

Quarterly Report

July 1 - September 30, 2025



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OAT Background

The City of Phoenix created the Office of Accountability and Transparency (OAT) in 2021 to perform independent civilian oversight of the Phoenix Police Department (Department). OAT reviews Department administrative investigations of critical incidents involving sworn personnel and provides community members with a way to freely communicate complaints, commendations, and concerns about officers and the Department without fear of retaliation.

Phoenix City Code (P.C.C.) § 20-1(C) requires OAT to:

- Take community complaints or commendations.
- Establish procedures for receiving anonymous complaints.
- Conduct outreach within the community.
- Support services to community members impacted by the Department.
- Review Department investigations.
- Make recommendations to the Police Chief regarding policy rules and training issues.
- Conduct mediation to resolve disputes.
- Administer a youth outreach program.
- Address other issues of concern to the community.

See P.C.C. §§ 20-4 through 20-26 for additional information about OAT's responsibilities and operations. Chapter 20 was revised in May 2024 and codified in September 2024. This report includes OAT's third quarter updates (July 1 through September 30) in fulfillment of OAT's obligation under P.C.C. § 20-8(C) to publish a quarterly status report.

Information sharing between OAT and the Department is governed by a Memorandum of Understanding (MOU), first established in 2023 and revised during the first quarter of 2025. The full MOU can be found here.



Review Reports

Cases that OAT reviews come from complaints filed by the public, media reports, and Department notifications for certain types of incidents (e.g., officer involved shootings). During the third quarter of 2025, OAT added 12 cases to its review caseload, bringing its active review caseload to 150.

OAT released three review reports in the third quarter of 2025. The reports reviewed the Department's administrative investigations of three officer involved shootings, two of which were fatal. OAT concluded that two of the three investigations were thorough and complete. OAT found that the third investigation was not thorough and complete. All three reports included recommendations to improve future administrative investigations. All review reports can be found on the OAT website.

Between July 1 and September 30, 26 community members contacted OAT via phone (18), email (7), and U.S. mail (1). Figure 1 below shows all OAT contacts since September 1, 2022.

Figure 1: OAT Contacts by Type, September 1, 2022, to September 30, 2025

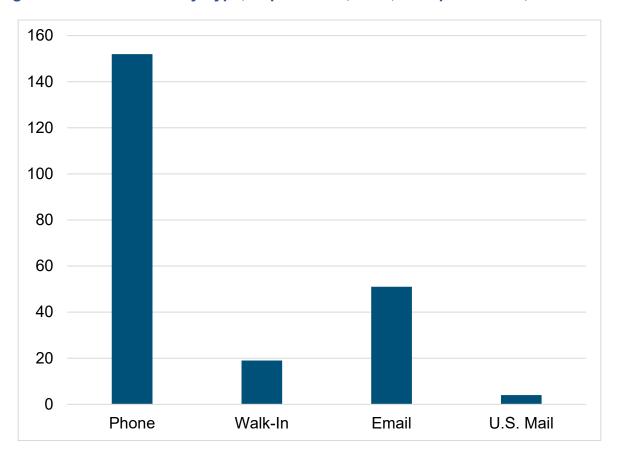




Figure 2 below and Figure 3 on the next page detail OAT's review cases by incident year, quarter, and type (e.g., officer involved shooting and in-custody death, among other categories). See the table in Appendix A for a list of all OAT active review cases, including incident date, type, and location (see p. 14). "Report pending" indicates that OAT's review report was scheduled for release within 30 days of the end of the quarter. See Figure 4 for a map of all OAT review incidents (see p. 7).

Figure 2: OAT Review Cases by Incident Year and Quarter, September 1, 2022, to September 30, 2025

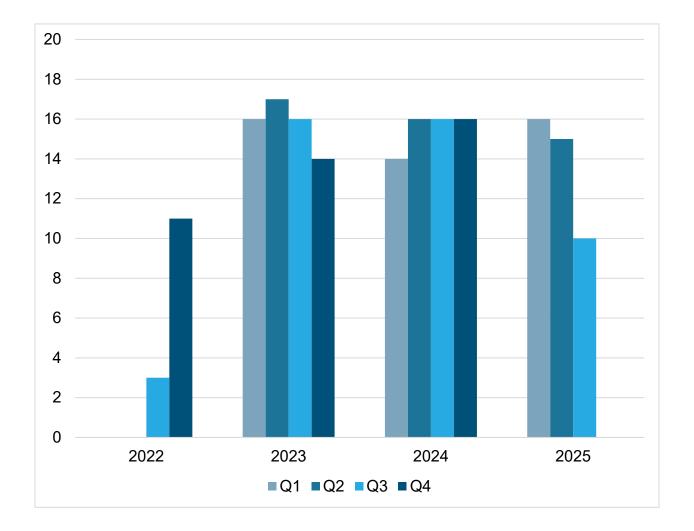




Figure 3: OAT Review Cases by Incident Year and Type, September 1, 2022, to September 30, 2025

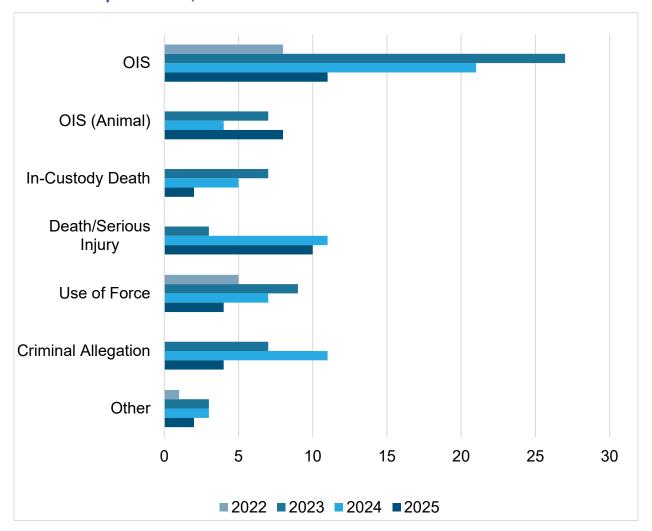
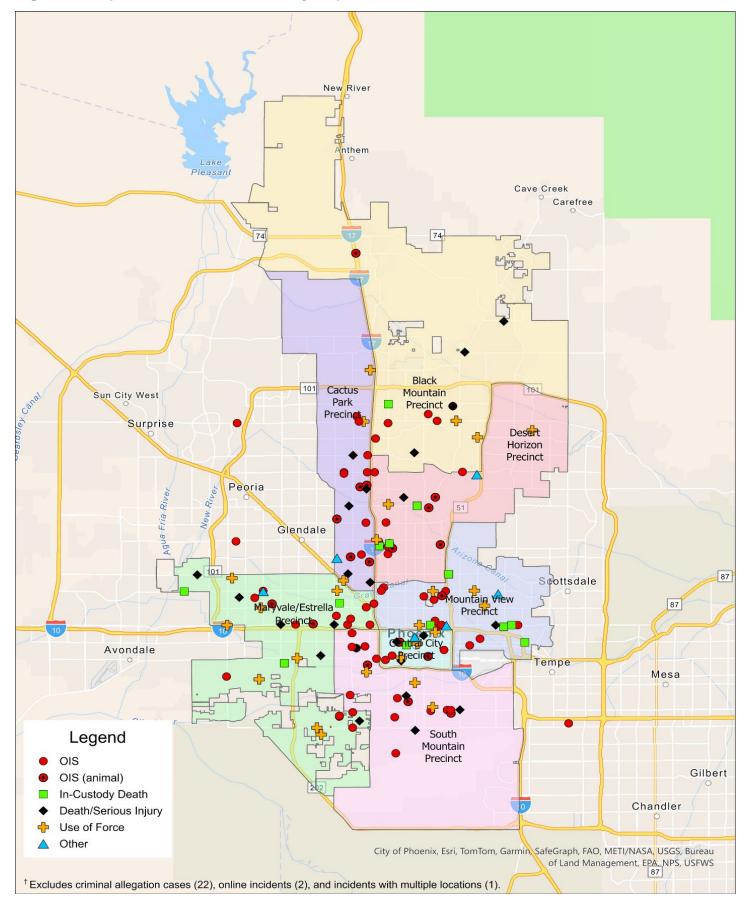




Figure 4: Map of OAT Review Cases by Department Precinct[†]





Civilian Review Board

The Civilian Review Board was established by the Mayor and City Council in May 2024. Following an application process, the nine members were appointed by the Mayor with a majority vote by Council in October 2024. The Board is charged with reviewing OAT review reports and recommendations to the Department as well as Department responses to OAT review reports.

After reviewing an OAT report and the Department's response, the Board votes to adopt or decline OAT's conclusions regarding the thoroughness and completeness of the Department's administrative investigation and adopt, decline, or revise OAT's recommendations for future administrative investigations. The Board can also request additional information before making a final decision.

The Board conducted its first official Board business at its September meeting. The Board reviewed two OAT reports: OAT23-012 and OAT23-006.1 The reports reviewed the Department's administrative investigations of two officer involved shootings that occurred in 2023. OAT found one of the investigations was thorough and complete; the other was not. Both reports included recommendations for future administrative investigations. The Board voted to adopt OAT's conclusion and recommendations in both reports.

Mediation

During the third quarter of 2025, OAT advanced its mediation program through several key developments. Most notably, OAT completed a lengthy procurement process to establish a qualified pool of professional mediators. These mediators will receive specialized training in the unique aspects of community-police mediation, where the primary goal is to facilitate constructive dialogue between community members and members of the Phoenix Police Department.

The OAT Director of Mediation held four meetings with PPD executives and the Law Department to provide research and guidance in support of updating departmental operations orders to include mediation as an option for addressing complaints involving individual officers. While OAT has had internal protocols in place for conducting such mediations since the Director's appointment in 2023, the Department is still finalizing its internal processes to operationalize this option.

To date, OAT has completed five Department-level mediations. These mediations address complaints that do not identify a specific officer or that reflect broader community concerns about police response, involvement, or policy and practice. In these cases, the Department selects a representative to participate in the mediation; additional

¹ Click <u>here</u> for the Department's response to OAT23-012 and <u>here</u> for the Department's response to OAT23-006.





representatives may attend with the complainant's consent if their presence is expected to support a more productive conversation. As with all OAT mediations to date, the Director of Mediation facilitated each session. In addition to local efforts, OAT's Director of Mediation continues to lead a national network of community-police mediation programs and has been invited to present at upcoming conferences hosted by the National Association for Civilian Oversight of Law Enforcement (NACOLE) and the Association for Conflict Resolution (ACR). These invitations reflect OAT's growing leadership in the field and its commitment to advancing best practices in community-police dialogue.

For more information about the OAT Mediation process, see Appendix B (p. 20).



Community Engagement

The OAT Community Engagement team tabled 21 events between July 1 and September 30, 2025, including:

- Axiom's Hope Lives Here Community Resource Fair
- ASU Taylorfest
- Uniendo Lazos Migrant Education Fair

OAT staff also gave 27 presentations, conducted nine meet-and-greets, and made 159 new community engagement contacts via phone, email, and in-person meetings. As a result of this work, OAT recorded nearly 2,100 community member encounters in the third quarter of 2025.

The OAT Community Engagement Team also launched a pilot of its youth outreach program at a Phoenix-area high school. The program aims to educate, equip, and empower youth regarding law enforcement interactions, civic responsibility, and community advocacy to promote equitable policing practices for youth. The 11-week pilot program will conclude in November 2025.











Training And Hiring

Training

In addition to regular internal training on various matters related to agency practice, OAT staff attended the following training between July 1 and September 30, 2025:

- Hate Crimes, Explicit Bias, and Implicit Bias: Evolution of Standards for Decertification of Peace Officers in California (National Association for Civilian Oversight of Law Enforcement, NACOLE
- Jail and Prison Oversight Quarterly Forum: Arizona's Independent Correctional Oversight Office (NACOLE)
- National Internal Affairs Investigators Association Annual Conference
- Criminal Law as a Tool of Authoritarian Control Speaker Series: The Popularity of Punishment (Harvard Kennedy School)
- Improving Policing through Sentinel Event Review (ASU Academy for Justice)
- Safety First: ACR's New Guidance for Physically Safe Conflict Resolution (Association for Conflict Resolution)

Hiring

OAT ended the third quarter of 2025 with 12 of its 15 positions filled. Recruitment for the OAT attorney position was completed in September with a projected start date at the end of October. Recruitment for the Deputy Director and Intake Specialist positions is scheduled to begin next quarter. See the organizational chart on the next page for the status of all OAT positions.



Director Executive Admin. **OAT Attorney Assistant Review Supervisor Deputy Director** Community Engagement Lead **Mediation Director Intake Specialist** Research Analyst Senior Reviewer Senior Reviewer Community Engagement Coordinator Community Engagement Coordinator Reviewer Reviewer Filled Recruitment in Progress Vacant

Figure 5: OAT Organizational Chart



Appendix A: Office of Accountability and Transparency Review Cases as of September 30, 2025¹ Cases added during the Quarter 3 reporting period (July 1 – September 30) are highlighted in yellow.

No.	Incident Date	Туре	Location (Council District) ²	Civilian Fatality	Status
1	09/22/2022	OIS ³	2400 W. Greenway Road (CD3)	No	In Progress
2	09/24/2022	OIS	6600 N. 19th Avenue (CD5)	Yes	In Progress
3	10/07/2022	Use of Force ⁶	2400 W. Glendale Avenue (CD5)	No	Draft Review
4	11/02/2022	OIS	3700 W. McDowell Road (CD4)	Yes	Awaiting Evidence
5	11/06/2022	OIS	4200 N. 21st Avenue (CD4)	No	Report Pending
6	12/21/2022	OIS	4100 W. Lydia Lane (CD7)	No	In Progress
7	12/31/2022	Use of Force ⁶	16000 N. 56th Street (CD2)	No	Assigned
8	01/07/2023	OIS	4600 S. Lakeshore Drive (Tempe)	Yes	In Progress
9	01/08/2023	OIS (animal)	7100 W. Earll Drive (CD5)	No	Report Pending
10	01/15/2023	Criminal Allegation ⁶		No	Awaiting Evidence
11	02/22/2023	OIS	6800 N. 23rd Avenue (CD5)	Yes ⁴	Report Pending
12	02/22/2023	OIS (animal)	1500 E. Ocotillo Road (CD6)	No	In Progress
13	02/25/2023	OIS	17600 N. 9th Street (CD3)	Yes	Draft Review
14	03/05/2023	OIS	4200 W. Encanto Boulevard (CD4)	Yes	In Progress
15	03/08/2023	OIS	1600 N. 27th Avenue (CD4)	No	In Progress
16	04/06/2023	Criminal Allegation ⁵		No	Assigned
17	05/01/2023	Criminal Allegation ⁶		No	In Progress
18	05/03/2023	OIS (animal)	1200 W. Woodland Avenue (CD7)	No	Assigned
19	05/14/2023	OIS	3900 W. Paradise Drive (CD1)	No	Awaiting Evidence
20	05/23/2023	Other ⁶	Online	No	Draft Review
21	05/27/2023	OIS (animal)	3200 W. Sahuaro Drive (CD1)	No	Assigned
22	06/07/2023	Death/Serious Injury ⁷	1400 S. 11th Avenue (CD8)	No	In Progress
23	06/19/2023	OIS	2100 N. 35th Drive (CD4)	Yes ⁴	Awaiting Evidence
24	06/26/2023	OIS (animal)	2000 E. Burgess Lane (CD7)	No	In Progress
25	06/28/2023	OIS	1200 S. 20th Avenue (CD7)	Yes	In Progress
26	07/01/2023	OIS	3000 E. Washington Street (CD8)	Yes	Assigned
27	07/03/2023	Death/Serious Injury ⁷	2700 W. Campbell Avenue (CD4)	No	In Progress
28	07/13/2023	Use of Force ⁶	3400 S. Central Avenue (CD7)	No	Assigned
29	07/15/2023	OIS (animal)	600 W. Atlanta Avenue (CD7)	No	Assigned



Cases added	during the Quarter 3 re	porting period (July 1 – September 30) are hi	ghlighted in yellow.		
No.	Date	Type	Location (Council District) ²	Civilian Fatality	Status
30	07/17/2023	OIS	1700 E. Harrison Street (CD8)	Yes	Assigned
31	07/20/2023	In-Custody Death	18600 N. 19th Avenue (CD1)	Yes	Assigned
32	07/31/2023	Other ⁶	Online	No	Assigned
33	08/10/2023	OIS	3500 N. SR 51 Freeway (CD4)	No	Assigned
34	08/27/2023	Use of Force ⁶	5600 S. 11th Place (CD8)	No	Assigned
35	09/09/2023	OIS	8700 W. Peppertree Lane (Glendale)	Yes	Assigned
36	09/23/2023	OIS (animal)	600 W. Mobile Lane (CD7)	No	Assigned
37	10/09/2023	Criminal Allegation ⁵		No	Assigned
38	10/10/2023	OIS (animal)	10600 N. 27th Avenue (CD5)	No	Assigned
39	10/11/2023	Use of Force ⁴	120 N. 2nd Street (CD7)	No	In Progress
40	11/01/2023	Criminal Allegation ⁵		No	Assigned
41	11/09/2023	Use of Force ⁶	9200 N. 19th Avenue (CD3)	No	In Progress
42	11/10/2023	Use of Force ⁶	1600 N. 91st Avenue (CD5)	No	Assigned
43	11/20/2023	OIS	2500 W. Earll Drive (CD4)	No	Assigned
44	11/29/2023	In-Custody Death	620 W. Washington Street (CD7)	Yes	Assigned
45	12/08/2023	Other ⁶	1800 E. McDowell Road (CD4)	No	Assigned
46	12/16/2023	Criminal Allegation ⁶		No	Assigned
47	12/21/2023	Death/Serious Injury ⁷	3500 W. Thunderbird Road (CD1)	Yes	Assigned
48	12/25/2023	Use of Force ⁶	2600 S. 28th Drive (CD7)	No	Assigned
49	01/02/2024	Use of Force ⁶	7600 W. Miami Street (CD7)	No	Assigned
50	01/05/2024	OIS	8700 W. Bell Road (Peoria)	Yes	Assigned
51	01/11/2024	OIS	3300 E. Taylor Street (CD8)	Yes	Assigned
52	01/12/2024	OIS	1400 E. Brill Street (CD8)	No	In Progress
53	01/23/2024	Death/Serious Injury ⁷	4300 E. Rowel Road (CD2)	No	Assigned
54	01/27/2024	OIS	2200 W. Indian School Road (CD4)	Yes	Assigned
55	02/08/2024	OIS (animal)	1000 W. Hadley Street (CD8)	No	Assigned
56	02/13/2024	OIS	1900 W. Berridge Lane (CD5)	No	Assigned
57	02/13/2024	OIS (animal)	1000 E. Hadley Street (CD8)	No	Assigned
58	02/19/2024	OIS	6000 W. McDowell Road (CD7)	Yes	Assigned
59	02/27/2024	Use of Force ⁶	1000 S. 11th Avenue (CD8)	No	In Progress
60	02/29/2024	Other ⁸	Multiple	No	Assigned
61	03/22/2024	Other ⁸	4200 W. Palo Verde Drive (CD5)	No	In Progress



Cases added	during the Quarter 3 re	porting period (July 1 – September 30) are h			
No.	Date	Туре	Location (Council District) ²	Civilian Fatality	Status
62	03/25/2024	Criminal Allegation ⁵		No	Assigned
63	04/02/2024	OIS (animal)	1300 E Mountain View Road (CD3)	No	Assigned
64	04/05/2024	Criminal Allegation ⁵		No	Assigned
65	04/15/2024	Use of Force ⁶	3100 E. Indian School Road (CD6)	No	In Progress
66	04/20/2024	Death/Serious Injury ⁷	2800 W. Peoria Avenue (CD1)	No	Awaiting Evidence
67	04/24/2024	Criminal Allegation ⁵		No	Assigned
68	05/06/2024	Criminal Allegation ⁵		No	Assigned
69	05/07/2024	OIS	3500 W. Roosevelt Street (CD4)	Yes	Assigned
70	05/07/2024	Death/Serious Injury ⁷	3200 W. Vineyard Road (CD8)	No	In Progress
71	05/16/2024	OIS	2500 W. Cactus Road (CD3)	Yes	Assigned
72	05/19/2024	Criminal Allegation ⁶		No	Assigned
73	05/28/2024	OIS	1000 E. Southern Avenue (CD8)	Yes	Assigned
74	06/02/2024	OIS	1300 E. Palm Lane (CD4)	Yes	Assigned
75	06/18/2024	Criminal Allegation ⁵		No	Assigned
76	06/20/2024	In-Custody Death	1100 E. McDowell Road (CD8)	Yes	In Progress
77	06/23/2024	OIS (animal)	1800 W. Ocotillo Road (CD4)	No	Assigned
78	06/26/2024	In-Custody Death	1900 E. Camelback Road (CD6)	Yes	Assigned
79	07/05/2024	Use of Force ⁶	300 E. McDowell Road (CD4)	No	In Progress
80	07/06/2024	Death/Serious Injury ⁷	700 E. McKinley Street (CD8)	No	Assigned
81	07/08/2024	Death/Serious Injury ⁷	8000 S. Central Avenue (CD8)	No	In Progress
82	07/09/2024	Criminal Allegation ⁵		No	Assigned
83	07/09/2024	Criminal Allegation ⁵		No	Assigned
84	07/26/2024	Use of Force ⁶	2200 E. Bell Road (CD3)	No	In Progress
85	07/26/2024	In-Custody Death	200 E. Dunlap Avenue (CD3)	Yes	Assigned
86	08/04/2024	Death/Serious Injury ⁷	10300 W. Camelback Road (CD5)	No	Assigned
87	08/08/2024	Use of Force ⁶	4200 W. Indian School Road (CD5)	No	Assigned
88	08/09/2024	In-Custody Death	5600 W. Monterosa Street (CD5)	Yes	Awaiting Evidence
89	08/10/2024	OIS	2400 W. Buckeye Road (CD7)	Yes	In Progress
90	08/19/2024	Use of Force ⁶	1200 E. Indian School Road (CD4)	No	Assigned
91	08/20/2024	Criminal Allegation ⁵		No	Assigned
92	08/21/2024	Criminal Allegation ⁵		No	Assigned
93	08/24/2024	In-Custody Death	4100 N. 109th Drive (CD5)	Yes	Assigned



Cases added	during the Quarter 3 re	porting period (July 1 – September 30) are h	ighlighted in yellow.		
No.	Date	Туре	Location (Council District) ²	Civilian Fatality	Status
94	09/03/2024	OIS	1600 E. McDowell Road (CD4)	No	Assigned
95	10/09/2024	Death/Serious Injury ⁷	3300 W. Madison Street (CD7)	No	In Progress
96	10/11/2024	Criminal Allegation ⁵		No	Assigned
97	10/13/2024	OIS	9900 W. Thunderbird Road (Sun City)	Yes ⁴	Assigned
98	10/15/2024	Other ⁶	7500 W. Indian School Road (CD5)	No	Assigned
99	10/20/2024	OIS	3600 W. Glendale Avenue (CD5)	Yes	Assigned
100	10/22/2024	Death/Serious Injury ⁷	1500 W. Van Buren Street (CD7)	No	Assigned
101	11/04/2024	OIS	1500 W. Wier Avenue (CD7)	Yes	Assigned
102	11/05/2024	OIS	3700 N. 7th Street (CD4)	Yes	Assigned
103	11/07/2024	OIS ⁹	10000 S. 15th Avenue (CD8)	No	Assigned
104	11/09/2024	OIS	3400 N. 12th Place (CD4)	No	Assigned
105	11/28/2024	OIS	7900 W. Mitchell Drive (CD5)	Yes	Awaiting Evidence
106	11/30/2024	Death/Serious Injury ⁷	3500 W. Dunlap Avenue (CD1)	No	Awaiting Evidence
107	12/02/2024	OIS	2100 E. Bluefield Avenue (CD3)	No	Assigned
108	12/08/2024	Death/Serious Injury ⁷	400 W. Southern Avenue (CD7)	No	Assigned
109	12/18/2024	OIS	2800 W. Thunderbird Road (CD1)	Yes	Assigned
110	12/26/2024	Death/Serious Injury ⁷	6700 W. McDowell Road (CD7)	No	Assigned
111	01/10/2025	In-Custody Death	3100 N. 40th Lane (CD4)	Yes	Assigned
112	01/15/2025	OIS (animal)	3500 W. Dove Valley Road (CD2)	Yes	In Progress
113	01/17/2025	OIS	3500 W. Baseline Road (CD8)	Yes	Awaiting Evidence
114	01/27/2025	Use of Force ⁶	5100 W. Baseline Road (CD8)	No	Assigned
115	01/29/2025	OIS (animal)	1700 W. Maryland Avenue (CD4)	No	Assigned
116	02/10/2025	Use of Force ⁶	3500 E. Pinchot Avenue (CD6)	No	Assigned
117	02/12/2025	OIS	2400 S. Higley Road (Gilbert)	Yes	Assigned
118	02/12/2025	OIS	8000 N. 29th Avenue (CD5)	No	Awaiting Evidence
119	02/13/2025	Death/Serious Injury ⁷	4000 E. McDowell Road (CD8)	No	Assigned
120	02/19/2025	OIS	6600 S. 16th Avenue (CD7)	Yes	Awaiting Evidence
121	02/27/2025	Other ⁶	4100 E. Fairmount Avenue (CD6)	No	Assigned
122	03/08/2025	Death/Serious Injury ⁷	8600 W. Columbus Avenue (CD5)	No	Assigned
123	03/13/2025	OIS (animal)	2700 W. San Miguel Avenue (CD5)	No	Assigned
124	03/16/2025	Other ⁶	700 N. Central Avenue (CD7)	No	Assigned
125	03/18/2025	Death/Serious Injury ⁷	2400 E. Southern Avenue (CD8)	No	Awaiting Evidence



Cases added during the Quarte	r 3 reporting period (July 1 - Se	eptember 30) are highlighted in yellow.

No.	Date	Туре	Location (Council District) ²	Civilian Fatality	Status
126	03/26/2025	Death/Serious Injury ⁷	9800 N. 9th Avenue (CD3)	No	Assigned
127	04/09/2025	Death/Serious Injury ⁷	4600 N. 39th Avenue (CD5)	No	Awaiting Evidence
128	04/13/2025	Criminal Allegation ⁵		No	Assigned
129	04/14/2025	In-Custody Death	5300 E. Van Buren Street (CD6)	Yes	Assigned
130	04/14/2025	OIS (animal)	8900 N. 10th Street (CD3)	No	Assigned
131	05/06/2025	Criminal Allegation ⁵		No	Assigned
132	05/07/2025	Death/Serious Injury ⁷	4500 S. 7th Avenue (CD7)	No	Assigned
133	05/25/2025	OIS	2500 E. Cactus Road (CD3)	No	Assigned
134	06/04/2025	OIS (animal)	3600 W. Bethany Home Road (CD5)	No	Assigned
135	06/06/2025	Death/Serious Injury ⁷	3700 W. Camelback Road (CD5)	No	Assigned
136	06/07/2025	Death/Serious Injury ⁷	4300 W. McDowell Road (CD4)	No	Awaiting Evidence
137	06/12/2025	Use of Force ⁶	1300 E. Diamond Street (CD8)	No	Assigned
138	06/13/2025	Use of Force ⁶	7600 W. Thomas Road (CD5)	No	Assigned
139	06/18/2025	Death/Serious Injury ⁷	23400 N. Cave Creek Road (CD2)	Yes	Assigned
140	06/19/2025	Death/Serious Injury ⁷	14000 N. Canterbury Drive (CD3)	Yes	Assigned
141	06/27/2025	Criminal Allegation ⁵		No	Assigned
142	08/15/2025	Criminal Allegation ⁵		No	Assigned
143	08/19/2025	OIS	2000 W. Northern Avenue (CD5)	Yes	Assigned
144	08/31/2025	OIS	2000 E. Southern Avenue (CD7)	Yes	Assigned
145	09/02/2025	OIS	900 S. 17th Avenue (CD8)	No	Assigned
146	09/04/2025	OIS (animal)	5200 W. Almeria Road (CD7)	No	Assigned
147	09/06/2025	OIS (animal)	4200 W. Griswold Road (CD1)	No	Assigned
148	09/08/2025	OIS	200 S. 35th Avenue (CD7)	Yes	Assigned
149	09/24/2025	OIS	6100 N. 31st Avenue (CD5)	No	Assigned
150	09/28/2025	OIS	3200 W. Bell Road (CD1)	Yes	Assigned

¹ Excludes completed cases. All published OAT reports can be found <u>here</u>.



² Approximate location. Addresses are updated as new information becomes available and may differ from prior OAT reports. Location is not provided for criminal allegation cases.

³ Officer Involved Shooting.

⁴ Maricopa County Medical Examiner's Office determined manner of death was suicide.

⁵ P.C.C. § 20-6(C) requires OAT to review Department investigations of any incident, whether or not duty related, in which Department uniformed personnel are under investigation for, or charged with, any crime set forth in A.R.S. Title 13 Chapters 11-14 (homicide, assault, kidnapping, and unlawful sexual behavior), or any misdemeanor or local law violation in which use of force or threatened use of force is an element of the offense.

⁶ Falls under OAT discretionary jurisdiction per P.C.C. § 20-7.



P.C.C. § 20-6(B)(3) requires OAT to monitor Department investigations of any duty-related incident during which, or as a result of which, anyone dies or suffers serious bodily injury as defined in A.R.S. §13-105(39).
 P.C.C. § 20-6(D) requires OAT to review Department investigations when requested to do so by the City Manager.
 Accidental weapons discharge.

Appendix B: OAT Mediation Information

The Phoenix Office of Accountability and Transparency (OAT) aims to ensure there is a fair, thorough, and objective program for addressing civilian complaints against the Phoenix Police Department (Department). While OAT reviews Department internal investigations, such investigations are not the only method by which complaints may be resolved. In many cases, mediation may provide a more satisfactory outcome for the parties. Mediation has been shown to help build police-community relations, reduce costs, improve case completion times, and provide community members an opportunity to meet directly with a member of the Department about the nature of their complaint.

Mediation is Confidential

All discussions during a mediation session are confidential, in accordance with ARS § 12-2238. All parties must agree to this confidentiality before beginning a mediation session. As a result, the participation of other people in the mediation session is very rarely allowed. Unless preapproved to participate in the mediation, anyone who accompanies a complainant or the Department to the mediation session will be asked to wait in the OAT lobby.

Mediation is a Voluntary Process

Participation in mediation is voluntary. Either party may decline the offer to mediate or withdraw from mediation at any point.

Mediation Participants

Both the complainant and the officer must participate in good faith in the mediation process. Neither the complainant nor the officer is required to reach an agreement during mediation. Failure of the complainant to participate in good faith will lead to dismissal of the complaint. Failure of an officer to participate in good faith will likely result in the matter being referred back to investigation, unless otherwise specified in the officer's labor-management agreement.

OAT Mediators

OAT mediations are conducted by well-trained and experienced mediators. The mediator serves as an impartial third party who facilitates a conversation between the parties in a non-threatening environment. Mediators fulfill this role by listening to each party's experiences of circumstances that lead to the complaint. Mediators use active listening to clarify what happened, identify key issues and keep the discussion productive.

WHAT IS OAT MEDIATION?

Mediation is an efficient and effective alternative dispute resolution process. OAT mediations arise from incidents or interactions reported to OAT involving the Phoenix Police Department and members of the community. An OAT mediator serves as an impartial facilitator who guides the parties through a conversation about the circumstances that led to the complaint, with the aim of reaching a mutual understanding. A mediation is typically scheduled for two hours.

Mediation Outcomes

In many cases, once the parties have had a chance to explain their perspectives and hear from the other party, this increased understanding is sufficient to resolve the complaint. Although both parties are expected to participate in good faith in the mediation, any agreements, written or verbal, are voluntary. Failure to reach an agreement has no impact on any later consideration of the complaint. If the parties do not reach agreement, OAT will determine if the complaint warrants referral for investigation.

Accessibility

Upon request, OAT will provide reasonable accommodation or translation services.

Mediation Location

Mediation sessions may be conducted in any of the following locations:

In-person, at a neutral location within Phoenix, including the OAT office





www.phoenix.gov/accountability

350 W. Jefferson St. Phoenix, AZ 85003

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602-262-6287 (OAT7)

