

City of Phoenix

*Meeting Location:
City Council Chambers
200 W. Jefferson St.
Phoenix, Arizona 85003*



City of Phoenix

Agenda

Wednesday, June 3, 2026

11:00 AM

City Council Chambers

Public Safety and Justice Subcommittee

*****REVISED JUNE 1, 2026 *****

Item Revised: 3

*Councilman Kevin Robinson, Chair
Councilwoman Betty Guardado
Councilwoman Ann O'Brien
Councilman Jim Waring*

If viewing this packet electronically in PDF, open and use bookmarks to navigate easily from one item to another.

OPTIONS TO ACCESS THIS MEETING

Virtual Request to speak at a meeting:

- Register online by visiting the City Council Meetings page on phoenix.gov at least 2 hours prior to the start of this meeting. Then, click on this link at the time of the meeting and join the Webex to speak:

<https://phoenixcitycouncil.webex.com/phoenixcitycouncil/j.php?MTID=m90047ae2672e93c00a230bfc5b2b14f4>

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- Individuals should arrive early, 1 hour prior to the start of the meeting to submit an in-person request to speak before the item is called. After the item is called, requests to speak for that item will not be accepted.

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- Para registrarse para hablar en español, llame al 602-262-6001 al menos 2 horas antes del inicio de esta reunión e indique el número del tema. El día de la reunión, llame al 602-666-0783 e ingrese el número de identificación de la reunión 2553 911 3994#. El intérprete le indicará cuando sea su turno de hablar.

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- Para asistir a la reunión en persona, vaya a las Cámaras del Concejo Municipal de Phoenix ubicadas en 200 W. Jefferson Street, Phoenix, AZ 85003. Llegue 1 hora antes del comienzo de la reunión. Si desea hablar, regístrese electrónicamente en uno de los quioscos, antes de que comience el tema. Una vez que se comience a discutir el tema, no se aceptarán nuevas solicitudes para hablar. Dependiendo de cuantos asientos haya disponibles, usted podría ser sentado en la parte superior de las cámaras, en el piso de abajo de las cámaras, o en el edificio municipal.

Miembros del público pueden asistir a esta reunión en persona. El acceso físico al lugar de la reunión estará disponible comenzando una hora antes de la reunión.

CALL TO ORDER

CALL TO THE PUBLIC

MINUTES OF MEETINGS

- 1 **Minutes of the Public Safety and Justice Subcommittee Meeting** Page 7

Attachments

[Attachment A - PSJ Minutes 5.6.26](#)

CONSENT ACTION (ITEM 2)

- 2 **Animal Ordinance Update - Citywide** Page 15

Attachments

[Attachment A - Section 8-3.08 Tethering .pdf](#)

DISCUSSION AND POSSIBLE ACTION (ITEMS 3-4)

- *3 *****REQUEST TO REVISE (SEE ATTACHED CORRECTION MEMO) ***** Page 18
Reappointment of Phoenix Municipal Court Judges - Citywide

Attachments

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- 4 **School Resource Officer (SRO) Agreements and Retiree SRO** Page 20
Update - Citywide

INFORMATION AND DISCUSSION (ITEM 5)

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Attachments

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INFORMATION ONLY (ITEMS 6-8)

6 Community Assistance Program (CAP) Expansion Implementation Report - Citywide Page 30

Attachments

[Attachment A - Community Assistance Expansion and Implementation Report - June 2026.pdf](#)

7 Phoenix Police Department Recruitment, Hiring, and Attrition Update - Citywide Page 36

Attachments

[Attachment A - June 2026 \(March 2026 Data\) PSJ Report.pdf](#)

8 Phoenix Fire Department Staffing and Response Time Report - Citywide Page 62

Attachments

[Attachment A - Fire Staffing and Response Time Report 060326.pdf](#)

CALL TO THE PUBLIC

FUTURE AGENDA ITEMS

ADJOURN

For further information or reasonable accommodations, please call the City Council Meeting Request line at 602-262-6001. 7-1-1 Friendly.

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Members:

Councilman Kevin Robinson, Chair
Councilwoman Betty Guardado
Councilwoman Ann O'Brien
Councilman Jim Waring

Public Safety and Justice Subcommittee



City of Phoenix

Report

Agenda Date: 6/3/2026, Item No. 1

Minutes of the Public Safety and Justice Subcommittee Meeting

This item transmits the minutes of the Public Safety and Justice Subcommittee Meeting on May 6, 2026, for review, correction or approval by the Public Safety and Justice Subcommittee.

THIS ITEM IS FOR POSSIBLE ACTION.

The minutes are included for review as **Attachment A**.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays and the City Manager's Office.

ATTACHMENT A

Phoenix City Council Public Safety and Justice (PSJ) Subcommittee Summary Minutes Wednesday, May 6, 2026

City Council Chambers
200 W. Jefferson St.
Phoenix, Arizona

Subcommittee Members Present

Councilman Robinson, Chair
Councilwoman Ann O'Brien
Councilman Jim Waring

Subcommittee Members Absent

Councilwoman Betty Guardado

CALL TO ORDER

Chairman Robinson called the Public Safety and Justice Subcommittee (PSJ) to order at 10:02 a.m. with Councilwoman O'Brien and Councilman Waring present.

CALL TO THE PUBLIC

None.

MINUTES OF MEETINGS

1. Minutes of the Public Safety and Justice Subcommittee Meeting

Councilwoman O'Brien made a motion to approve the minutes of the April 1, 2026 Public Safety and Justice Subcommittee meeting. Councilman Waring seconded the motion which passed unanimously, 3-0.

CONSENT ACTION

2. Neighborhood Block Watch Grant Awards (NBGA)

Councilwoman O'Brien asked item 26-155, in the amount of \$15,000, to be added to the list of approved items. She requested approval of item 26-058 for \$2,277. She requested lines 1-13, 22, 24-26, and 28 also be considered for approval by the subcommittee.

Assistant City Manager Lori Bays asked Councilwoman O'Brien to make the request in the form of a motion.

Councilwoman O'Brien made the motion to approve the recommended grants, including item 26-058 in the amount of \$2,277 for lines 1-13, 22, 24-26, and 28, as well as grant 26-155 for the full amount of \$15,000. Councilman Waring seconded the motion which passed unanimously, 3-0.

DISCUSSION AND POSSIBLE ACTION

3. Firework Ordinance Recommendations

Assistant Fire Chief Justin Alexander, Police Lieutenant Brian Rimsza, Deputy Parks Director Jarod Rogers, Deputy Communications Director Ashley Patton presented on the item.

Councilman Waring pointed out much of District 2 appeared restricted on the slides, meaning some residents who could have legally used fireworks would no longer be able to. He asked how this change was being communicated, noting the lookup tool was useful but only if residents knew how to check it.

Mr. Rogers noted the Communications Deputy Director would address the communication and advertising plan during her portion of the presentation.

Councilman Waring asked if enforcement of the ordinance would begin with warnings or if individuals could face arrest on a first offense. He expressed concern that some residents might be unaware they were violating the rules.

Lieutenant Rimsza reported an 18-month education campaign had already taken place, however there are now new elements potentially being added into the Code. He added enforcement would likely begin with civil fines, coordination with the City prosecutor's office, which could identify repeat offenders and escalate penalties as needed. He emphasized the intention was not to arrest individuals for a first offense violation.

Councilman Waring reiterated concerns about repeat offenders, stating escalating penalties were appropriate for individuals who continued unsafe behavior after being warned. He referenced a past presentation showing that fireworks had caused several fires and that some responsible individuals had been identified. Councilman Waring emphasized the goal of the current approach was prevention and reducing the risk of serious incidents.

Lieutenant Rimsza agreed the current approach as prevention and reducing the risk of serious incidents.

Councilman Robinson asked whether holiday-season messaging would begin about two weeks in advance and requested clarification on the exact start date.

Ms. Patton clarified that, if the council approved the changes in the code on May 20, public messaging would begin immediately after that date, with broader communications ramping up as the July 4 holiday approached.

Councilman Robinson inquired whether the City was placing messaging at park locations to remind residents that fireworks are prohibited, noting that some people may ignore or overlook existing rules.

Mr. Rogers clarified additional park messaging had not been planned because fireworks had always been prohibited within City parks. Existing code-of-conduct signage already communicated this, and park rangers continued educating visitors to ensure compliance. He explained the new effort focused on communicating restrictions in the areas surrounding parks, as those changes represented the substantive update.

Ms. Bays added the primary communication focus was the expanded fireworks restrictions in the City code. She noted that, if the subcommittee advanced the recommendation and the full council approved it on May 20, messaging to the public would begin immediately afterward. Because the ordinance would take effect approximately 30 days later, around June 20, staff planned to begin outreach as soon as the approval occurred, emphasizing the new one-mile radius around parks and how residents could use the map tool to determine whether their address fell within a restricted area.

Councilwoman O'Brien asked whether the updated fireworks-restriction information would be distributed to registered neighborhood groups, including block watches and HOAs, to ensure effective communication using existing community networks.

Ms. Bays confirmed the information would be shared widely, including through neighborhood association and block watch lists, social media, council office newsletters, departmental channels, and the media to ensure broad community awareness.

Councilman Waring asked Chief Alexander whether this represented the most stringent action possible within state law.

Chief Alexander confirmed it was the most stringent action available, adding it represented the maximum penalties and enforcement allowed under state law.

Councilman Waring noted if constituents asked why additional actions were not being taken, the reason was that anything outside the allowed parameters could not be done, as it would be illegal.

Chief Alexander affirmed the language used reflected the full extent of authority allowed under state law, specifically statute 36-1606.

Councilwoman O'Brien made a motion to approve the item. Councilman Waring seconded the motion which passed unanimously, 3-0.

INFORMATION AND DISCUSSION

4. Police & Fire Hiring and Recruitment Update

Assistant Fire Chief Reda Riddle-Bigler, Assistant Police Director Court Hood, and Senior Public Information Officer Stacie Hainke presented on the item.

Councilman Waring asked if the Fire Department strategies were being used by the Police Department and whether the departments were sharing practices or coordinating efforts.

Councilman Robinson noted the second portion of the presentation would provide further details on the shared practices.

Councilman Robinson asked for the results of the joint fire and police recruitment event, specifically whether it led to an increase in applications to both agencies.

Ms. Hainke noted applications rose from 375 in February to 513 by the end of March and stated the event likely encouraged attendees to apply after gaining a closer look at both career paths.

Chief Riddle-Bigler stated the department did not track applicants specifically from the event but did track connections such as the cadet program or affinity groups. Applicants were also asked how they heard about the department, often citing billboards. Attendance from this specific event was not separately tracked.

Councilwoman O'Brien asked if the Fire Departments was accepting applications at the event.

Chief Riddle-Bigler noted the department had not been accepting applications at the event, but had advertised its upcoming testing process scheduled for August.

Councilwoman O'Brien asked whether attendee ages were tracked at the event, noting that a waiver was required at sign-in.

Ms. Hainke shared attendee ages were not tracked but stated it could be considered for future events to better understand the audience.

Councilman Waring sought clarification on page six, chart 11, asking whether the yellow bar labeled "hired" referred to recruits entering the Phoenix Police Academy rather than fully sworn officers already serving in the field.

Mr. Hood explained the yellow bar represented the 26 recruits who started the academy, while the blue bar reflected the 19 retained from that group. The remaining seven had left the organization.

Councilman Waring asked whether, based on the chart, 234 recruits entered the academy in 2025, 200 graduated and became officers, and 34 did not complete the academy.

Mr. Hood confirmed Councilman Waring's interpretation was correct and added that academy training lasted about six months, followed by the field training officer program. The chart reflected hires by year and whether those individuals were retained or had separated from the organization.

Councilman Waring noted the chart showing 2,460 total officers included recruits who had not yet completed training. He emphasized that, based on the academy data, a portion of recruits typically did not finish the program, meaning those individuals could not be counted as officers.

Mr. Hood acknowledged there was some attrition reflected in the overall number.

Councilman Waring noted the department's reported staffing level of 2,460 sworn positions likely reflected staffing levels comparable to the mid-1990s and represented a significant decline. He stated the previously referenced staffing target of 3,125 officers was based on an outdated budget and no longer aligned with the City's growth. Councilman Waring expressed concern about the number continued to decrease and emphasized recruit counts could not be fully relied upon due to expected attrition. He asked for comments on how staffing conditions might improve given the ongoing downward trend.

Mr. Hood explained that early-year staffing numbers often appeared low because many retirements occurred late in the year. He noted the department continued active hiring, planned seven academy classes, and was expanding processing capacity to bring in more qualified applicants. The department goal was to reduce the staffing gap and build on last year's small surplus of officers.

Councilman Waring inquired whether the term "surplus" indicated the presence of ten more officers than anticipated.

Mr. Hood clarified that "ten more" referred to a net gain of officers from the previous year.

Councilman Waring emphasized the need for a candid discussion about staffing trends, noting that single-month improvements could be misleading. Drawing on long-term committee experience, he noted sustained progress had not occurred, reflecting broader challenges in major city policing rather than staff performance. Councilman Waring encouraged continued creative efforts to improve recruitment, particularly among younger candidates.

Councilwoman O'Brien highlighted the years between 2007 and 2012 where the City had halted officer hiring. She expressed concern about the number of sworn positions remaining lower than when she joined the council, attributing the ongoing staffing challenges partly to the prolonged hiring freeze. She asked whether the applicant figures shown on slide nine represented completed applications or all applications received.

Mr. Hood clarified the figures represented initial applications submitted to express interest in the position through Human Resources.

Councilwoman O'Brien requested follow-up information comparing initial and completed applications and encouraged improved tracking to understand applicant drop-off. She also praised the annual recruitment event and recommended collecting more detailed attendee data to strengthen future outreach.

Councilman Robinson asked for clarification on how much of the testing and hiring process out-of-state applicants could complete remotely.

Chief Riddle-Bigler explained online testing allowed out-of-state applicants to complete the initial two-week testing period remotely, though both required interviews still occurred in person. She added the Fire Department was exploring moving the first interview online and streamlining onboarding to reduce the number of required trips to Phoenix.

Mr. Hood noted the Police Department's background investigators and recruiters worked with out-of-state applicants to complete their background packets up to the psychological, medical, and polygraph examinations. He added staff coordinated these steps to ensure they could be completed during the applicant's limited time in Arizona.

Councilman Robinson noted current employees remained the most effective recruiters and referenced recent academy graduates who had been referred by friends or family. He requested future data on the frequency of referral-bonus payouts to assess the effectiveness of the \$2,500 incentive program.

Ms. Bays confirmed staff would provide the requested referral-bonus data to the chair and the subcommittee.

Councilman Robinson expressed the urgency of closing the staffing gap in public safety and encouraged both departments to accelerate hiring once strong candidates were identified. He stressed the importance of keeping applicants engaged to prevent losing them to competing agencies.

Councilman Waring emphasized the significant share of the City budget devoted to public safety and highlighted long-term declines in police staffing levels, requesting historical charts and data on applications, retention, and officer counts over the past decade.

Councilman Robinson asked for attrition information for the first year after academy graduation to better understand ongoing staffing challenges.

INFORMATION ONLY

5. Social Determinants of Health Study Report

Information only. No Councilmember requested additional information.

6. Community Assistance Program (CAP) Expansion Implementation Report

Information only. No Councilmember requested additional information.

7. Fire Staffing and Response Time Report

Information only. No Councilmember requested additional information.

8. Police Hiring, Recruitment, and Attrition Monthly Report

Information only. No Councilmember requested additional information

CALL TO THE PUBLIC

None.

FUTURE AGENDA ITEMS

None.

ADJOURNMENT

Chairman Robinson adjourned the meeting at 11:09 a.m.

Respectfully submitted,

Dayana Rosas
Management Fellow

DRAFT



Animal Ordinance Update - Citywide

This report provides a recommendation to the Public Safety and Justice Subcommittee regarding proposed updates to the City's Animal Cruelty Ordinance.

THIS ITEM IS FOR CONSENT ACTION.

Summary

Staff have completed a review of the City's Animal Cruelty Ordinance. Based on this review, staff recommend several updates designed to modernize and strengthen the City's regulations on dog tethering. The proposed changes clarify key definitions, limit when tethering is permissible, and enhance protections for animal welfare. The full recommended revision is provided in **Attachment A**.

Key proposed updates include:

- A new definition establishing "direct supervision or control," requiring that a dog remain within the owner's or handler's visual range at all times when outside.
- Expansion of unlawful restraint provisions, prohibiting tethering or use of a trolley system unless the dog is under direct supervision or control, and at any time during extreme weather.
- Clarification and strengthening of standards for allowable restraints while under direct supervision or control, including a requirement that restraints must not cause distress or unreasonably limit a dog's movement.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays, the City Manager's Office and the Police Department.

Sec. 8-3.08. Unlawful restraint of dog.

A. For purposes of this section:

"Collar" means any collar constructed of nylon, leather, metal, or similar material, specifically designed to be used on a dog.

"DIRECT SUPERVISION OR CONTROL" MEANS WHEN A DOG IS KEPT WITHIN THE VISUAL RANGE OF THE OWNER OR HANDLER AT ALL TIMES WHILE OUTSIDE.

"Extreme weather conditions" means:

- a. The actual or effective outdoor temperature is below 32 degrees Fahrenheit or above 100 degrees Fahrenheit;
- b. A heat advisory has been issued by a local, State, or national authority for the area; or
- c. A monsoon, hurricane, tropical storm, dust storm or tornado warning has been issued for the area by a local, State, or national authority.

"Owner" means a person who owns or has custody or control of a dog.

"Properly fitted" means a collar that measures the circumference of a dog's neck plus one inch.

"Restraint" means a rope, tether, leash, cable, or other device other than a chain that attaches a dog to a stationary object or trolley system.

B. IT IS UNLAWFUL TO CONFINE A DOG ON PRIVATE PROPERTY BY USE OF A TETHER, TROLLEY, OR SIMILAR RESTRAINT UNLESS THE DOG IS UNDER DIRECT SUPERVISION OR CONTROL BY THE OWNER OR HANDLER, OR AT ANY TIME DURING EXTREME WEATHER CONDITIONS: ~~An owner shall not restrain a dog outside by use of a choke collar or pinch collar, or a restraint that unreasonably limits the dog's movement, or during extreme weather conditions.~~

ANY RESTRAINT USED IN ACCORDANCE WITH THIS CHAPTER MUST NOT UNREASONABLY LIMIT A DOG'S MOVEMENT OR CAUSE DISTRESS TO THE DOG. A restraint unreasonably limits a dog's movement if the restraint:

1. Uses a collar that is not properly fitted to the dog;
2. Is in length shorter than ~~SIX ten~~ feet;
3. Places the dog in unsafe or unsanitary conditions;
4. Causes injury to the dog; or
5. Does not permit the dog access to food, water, shade, dry ground, or adequate shelter. ~~at all times.~~

C. *Penalty.*

1. A person found responsible for violating subsection B of this section must be assessed a fine not less than \$250.00.
2. Upon a second conviction under subsection B of this section, a person is guilty of a Class 1 misdemeanor punishable by jail for a term of not less than 48 hours and a fine of not less than \$1,000.00.
3. Upon a third conviction under subsection B of this section, a person is guilty of a Class 1 misdemeanor punishable by jail for a term of not less than 15 consecutive days and a fine of not less than \$2,000.00.

D. A person who has restrained a dog in compliance with subsection (B) ~~(B)(2)~~ of this section is not in violation of Section 8-14(A). (Ord. No. G-6167, 2016; Ord. No. G-7131, § 2, 2023)



The Subcommittee may vote to discuss Item 2 in Executive Session pursuant to A.R.S. Section 38-431(A)(1); 38-431.01(A)(1); and 38-431.03(A)(3).

*****REQUEST TO REVISE (SEE ATTACHED CORRECTION MEMO) ***
Reappointment of Phoenix Municipal Court Judges - Citywide**

This item is for discussion and consideration of reappointment of two Phoenix Municipal Court Judges, for four-year terms.

THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.

Summary

The Judicial Selection Advisory Board convened on May 13, 2026, and recommended the following reappointments of Phoenix Municipal Court Judges:

- Judge Laura E. Lowery as a Judge of the Phoenix Municipal Court for a four-year term that would end on September 30, 2030.
- Judge Tina Solomon as a Judge of the Phoenix Municipal Court for a four-year term that would end on June 29, 2030.

Responsible Department

This item is submitted by Deputy City Manager Amber Williamson and the Phoenix Municipal Court.



City of Phoenix

To: Lori Bays
Assistant City Manager

Date: June 1, 2026

From: Shenal Hooks
Management Assistant III

Subject: REQUEST TO REVISE ITEM #3 ON THE JUNE 3, 2026, PUBLIC SAFETY AND JUSTICE SUBCOMMITTEE AGENDA – REAPPOINTMENT OF PHOENIX MUNICIPAL COURT JUDGES – CITYWIDE

The City Manager's Office requests approval to revise Item #3 from the June 3 Public Safety and Justice Subcommittee agenda regarding the referenced item number. This memo clarifies and corrects the item number cited in the Executive Session statement to be reflected as follows:

The Subcommittee may vote to discuss Item 3 in Executive Session pursuant to A.R.S. Section 38-431(A)(1); 38-431.01(A)(1); and 38-431.03(A)(3).

Approved:

A handwritten signature in black ink, appearing to be 'Lori Bays', written over a horizontal line.

Lori Bays
Assistant City Manager



School Resource Officer (SRO) Agreements and Retiree SRO Update - Citywide

This report provides the Public Safety and Justice Subcommittee with an update on the Phoenix Police Department's School Resource Officer (SRO) program and requests a recommendation by the Subcommittee to the full Council for approval of the 2026-2027 school year contracts.

THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.

Summary

At the request of school districts, the Police Department enters into Intergovernmental Agreements with various districts to assist with the cost of School Resource Officers (SROs) deployed in schools. Funding for these SROs is provided through partnerships with the Arizona Department of Education (ADE) and individual school districts. Through this partnership, school district funds reimburse the City for 75 percent of the SRO's salary, while the remaining 25 percent is paid by the City.

In addition to the traditional SRO program, the City has implemented a significant enhancement through the Retired Police Officer School Resource Officer Program (RSRO), established under Arizona Revised Statute §15-154 and launched in the fall of 2025. This initiative was designed to address school safety needs and department staffing challenges by enabling retired officers from the Arizona Public Safety Personnel Retirement System to serve as RSROs. Recruitment for these positions began in October 2025, with the hire of two retired employees in March 2026 and additional hiring underway. These positions are similar to traditional SROs in their job duties.

Staff requests a recommendation by the Subcommittee to the full Council for approval of the 2026-2027 school year contracts which, at this time, include agreements for SRO/RSRO services within 20 school districts for a total deployment of 69 SROs/RSROs, with three of these positions being funded directly by school districts. Due to the ongoing process to review and approve additional grant requests by ADE for the upcoming school year, any additional identified districts or schools will be discussed with Council members and education partners at a future date, and any additional agreements will be brought to the Council for approval.

2026-2027 SRO School Districts

ASU Preparatory Academy
Cartwright Elementary District
Cave Creek Unified District
Deer Valley Unified District
Empower College Prep.
Glendale Union High School District
Horizon Community Learning Center
Kaizen Education Foundation
Kyrene Elementary School District
Laveen Elementary District
Murphy Elementary District
Paradise Valley Unified District
Phoenix Union High School District
Premier Charter High School
Scottsdale Unified School District
Tempe Union High School District
Tolleson Elementary School District
Tolleson Union High School District
Washington Elementary School District
Wilson Elementary School District

Contract Term

The terms of these agreements are for one year with varying start and end dates to coincide with each school's 2026-2027 school year.

Financial Impact

Cost to the City is the 25 percent match for the SRO salary and fringe benefits, which is included in the Department's budget.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays and the Police Department.



Hiking and Heat Safety Update - Citywide

This joint report by the Parks and Recreation Department and the Phoenix Fire Department provides information about the Parks and Recreation Board approved Phoenix Trails and Heat Safety Program.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Summary

Background

The Parks and Recreation Department (Department) builds healthy communities through parks, programs, and partnerships, and makes the city a better place to live, visit, and play. The Department is home to more than 41,000 acres of desert parks and mountain preserves, and more than 200 miles of trails, and is dedicated to preserving, protecting, restoring, and sustaining cultural and natural resources while providing quality, safety, and accessible educational and recreational opportunities. The Department promotes safe and responsible use of Phoenix trails, through the “Take A Hike. Do it Right.” campaign.

Living in a desert climate, heat has continued to present challenges. For more than a decade, the city has experienced record-breaking heat, and its impact on trail users and first responders can be severe. Strenuous physical activities in high temperatures during long and even short durations can cause heat stroke, heart attack, and/or arrhythmia, and neurological, circulatory, and respiratory issues. For first responders, mountain rescues are complex incidents that require the response and commitment of multiple companies for an extended period. The risk is further elevated because they are required to carry over 145 pounds of equipment (dispersed among the members) up the mountain to treat and transport the patient. The use of Firebird 10 (hoist ship) is a resource within the Technical Rescue Program for safely extracting a patient from the mountain. Although it is not always available due to current weather conditions, maintenance/repair, and the patient’s topography and location.

The Parks and Recreation Board (Board), per the City Charter Chapter XXIII and City Code Chapter 2, is the proper authority to take action to close or restrict trail access.

Due to concerns about public and first responder safety related to trail use and mountain rescues during extreme temperatures, in 2021, the Board initiated the Trails Heat Safety Program. Each year since 2021, the Parks and Recreation and Phoenix Fire departments have provided program updates to the Board, and the Board has modified the program several times.

The current Trails Heat Safety Program restricts trail access on National Weather Service Extreme Heat Warning Days from 8 a.m. to 5 p.m. at Camelback Mountain, the Piestewa Peak Summit Trail and associated trails at the Phoenix Mountains Preserve, and the Hau'pal Loop Trail, Holbert Trail, Mormon Trail, and access to the National Trail from the Pima Canyon Trailhead at South Mountain Park/Preserve.

Trail restrictions are implemented by providing program information and restrictions to the public via press releases, posting signage on-site, online, and on social media, and through the "Take a Hike. Do it Right." campaign, which communicates with local hotels and resorts. To restrict trails, parking lot gates are closed where gates exist, and signage is posted noting the trail restriction hours. Park Rangers are also visible at busier trailheads to help inform trail users.

Improvements were recently completed at Piestewa Peak, including an automatic gate, an electronic message board, and cameras. The automatic gates assist in scheduling closures. The message board educates the public before and after extreme heat warning days that the affected trails will be closed. The cameras allow staff to monitor the entry gate remotely. Similar improvements are planned at South Mountain Park and Camelback Mountain in the coming months.

The Parks and Recreation Department, in cooperation with the Fire Department and the Office of Heat Response and Mitigation, now has three locations with ice machines for use during heat-related illness rescues. Ice machines are available to first responders at Camelback Mountain, Piestewa Peak, and the Holbert Trailhead at South Mountain Park / Preserve. An additional ice machine will soon be located at Pima Canyon at South Mountain when needed power upgrades are completed. The coming 2027 renovation of North Mountain Park will include an ice machine as well.

Discussion

The primary objective of implementing trail restrictions is to minimize the risk of heat-related illness and injury for the public and first responders. To evaluate the effectiveness of restrictions already in place and determine if there are any other high-risk areas to consider implementing trail restrictions, mountain rescue data from 2021 through 2025 was reviewed, with a specific focus on the months of May through September. The analysis included the city's three major mountain ranges: Camelback

Mountain, Piestewa Peak, and South Mountain Park.

Data in the risk reduction analysis included, for the years 2021 - 2025, mountain rescues by month and hour with particular attention to trends during the summer months (May through September). Patient chart information was also reviewed for the same time frame for common injury/illness complaints and patient demographics.

Key takeaways included that three out of four years reviewed saw a decrease in mountain rescues on those mountains that had restrictions in place from 2021 to 2024. In 2025, Camelback Mountain saw a 75 percent increase in mountain rescues, and Piestewa Peak saw a 38 percent reduction, while South Mountain saw a 5 percent increase. (Attachment A)

Combined Mountain Rescue numbers by year for Camelback Mountain, Piestewa Peak, and South Mountain:

- 2021: 51 incidents with 59 rescues
- 2022: 54 incidents with 68 rescues
- 2023: 37 incidents with 40 rescues
- 2024: 40 incidents with 48 rescues
- 2025: 46 incidents with 61 rescues

Ahead of the 2026 summer months (May through September), the Fire Department has responded to 74 mountain rescues for Camelback Mountain, Piestewa Peak, and South Mountain, from January to May 20, 2026. These numbers suggest an upward trend of anticipated mountain rescues heading into the 2026 summer months from May through September.

The rescue numbers noted above represent the total number of patients the Fire Department assisted. Additionally, rescue call times earlier in the day, just after sunrise, are likely due to hikers attempting to avoid peak heat; however, injury or the inability to complete outdoor activity prior to the start of the trail closure appear to lead to a slight increase in rescue numbers (Attachment B).

Temperature data demonstrates the correlation between rising temperatures and decreasing trail use (Attachment C). According to trail counters, thousands of people continue to visit the parks even on days when temperatures exceed 110°F. There were 17 instances where the Phoenix Fire Department conducted multiple rescues during a single shift (May through September), 14 of which occurred on days with projected highs above 100°F (Attachment D). This mirrors the conditions that led to the implementation of the trail closure policy in 2021.

Patient chart data indicated that illness was more prevalent than injury (85 percent of patients during May - September suffered from heat-related illness symptoms). Demographic information revealed that 61 percent of patients (35 charts) documented Arizona as their primary state of residence, and of those 35 charts, 33 patients resided in the valley. Additionally, an injury resulting in immobility during the summer can quickly lead to heat-related illness for those patients who cannot self-extract and require assistance from emergency responders to get off the mountain.

Other Information

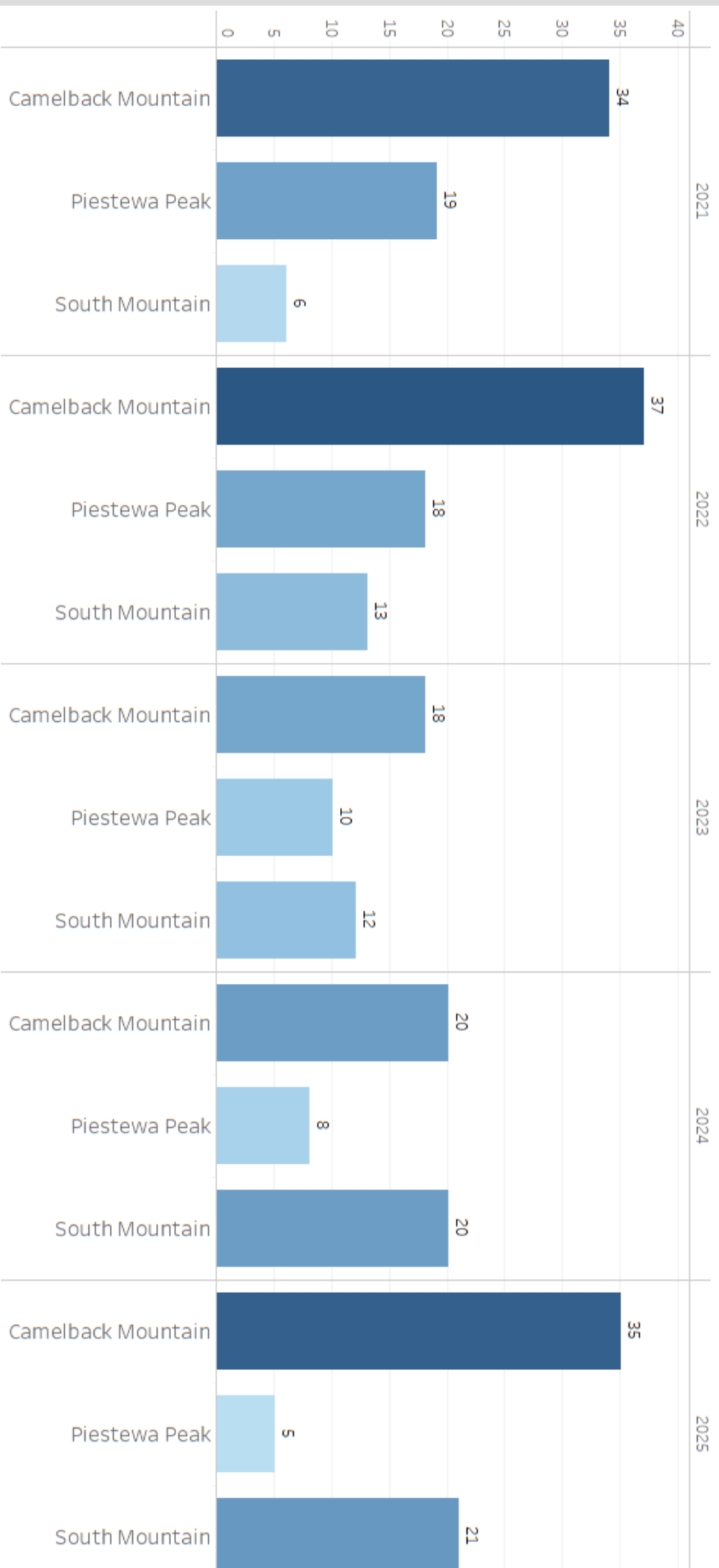
In the summer of 2025, the Parks and Recreation Department partnered with the Office of Heat Response and Mitigation to promote safe hiking practices and prevent heat-related illnesses and trail rescues during the hottest months of the year. Every weekend, Park Stewards and members of the Community Emergency Response Team (CERT) volunteered at Piestewa Peak, Echo Canyon, and Pima Canyon. During 107 shifts, 265 volunteers spent 818 hours, resulting in over 17,300 hiker engagements, during which they distributed over 14,400 water bottles, 200 cooling towels, and 6,000 electrolyte packages.

Finally, staff will continue exploring new technology options to provide real-time trail closure data and other enhancements to the trail user experience.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays and Deputy City Manager Cynthia Aguilar, the Parks and Recreation Department, and the Phoenix Fire Department.

Attachment A



Mountain Rescues by Year

May 1 – September 30

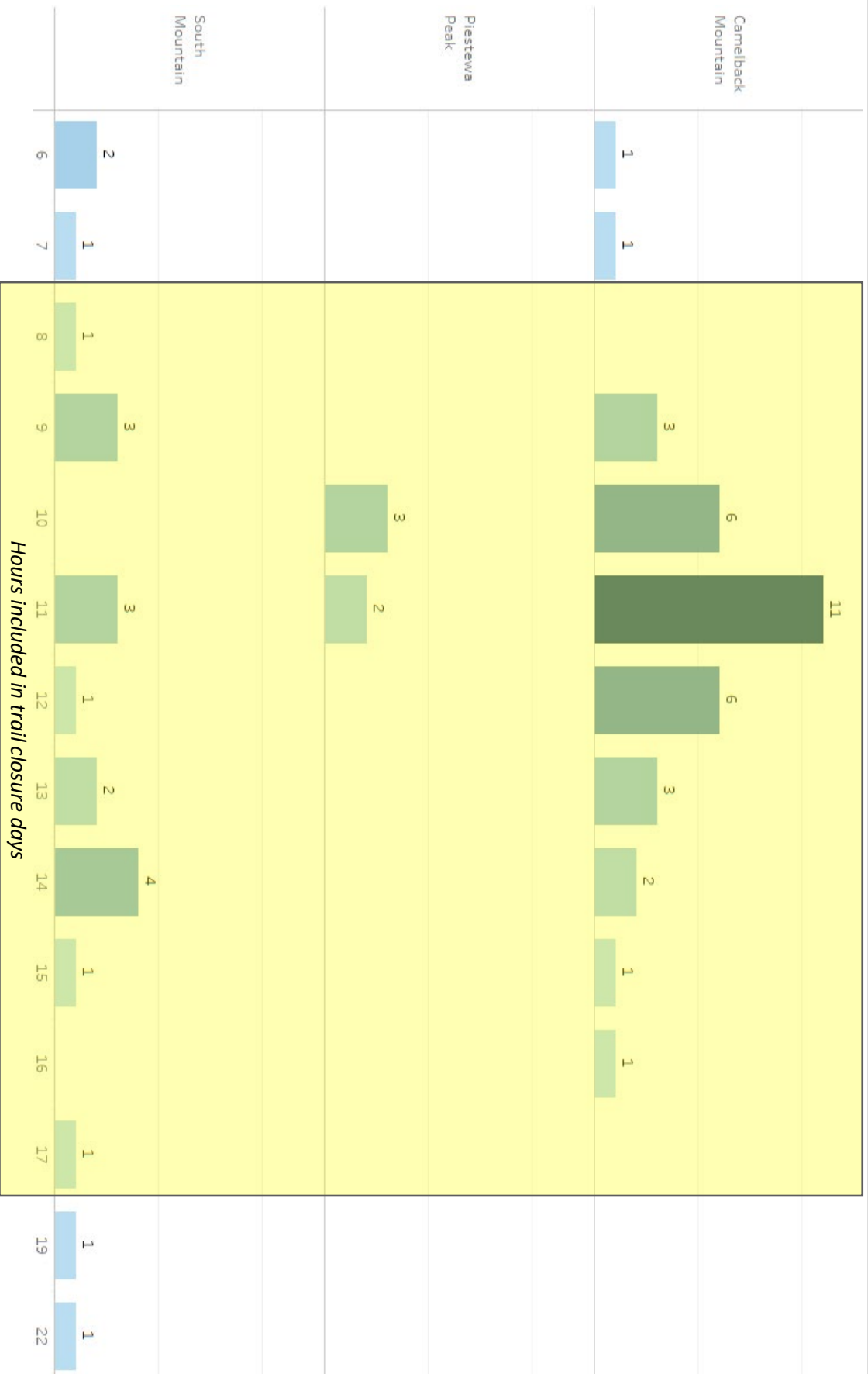


Source: EPCR

Count of patients not calls for service

Mountain Calls by Hour

May 1 – September 30, 2025

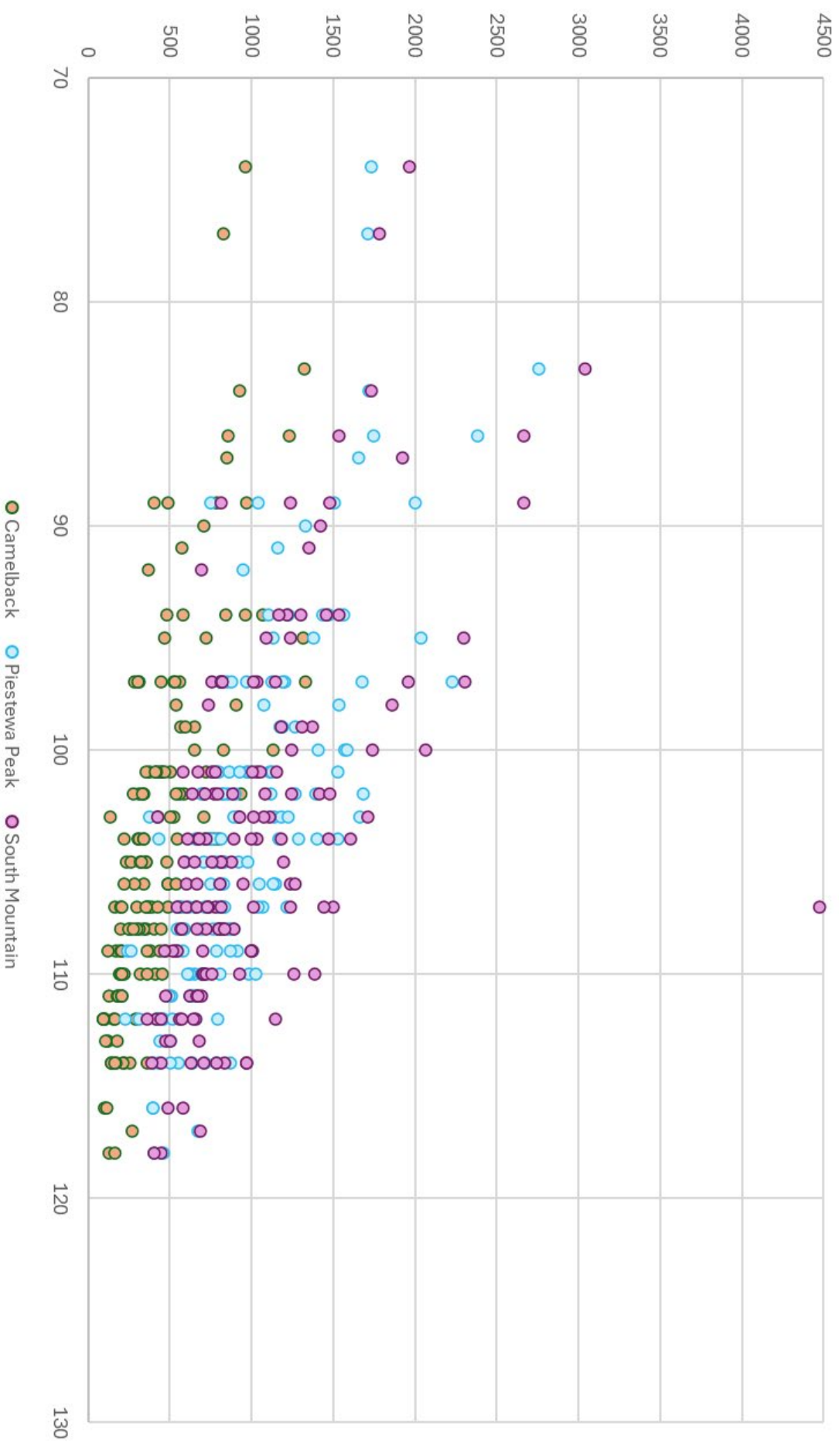


Hours Included in trail closure days



Attachment C

Park Visitors vs Temperature



Park Visitors

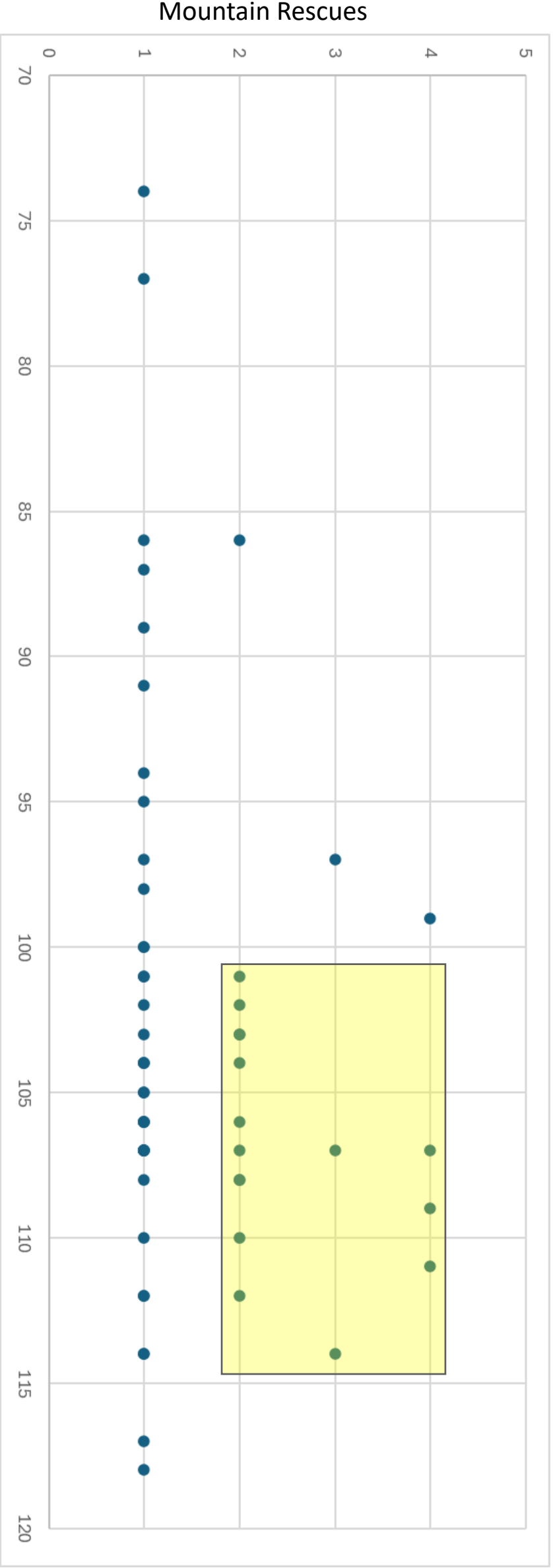
May 1 – September 30, 2025

COP Parks and Rec visitor counts for:

- Camelback
- Priestewa Peak
- S. Mountain



Mountain Rescues vs Temperature



May 1 – September 30, 2025

Source: EPCR



Community Assistance Program (CAP) Expansion Implementation Report - Citywide

This item includes a report on the Phoenix Fire Department's Community Assistance Program (CAP) hiring and recruitment efforts. The report also details information on CAP's responses to calls for service.

THIS ITEM IS FOR INFORMATION ONLY.

Summary

The report is included as **Attachment A** for updates on hiring, recruitment, and recent dispatch data trends.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays and the Fire Department.



COMMUNITY ASSISTANCE PROGRAM

EXPANSION AND IMPLEMENTATION REPORT

JUNE 2026

SUMMARY:

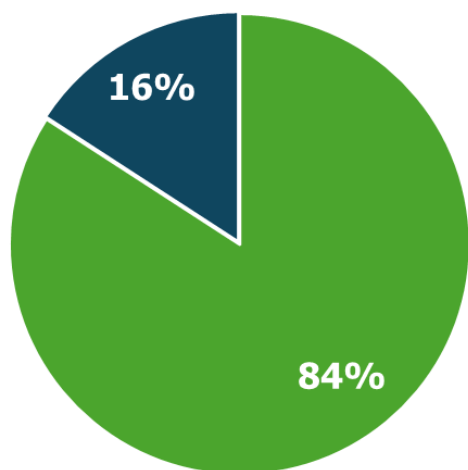
The Community Assistance Program (CAP) consists of Behavioral Health and Crisis Response Units. Calls for service are recorded through the electronic patient care record system, with each call representing an incident where a CAP team was dispatched.

In April 2026, CAP responded to a total of 1,549 calls for service. Of these, 710 calls were transferred from Phoenix Police Communications to CAP Behavioral Health Dispatchers. During April, fifteen CAP units were actively in service.

RECRUITMENT & STAFFING:

In April 2026, CAP operated nine Behavioral Health Units (BHUs) providing 24/7 citywide coverage, supported by round-the-clock Behavioral Health Dispatch services. Additionally, six Crisis Response Units (CRUs) offered 24/7 citywide coverage.

Recruitment efforts to increase staffing and enhance service capacity remain ongoing. The 26-02 onboarding for the program began in late April and will conclude in early June. In this calendar year, CAP has onboarded eight Crisis Intervention Specialists and two Peer Support Specialists.



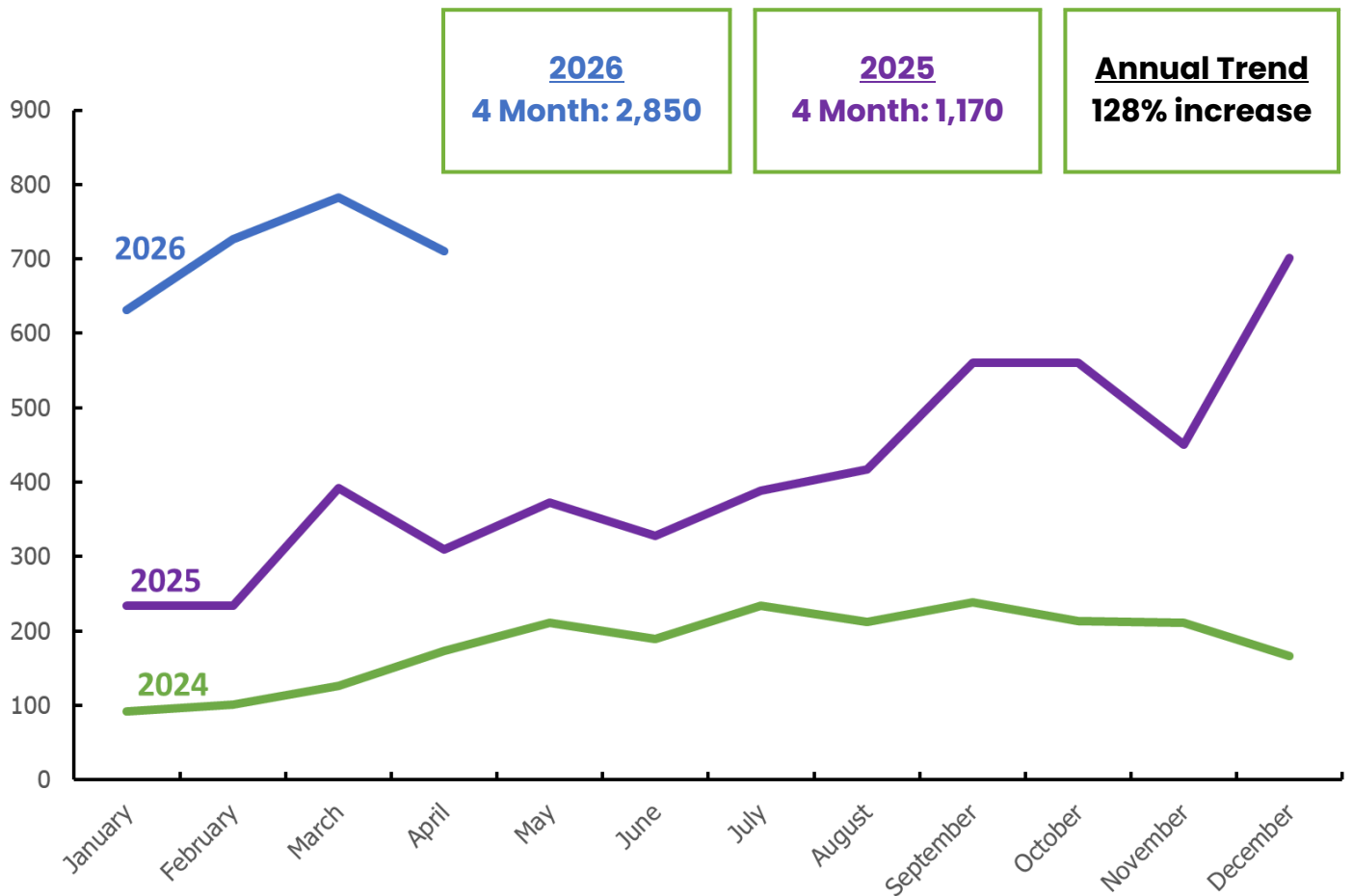
■ Filled ■ Vacant



CALLS TRANSFERRED FROM POLICE COMMUNICATIONS:

In 2025, the number of calls transferred from Police Communications to CAP Behavioral Health Dispatchers increased by 128% compared to 2024. This growth reflects ongoing collaboration efforts, including the placement of one CAP supervisors in Police Communications for 40 hours weekly to help identify appropriate calls for transfer.

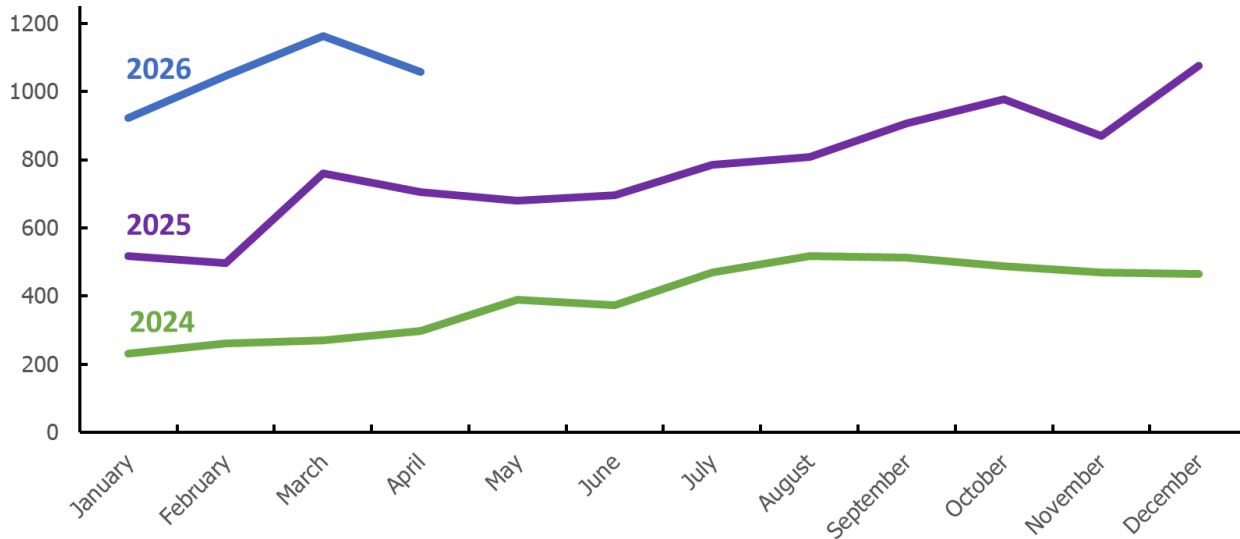
In April 2026, 67% of all Behavioral Health unit calls originated from transfers by Police Communications. The remaining 33% were initiated by fire and police personnel or generated directly by Behavioral Health units.



BEHAVIORAL HEALTH CALLS FOR SERVICE:



2026 4 Month: 4,188	2025 4 Month: 2,479	Annual Trend 96% increase
--------------------------------------	--------------------------------------	--



The data on individuals assisted and services provided below is sourced from the electronic care records system. CAP services may be delivered to multiple individuals during a single call, or in some cases, services may be declined. As a result, the number of individuals assisted may not directly align with the total volume of calls for service.

The BHUs are specifically designed to respond independently to calls, serving as an alternative to traditional police or fire response. **In April 2026, BHUs responded to 1,057 calls for service**, making direct contact with individuals on 581 calls (55%). The remaining calls were either canceled prior to arrival or the units were unable to locate the individual upon arriving on scene.

Primary Call Types (Total: 581)

- Check Wellbeing: 356 (61%)
- Mental Health: 123 (21%)
- Social Service Related: 75 (13%)

Single Unit BH Response

- 836 responses; **79%**

Transports: 145

Responding with Police

- 116 responses; **11%**

Average Response Time: 21 minutes

Responding with Fire

- 87 responses; **8%**

Adults Served: 671
Children Served: 92
 *number of individuals assisted may differ from the calls for service volume

Responding with Police & Fire

- 18 responses; **2%**

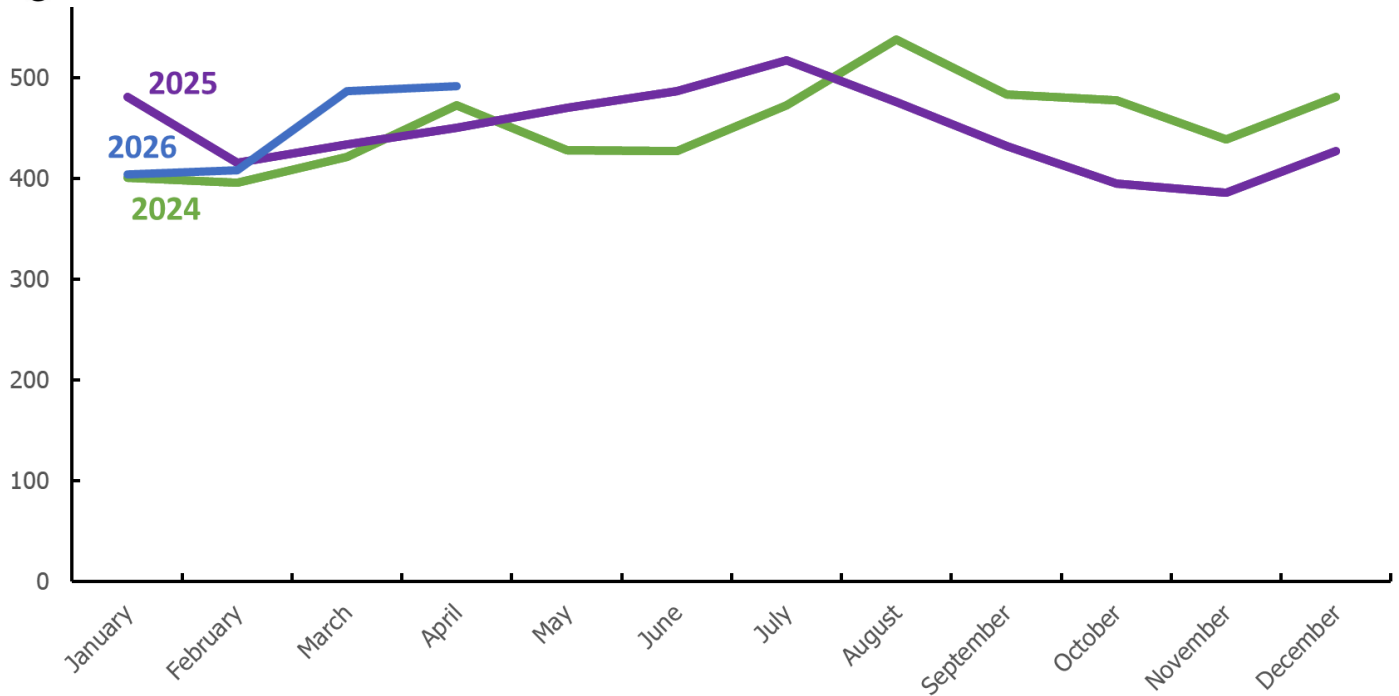
CRISIS RESPONSE CALLS FOR SERVICE:



2026
4 Month: 1,791

2025
4 Month: 1,781

Annual Trend:
Consistent



The data on individuals assisted and services provided below is sourced from the electronic care records system. CAP services may be delivered to multiple individuals during a single call, or in some cases, services may be declined. As a result, the number of individuals assisted may not directly align with the total volume of calls for service.

The Crisis Response Units (CRUs) operate as co-response teams, working alongside Police and/or Fire personnel. **In April 2026, CRUs responded to 492 calls for service**, successfully making contact with individuals on 280 calls (57%). The remaining calls were either canceled prior to arrival or upon arrival on scene.



Primary Call Types (Total: 280)

- Death: 127 (45%)
- Check Wellbeing: 41 (15%)
- Occupant Services: 41 (15%)



Transports: 41



Average Response Time: 21 minutes



Adults Served: 598
Children Served: 123

*number of individuals assisted may differ from the calls for service volume



Single Unit CR Response

- 72 responses; **15%**



Responding with Police

- 81 responses; **16%**



Responding with Fire

- 118 responses; **24%**



Responding with Police & Fire

- 221 responses; **45%**



CITY OF PHOENIX FIRE DEPARTMENT CAP UNIT LOCATIONS

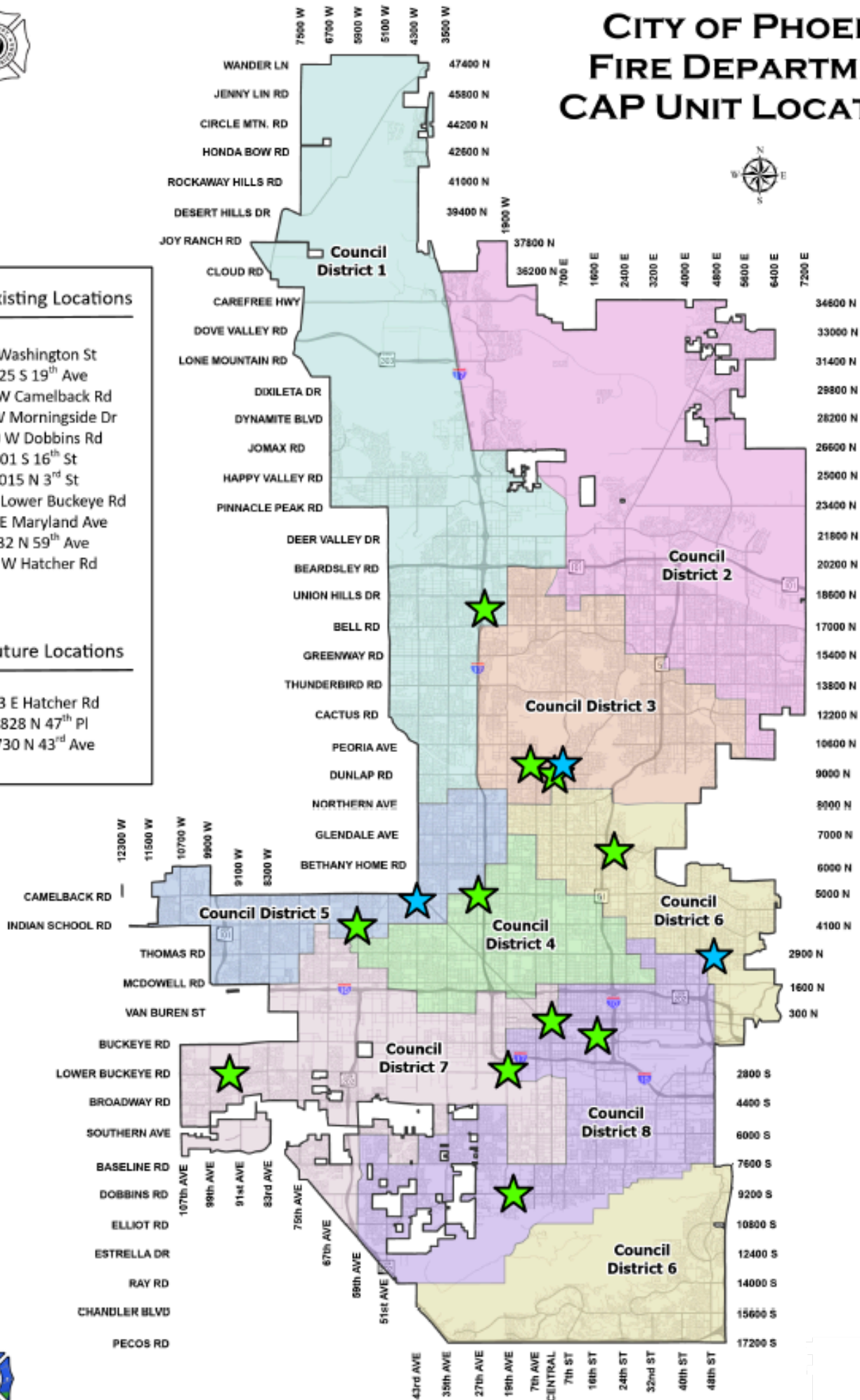


★ Existing Locations

- 1 E Washington St
- 2625 S 19th Ave
- 2657 W Camelback Rd
- 2501 W Morningside Dr
- 1660 W Dobbins Rd
- 801 S 16th St
- 9015 N 3rd St
- 9300 W Lower Buckeye Rd
- 2057 E Maryland Ave
- 4032 N 59th Ave
- 914 W Hatcher Rd

★ Future Locations

- 403 E Hatcher Rd
- 2828 N 47th Pl
- 4730 N 43rd Ave





Phoenix Police Department Recruitment, Hiring, and Attrition Update - Citywide

This item includes a report on Phoenix Police Department's hiring and recruitment efforts as well as an overview of the department's recent attrition figures. The report also details information on initiatives of the Police Department related to staffing.

THIS ITEM IS FOR INFORMATION ONLY.

The Police Department's Recruitment, Hiring, and Attrition Report is included for review as **Attachment A**. Below is a glossary of terms used in the report for reference:

- **Sworn Hiring Target** - The authorized number of sworn officers the department aims to employ. For Phoenix PD, the target is 3,125 sworn positions, representing full operational capacity.
- **Recruit** - An individual hired by the department and attending the Police Academy for initial training before becoming a sworn officer. Recruits in the academy are tracked as part of the hiring pipeline.
- **Sworn Positions** - Roles held by certified officers at all ranks who have taken an oath. Includes patrol officers, officers in training (Field Training), detectives, supervisors, and executives.
- **DROP (Deferred Retirement Option Plan)** - A benefit for employees hired before Jan 1, 2012, allowing eligible officers to work while earning salary and accumulating pension benefits. DROP lasts five years, with an optional two-year extension. Attrition from this category includes those completing the basic five year drop or completing the extended DROP.
- **Early DROP** - Officers who leave before completing the DROP period or during any part of its extension. This is an attrition category tracked in the report.
- **Retired** - Officers who have completed their service and separated from the Department and City. Officers who in this category retire at the following various points of service. This is a primary attrition category tracked in the report.
- **SWET (Strength and Wellness Education Training)** - A free fitness and wellness program offered by the Academy and Recruiting Team to prepare applicants for the Physical Agility Test.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays and the Police Department.



RECRUITMENT, HIRING, AND ATTRITION REPORT

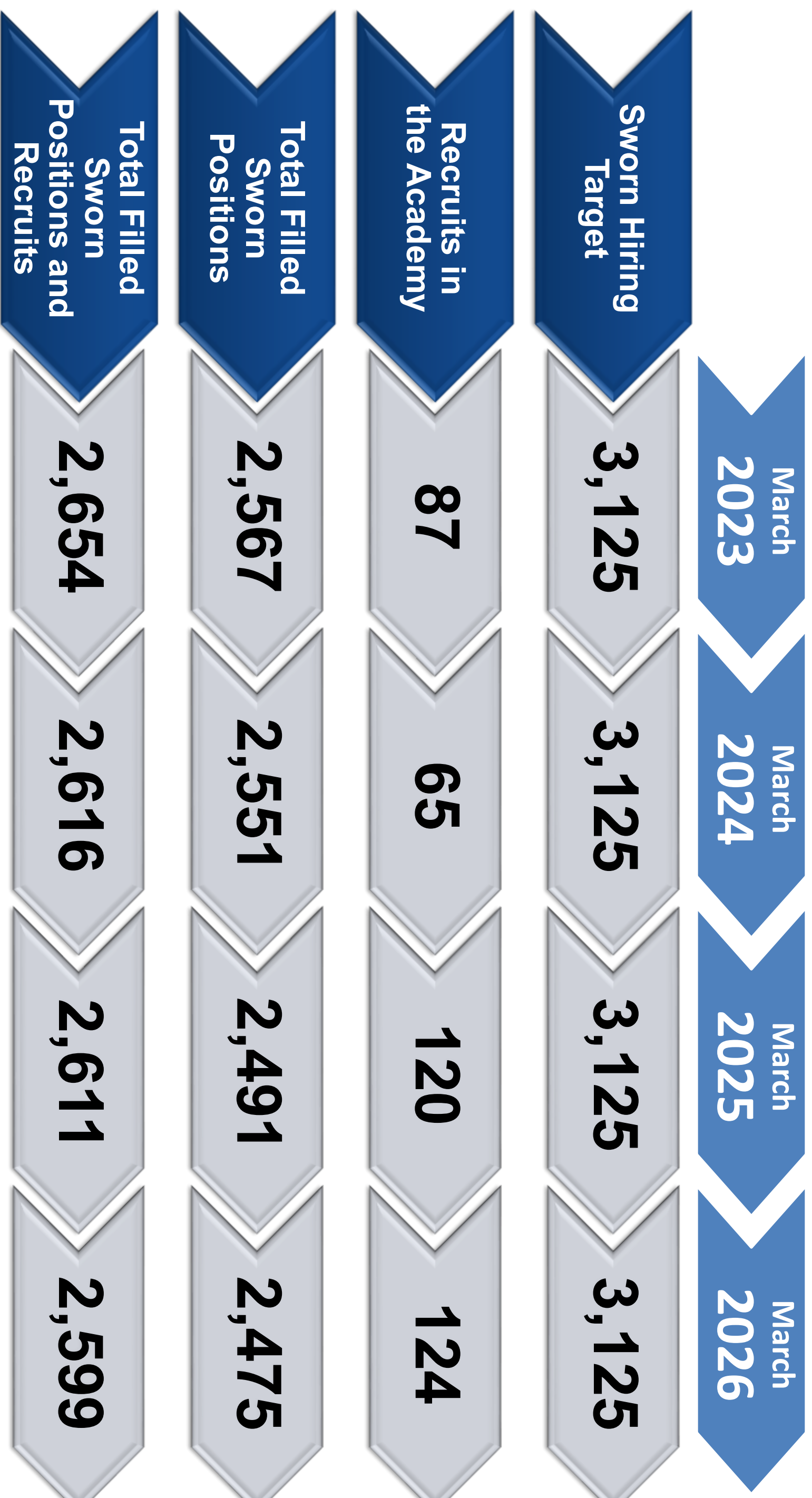
June 2026

Phoenix Police Department

Recruitment, Hiring, and Attrition Report



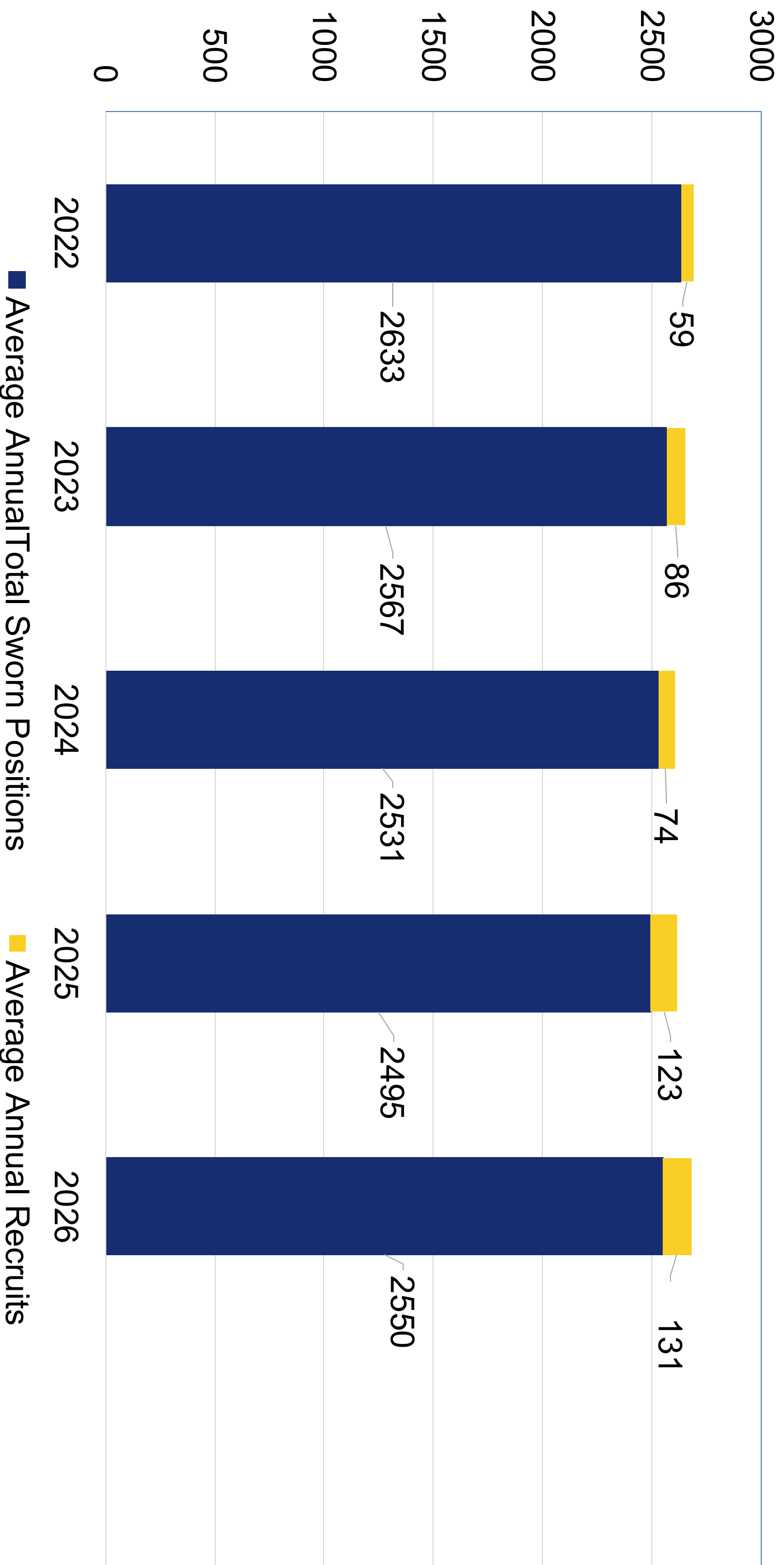
Total Filled Sworn Positions 2023-2026



Phoenix Police Department Recruitment, Hiring, and Attrition Report



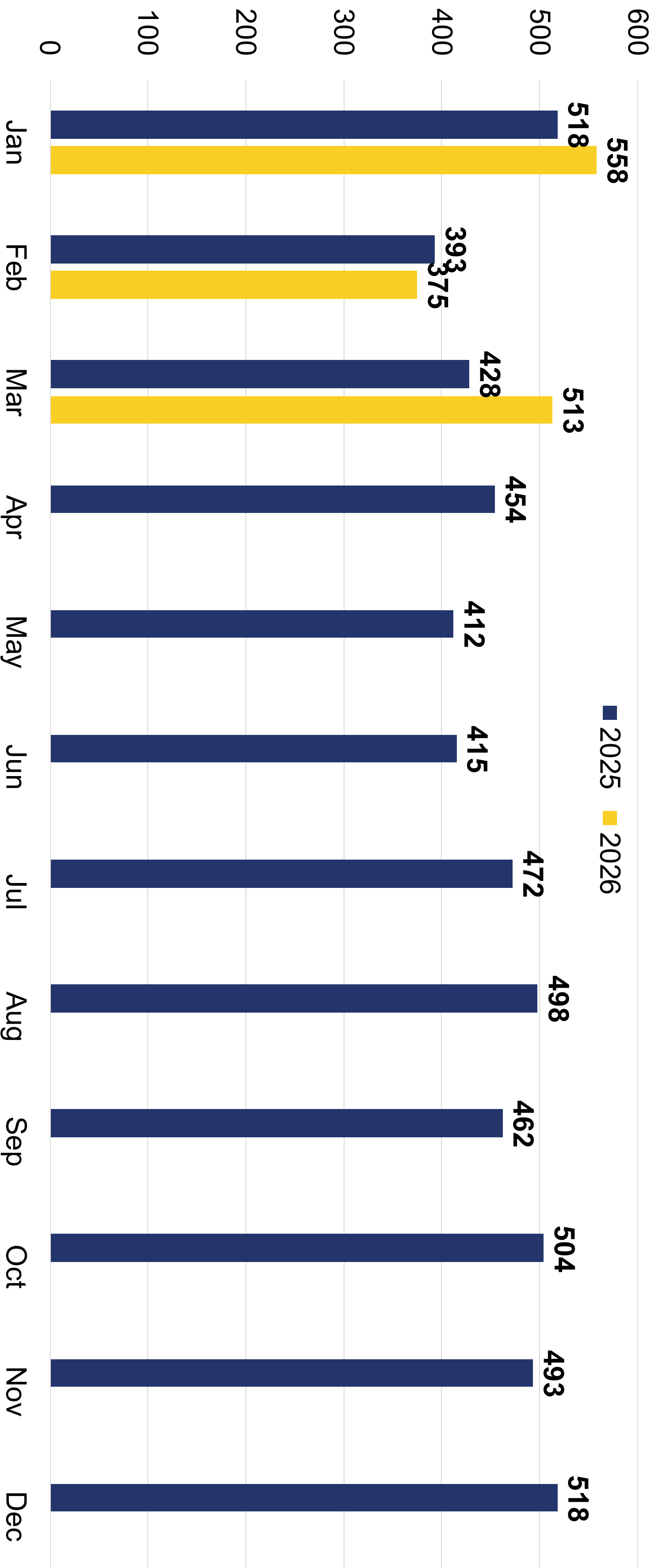
Number of Filled Positions 2022-2026



Phoenix Police Department Recruitment, Hiring, and Attrition Report



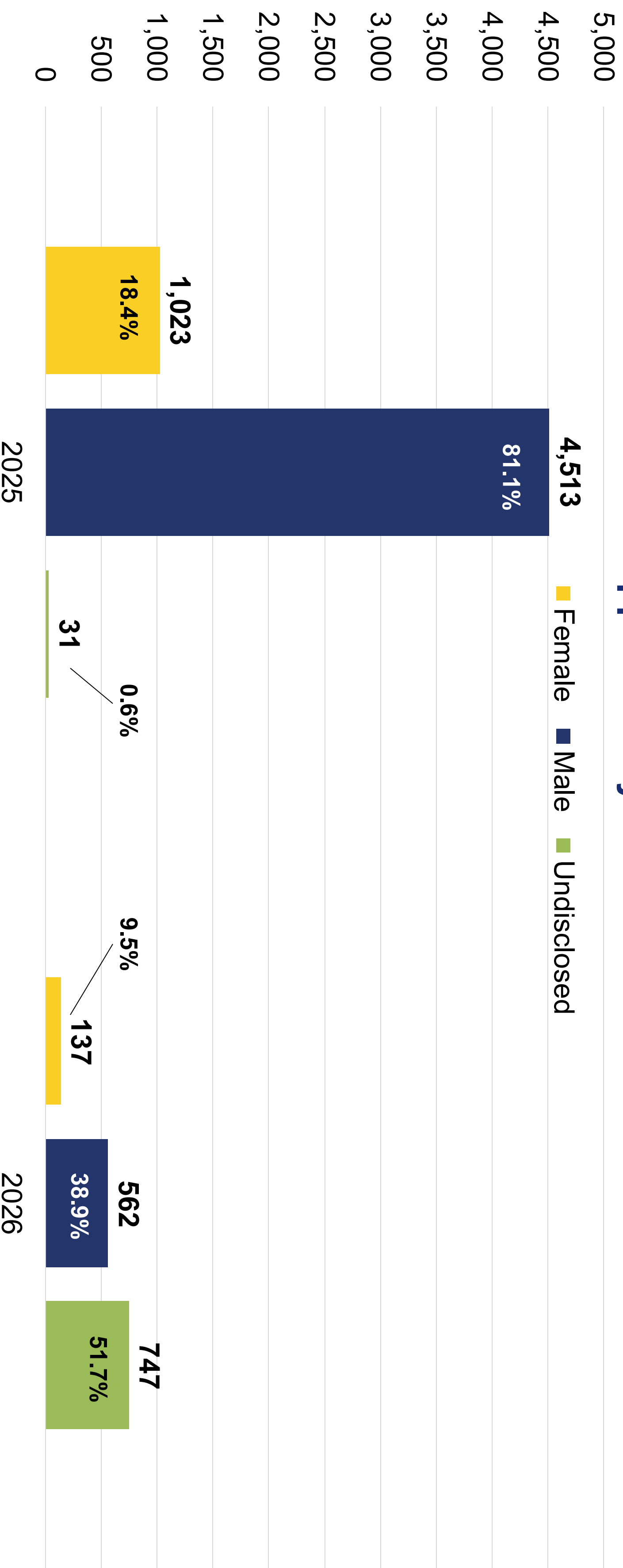
Total Recruit Applicants 2025 and 2026



Phoenix Police Department Recruitment, Hiring, and Attrition Report



Total Recruit Applicants by Gender for 2025 and 2026

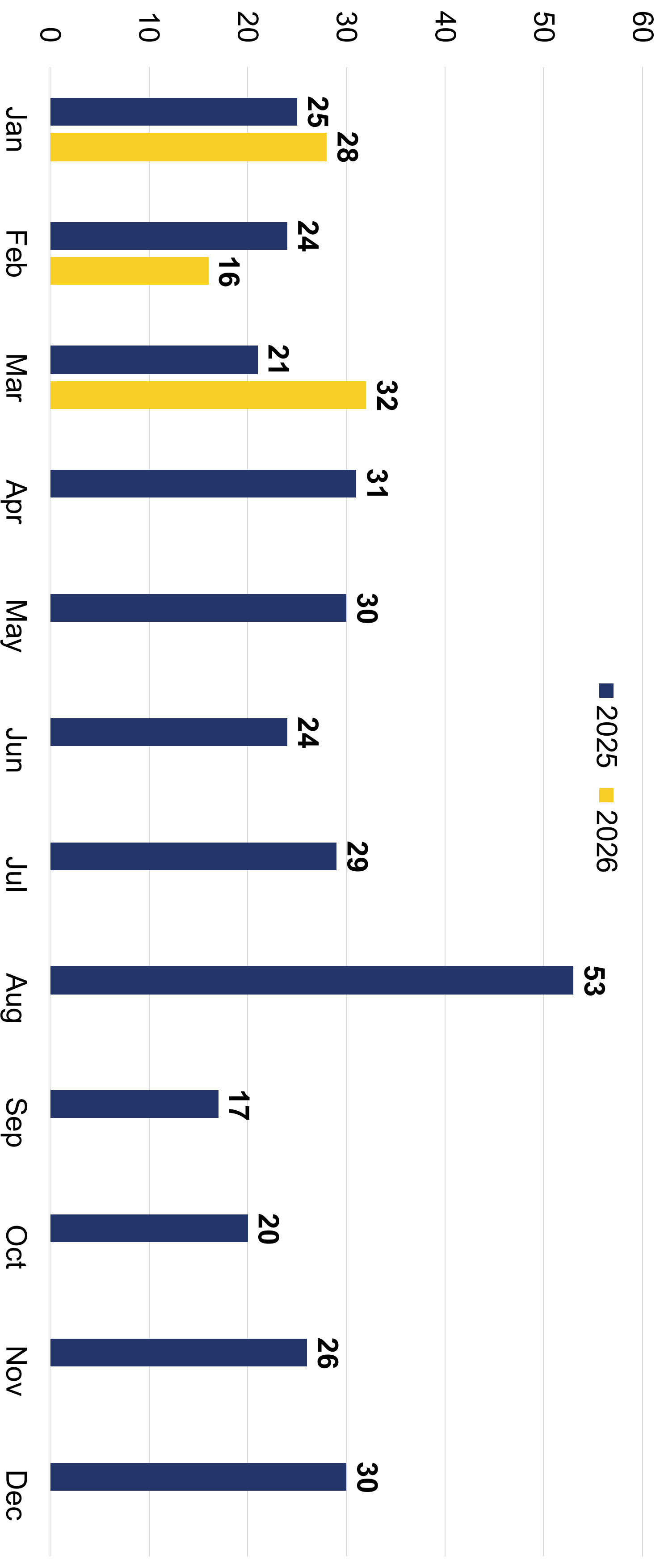


*Jan/Feb gender and ethnicity data were impacted by a system issue, now resolved.

Phoenix Police Department Recruitment, Hiring, and Attrition Report



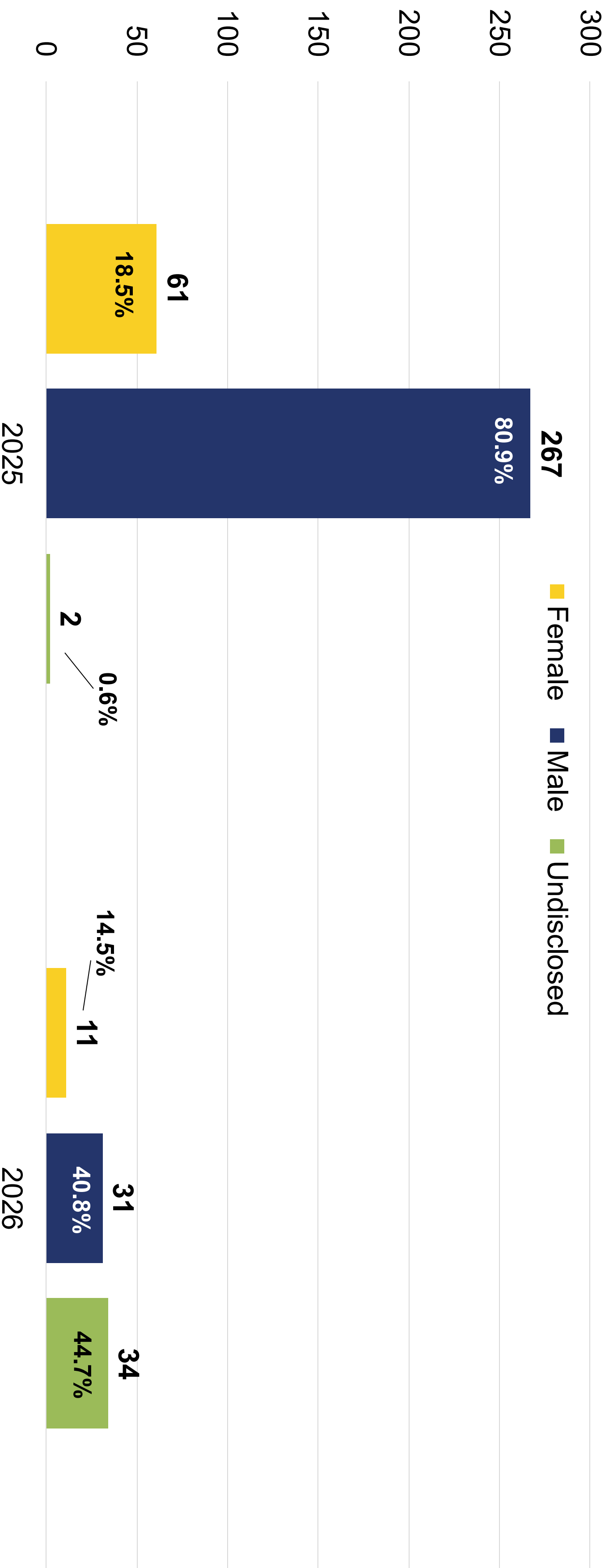
Total Lateral/Reinstatement Applicants 2025 and 2026



Phoenix Police Department Recruitment, Hiring, and Attrition Report



Total Lateral/Reinstatement Applicants by Gender for 2025 and 2026



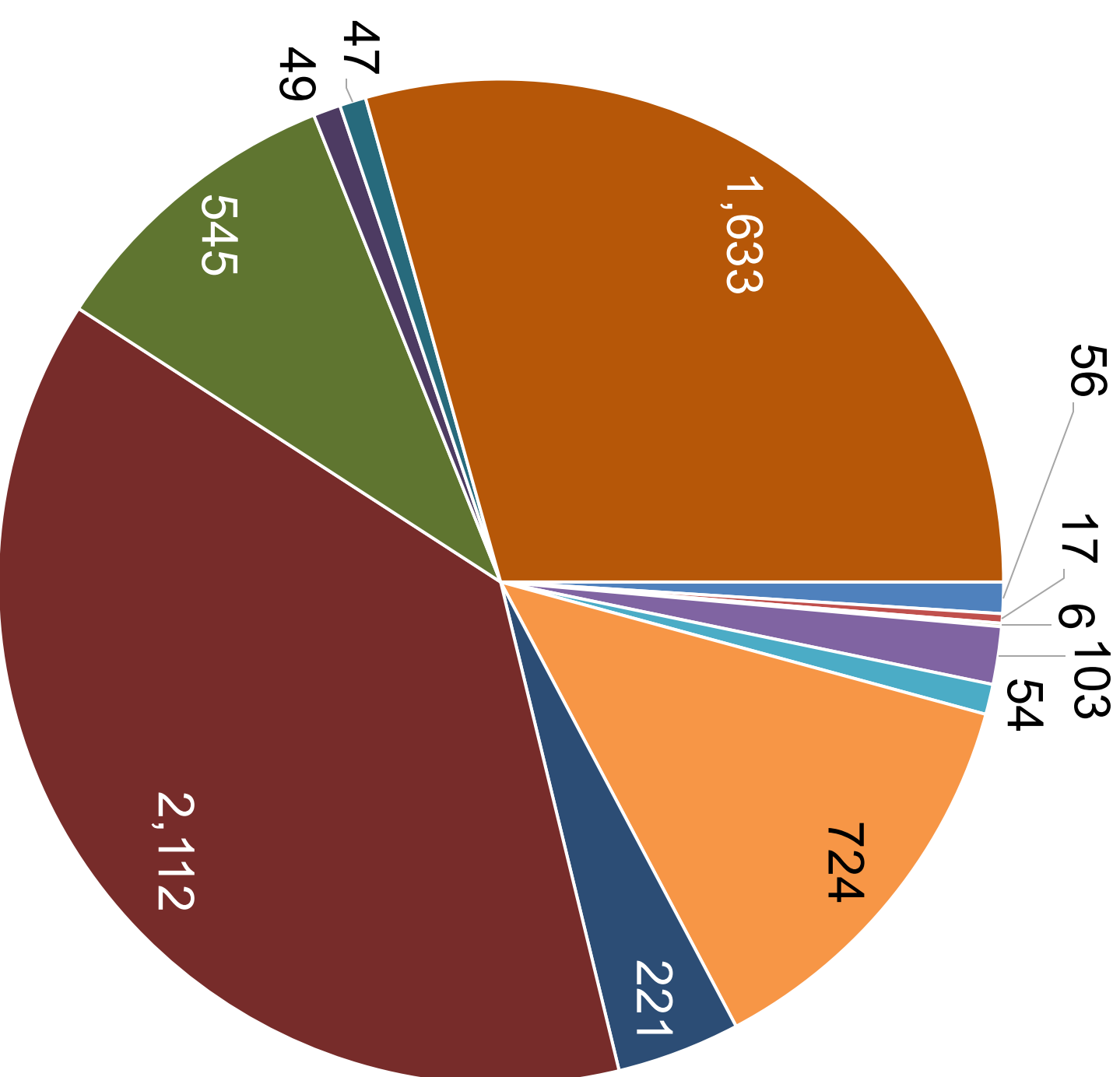
*Jan/Feb gender and ethnicity data were impacted by a system issue, now resolved.

Phoenix Police Department

Recruitment, Hiring, and Attrition Report



Police Recruit Applicants by Race for all of 2025

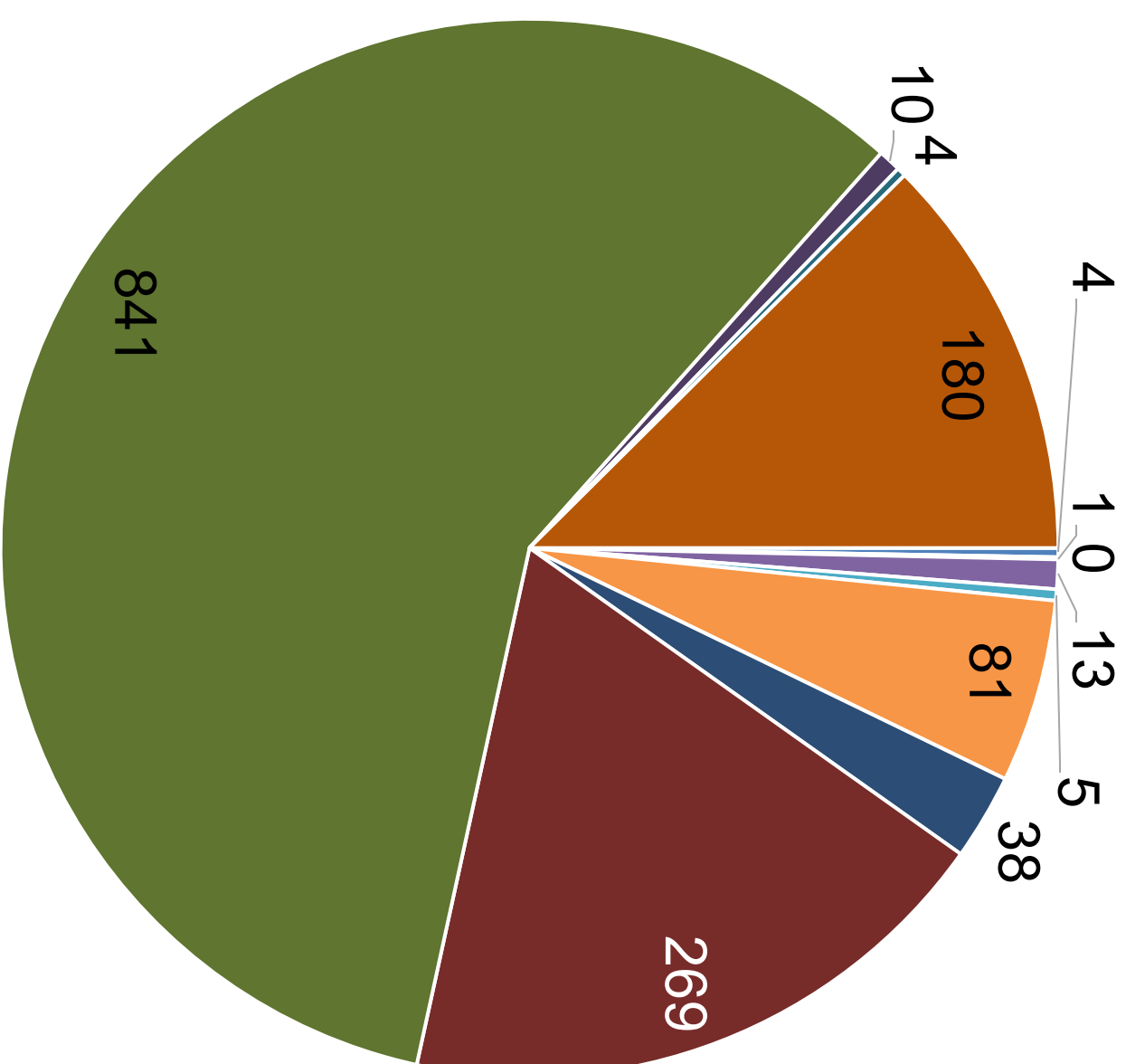


Ethnic Group	2025 Apps	Hired
American Indian	56	2
American Indian/Black	17	0
American Indian/White	6	0
Asian	103	5
Asian/White	54	3
Black	724	23
Black/White	221	5
Hispanic	2,112	85
No Answer	545	0
Other Blend	49	1
Pacific Islander	47	0
White	1,633	110

Phoenix Police Department Recruitment, Hiring, and Attrition Report



Police Recruit Applicants by Race for 2026



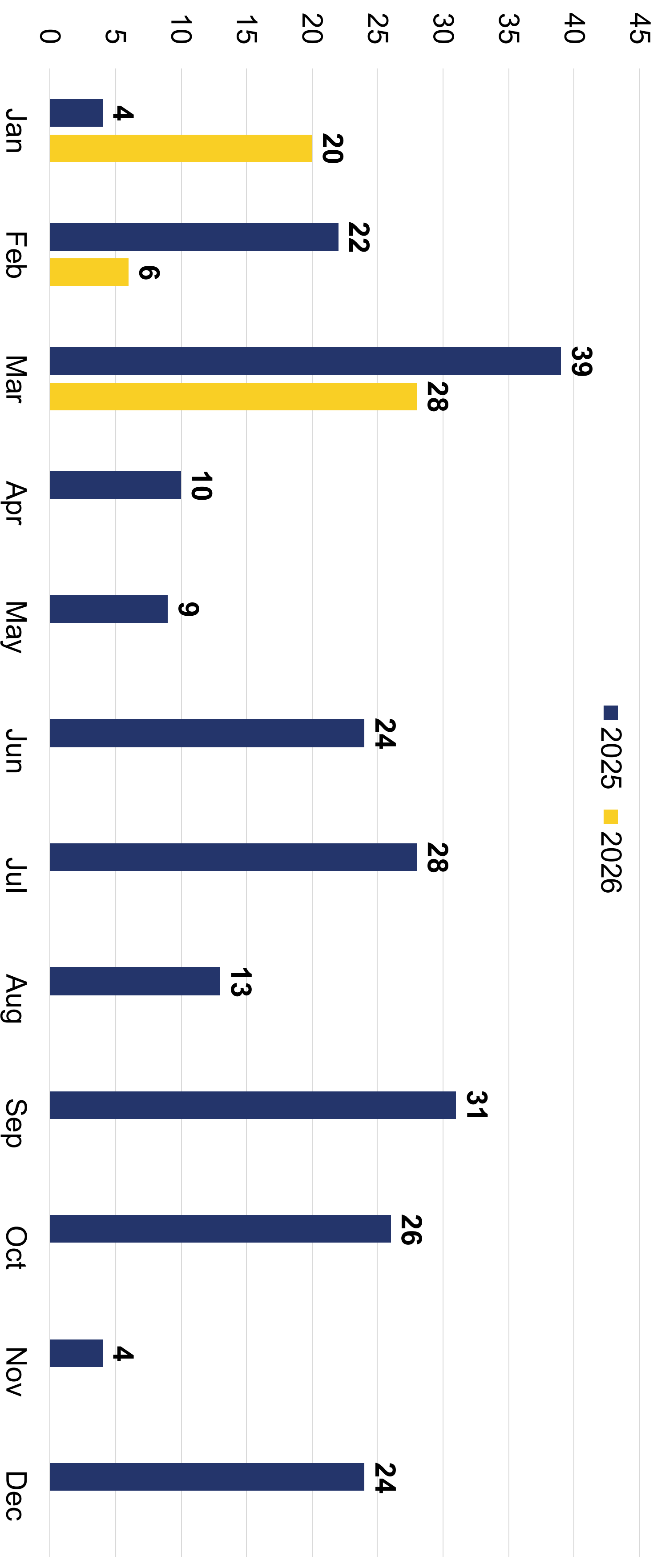
Ethnic Group	2026 Apps	Hired
American Indian	4	0
American Indian/Black	1	0
American Indian/White	0	0
Asian	13	1
Asian/White	5	0
Black	81	1
Black/White	38	2
Hispanic	269	20
No Answer*	841	0
Other Blend	10	0
Pacific Islander	4	0
White	180	30

*January/February 2026 data are affected by a system issue that permitted applicants to bypass the required gender and ethnicity questions.

Phoenix Police Department Recruitment, Hiring, and Attrition Report



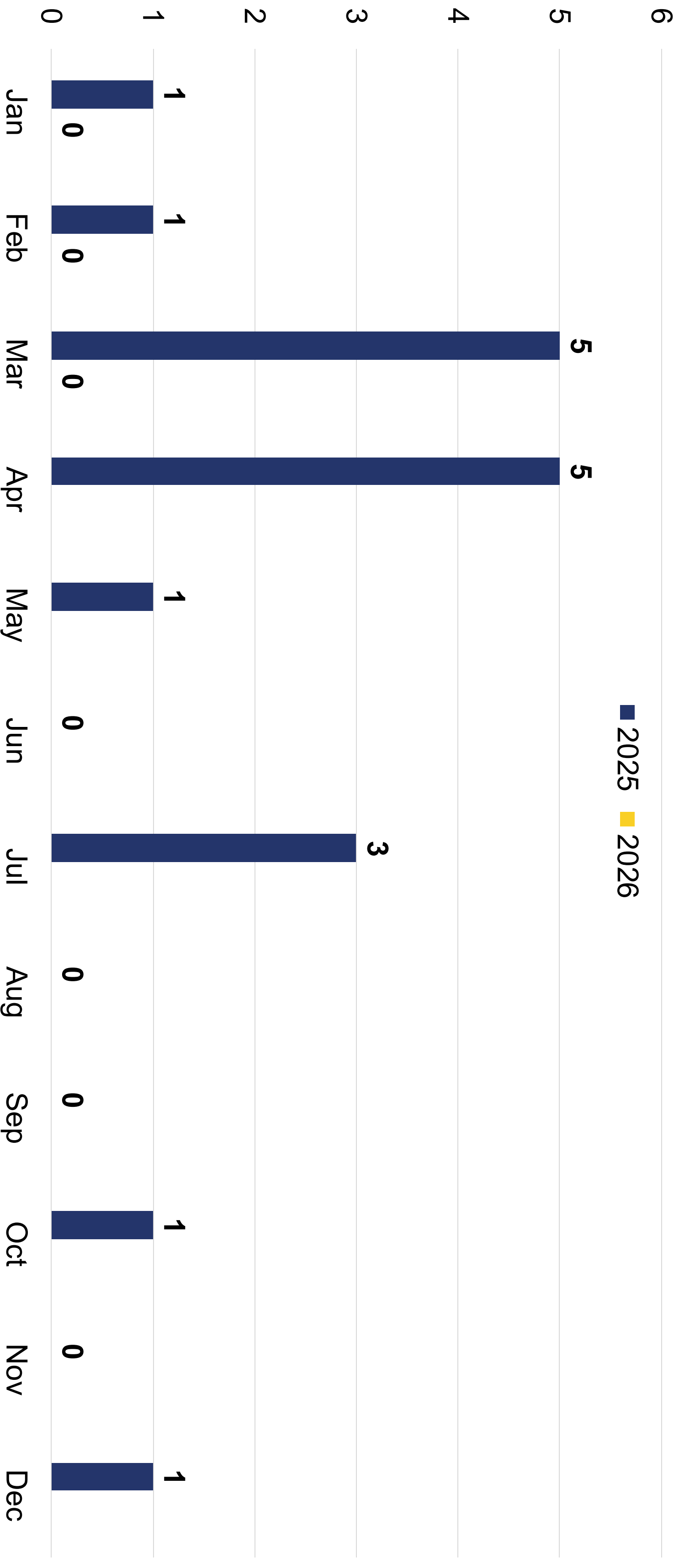
Total Police Recruit Hires for 2025 and 2026



Phoenix Police Department Recruitment, Hiring, and Attrition Report



Total Lateral/Reinstatement Hires 2025 and 2026

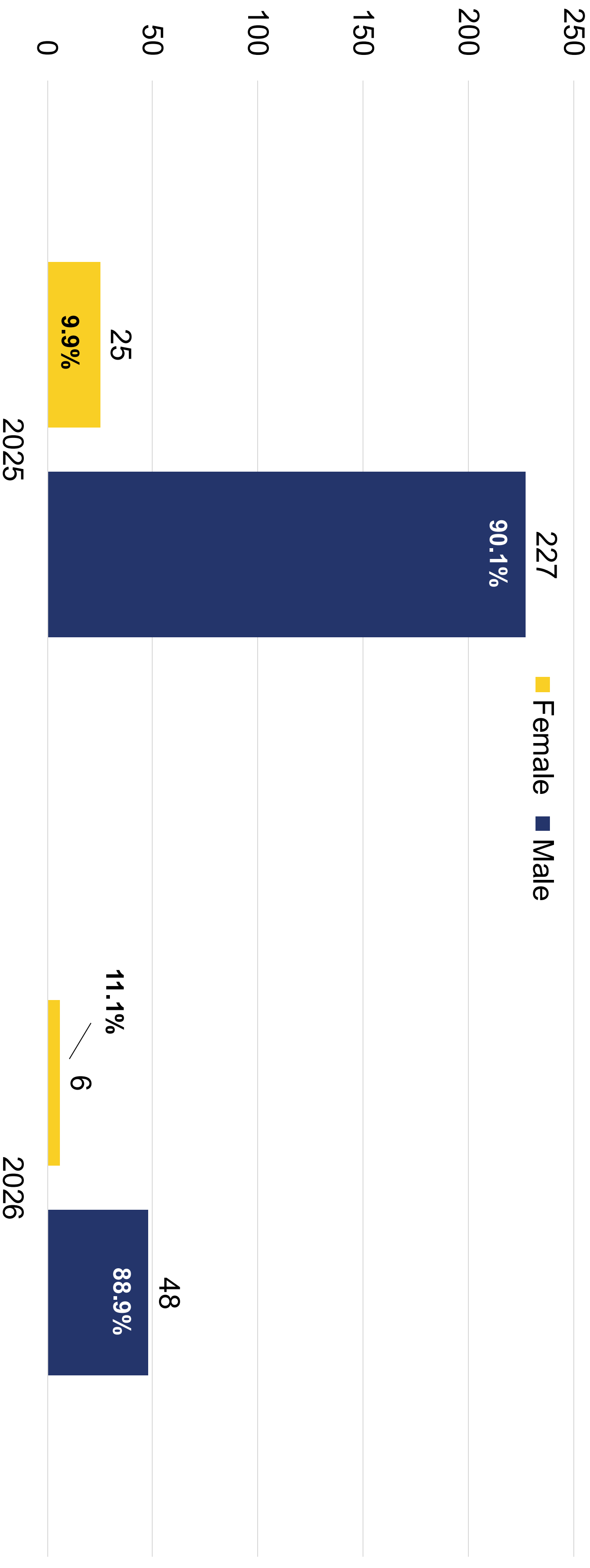


Phoenix Police Department

Recruitment, Hiring, and Attrition Report



Total Sworn Hires by Gender for 2025 and 2026

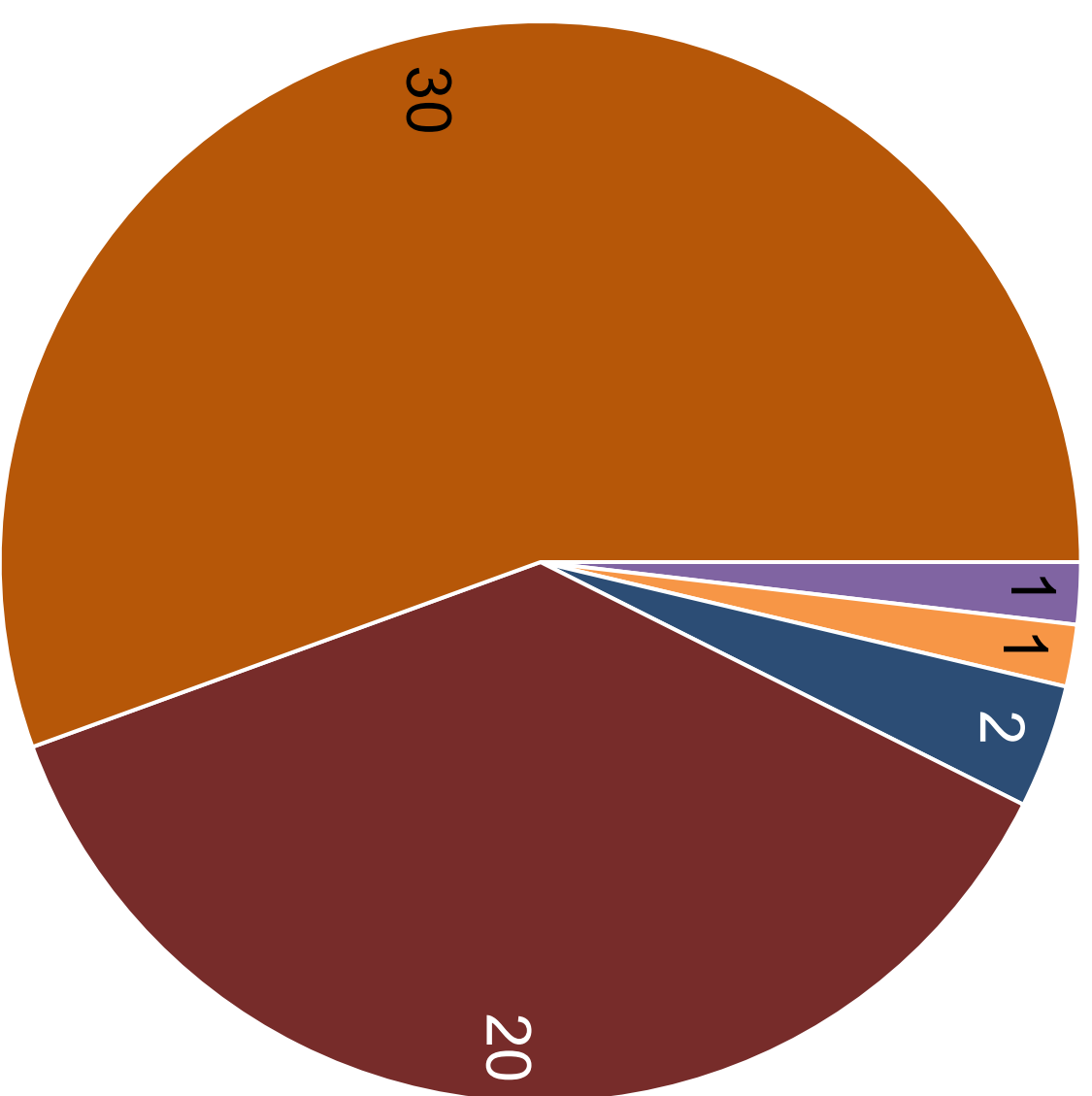


Total Male Applicants: 4,780 Total Female Applicants: 1,084

Total Male Applicants: 593 Total Female Applicants: 148



Police Recruit Hires by Race for 2026

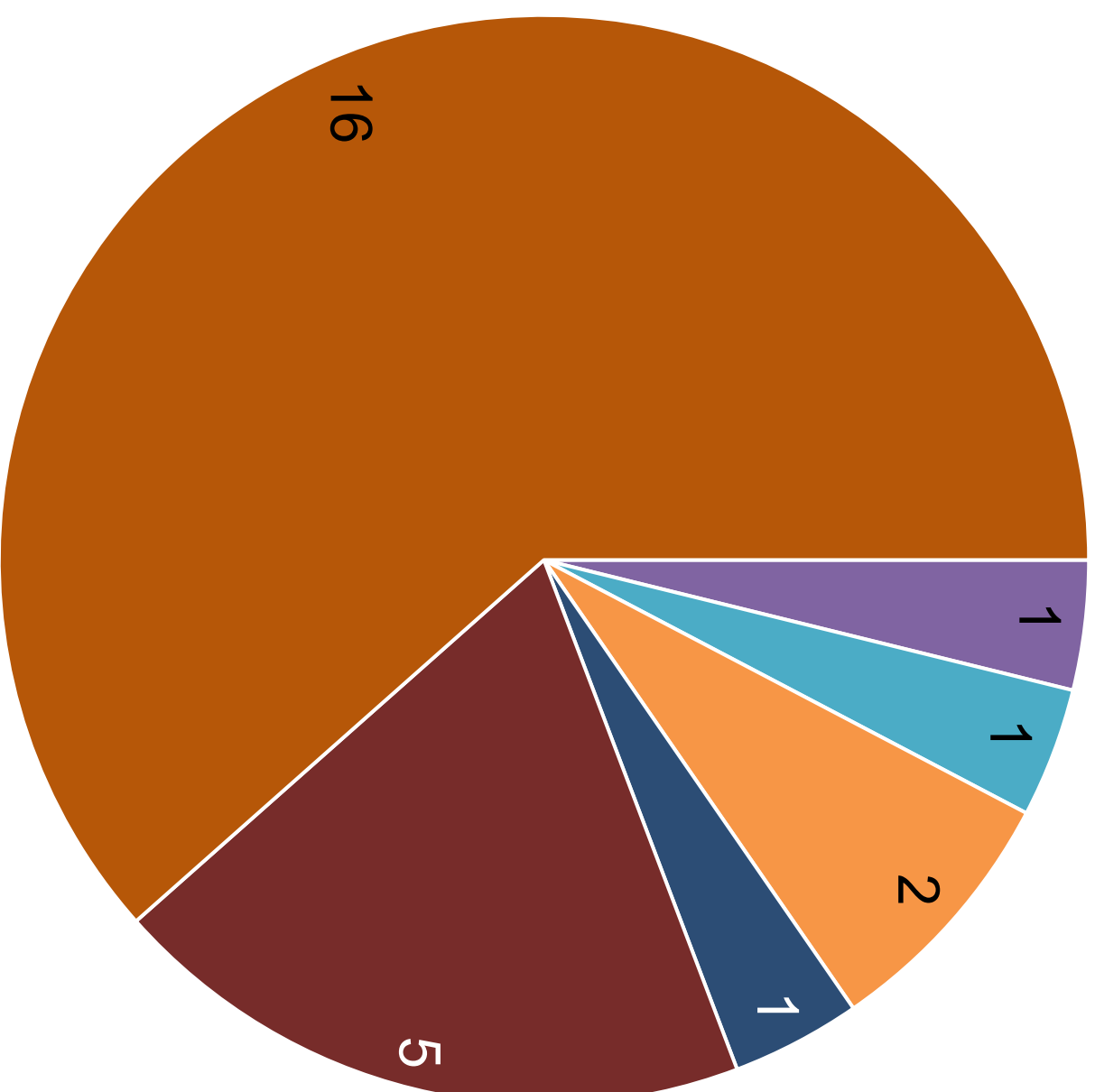


Ethnic Group	2026 Apps	Hired
American Indian	4	0
American Indian/Black	1	0
American Indian/White	0	0
Asian	13	1
Asian/White	5	0
Black	81	1
Black/White	38	2
Hispanic	269	20
No Answer*	841	0
Other Blend	10	0
Pacific Islander	4	0
White	180	30

*Jan/Feb gender and ethnicity data were impacted by a system issue, now resolved.



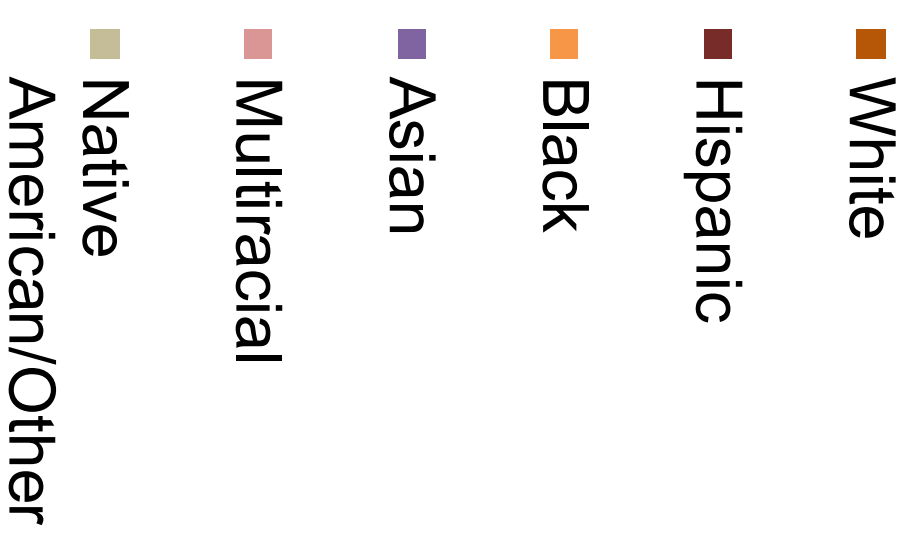
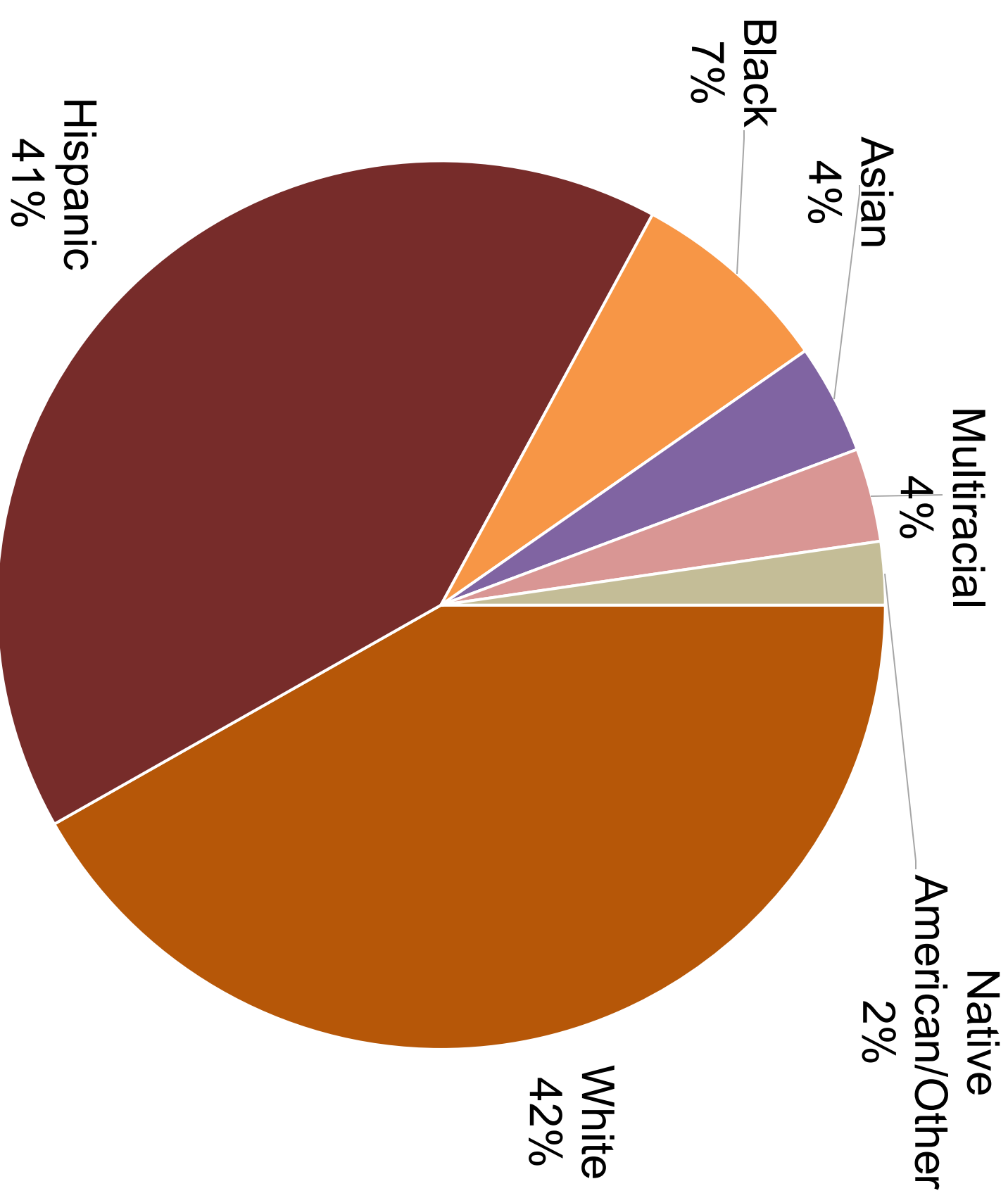
Total Police Recruits & Lateral/Reinstatements Hired by Race for 2026



- ASIAN
- ASIAN/WH
- BLACK
- BLACK/WH
- HISPA
- WHITE



City of Phoenix Demographics



Phoenix Police Department

Recruitment, Hiring, and Attrition Report



Total Sworn and Recruit Employees by Rank and Gender as of March 31, 2026

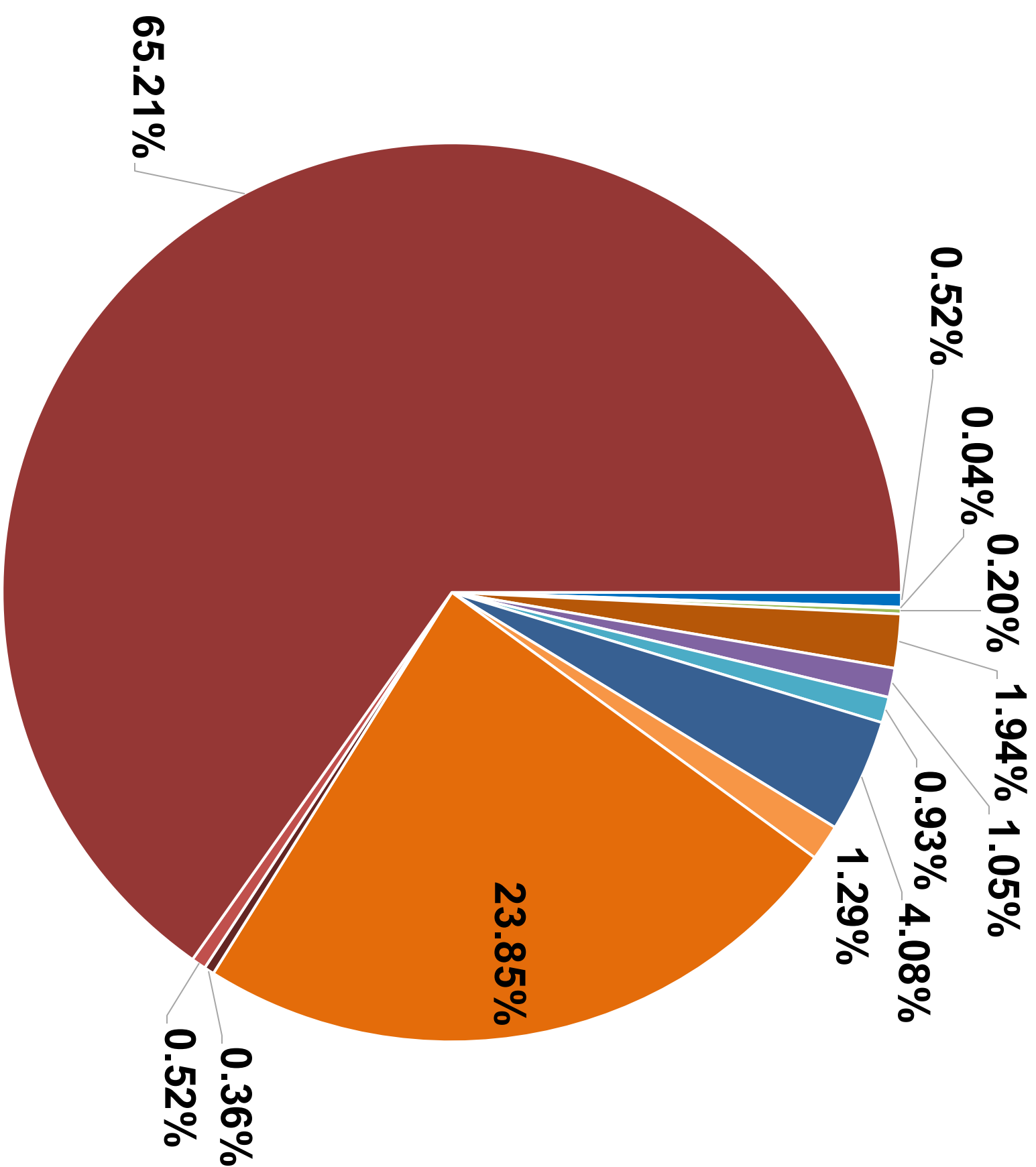
Police Chief		Percentage
Male		100%
Assistant Chief		Percentage
Male		100%
Commander		Percentage
Female		22%
Male		78%
Lieutenant		Percentage
Female		7%
Male		93%

Sergeant		Percentage
Female		6%
Male		94%
Officer		Percentage
Female		14%
Male		86%
Recruit		Percentage
Female		14%
Male		86%

Phoenix Police Department Recruitment, Hiring, and Attrition Report



Total Current Sworn by Race as of March 31, 2026



- American Indian/Alaskan
- American Indian/Alaskan and Black
- American Indian/Alaskan and White
- Asian
- Asian and White
- Black and White
- Black/African American
- Combination of other races not Hispanic
- Hispanic
- Native Hawaiian or other Pacific Islander
- Other Hispanic
- White

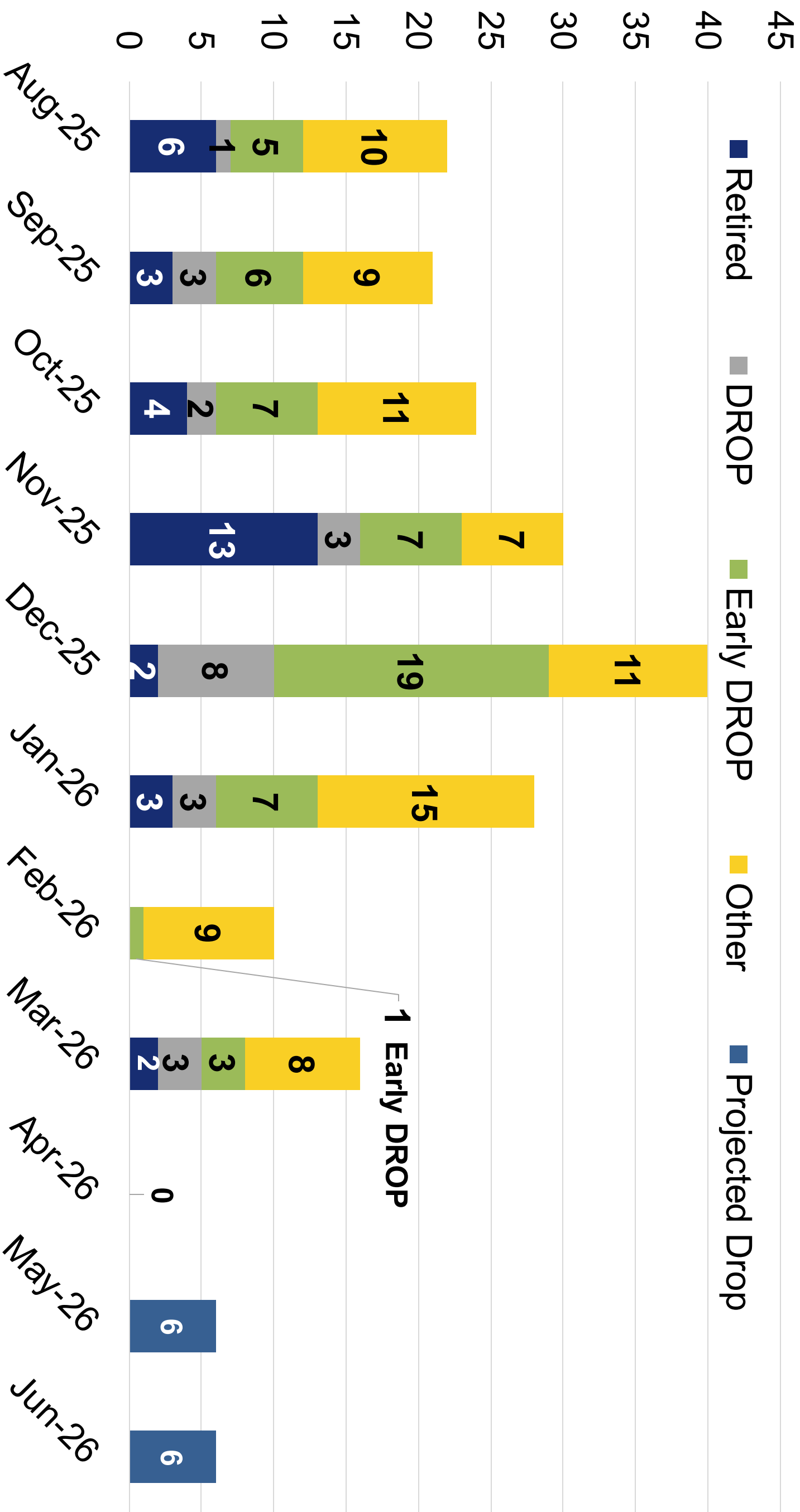
**Does not include recruits.*

Phoenix Police Department

Recruitment, Hiring, and Attrition Report



Current and Projected Attrition as of March 31, 2026



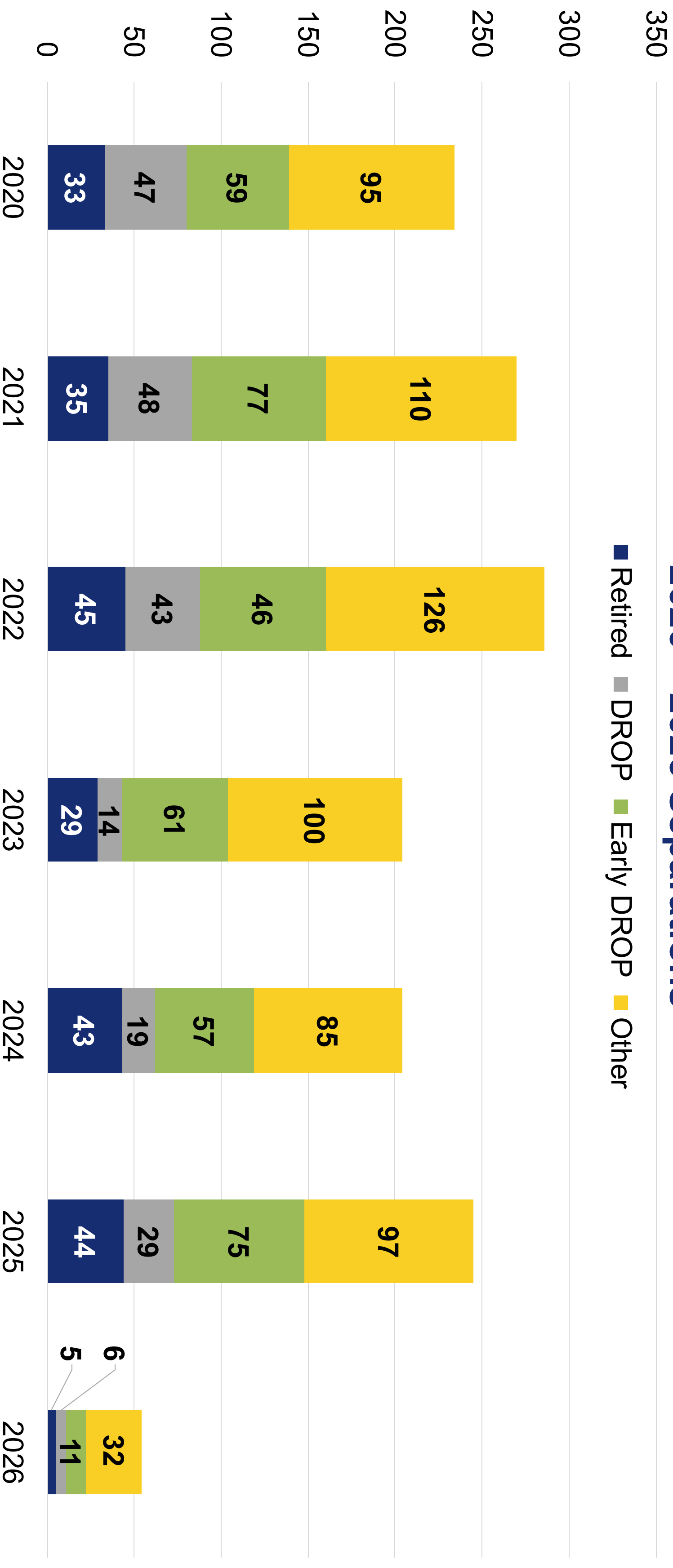
SEPARATIONS BY YEARS OF SERVICE YEAR-TO-DATE

17	< 1
7	1 to 5
6	6 to 10
2	11 to 15
3	16 to 20
11	21 to 25
8	26+

Phoenix Police Department Recruitment, Hiring, and Attrition Report



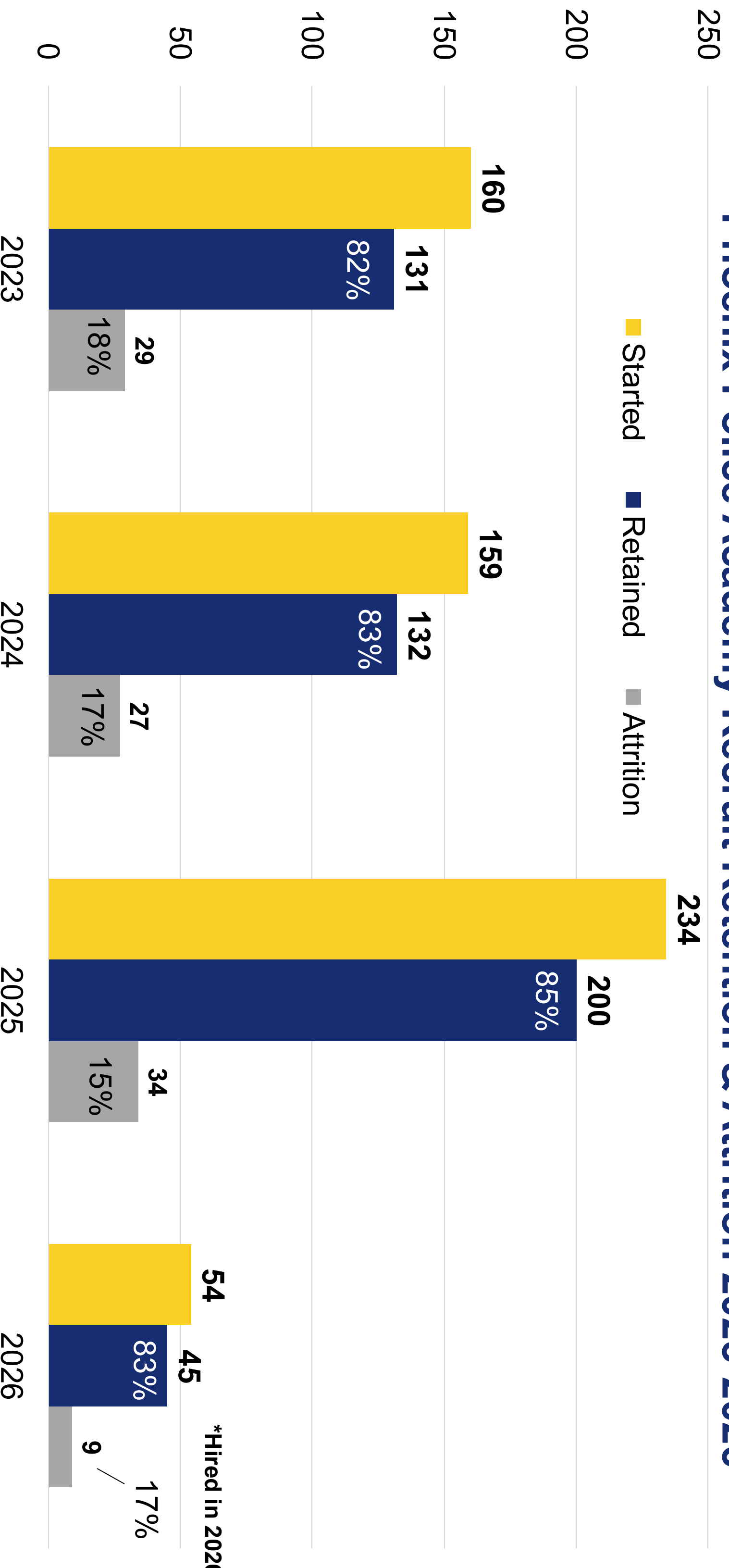
2020 – 2026 Separations



Phoenix Police Department Recruitment, Hiring, and Attrition Report



Phoenix Police Academy Recruit Retention & Attrition 2023-2026





FTO	Officers in Training	Separated	Retention Rate
2022	85	17	80%
2023	138	33	76%
2024	107	29	72.9%
2025	151	32	79%
2026	50	0	100%



SWET Totals Year-to-Date as of

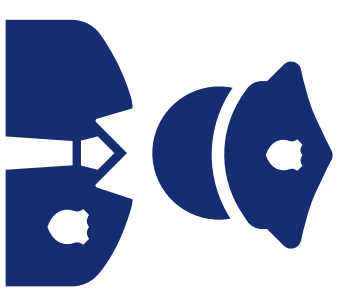
March 31, 2026



560

Total SWET participants

- 250 Females
- 310 Males



26

Total SWET graduates from the academy

- 4 Females
- 20 Males



20

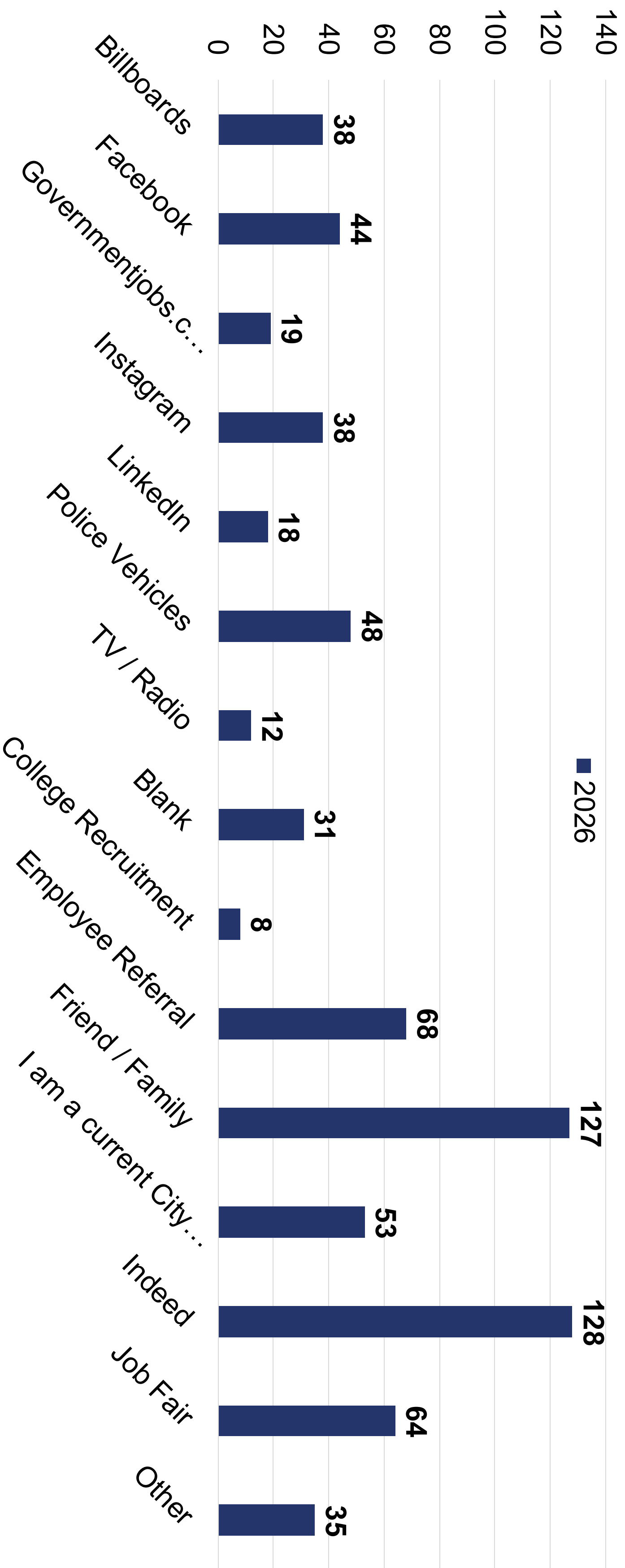
SWET participants currently in the academy



Phoenix Police Department Recruitment, Hiring and Attrition Report



Police Recruit Applicants by Source for 2026

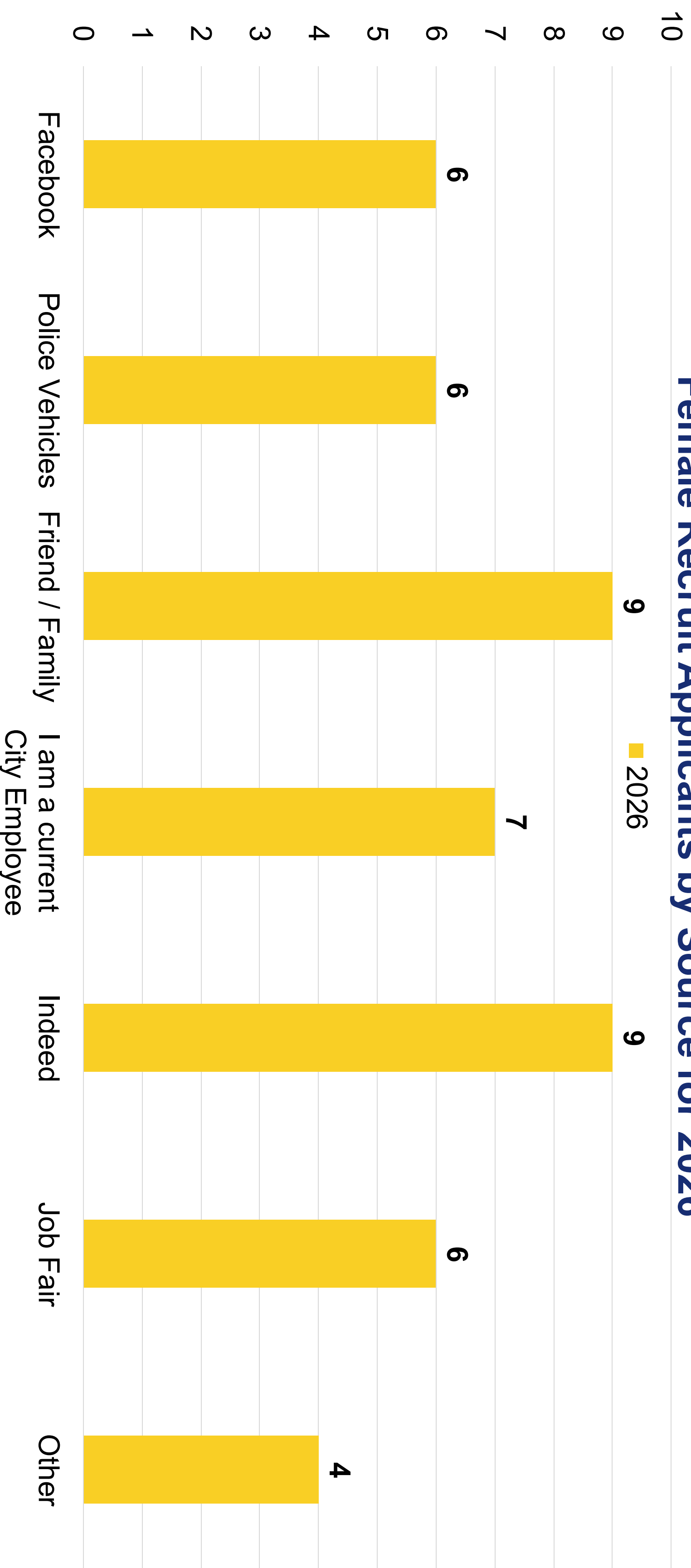


*Based on data where applicants provided a source. Some applicants chose not to provide a source.

Phoenix Police Department Recruitment, Hiring and Attrition Report



Female Recruit Applicants by Source for 2026



**Based on data where applicants provided a source. Some applicants chose not to provide a source.*



Phoenix Fire Department Staffing and Response Time Report - Citywide

This item includes a report on the Phoenix Fire Department's hiring and recruitment efforts, an overview of the department's response times, and detailed information on the department's emergency response types.

THIS ITEM IS FOR INFORMATION ONLY.

Summary

The report is included as **Attachment A** for review.

Responsible Department

This item is submitted by Assistant City Manager Lori Bays and the Fire Department.



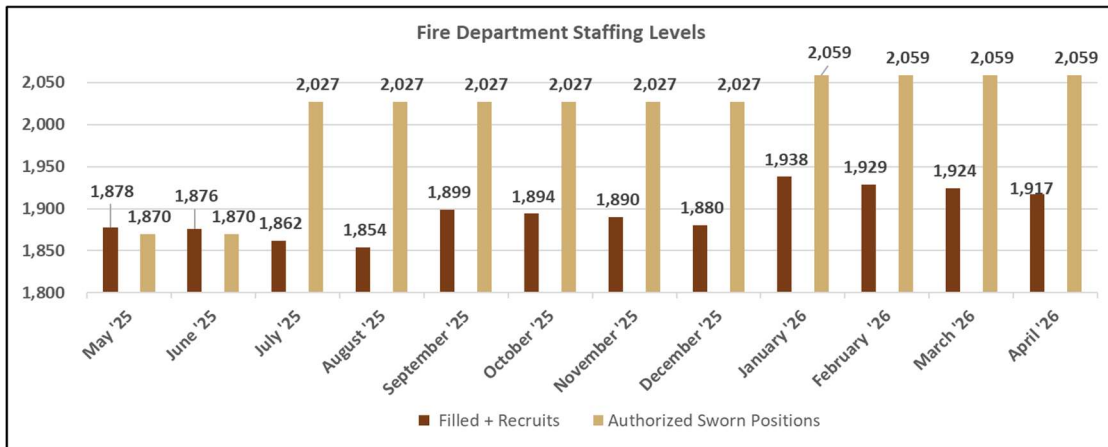
Fire Staffing and Response Time Report June 2026

Fire Department Staffing

Thanks to the continued prioritization and support of the Mayor and Council, as well as funding from Transaction Privilege Tax (TPT) revenues, the number of authorized sworn positions has continued to increase. The current number of authorized sworn positions increased by 32 on January 1, from 2,027 to 2,059.

The increase in authorized sworn positions is driving the department to move forward aggressively with accelerated recruit training academies to ensure these new roles are filled quickly and effectively. These academies are structured to align with the opening of new fire stations, the deployment of additional apparatus, and the procurement of critical equipment. In addition, supplemental sworn positions are being advanced to strengthen emergency transportation services (i.e., ambulances) across the City of Phoenix, addressing rising service demands and ensuring timely response to the community’s needs.

Firefighter Recruitment and Hiring



Note: Report Data Through April 30, 2026.



The Fire Department recruits, hires, and trains new firefighters year-round to meet staffing needs. The Training Section ensures that each graduating firefighter is fully prepared to serve the residents of Phoenix. Testing frequency is determined by the number of applicants and the number of available full-time positions to maintain a strong candidate pool. The department hosted the Recruit Entrance Written Exam, with approximately 803 candidates participating. The table below compares testing and recruits trained over the past five years.

Recruit Classes	Applicants	Applicants Tested	Selected for Interview	Recruits Trained
2026	1034	803	405	61
2025	1267	765	516	136
2024	1105	600	407	154
2023	1271	730	467	135
2022	1445	921	634	68

Online Recruitment Process

The Phoenix Fire Department officially transitioned from an in-person written exam to a fully online testing format for firefighter recruitment. The most recent testing cycle resulted in 405 applicants advancing to the interview process. The next online testing application period will be open from July 20 through August 6, 2026, with testing scheduled to close on August 8, 2026.

This process requires candidates to complete two separate exams: a public safety general exam (approximately 224 questions) and a department-specific exam (100 questions based on the official study packet). Although written testing is now conducted online, the first- and second-round interviews still take place in person.

This new process takes place twice a year and is designed to offer greater flexibility and accessibility for applicants. By enabling remote testing over a longer window, candidates can better prepare and complete their exams at their convenience. The biannual schedule provides more frequent opportunities to apply, helping to streamline recruitment efforts and maintain a steady flow of qualified candidates for the department.

Note: Report Data Through April 30, 2026.



Firefighter Recruit Training

The chart below outlines the progress and graduation dates for the 2026 recruit training academies. Enrollment in each session is maximized whenever possible, with space also reserved for students from regional partners. Final graduation numbers may vary as the process advances.

Recruit Class 25-3		47 Recruits	Graduated	01.09.2026
Recruit Class 26-1	Started January 2026	61 Recruits	Graduated	05.15.2026
Recruit Class 26-2	Starts June 2026	50 Recruits	Graduating	09.18.2026
Recruit Class 26-3	Starts September 2026	35 Recruits	Graduating	01.22.2027

Community Engagement

The Fire Department actively engages with the community through social media and public events, ensuring consistent communication and outreach. The chart below presents key metrics on recent social media interactions and engagement levels for December.

	Posts	Interactions	Reach
Instagram Main PFD	26	44,763	1,548,344
Instagram Recruiting	4	3,470	69,995
Facebook	21	10,002	876,133
X (Twitter)	55	1,075	82,009
Nextdoor	1	10	3,463

PFD Social Media Outreach - April 2026

Community engagement extends beyond digital outreach to include social and community events, which are vital in strengthening connections with residents. The Fire Department actively hosts and participates in various events throughout the year to recruit new members, foster relationships, promote safety, and enhance public awareness. For more information on upcoming events and outreach programs, visit the Fire Department website:

<https://www.phoenix.gov/administration/departments/fire/community-outreach.html>.

Note: Report Data Through April 30, 2026.



Response Times & Call Volumes

Response times are measured, monitored, and managed daily to maximize coverage and resource deployment. The National Fire Protection Association (NFPA) established response time standards for fire and emergency medical services, and the Arizona Department of Health Services (AZDHS) established a response time standard for emergency transportation services.

The chart below displays response times by Council District for critical emergency medical service (EMS) incidents, including the first-arriving engine to a fire incident, the first-arriving ladder to a fire incident, ambulance response times for critical EMS, total incident call volume for each Council District, citywide totals, and the associated standard.

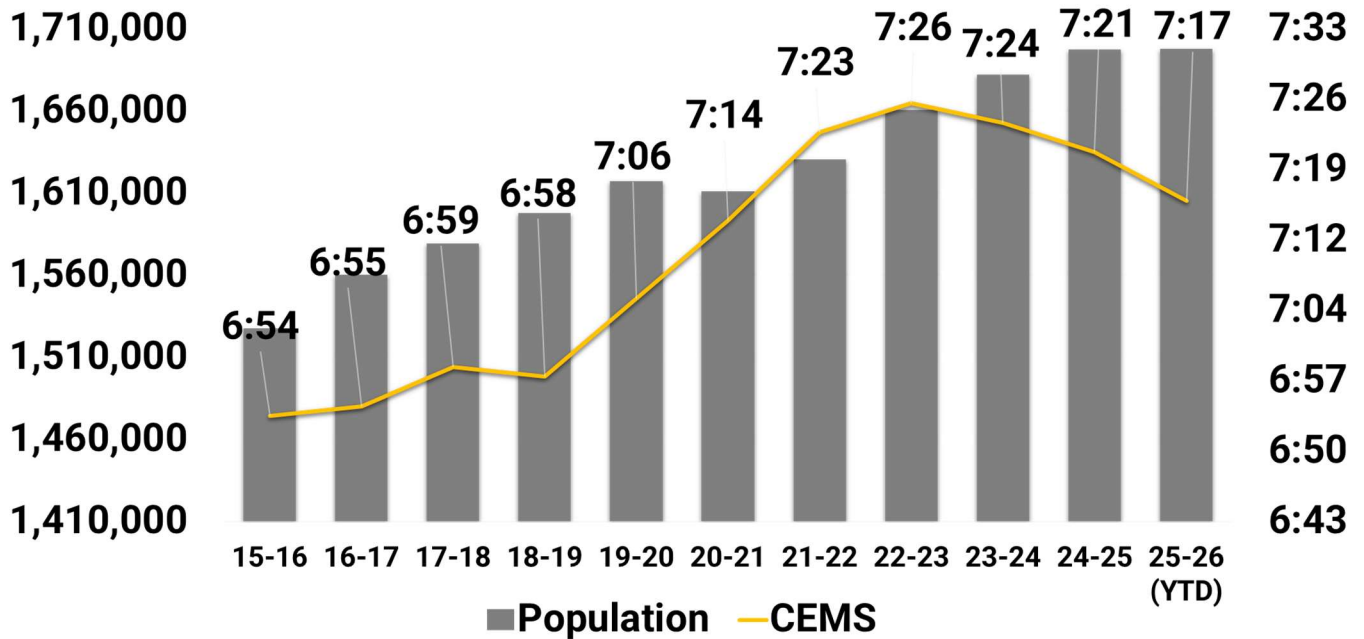
	First Arriving ALS Unit (can be any type) to Critical EMS Incident	First Arriving Engine (Water) to a Fire Incident	First Arriving Ladder to a Fire Incident	Ambulance Critical EMS	Total Incident Call Volume 2026
NFPA Standard	5:00	5:20	9:20	10:00	
District 1	7:37	6:02	8:33	9:24	8,353
District 2	8:06	6:26	10:18	10:17	6,029
District 3	7:29	5:16	10:32	9:05	9,217
District 4	6:28	5:11	8:13	8:05	12,670
District 5	6:49	4:50	10:00	8:55	8,790
District 6	7:19	6:01	11:34	9:22	8,062
District 7	7:27	5:43	12:00	9:28	11,546
District 8	7:08	4:58	9:41	9:07	14,130
Citywide	7:16	5:47	10:03	9:13	78,797

Based on 90th percentile response times, not averages from January 1, 2026, to April 30, 2026.



Note: Report Data Through April 30, 2026.

Ten-Year Response Time Trend with Population Growth



This chart shows the citywide 90th percentile (CEMS) critical emergency medical service response time in relation to the population from 2015 to the present.

Over the past decade, the city has seen steady population growth, reflecting the region’s rapid urban development. For much of this period, the Fire Department's emergency service capacity did not increase at a corresponding rate, resulting in rising response times. Response times have stabilized in recent years due to the positive impact of adding emergency service resources to the system. This overall trend demonstrates that the city’s strategic investments in emergency services personnel, equipment, and infrastructure, including the construction of new fire stations, expansion of ambulance services, and technology upgrades, are positively impacting response times amid the city’s growth.

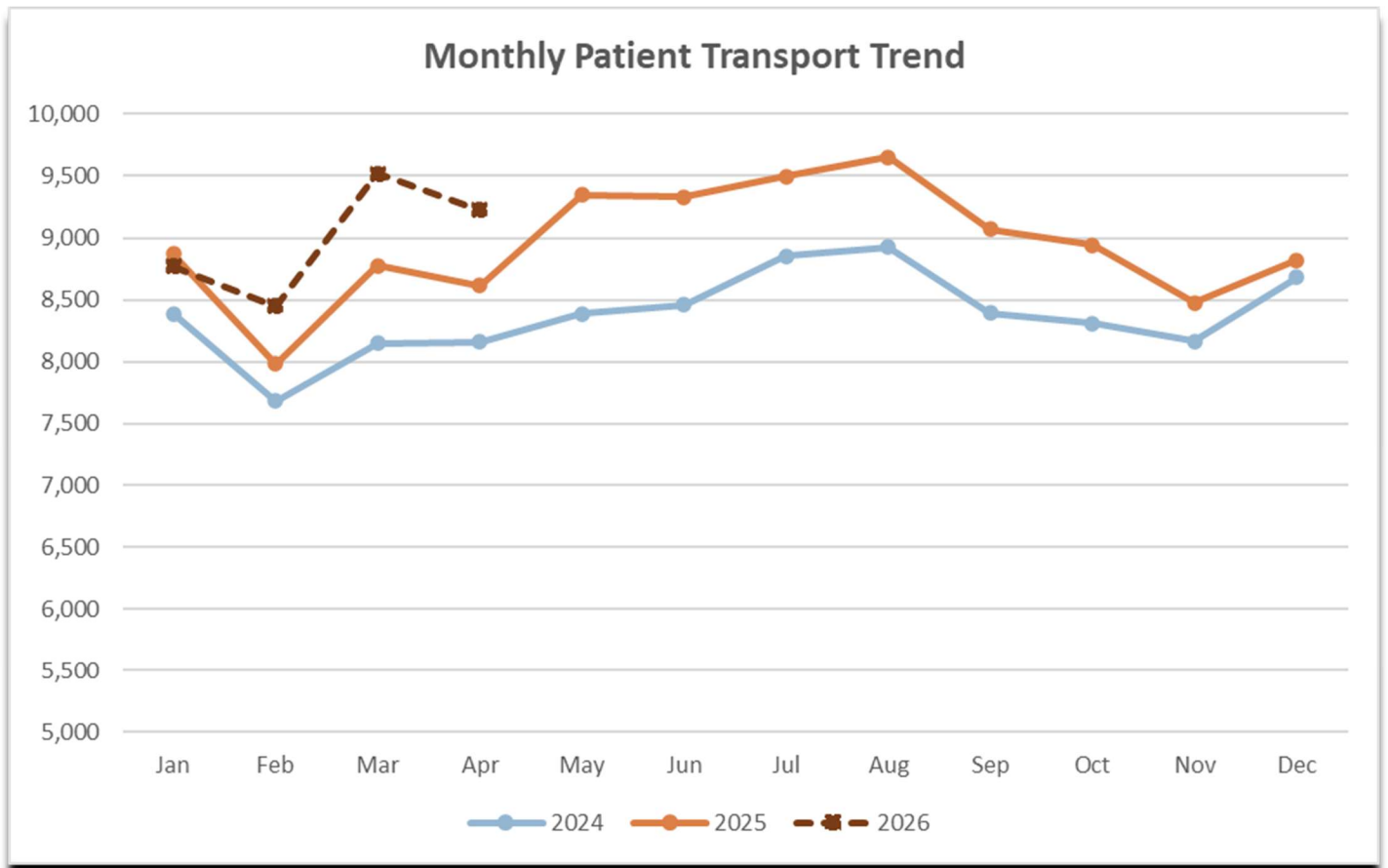
Note: Report Data Through April 30, 2026.



Emergency Patient Transportation Activity

The Fire Department has operated its emergency transportation service for nearly four decades. Analyzing the monthly average activity levels over the past three years reveals a consistent upward trend in service demand.

The total number of patient transports for April 2026 was 9,228, a 7.1 percent increase from the 8,614 transports recorded in April 2025.



Note: Report Data Through April 30, 2026.

