

(English)



City of Phoenix Title VI Notice to the Public:

The City of Phoenix is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its transportation projects on the basis of race, color, or national origin, as protected by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and related statutes and regulations in all city programs, services and activities.

Instructions on Filing Title VI Complaints

Any person who believes they have been aggrieved by any unlawful discriminatory practice on an FHWA related activity or program as prohibited by the legal provisions of Title VI on the basis of race, color or national origin, may file a complaint with the City's Title VI Program Manager within (180) days following the date of the alleged occurrence. All FHWA, Title VI complaints received by the Title VI Program Manager are documented and submitted to the Arizona Department of Transportation (ADOT), External Civil Rights Office (CRO) within 72 hours for investigation. The ADOT CRO will forward all FHWA Title VI complaints to the FHWA Division Office who will conduct a thorough investigation.

For more information on the City of Phoenix's Title VI program and the procedures to file a complaint, or to get information in another language, customers are encouraged to visit our webpage at <https://www.phoenix.gov/streets/ada/street-transportation-title-vi-and-ada-program> or contact the Street Transportation Department, Title VI Program Coordinator:

Denise Lee, Management Assistant II/Grant Coordinator
Design and Construction Management Division
1034 East Madison Street
Phoenix, AZ 85034-2292
Email: streetstitleviprogram@phoenix.gov
Phone: (602) 262-6942

Complaints may also be made directly to:

ADOT External Civil Rights
1801 W. Jefferson St., Mail Drop 155A
Phoenix, AZ 85007
Email: civilrightsoffice@azdot.gov
Phone: (602) 712-8946

Federal Highway Administration
U.S. Department of Transportation Office of Civil Rights
1200 New Jersey Avenue, SE 8th Floor E81-105
Washington, DC 20590
Email: CivilRights.FHWA@dot.gov
Phone: (202) 366-0693
Fax: (202) 366-1599