



Agenda

City Council Policy Session

Tuesday, December 12, 2023

2:30 PM

phoenix.gov

*****REVISED DECEMBER 11, 2023*****

Item Revised: 2

OPTIONS TO ACCESS THIS MEETING

Virtual Request to speak at a meeting:

- **Register online** by visiting the City Council Meetings page on phoenix.gov **at least 2 hours prior to the start of this meeting**. Then, click on this link at the time of the meeting and join the Webex to speak: <https://phoenixcitycouncil.webex.com/phoenixcitycouncil/onstage/g.php?MTID=eb90aa7e74992bb036886e47efd3cd5b3>

- **Register via telephone** at 602-262-6001 **at least 2 hours prior to the start of this meeting**, noting the item number. Then, use the Call-in phone number and Meeting ID listed below at the time of the meeting to call-in and speak.

In-Person Requests to speak at a meeting:

- Register in person at a kiosk located at the City Council Chambers, 200 W. Jefferson St., Phoenix, Arizona, 85003. Arrive **1 hour prior to the start of this meeting**. Depending on seating availability, residents will attend and speak from the Upper Chambers, Lower Chambers or City Hall location.

- Individuals should arrive early, 1 hour prior to the start of the meeting to submit an in-person request to speak before the item is called. After the item is called, requests to speak for that item will not be accepted.

At the time of the meeting:

- **Watch** the meeting live streamed on phoenix.gov or Phoenix Channel 11 on Cox Cable, or using the Webex link provided above.

- **Call-in** to listen to the meeting. Dial 602-666-0783 and Enter Meeting ID 2552 270 9384# (for English) or 2558 217 4335# (for Spanish). Press # again when prompted for attendee ID.

- **Watch** the meeting in-person from the Upper Chambers, Lower Chambers or City Hall depending on seating availability.

- Members of the public may attend this meeting in person. Physical access to the meeting location will be available starting 1 hour prior to the meeting.

Para nuestros residentes de habla hispana:

- **Para registrarse para hablar en español**, llame al 602-262-6001 **al menos 2 horas antes del inicio de esta reunión** e indique el número del tema. El día de la reunión, llame al 602-666-0783 e ingrese el número de identificación de la reunión 2558 217 4335#. El intérprete le indicará cuando sea su turno de hablar.

- **Para solamente escuchar la reunión en español**, llame a este mismo número el día de la reunión (602-666-0783; ingrese el número de identificación de la reunión 2558 217 4335#). Se proporciona interpretación simultánea para nuestros residentes durante todas las reuniones.

- **Para asistir a la reunión en persona**, vaya a las Cámaras del Concejo Municipal de Phoenix ubicadas en 200 W. Jefferson Street, Phoenix, AZ 85003. Llegue 1 hora antes del comienzo de la reunión. Si desea hablar, regístrese electrónicamente en uno de los quioscos, antes de que comience el tema. Una vez que se comience a discutir el tema, no se aceptarán nuevas solicitudes para hablar. Dependiendo de cuantos asientos haya disponibles, usted podría ser sentado en la parte superior de las cámaras, en el piso de abajo de las cámaras, o en el edificio municipal.

CALL TO ORDER**COUNCIL INFORMATION AND FOLLOW-UP REQUESTS**

This item is scheduled to give City Council members an opportunity to publicly request information or follow up on issues of interest to the community. If the information is available, staff will immediately provide it to the City Council member. No decisions will be made or action taken.

CONSENT ACTION

This item is scheduled to allow the City Council to act on the Mayor's recommendations on the Consent Agenda. There is no Consent Agenda for this meeting.

CALL FOR AN EXECUTIVE SESSION

A vote may be held to call an Executive Session for a future date.

REPORTS AND BUDGET UPDATES BY THE CITY MANAGER

This item is scheduled to allow the City Manager to provide brief informational reports on topics of interest to the City Council. The City Council may discuss these reports but no action will be taken.

INFORMATION AND DISCUSSION (ITEMS 1-2)

1 **Maricopa Association of Governments Interstate 10 -
Deck Park Tunnel to the Interstate 10, Interstate 17 Split
Freeway Corridor Planning Study**

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This report provides an update to the City Council on the planning study Maricopa Association of Governments is undertaking of the Interstate 10: Deck Park Tunnel to the Interstate 10, Interstate 17 Split Freeway Corridor.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Responsible Department

This item is submitted by Deputy City Manager Alan Stephenson, the City Manager's Office and the Office of Government Relations.

*2 **Office of Homeless Solutions Encampment Efforts and Data Update ***REVISED*****

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This report provides an update to the City Council on the City's ongoing efforts to address homelessness within the area surrounding the Human Services Campus (HSC) by the Office of Homeless Solutions (OHS) including providing related data collected and a summary of temporary lodging and the timing of permanent shelter under development.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Responsible Department

This item is submitted by Deputy City Manager Gina Montes and the Office of Homeless Solutions.

ADJOURN



Maricopa Association of Governments Interstate 10 - Deck Park Tunnel to the Interstate 10, Interstate 17 Split Freeway Corridor Planning Study

This report provides an update to the City Council on the planning study Maricopa Association of Governments is undertaking of the Interstate 10: Deck Park Tunnel to the Interstate 10, Interstate 17 Split Freeway Corridor.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Summary

Funding for the Interstate 10 (I-10): Deck Park Tunnel to the I-10, Interstate 17 (I-17) Freeway Corridor Planning Study, was identified as part of the Maricopa Association of Governments (MAG) Fiscal Year 2022-23 Biennial Unified Planning Work Program and Budget. The purpose of the study is to define a series of potential improvements to enhance safety, traffic operations, regional travel, and accessibility for I-10 between the Deck Park Tunnel and the I-10, I-17 split interchange. The study also includes portions of State Route 51 (SR 51) and the I-10, Loop 202, SR 51 system interchange, known as the “Mini Stack.” The study’s final recommendations will establish the framework for future improvements funded through the extension of Proposition 400. This item represents an update on the findings of the study to date, and the alternative improvements being considered. Please see **Attachment A** which provides the MAG report detailing this study.

Responsible Department

This item is submitted by Deputy City Manager Alan Stephenson, the City Manager's Office and the Office of Government Relations.

Management Committee
INFORMATION SUMMARY

AGENDA ITEM # 5H



DATE

September 7, 2023

SUBJECT

Update on the Interstate 10: Deck Park Tunnel to the Interstate 10/Interstate 17 Split Freeway Corridor Planning Study

CONTACT

Bradlee Williams, Transportation Engineer, (602) 254-6300.

SUMMARY

Funding was identified for the Interstate 10 (I-10): Deck Park Tunnel to the I-10/Interstate 17 (I-17) Split Freeway Corridor Planning Study as part of the Fiscal Year (FY) 2022-2023 Biennial Unified Planning Work Program and Budget. This section of I-10, known as the "Inner Loop," was one of the last portions of the Federal Interstate Highway Program to be built in Arizona. Now, 30 years later, this section is one of the most heavily congested highways in the region.

MAG initiated the study in March 2022. In addition to the portion of I-10 between the Deck Park Tunnel and the I-10/I-17 Split interchange, the study also includes portions of State Route 51 (SR 51) and the I-10/Loop 202/SR 51 system interchange, known as the "Mini Stack." This section of I-10 provides critical regional connectivity, including access to downtown Phoenix, Sky Harbor International Airport, regional entertainment districts, and access to other freeways.

In addition to high levels of congestion, the corridor is also faced with unreliable travel times – in part due to the large number of vehicle crashes occurring in the corridor.

Project Objectives:

To manage the study, a project team comprised of staff from the Arizona Department of Transportation (ADOT), City of Phoenix, Federal Highway Administration (FHWA), Sky Harbor International Airport, Federal Aviation Administration (FAA) and MAG was formed. The study team has generated five objectives to be achieved by the recommendations of this study, which are described below.

➤ Improve safety

In the six years from 2016 to 2021, there has been an average of more than five crashes per day along this six-mile freeway corridor. Improving safety is a high priority.

➤ Enhance traffic operations

As part of the study, bottleneck locations, queuing, and speed differential – the difference in speeds found in different lanes – are being identified. Speed differential creates weaving difficulties, incentives for queue jumping, and sudden stops and starts. All of these together cause inefficient traffic operations and increase the potential for crashes.

➤ Enhance access to and from downtown Phoenix and Sky Harbor Airport

Improvements to I-10 could affect street congestion levels, intersection operations, and circulation within downtown Phoenix as well as the airport. Consideration is being given to the impact of proposed improvements throughout the entirety of the system.

➤ Protect the surrounding communities from negative impacts

The study team is identifying where there may be issues to the surrounding communities. The intention is to include these issues in the evaluation to be sure the needs of the communities are adequately considered as different improvement strategies are evaluated and recommendations are proposed.

➤ Accommodate regional travel needs

This section of I-10 accommodates a lot of regional, statewide, and interstate traffic.

Alternatives Being Evaluated:

Altogether, the study team is considering more than 100 ideas for improving this freeway corridor. Alternatives range from physical improvements, such as the addition of lanes or relocation of entry/exist ramps to reduce weaves, to operational improvements such as improving communications or changing the use of specific lanes.

The study is scheduled to conclude its alternatives assessment late this year and to bring its recommendations to MAG committees in the spring. The study's final recommendations will establish the framework for future improvements funded through the extension of Proposition 400.

PUBLIC INPUT

The public engagement plan has begun. A public survey will be conducted in September and October to receive comments on the key issues to be addressed in the study; an in-person public meeting will be held in the winter of 2024 to present and receive comments on the recommendations.

PROS & CONS

PROS: Improvements to I-10 between the Deck Park Tunnel and the I-10/I-17 Split Interchange will enhance regional connectivity, improve travel time reliability, and improve safety for motorists and non-motorists.

CONS: None.

TECHNICAL & POLICY IMPLICATIONS

TECHNICAL: The identification of alternative improvements is completed, and the alternatives are currently being evaluated for their effectiveness.

POLICY: The study's final recommendations will establish the framework for future improvements funded through the extension of Proposition 400.

ACTION NEEDED

Information and discussion.

PRIOR COMMITTEE ACTIONS

None.



*****ITEM REVISED (SEE ATTACHED MEMO)*** Office of Homeless Solutions
Encampment Efforts and Data Update**

This report provides an update to the City Council on the City's ongoing efforts to address homelessness within the area surrounding the Human Services Campus (HSC) by the Office of Homeless Solutions (OHS) including providing related data collected and a summary of temporary lodging and the timing of permanent shelter under development.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Summary

The City of Phoenix is committed to working with the community, service providers, and our regional partners to implement regional solutions to address homelessness and mitigate impacts to neighborhoods. The City of Phoenix is under a court injunction to clear the area and to maintain it free of tents, structures and other items. Between May 10 and November 1, the OHS worked with internal and external partners to complete a total of 15 systematic outreach and clean-up efforts in the area surrounding the HSC which were followed up with closing those streets to camping. At the time the efforts began, there were more than 700 individuals camped in the right of way in the area from 7th Avenue to 15th Avenue, Van Buren to Harrison streets.

Outreach Effort Data

As a result of this outreach effort, staff worked with more than 700 people in the area, 590 of which accepted indoor shelter, treatment or alternative placement. OHS collected data throughout the effort related to these efforts. The following information are highlights and data points resulting from these efforts. All data was self-reported by the client and entered into the Homelessness Management Information System (HMIS) by OHS staff engaging with the individual being assisted. Data on the current locations of individuals who entered services was obtained as reported by subsequent service providers.

Demographic data collected shows that of those engaged on the 15 blocks when a street was closed to camping, 56 percent identified as male, 42 percent female, and 2 percent transgender. The larger majority (66 percent) were in adulthood between the

ages of 25-54, while 5 percent were between 18-24 and 28 percent were over 55. Additionally, 27 percent identified as White, 43 percent as Black/African American, and 18 percent as Hispanic/Latino with the remainder indicating some other race.

Data shows that 63 percent of clients had a last known permanent address in Phoenix. Although the data point is described as permanent, it may not describe what might commonly be considered long-term. Permanent address is defined as the location where they last lived for at least 90 days. The next largest portion were from Glendale at 7 percent, Mesa at 3 percent, and 12 percent were from other cities in Arizona. Additionally, 12 percent were from out of state, and 3 percent chose not to provide an answer.

Once the City of Phoenix hands off a client to shelter or housing destination, they become a client of that destination. Staff gathered data from the respective providers on whether they are still in shelter, have ended their homelessness or have returned to homelessness. Data on the current situation of clients shows that 68 percent remain housed in shelter (59 percent), permanent housing (7 percent) or in an intermediate destination such as treatment or institution (2 percent). A total of 15 percent are known to be unsheltered. The locations/status of the remaining 17 percent of individuals are unknown.

Temporary Phase Out Plan

Phoenix invested in six temporary lodging projects in 2023 resulting in 422 new beds, most of which were used for those who were being relocated from encampments around the HSC. Between March and September 2024, the City will slowly phase out 402 of these temporary lodging beds: Central Arizona Shelter Service (60 beds), Community Bridges, Inc. (140 beds), Saint Vincent de Paul (50 beds), Mercy House (50 beds), and A New Leaf (102 beds). However, an additional 600 permanent shelter beds will be added throughout this same time period: Central Arizona Shelter Service (170 beds), Ozanam Manor II (100 beds), Community Bridges, Inc. (50 beds), and a new City of Phoenix owned and operated shelter (280 beds).

Performance Indicators

Attachment A depicts performance goals relating to Street Outreach, Singles Shelter, Family Shelter, and Rapid Rehousing approved by the Maricopa County Continuum of Care Board and provides system-wide weighted averages from Homeless Management Information System. For comparison, the City of Phoenix has provided data on Phoenix funded programs/shelters.

Responsible Department

This item is submitted by Deputy City Manager Gina Montes and the Office of Homeless Solutions.

ATTACHMENT A

PERFORMANCE INDICATORS

Singles Shelter

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
Decrease Length of Time Homeless	<i>Average Length of Stay (days)</i>	90	38	41
Reduce Returns to Homelessness	<i>Returns to Homelessness**</i>	13%	29%	36%
Increase Successful Exits	<i>Positive Exit Destinations</i>	19%	14%	15%
	<i>Occupancy Rates</i>	95%	92%	96%

Family Shelter

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
Decrease Length of Time Homeless	Average Length of Stay (days)	90	97	88
Reduce Returns to Homelessness	Returns to Homelessness**	5%	8%	18%
Increase Successful Exits	Positive Exit Destinations	69%	64%	84%
	Occupancy Rates	95%	99%	96%

Rapid Rehousing

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
Decrease Length of Time Homeless	Average Length of Stay (Days)	N/A	239	159
	Length of Time to Housing Placement (Days)	64	71	132
	Accepted Coordinated Entry Referrals	85%	98%	97%

Reduce Returns to Homelessness	Returns to Homelessness**	8%	14%	32%
Increase Successful Exits	Positive Exit Destinations	88%	83%	89%

Outreach

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
Reduce Returns to Homelessness	Returns to Homelessness**	13%	23%	44%
Increase Successful Exits	Positive Exit Destinations	48%	43%	46%

*Phoenix funded data is FY22-23



City of Phoenix

To: Gina Montes
Deputy City Manager

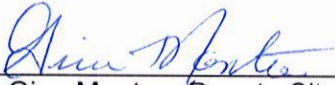
Date: December 8, 2023

From: Rachel Milne
Office of Homeless Solutions Director

Subject: CORRECTION REQUEST - ITEM 2 ON THE DECEMBER 12, 2023 - POLICY SESSION AGENDA – Office of Homeless Solutions Encampment Efforts and Data Update

This memo requests the following correction be made to Item 2, Office of Homeless Solutions Encampment Efforts and Data Update, on the December 12, 2023 Policy Session Agenda. Staff is requesting the following correction be made to the item to reflect the most up to date and accurate data.

Replace all performance indicator tables in Attachment A with the performance indicator tables attached to this memo.

Approved:  12/8/2023
Gina Montes, Deputy City Manager Date

ATTACHMENT A

PERFORMANCE INDICATORS

Traditional/Congregate Shelter

Performance Indicator	Goal	Average	Phoenix Funded
<i>Average Length of Stay (days)</i>	< 90	38	41
<i>Positive Exit Destinations</i>	> 19%	14%	15%
<i>Returns to Homelessness</i>	< 13%	29%	30%

Non-Congregate/Bridge Housing

Performance Indicator	Goal	Average	Phoenix Funded
<i>Average Length of Stay (days)</i>	< 45	78	92
<i>Positive Exit Destinations</i>	> 39%	34%	26%
<i>Returns to Homelessness</i>	< 13%	20%	N/A

Family Shelter

Performance Indicator	Goal	Average	Phoenix Funded
<i>Average Length of Stay (days)</i>	< 90	90	92
<i>Positive Exit Destinations</i>	> 69%	63%	84%
<i>Returns to Homelessness</i>	< 7%	16%	12%

Rapid Rehousing

Performance Indicator	Goal	Average	Phoenix Funded
<i>Length of Time to Housing Placement (Days)</i>	< 64	71	100
<i>Positive Exit Destinations</i>	> 88%	83%	89%
<i>Returns to Homelessness</i>	< 8%	14%	36%

Street Outreach

Performance Indicator	Goal	Average	Phoenix Funded
<i>Engagement Rate</i>	> 67%	57%	38%
<i>Positive Exit Destinations</i>	> 48%	43%	46%
<i>Returns to Homelessness</i>	< 13%	23%	22%

Indicator	Phoenix Funded
<i>Clients Reached</i>	5,419
<i>Client Contacts Made</i>	25,700

*Phoenix funded data is FY22-23