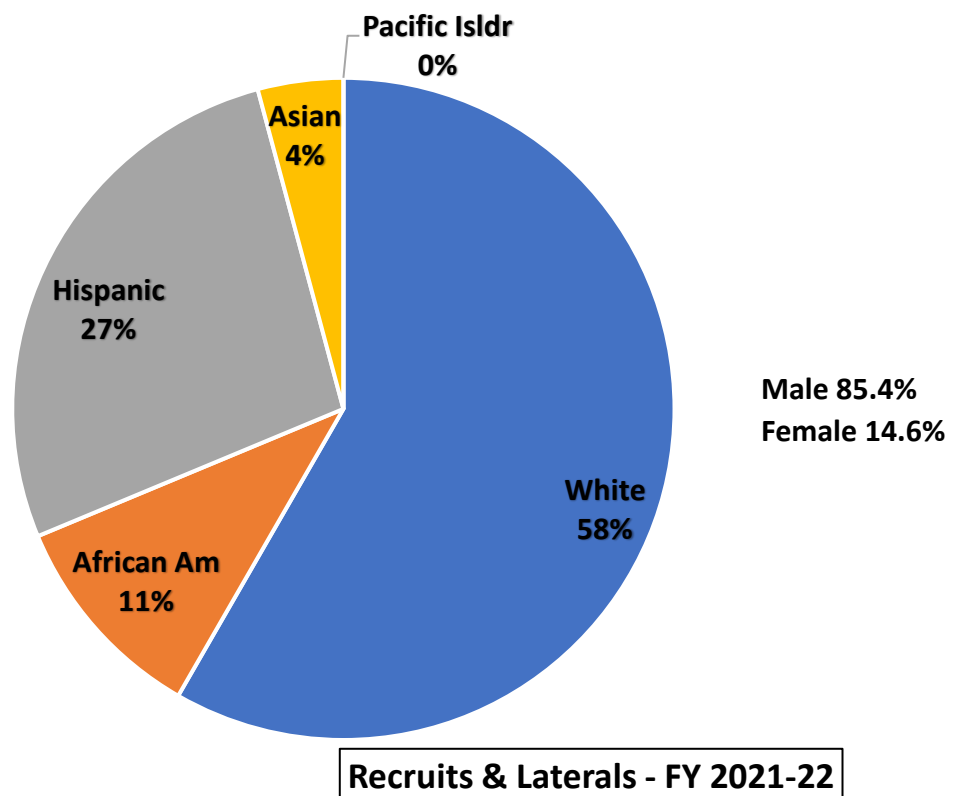
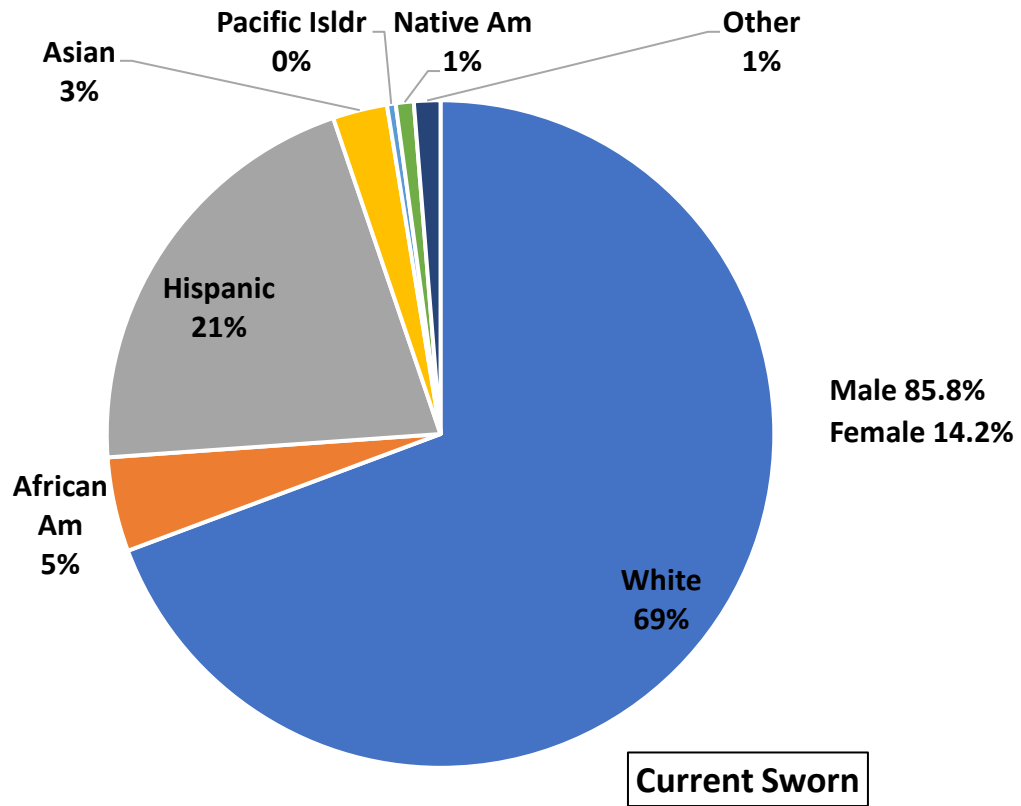
	Total Planned	Actual Recruit Hiring	Lateral Hiring	Grand Total Hiring	Recruit Attrition	Total Sworn Attrition	Total Filled Sworn
July	15	9	0	9	0	29	2878
August	15	0	0	0	1	18	2,842
September	15	7	0	7	1	25	2,823
October	15	3	0	3	0	19	2,813
November	15	11	1	12	0	14	2,795
December	15	1	0	1	3	36	2,774
January	15	5	0	5	1	28	2,743
February	15	2	0	2	0	20	2,732
March	15	6	2	8	0	18	2,721
April	15	14	0	14	0	26	2,703
May	25	17	0	17	0	-	-
<b>Total</b>	<b>175</b>	<b>75</b>	<b>3</b>	<b>78</b>	<b>6</b>	<b>233</b>	

**Recruit Tracking** – The Training Bureau tracks the number of recruits per Academy Class until they begin as a Field Training Officer (FTO).

Class	Start Date	# of Recruits	# Graduated	Attrition %	# Laterals	Began FTO
537	2/10/2020	48	42	12.50%	2	44
539	4/6/2020	35	30	14.28%	3	33
541	6/8/2020	29	27	6.90%	1	27
543	9/21/2020	48	40	16.67%	3	43
545	1/18/2021	23	17	26.09%	1	18
548	5/10/2021	22	22	15.38%	0	22
549	8/23/2021	16	16	15.79%	1	16
552	12/13/2021	17	-	22.73%	1	-
553	01/10/2022	6	-	16.67%	0	-
555	03/07/2022	9	-	11.11%	2	-
556	04/04/2022	13	-	0%	1	-
557	05/16/2022	17	-	0%	0	-

- Class 559 (June 27, 2022): Tracking 24, (10 confirmed, 2 reinstatements, 1 lateral)
- Class 560 (Aug. 8, 2022): Tracking 8

**Demographics** – Shows the current demographics of sworn officers along with recruits and laterals hired in FY 21/22



## ATTACHMENT B

This attachment provides the number of monthly sworn retirements and resignations from the Phoenix Police Department.

2021	Retirements	Resignations	Total
January	13	10	23
February	7	4	11
March	5	6	11
April	6	11	17
May	11	9	20
June	15	6	21
July	28	10	38
August	9	11	20
September	14	17	31
October	18	3	21
November	17	5	22
December	30	10	40
<b>Total</b>	<b>173</b>	<b>102</b>	<b>275</b>

2022	Retirements	Resignations	Total
January	14	10	24
February	13	11	24
March	13	8	21
April	13	11	24
May	18	9	27
<b>Total</b>	<b>71</b>	<b>49</b>	<b>120</b>

\*actual and planned separations known as of May 19, 2022



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**Agenda Date: 6/8/2022, Item No. 3**

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**(Continued From May 11, 2022)- Item Going to June 15, 2022 Formal Council Meeting - Neighborhood Block Watch Oversight Committee's Recommendations for the 2022 Grant Program Awards**

The Approval of Neighborhood Block Watch Oversight Committee's Recommendations for the 2022 Grant Program Awards item was continued from the May 11, 2022 subcommittee meeting to the June 8, 2022 subcommittee meeting. This item will now be heard at the June 15, 2022 Formal Council meeting.

**THIS ITEM IS FOR INFORMATION ONLY.**



## **City of Phoenix and Arizona State University Police Response to Calls-for-Service Project**

This report provides an update to the Public Safety and Justice Subcommittee on the Phoenix Police Department's overall strategy to address ongoing staffing issues and workload challenges. This project provides an analysis of current Phoenix police responses to citizen requests for service and recommendations for alternative response options.

### **THIS ITEM IS FOR INFORMATION AND DISCUSSION.**

This project provides an analysis of current Phoenix police responses to citizen requests for service and recommendations for alternative response options. The project is looking at how calls for service are handled in the Communications Center and in the field. The project has two primary components:

#### Component 1

An analysis of all calls for service in 2021 across approximately 200 call types, with an in-depth review of 8 priority call types:

- Vehicle crashes with no injuries and minor property damage
- Civil matters
- Check welfare
- Noise complaints
- Parking complaints (when parking officers unavailable)
- Intrusion alarms
- Abandoned vehicles
- Found property

The study is reviewing research and practices from other jurisdictions, regarding the police handling of these call types and will determine the cost-effectiveness of response alternatives.

#### Component 2

An in-depth review of calls involving mentally ill persons to determine whether mental

illness was a significant factor in the call, and, if so, how.

**Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the Police Department.



## **Phoenix Police Department Advanced Less Lethal Response Program**

This report provides the Public Safety and Justice Subcommittee an update on the Phoenix Police Department's Advanced Less Lethal Response Program, which was created to reduce lethal force encounters, while successfully deescalating violent subjects utilizing the CST Penn (40MM) and the PepperBall systems. These tools are not new to the Department, as they are currently being utilized by the Tactical Support Bureau as well as the Downtown Operations Unit. By allowing these systems in a patrol capacity, it provides officers with additional options in order to help resolve high-stress violent encounters outside of the limited tools previously accessible to them.

### **THIS ITEM IS FOR INFORMATION AND DISCUSSION.**

#### **Summary**

The Advanced Less Lethal Response Pilot Program was originally approved in February of 2021 by the Community Policy Review Panel, comprised of the leaders of the advisory boards. In October, the Department selected 30 officers which then completed 80 hours of training focused on de-escalation, communication, less-lethal deployment, force options, policy and case law, as well as scenario driven reality-based training. At the conclusion of the training the systems were deployed in two precincts within the City of Phoenix (Mountain View and Cactus Park Precincts). These precincts were selected because they led all other precincts in officer-involved shootings and had high percentages of violent crime areas.

#### **Evaluation of Program Success**

Program success was measured by data collected from deployment of these tools in the field, as well as feedback from the officers using them. As of Dec. 31, 2021, the program had 352 deployments between the two systems, with 34 total system discharges.

Another goal of this program is to reduce/eliminate officer involved shootings by providing officers in the field contemporary tools to assist with their decision making in potential violent encounters. It is notable that the Phoenix Police Department had zero officer involved shootings from August of 2021 through December of 2021. Furthermore, there were 13 officer involved shootings in calendar year 2021 which tied

a 21-year low for officer involved shootings in the City of Phoenix.

### **Engagement of Community Representatives**

After the initial implementation of the pilot program, the Department presented again to the Community Policy Review Panel to share the findings and gather any additional feedback they may have. The members asked many questions related to the deployments, training and possible future roll-out of the program. The Department then held a demonstration at the Phoenix Regional Police Academy where interested members were able to see the systems in person, and even had the opportunity to operate the weapons systems themselves. The feedback was all very positive, and all board members unanimously agreed that the Phoenix Police Department should expand the program and move into a full rollout.

### **Responsible Department**

This item is submitted by Assistant City Manager Lori Bays and the Police Department.