

City of Phoenix

*Meeting Location:
City Council Chambers
200 W. Jefferson St.
Phoenix, Arizona 85003*



City of Phoenix

Agenda

Tuesday, April 15, 2025

2:30 PM

phoenix.gov

City Council Policy Session

If viewing this packet electronically in PDF, open and use bookmarks to navigate easily from one item to another.

OPTIONS TO ACCESS THIS MEETING

Virtual Request to speak at a meeting:

- Register online by visiting the City Council Meetings page on phoenix.gov at least 2 hours prior to the start of this meeting. Then, click on this link at the time of the meeting and join the Webex to speak:

<https://phoenixcitycouncil.webex.com/phoenixcitycouncil/onstage/g.php?MTID=e0ded2ba23828a15d61ca08ffa5722d39>

- Register via telephone at 602-262-6001 at least 2 hours prior to the start of this meeting, noting the item number. Then, use the Call-in phone number and Meeting ID listed below at the time of the meeting to call-in and speak.

In-Person Requests to speak at a meeting:

- Register in person at a kiosk located at the City Council Chambers, 200 W. Jefferson St., Phoenix, Arizona, 85003. Arrive 1 hour prior to the start of this meeting. Depending on seating availability, residents will attend and speak from the Upper Chambers, Lower Chambers or City Hall location.

- Individuals should arrive early, 1 hour prior to the start of the meeting to submit an in-person request to speak before the item is called. After the item is called, requests to speak for that item will not be accepted.

At the time of the meeting:

- Watch the meeting live streamed on phoenix.gov or Phoenix Channel 11 on Cox Cable, or using the Webex link provided above.

- Call-in to listen to the meeting. Dial 602-666-0783 and Enter Meeting ID 2557 352 1034# (for English) or 2553 513 8839# (for Spanish). Press # again when prompted for attendee ID.

- Watch the meeting in-person from the Upper Chambers, Lower Chambers or City Hall depending on seating availability.

- Members of the public may attend this meeting in person. Physical access to the meeting location will be available starting 1 hour prior to the meeting.

Para nuestros residentes de habla hispana:

- Para registrarse para hablar en español, llame al 602-262-6001 al menos 2 horas antes del inicio de esta reunión e indique el número del tema. El día de la reunión, llame al 602-666-0783 e ingrese el número de identificación de la reunión 2553 513 8839#. El intérprete le indicará cuando sea su turno de hablar.

- Para solamente escuchar la reunión en español, llame a este mismo número el día de la reunión (602-666-0783; ingrese el número de identificación de la reunión 2553 513 8839#). Se proporciona interpretación simultánea para nuestros residentes durante todas las reuniones.

- Para asistir a la reunión en persona, vaya a las Cámaras del Concejo Municipal de Phoenix ubicadas en 200 W. Jefferson Street, Phoenix, AZ 85003. Llegue 1 hora antes del comienzo de la reunión. Si desea hablar, regístrese electrónicamente en uno de los quioscos, antes de que comience el tema. Una vez que se comience a discutir el tema, no se aceptarán nuevas solicitudes para hablar. Dependiendo de cuantos asientos haya disponibles, usted podría ser sentado en la parte superior de las cámaras, en el piso de abajo de las cámaras, o en el edificio municipal.

- Miembros del público pueden asistir a esta reunión en persona. El acceso físico al lugar de la reunión estará disponible comenzando una hora antes de la reunión.

CALL TO ORDER

COUNCIL INFORMATION AND FOLLOW-UP REQUESTS

This item is scheduled to give City Council members an opportunity to publicly request information or follow up on issues of interest to the community. If the information is available, staff will immediately provide it to the City Council member. No decisions will be made or action taken.

CONSENT ACTION

This item is scheduled to allow the City Council to act on the Mayor's recommendation on the Consent Agenda. There is no Consent Agenda for this meeting.

CALL FOR AN EXECUTIVE SESSION

A vote may be held to call an Executive Session for a future date.

REPORTS AND BUDGET UPDATES BY THE CITY MANAGER

This item is scheduled to allow the City Manager to provide brief informational reports on topics of interest to the City Council. The City Council may discuss these reports but no action will be taken.

INFORMATION AND DISCUSSION (ITEM 1)

1 Public Safety Improvement Update - Citywide

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The report provides an update on the progress toward the public safety improvements approved by the City Council during the Policy Session on September 24, 2024.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Responsible Department

This item is submitted by Assistant City Managers Lori Bays and Inger Erickson, Deputy City Managers Gina Montes and Ginger Spencer and the Police Department, Fire Department, Office of Homeless Solutions and Office of Accountability and Transparency.

ADJOURN



Public Safety Improvement Update - Citywide

The report provides an update on the progress toward the public safety improvements approved by the City Council during the Policy Session on September 24, 2024.

THIS ITEM IS FOR INFORMATION AND DISCUSSION.

Summary

Throughout the past decade, the City Council has guided the City of Phoenix in implementing numerous updates and improvements to the Phoenix Police Department. Through the direction of the City Council and engagement with the community, City staff have worked to improve public safety throughout the community. These continuous improvement efforts include reforms prior to the Department of Justice (DOJ) initiating its investigation, during the DOJ's three-year review, and in developing the City's plan to continuously improve public safety in Phoenix.

On September 24, 2024, the City Council approved a series of staff recommendations and formal action items as well as additional Council-directed measures with the goal of "ensuring that Phoenix has the most professional, highly regarded public safety agency in the nation."

In the past six months, the Police Department has worked collaboratively with other City Departments, including the Office of Homeless Solutions, the Fire Department, the Office of Accountability and Transparency (OAT), along with representatives from the Chief's Advisory Boards with a focus on seven specific areas, namely:

- Use of Force.
- Interactions with Individuals Experiencing Homelessness.
- Stops, Searches and Arrests.
- Protecting First Amendment Rights.
- Interactions with People with Behavioral Health Needs.
- Interactions with Youth.
- Systems of Accountability.

Deliverables were assigned to each of the specific areas and incorporated the City Council Action Items from September 24, 2024. The Police Department, via the Organizational Integrity Bureau, facilitated the production of reports, forms, policies, and procedures in support of the deliverables. Examples of these deliverables include:

- Updates to the Professional Standards Bureau (PSB) Manual to account for standards, thoroughness, and timeliness of investigations, including communication requirements with community members.
- Updates to PSB processes following the outcome of an investigation.
- Launching Cultural Competency Training.
- Launching training regarding homelessness services.
- Professional Development Training for PSB Investigators.
- Development of a biennial training plan for Crisis Intervention team (CIT) Officers.
- Customer Service Training.
- Mandatory training on the Community Assistance Program (CAP), Behavioral Health Unit (BHU), and Mobile Team resources.
- 24/7 Dispatch Coverage for CAP.
- Completion of the 20-hour Use of Force Training, which included four hours of constitutional law training on Stop and Search, for all sworn personnel.
- Launch of the new Use of Force policies.
- Best Practice research and review for updates to policy.
- Revisions to the Subject contact Data Form to include Housing Status and services offered.
- Development of the 'Interacting with Individuals Experiencing Homelessness' Policy.
- Development of the 'Facilitation & Management of First Amendment Rights' Policy.
- Development of the 'Youth Interactions' Policy, pending community input via City Council-led survey.
- Improvements to the recruitment and on-boarding process for Communications personnel.
- Additional training for Communications personnel focused on call diversion to CAP & Mobile Teams.
- Addition of Inspections Sergeant positions.
- Continued monitoring of compliance with OAT recommendations.

This Policy Session will provide an update on the status of each item as completed, in progress, or upcoming, along with associated milestones and timelines.

Responsible Department

This item is submitted by Assistant City Managers Lori Bays and Inger Erickson, Deputy City Managers Gina Montes and Ginger Spencer and the Police Department, Fire Department, Office of Homeless Solutions and Office of Accountability and Transparency.