

Notifying the Public of Rights Under ADA

City of Phoenix Public Transit Department/Valley Metro

The City of Phoenix Public Transit Department/Valley Metro operates its programs and services without regard to disability in accordance with the Americans with Disabilities Act (ADA) of 1990, Section 504 of the Rehabilitation Act of 1973. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under ADA may file a complaint with the City of Phoenix Public Transit Department/Valley Metro.

For more information on the City of Phoenix Public Transit Department/Valley Metro civil rights program, and the procedures to file a complaint, contact Antionette Cooper (602) 262-7242, (TTY 7-1-1), email antonette.cooper@phoenix.gov; or visit our administrative office at 302 N. 1st Avenue Phoenix, AZ 85003. For more information, visit www.valleymetro.org/webforms/ada_complaint.

A complainant may file a complaint directly with the Federal Transit Administration (FTA) by filing a complaint directly with the corresponding offices of Civil Rights: **FTA: ATTN: Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington, DC 20590**

If information is needed in another language, contact (602) 253-5000. Para información en Español llame: Valley Metro Customer Service