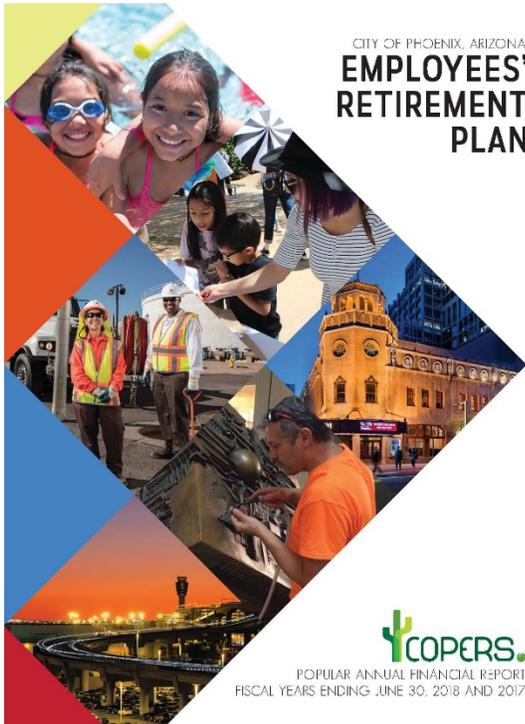


COPERS' Financial Status



The Retirement Office receives calls every day from members asking about the stability of COPERS. The Popular Annual Financial Report is a great way to learn more about COPERS and our work towards ensuring a stable, sustainable retirement system. The COPERS Retirement Board and staff are pleased to present the 2018 Popular Annual Financial Report (PAFR), which offers an easy-to-read summary of the full Comprehensive Annual Financial Report for the fiscal year ending June 30, 2018.

To view the PAFR please visit our Website at www.phoenix.gov/COPERS

The PAFR is intended to increase awareness about COPERS' financial operations. We want to guarantee that you have access to high-quality, easily understandable financial information so that you can be well informed and have the utmost confidence in the way your retirement plan is being run.

Alive and Well! Coming January 2019

COPERS and the City of Phoenix take protecting the delivery of your benefits and protecting your personal information seriously. Confirming that we are able to reach you to deliver and protect your benefits and personal information takes many forms. One form that many retirees recognize is COPERS' yearly review of pensioners. Starting in calendar year 2018, this review was changed to an automatic 3-year review for all retirees.

2018 - Last names beginning A-F

2019 - Last names beginning G-M

2020 - Last names beginning N-Z

COPERS asks that you please review the information, complete the form, and return it to the COPERS office in the enclosed self-addressed envelope as quickly as possible. COPERS offers free notary services to all retirees. Notary attestations are also available through many different providers such as financial institutions and private vendors. The Arizona Secretary of State has a referral website to find a notary service in your area.

COPERS Board Adopts Fiscal Year 2018-2019 Strategic Plan

The COPERS Board approved a new fiscal year 2018-2019 strategic plan that will serve as a blueprint for meeting the seven key service areas for the Retirement Office. These include:

- Customer Service
- Communication and Education
- Technology
- Staffing
- Sustainable Plan Funding
- Investment Management
- Risk Management

Within these seven key areas, the Board and staff developed seven goals to be addressed over the coming year. A complete copy of the 2018-2019 strategic plan is available on the COPERS Website at: www.phoenix.gov/COPERS.

2019 Pension Check Schedule

The 2019 Pension Check Schedule is now available on our website at:

<https://www.phoenix.gov/COPERS/Retirees>.

Contacting COPERS

Mailing address:

200 W. Washington St., 10th Floor
Phoenix, AZ 85003

Phone: (602) 534-4400

Email: copers@phoenix.gov



Fiscal Year 2018-2019 Strategic Plan



stability: the strength to stand or endure

City of Phoenix
Employees' Retirement
System (COPERS)

City of Phoenix, AZ

City of Phoenix Retirement Department
200 West Washington Street, 10th Floor
Phoenix, AZ 85003
(602) 534-4400
www.phoenix.gov/retirementoffice