

## **2017 MCDI Forum on Crisis Response (Questions asked by the Public)**

We have all of these great people, why do we still have such big problem of mentally ill?

How often do they deal with the same people?

How are you collaborating with community advocates (street Level)?

How are you working with mental health providers to educate them on the correct use of mental health crisis teams (Police & Hotlines)?

In light of the current staffing issues & response times we experience, how can we allocate resources for additional training & to ensure that responding officers can slow down & take the time needed to de-escalate & work through the issue at hand?

I have a comment & question for the Phoenix Police Chief as the upcoming actions to be taken to educate all Police Staff on the ADA & the rights of citizens in the area of notifications to its programs services and activities.

What is the plan to provide further sensitivity training regarding interactions with mental ill Black men?

What is being done to train City employees outside of PD- including Parks & Rec., streets, etc. to insure that they are abiding by ADA standards in their interactions with the public, and to teach them to effectively respond to individuals with impairments in order to avoid escalating to the need for a police/ fire call?

AZ has one of the highest rates of autism in the country. For Chief Williams: Does Phoenix PD have a training module specific to individuals with autism and how to handle such calls? What about training for current sworn personnel?

We need more sensibility training in the Police Dept.

The TV segment I saw on the Phoenix PD training for arresting the mentally ill ended with each segment ending with a shooting; has the Phoenix PD training been vetted with the mental ill professionals. The mentally ill by definition do not act normal in crisis.

When critical care was required I had a medical crisis they treated me with dignity and care from nurses, I want this support and not the guilt from my landlord, thank you for yours service Can you promise for the future?