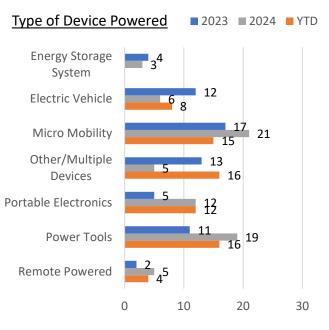
Lithium-Ion Battery Fire Investigations

November 2025

Year to date, there have been 71 fires investigated, where a lithium-ion battery was found in the area of origin. Portable Electronics and Power Tools make up the highest number of incidents year-to-date.



Name of Product:

Tes la Powerwall 2 AC Battery Power System

Hazard:

The lithium-ion battery cells in certain Powerwall 2 systems can cause the unit to stop functioning during normal use, which can result in overheating and, in some cases, smoke or flame and can cause death or serious injury due to fire and burn hazards

Remedy:

Consumers should ensure their Powerwall 2 system is online and check the Tesla App for a notification about whether their unit is included in the recall. Tesla has remotely discharged (or removed energy from the battery of) affected Powerwall 2 systems that are online, to prevent overheating, until the replacement is installed.

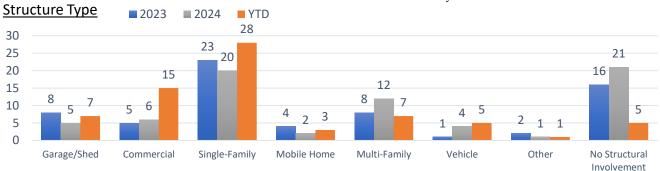
Recall Date:

November 13, 2025

Units:

About 10,500





FIRES AND EMERGENCIES



If a battery overheats or you notice an odor, change in shape/color, leaking, or odd noises from a device, stop using immediately. If safe to do so, move the device away from anything that can catch fire and call 911.



Lithium-Ion batteries are known to unexpectedly re-ignite minutes, hours, and even days after all visible fire has been put out.

TESLA



If you observe a lithium-ion battery fire, leave the area, CLOSE the door, and call 911 immediately.



Water and fire extinguishers do not work on lithium-ion battery fires.

Source: Connecticut Vision Zero