

Family Advocacy Center Services



- Victim advocate support
- Safety planning
- Assistance with protective orders
- Criminal case assistance and victims' rights education
- Emergency shelter assistance
- Needs assessment and assistance
- Information and referral services
- Victim Compensation Program eligibility and application
- Address Confidentiality Program application assistance
- Counseling and support group referrals

Specialized Victim Advocates

Victim Advocates are housed in City locations, which include:

- Phoenix Family Advocacy Center
- Family Service Centers
<https://www.phoenix.gov/humanservices/programs/emergency>
- Phoenix Municipal Court

In addition to services at the Phoenix Family Advocacy Center, advocates specialize in mobile victim advocacy (on-scene assistance), human trafficking, and protective order assistance at the courthouse.



Partnerships

Through our partnerships with community-based organizations and other City departments, the Victim Services Division, Phoenix Family Center (FAC) provides comprehensive victim advocacy, crisis intervention, safety planning, therapeutic services, short-term case management, support groups, emergency shelter, forensic medical examinations, and investigative interviews for victims and their family members.

Several partners listed below are located on-site at the Phoenix Family Advocacy Center:

- **City of Phoenix Police Department Family Investigations Bureau**
<https://www.phoenix.gov/administration/departments/police/investigations/family-investigations-bureau.html>
- **HonorHealth Forensic Nurse Examiners**
<https://www.honorhealth.com/community/forensic-nurse-examiner-program>
- **Jewish Family & Children's Services Shelter Without Walls**
<https://www.jfcsaz.org/our-services/child-and-family-solutions/domestic-violence-survivor-services/>
- **La Frontera EMPACT Trauma Healing Services**
<https://lafronteraaz-empact.org/>
- **Childhelp**
<https://www.childhelp.org>
- **Arizona Department of Child Safety**
<https://dcs.az.gov>
- **Phoenix Children's Hospital**
<https://phoenixchildrens.org>

Additional partners the Phoenix Family Advocacy Center works closely with include:

- **City of Phoenix Municipal Court Protective Orders Center**
<https://phoenix.gov/court/protection-orders>
- **City of Phoenix Fire Department Community Assistance Programs and Crisis Response Teams**
<https://www.phoenix.gov/administration/departments/fire/community-assistance-program/crisis-response-program.html>
- **Arizona Coalition to End Sexual and Domestic Violence (ACESDV)**
<https://acesdv.org>
- **Crystals**
<https://noabuse.org>



OTHER RESOURCES

VICTIM SERVICES

Maricopa County Attorney's Office Victim Services Division	602-506-8522
City of Phoenix Prosecutor's Office Victim Services Program	602-261-8192
Maricopa County Sheriff's Office Victim Assistance and Notification Unit (24-7)	602-876-8276

INFORMATION AND REFERRAL SERVICES

National Human Trafficking Hotline	1-888-373-7888 TTY: 711
Department of Child Safety	1-888-SOS-CHILD 1-888-767-2445
Adult Protective Services	1-877-SOS-ADULT 1-877-767-2385
2-1-1 Information and Referral	2-1-1
LGBT National Hotline	1-800-246-7743
Trans Lifeline Hotline	1-877-565-8860

CONTACT US

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[Contact Victim Services](#)