

The logo for PHX CONNECT NEWSLETTER. 'PHX' is in large, colorful letters (P is orange, H is purple, X is blue). 'CONNECT' is in a dark blue, sans-serif font. Below it, 'NEWSLETTER' is in a smaller, dark blue, sans-serif font. A globe icon is positioned between 'PHX' and 'CONNECT'.

PHX CONNECT

NEWSLETTER

MARICOPA COUNTY
COURT HOUSE

125 W. WASHINGTON

JULY 8, 2026

In This Issue

*Health Change:
Clinic Closing*

*America 250:
Employee Event*

*Lots to Celebrate:
Check Out the Grads!*

Employee Health Clinic to Close

The City of Phoenix Employee Health Clinic will close on December 31, 2026, when our current contract with Banner Employer Solutions ends. This decision comes after a review showing that employee use of the clinic has remained very low while operating costs have continued to rise. Because these costs draw directly from the City's Health Care Trust, continuing to fund a low-use service would increase pressure on the health plan and future premiums. Banner has also informed the City that the related urgent care clinic will close on the same date.



To avoid confusion, we want to clarify that **the City will not be opening another employee health clinic**. Instead, we will continue to focus on providing access to flexible, high-value healthcare options that serve the greatest number of employees. After the clinic closes, employees and dependents enrolled in a City medical plan will continue to have access to a wide range of healthcare resources, including:

- Urgent care centers within approximately five miles of City Hall
- Virtual /telemedicine visits through [azblue.com](https://www.azblue.com) or [98point6](https://www.98point6.com)
- Primary care physicians and specialists

Beginning in 2027, the City's Wellness Program will expand onsite biometric screening events. These events are intended to support preventive care by offering convenient access to basic health measurements throughout the year. We will continue looking for opportunities to bring high-value services to City employees.





Employee Health: What's Next?

We understand these changes come at a time of rising healthcare costs, and we appreciate your understanding as we work to manage resources responsibly and support the long-term sustainability of our benefits. In the coming months, we will be communicating 2027 premium updates, which will be higher for some plans due to medical cost trends and increased claims costs.

While the closure of the clinic may not feel like a savings or an improvement in this context, reducing spending on services that are rarely used helps limit additional cost increases and allows us to focus our resources on benefits that reach more employees and provide greater overall value.

We have listed a few urgent care facilities that are within a short distance from the Employee Healthcare clinic. We are committed to ensuring a smooth transition and will provide additional information in the coming months.

If you have questions or need assistance locating an urgent care facility, please contact the appropriate City's designated representative based on your medical plan:

- Members enrolled in the Banner | Aetna HMO medical plan: please contact Debbie Crain **(602) 495-5724** or email COPSupport@aetna.com
- Members enrolled in a Blue Cross Blue Shield (BCBS) PPO/Saver's Choice medical plan: please contact Aimee Johanning at **(602) 534-5165** or email cityofphoenix@azblue.com

For general questions regarding this communication, please contact the Benefits Office at **(602) 262-4777** or benefits.questions@phoenix.gov

 HMO members	 PPO/Saver's Choice Members
Alliance Urgent Care, PLLC 702 W Camelback Rd Ste 20 Phoenix AZ 85013	Concentra Urgent Care 1818 E Sky Harbor Cir N Bldg 2, Ste 150 Phoenix AZ 85034 Phone:(866) 944-6046
Banner Urgent Care Arizona, LLC 5018 N. 7 th St Phoenix AZ 85014 (602) 255-7680	NextCare Urgent Care 1701 E Thomas Rd Ste A104 Phoenix AZ 85016 (602) 845-4445
Banner Urgent Care Arizona, LLC 3141 E Indian School Rd Suite 102, 103, 104 Phoenix AZ 85016 (602) 255-7700	Alliance Urgent Care 702 W Camelback Rd Ste 20 Phoenix AZ 85013 (602) 845-5950
NextCare Urgent Care 1701 E Thomas Rd Ste A104 Phoenix AZ 85016 (602) 845-4445	Alphamed Urgent Care 1743 E Camelback Rd Ste A3 Phoenix AZ 85016 (602) 325-5114
US Careways 3800 E Sky Harbor Blvd Ste L-R12 Phoenix AZ 85034 (480) 485-5055	

America 250 Employee Event

Employees are invited to join a live reading of the Declaration of Independence in celebration of **America 250** on **Wednesday, July 8**. The event will be held in the City Hall atrium at 2:45 p.m. with the national reading at 3 p.m.

Just as it was first read to the people on July 8, 1776, Americans across all 50 states, five territories, DC, and U.S. outlying islands will participate in a coordinated, simultaneous reading of the nation's founding document.

If you are an employee traveling (with supervisor approval) to downtown for the event, you can receive free parking in the 305 garage - please use your City ID badge upon exit to avoid paying parking rates. If you cannot make it in person, we will stream the event on the City's Facebook and YouTube accounts.



Following the live reading, people are invited to wear **red**, **white**, or **blue** for a group photo in the City Hall Atrium.



Hear From City Employees

Leading up to America 250 celebrations, we asked some City of Phoenix employees what makes them proud to work here. [Watch the videos now!](#)

Final Week: Donate to the "250" Food Drive

Help beat the goal of collecting 250 cans of food as part of a food drive commemorating the 250th anniversary of the United States of America!

Most needed items include *canned fruits, vegetables, soup, and protein, dry goods such as rice, beans, and pasta, and cereals and peanut butter*. Drop off your donations **through Friday, July 10** at Phoenix City Hall near the west entrance.



Due July 31: 2nd CTI Training

A **second Community Transparency Initiative** (CTI) training is now **required** for all staff. This new course, **due July 31**, familiarizes employees with the resources available should members of the public have concerns about federal immigration enforcement activity in Phoenix.

The training also helps reinforce our shared responsibilities, clarify procedures, and ensure employees are prepared if City services or facilities intersect with federal law enforcement.

This training applies to employees who are full-time, part-time, seasonal, or temporary workers employed by the City, including interns, contractors under City supervision, and volunteers.

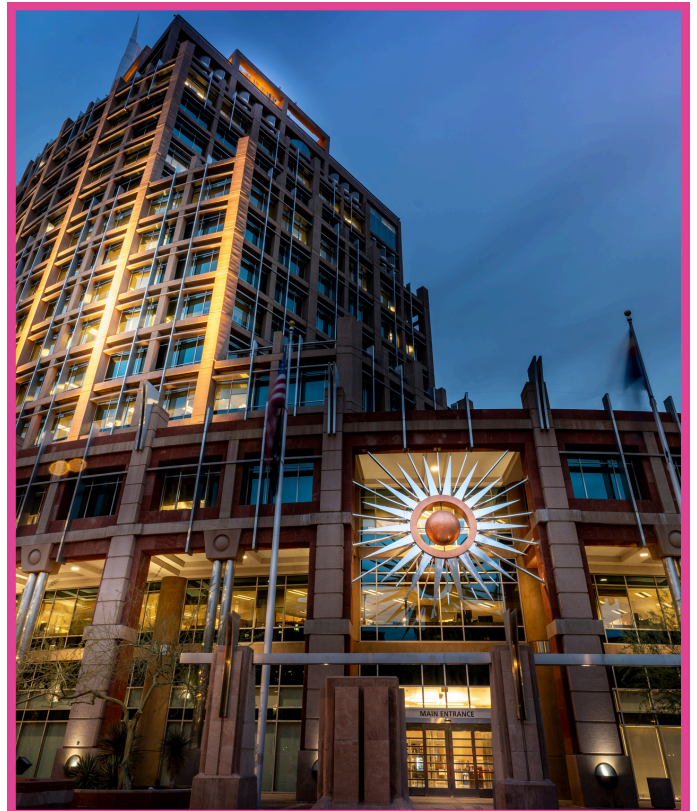
Log in to PHX You and check the “Action Items” section or click the button to the right for direct access to the course.

**Start CTI
Training Now**

ICYMI: New Labor Agreements

The new 2026-28 labor agreements are now in effect. Please review your unit's MOU/MOA to learn the **newly negotiated changes**.

Supervisors should have received an email last week about required training in PHXYou about the agreements. The course provides an overview of key changes within the new agreements, for example, compensation, and highlights shared changes as well as changes by each Unit. Supervisors should complete the training as soon as possible to ensure a consistent rollout across the City. **The deadline to complete that course is July 31, 2026.**



Management Academy Grads

The City recently honored 21 leaders from 21 departments as they completed the eleven-week **City Manager's Management Academy**, the City's highest-level leadership development program. Designed to strengthen both functional knowledge and essential leadership skills, Management Academy equips participants to inspire teams, drive positive change, and advance the City's mission. Congrats to our graduates on this significant achievement!



Stacey Linch Audit

Mary Ling Finance

Jody Wolf Police

Ryan Touhill CED

Tricia Balluff Environmental Programs

Keith Mojica Water Services

Megan Avalos HR

Ciara Maerowitz ITS

Yvonne Pastor VolunteerPHX

Matthew Wilson Street Transportation

Mayra Baquera Budget and Research

Monica Gonzalez City Clerk

Sarah DeJong City Prosecutor

Miguel Munguia Convention Center

Danielle Poveromo Parks and Recreation

Matt Utyro Neighborhood Services

Samantha Keating Housing

Jovanna Parkhouse Human Services

Annette Medina Office of Accountability & Transparency

Judy Reno Library

Matthew Heil Aviation

Hooray for the Cohort Grads!

Congratulations to our third cohort of **Phoenix Supervisor Orientation (PSO)**!



This past month, a total of 19 employees representing ten City departments or offices completed the eight-week training program. PSO exists to ensure all City supervisors share the same baseline knowledge, skills, and expectations so we lead with alignment, clarity, and impact across the City.



Emily Cephas Public Works

David Chace Planning & Development

Hunter Clucas Police

Wyatt DeKastrozza Library

Felicia High Neighborhood Services

Karley Kraft Police

Carolyn Leister Police

Garrett Lough Water Services

Keon Montgomery Housing

Courtney Murry Police

Xavier Newell Street Transportation

Andrew Mullmeyer Police

Victoria Ponce Municipal Court

Jessica Puntoriero Police

Blake Schimke Planning & Development

Brian Shelley Parks & Recreation

Armando Soto Neighborhood Services

Eric Symons Planning & Development

Travis Tomich Planning & Development

Are you a supervisor interested in this program? Newly hired or newly promoted City supervisors are automatically enrolled in PSO, but current supervisors are welcome, too! A new cohort starts each month. Email PSO@phoenix.gov to enroll!

Submit a Prayer Request

Everyone needs encouragement sometimes. The City of Phoenix Employees for Christ (COPEFC) volunteer prayer team is honored to pray confidentially for City employees, their families, and workplace needs.



To submit a prayer request, email copefc@phoenix.gov. Share as much or as little as you'd like. Every request remains confidential, and the COPEFC team will faithfully pray for you while continuing to lift you up in prayer. They are here to encourage and support you every step of the way, together always.

Dementia Friendly Air Travel Workshop

The Aviation Department is hosting a Dementia Friendly Air Travel Workshop from 10 a.m. to noon, Wednesday, July 15. The workshop is intended for caregivers of people living with dementia who want to maintain air travel with their loved ones.



Learn how to plan and navigate airports and air travel. Representatives from the airlines, Transportation Security Administration (TSA) and the City of Phoenix Aviation Department will present valuable information. Employees citywide are encouraged to attend, and it's not too late to register!

Attendees will receive triple EO Plan cultural competency points. If attending online, please register on PHXYOU at AVN0584-ILT-Dementia Friendly Air Travel. If attending in-person, RSVP to skyharbor@phoenix.gov.

Whole-Person Well-Being

Join us for a wellness program designed to support the unique health needs of men and women. Learn practical lifestyle strategies grounded in nutrition, restorative sleep, movement and pelvic health, stress management and supportive community. The 5-week virtual program includes interactive discussions and actionable tools with practical, evidence-based strategies.

Note: These courses do not include individual medical care, therapy or mental health counseling or hormone therapy guidance.

IF YOU GO ...

- Tuesdays beginning Aug. 4
- **Perimenopause, Menopause & Beyond:** Noon - 1 p.m.
- **Men's Health Masterclass:** 11:30 a.m. - 12:30 p.m.
- Register in **PHX You:**
 - Women: HRS178-VLT
 - Men: HRS188-VTL

Featured Job of the Week

Municipal Court - User Technology Specialist

Join the state's largest and one of the nation's busiest municipal courts, supporting a highly virtualized tech environment that powers critical court operations. This role in the User Technology Support (UTS) Unit manages over 400 desktops, 70 Windows servers, VMware infrastructure, and key applications like OnBase, FTR courtroom audio, and Q-Matic.

Ideal candidates bring strong Windows 11 troubleshooting skills, experience with procurement and IT asset management, and the ability to diagnose technical issues, manage projects, and work both independently and collaboratively. This position also includes participation in 24/7 support rotation.

If you want a hands-on technical role with real impact on public service, this may be the opportunity for you!

SALARY DETAILS:

Pay Range:
\$31.06 - \$48.19 / hour.

Hiring Range:
\$31.06 - \$43.71 / hour

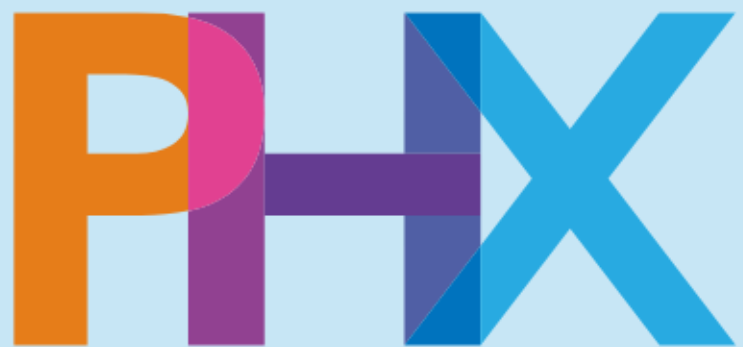
Pay Range Explanation:

- Pay range is the entire compensation range for the position classification.
- Hiring range is an estimate of where you can receive an offer. The actual salary offer will carefully consider a wide range of factors, including your skills, qualifications, experience, education, licenses, training, and internal equity.

Learn about role responsibilities and more information at phoenix.gov/jobs or log into eCHRIS



You can explore full job descriptions and pay ranges for all City job classifications to learn more about roles that interest you. Be sure to review the "Additional Requirements" and "Acceptable Experience and Training" sections for a complete overview of qualifications, certifications, and position-specific requirements so you can quickly determine which roles you may qualify for.



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Join the Conversation

Cover Photo: Exterior of old City Hall building in downtown Phoenix - Photo taken in 2023.