

FREQUENTLY ASKED QUESTIONS ABOUT EARLY VOTING BY MAIL

How can I check the status of my early ballot?

Information about the status of your early ballot is available at phoenix.gov/elections. You can obtain detailed information, such as when your early ballot was mailed, received, or processed for tabulation. To check the status of your early ballot, you will need to provide basic information along with either your voter registration number or your state-issued ID number. This information is required in order to positively identify you as the voter and the information you enter must match the information on your voter registration record.



How is my ballot protected in the vote by mail process?

Any person who knowingly improperly uses, handles or interferes in delivery or voting of an early ballot is subject to criminal penalties. Early Ballots are handled only by U.S. Postal Service workers and election staff. The election logo on the envelope alerts postal workers of official election material that requires priority handling and special attention.

For delivery, ballots by mail cannot be forwarded to another address. Undeliverable ballots are returned to the City Clerk for further action or to attempt to contact the voter when appropriate.

You can also protect your ballot by exercising appropriate precautions in how you return it. Place it directly into the U.S. Mail or deliver it to an early voting location or to any voting center location. Do not give your ballot to anyone you do not know or trust to return it for you.

Upon receipt, the security of your ballot is protected by verification of the signature on the ballot affidavit envelope. Each signature is compared to and must match the signature on the voter registration record.

How can I get information about the election or the contests on the ballot?

Information about the election is available at phoenix.gov/elections and is provided in the Sample Ballot and Publicity Pamphlet mailed to each residence with a registered voter about 30 days before the election. The pamphlet contains information about the election and the different methods for voting. Information about candidates may be available on candidate or political committee websites or by contacting the candidates or committees. Contact information for candidates and committees is available at phoenix.gov/elections or by calling the City Clerk Department at the telephone number listed below. Election information is also made available through various news media.

Can I get assistance marking my ballot?

If you are unable to mark the ballot, you may get assistance from a person of your choice. Ask a trusted friend or relative to help you. Also, you can take your ballot, along with the affidavit envelope, to any voting location to get assistance. Voting devices designed to enable persons with various disabilities to vote independently are available at all voting locations.

Can I still vote at the polls if I have been issued an early ballot?

If you have been issued an early ballot, but have not returned the early ballot, you may be issued a new ballot at any voting location. You will be required to present identification to vote at a voting location. Information about acceptable identification is available at phoenix.gov/elections, in the Sample Ballot and Publicity Pamphlet mailed to registered voter's households about 30 days before the election, or by calling the City Clerk Department at the telephone number listed below.

Are all early ballots counted?

An early ballot is processed for tabulation if it is returned in the ballot affidavit envelope signed by the voter and received by the City Clerk or a voting location by 7:00 p.m. on Election Day. Ballots delivered to voting locations are counted and included in the official results within a few days after the election. These ballots are counted even if the remaining ballots will not affect the outcome of any contest on the ballot.

Need further assistance or have a question? Please visit phoenix.gov/elections or contact the City Clerk Department at (602) 261-VOTE (8683) or use the 7-1-1 Relay System.