

# City of Phoenix 'Resource Guide

District 8 Councilwoman Kesha Hodge Washington



### **Workforce Development**

The Human Services Department – Workforce Development Division offers career services, training, and job search support to help Phoenix residents find employment, enhance their skills, and secure longterm career success like:

- Personalized Career Coaching Resume help, interview prep, and career planning
- Job Search Assistance Access to job listings and employer connections
- Skills Training & Certifications Short-term training for in-demand industries
- Hiring Events & Job Fairs Connect directly with employers
- Specialized Support for Veterans, Seniors & Dislocated Workers

Phoenix.gov/humanservices



Scan here

### **Rental and Utility Assistance**

Maricopa County households seeking assistance with their rental deposit or their monthly rental payment may qualify for assistance from the Human Services Department's Community Resilience Division (CRD).

CRD coordinates the delivery of rental assistance to Maricopa County residents living outside the cities of Glendale, Mesa, and Phoenix.

The Maricopa County Housing Stability Rental and Utility Assistance 2 (HSRUA2) program was established to assist households that are currently renting and who are at risk of homelessness, housing instability, or facing a financial hardship. Eligible households can receive up to one (1) month of a payment which includes past due rent and associated late fees.

**Visit Maricopa County here:** 



### **Eviction Legal Services Program**

The Eviction Legal Services Program assists Phoenix residents experiencing a current eviction crisis. Eligible residents may receive access to full or limited legal representation at court, mediation outside of a courtroom proceeding, or post-eviction services to address possible impediments to future renting opportunities. There is no cost to residents for these services.

#### **Program Requirements**

- Residency Criteria: Must reside within the city of Phoenix or receive city of Phoenix water services.
- Eviction Risk Criteria: Must be at risk of eviction or have already been evicted.
- Income Criteria: Must have a household income at or below 80% Area Median Income (AMI) for Maricopa County.

#### Learn more!



# PHX Hunger Relief

Join the City of Phoenix in helping families and individuals facing increased food insecurity.

The City of Phoenix is partnering with St. Mary's Food Bank (SMFB) to launch PHX Hunger Relief, a program designed to help ensure local families and residents have access to nutritious meals.





phoenix.gov/hungerrelief

# **Additional Resources**



**Food Backpack Program** 



USDA National Hunger Hotline



Farmer's Express Market



Senior Meal Service Information



Senior Adult Independent Living (SAIL) Program



St. Mary's Food Bank

# Housing Repairs and Rehabilitation Programs

Neighborhood Services' Housing Repairs and Rehabilitation Programs improve the health and safety of homes by repairing vital home systems, such as plumbing, electrical and structural systems of eligible homes.

The Neighborhood Services Department also aims to make homes more energy-efficient, to facilitate lead-safe and healthy homes, and to address property violations through its other programs.



Reduce Energy Costs through Weatherization



**Protect Your Home from Lead** 



**Rental Housing Rehabilitation** 



Complete a Household
Assessment Form

### **Tool Lending**

Keeping your community looking great can be dirty, yet rewarding work! The Tool Lending Program is offered to residents and community groups for cleanup events at no charge.

Tools available to reserve include:

- Paint Rollers
- Wire Brush with Scrapers
- Hoes
- Weed Eaters
- Shovels
- Gloves
- Reserve tools today!
- Paint Sprayer
- Buckets
- 3-Step Ladders
- and more!

#### **Contact an Ombudsman**

Whether you've already submitted plans and don't understand the next steps or just don't know where to start, the Ombudsman Section staff is available as an "in-house" resource to help you navigate through the development process to make your project a reality.

Meet the Ombudsman Team!



## **Apply for Neighborhood Grants**

The City receives federal funding to support programs that revitalize neighborhoods, provide homeless assistance, social services and affordable housing to low- and moderate-income Phoenix residents.

#### **CDBG-funded Grants**

CDBG grant funds, administered by NSD, can support enhancement and infrastructure projects in eligible neighborhoods in partnership with neighborhood and Block Watch groups, and different city departments

Propose a project!

#### Neighborhood Business Alliance Grants

Business Alliances may be awarded up to \$5,000 to assist with a proposed project, program or to establish the alliance's identity that will benefit the community and economic development

<u>Apply Today!</u>

#### Love Your Block Neighborhood Grants

Neighborhood and Block Watch groups listed with NSD's Neighborhood LINK can apply for a grant up to \$5,000 to implement a project that will be beneficial to their neighborhood.



#### **Commercial Renovation**

The Office of Customer Advocacy (OCA) can help explain the development requirements for your project. Customers considering the renovation of an existing building for commercial purposes are encouraged to contact this office before beginning the building permit process.



Get help with the permit process



### **College Depot**

Our team of college planning and reengagement advisors offer one-on-one appointments to assist with all action steps necessary to earn a GED, diploma, college degree or apprenticeship, and host workshops including admissions, financial aid, scholarships, and more.



Kickstart your career today!



# Stay Connected with District 8!

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(602) 262-7493



council.district.8@phoenix.gov



phoenix.gov/district8

# Residential Water Conservation Incentives

The City of Phoenix offers residential water conservation incentives to help homeowners save water and reduce utility costs. Programs include rebates for high-efficiency toilets, smart irrigation controllers, and grass removal. These initiatives support sustainable landscaping and efficient water use, promoting long-term water security for the Phoenix community.



# Toilets and Smart Controllers

High-efficiency appliances and fixtures contribute to the City's overall water conservation goals by offering a low-effort, accessible solution. These items can significantly reduce indoor and outdoor water usage; all you need to do is make the switch.



### <u>Stormwater</u> <u>Management Program</u>

Stormwater can pick up pollutants such as oil or trash and impact rivers, washes, and parks. Your simple everyday actions can make a huge difference and improve stormwater quality and our environment.



# Become a Water Wrangler

Phoenix Water Wranglers will serve as representatives in local events, workshops, classes, and more under the direction of the Water Conservation Office, by assisting in water conservation outreach, communication, and education.



### Central Arizona Project

The Central Arizona Project is Arizona's largest renewable water supply, and your everyday conservation efforts help keep it flowing strong for the future.