SENIOR CAB PROGRAM
A program of the City of Phoenix

The City of Phoenix Public Transit Department is pleased to offer cab transportation at a reduced price to Phoenix residents age 65 years and older. MV Transportation administers this program for the city.

- You will be issued a fare card to use for your cab trips.
- You may purchase up to $80 worth of cab service each month.
- You may make a purchase once each month.
- You may use the fare card to travel to any Valley city.
- The money you put on your fare card will expire June 30th of each year.

Instructions

1. Complete the yellow Senior Cab application.
2. Make a copy of your driver’s license, state identification card or Medicare card.
3. Complete the green Senior Cab order form.
4. Write a check or money order to MV Transportation.

Mail the four items listed above to MV Transportation in the enclosed envelope.

About two weeks after we receive your application, we will deposit your check and mail your fare card to you with your money on the card. Along with your fare card you will receive an instruction card with a list of participating cab companies and a lavender reorder form and envelope to use for your next order. You keep your fare card and in subsequent months when you make a payment we will add the amount to your card remotely.

If you have any questions regarding Senior Cab, call Berenice, Teri, Sarena, or Betsy at 602- 801-1160. To check the balance on your fare card call 1- 877-900- 5462, select Option 1.

Note: Checks returned for insufficient funds incur a penalty of $35.00
Who is eligible?
Phoenix residents 65 years old and older with proof of age (Medicare Card or driver’s license or state-issued identification card)

What will it cost me?
- $6.00 for $20 worth of cab fare
- $12.00 for $40 worth of cab fare
- $22.00 for $60 worth of cab fare
- $32.00 for $80 worth of cab fare

How will I pay for my trips?
With a Fare Card that contains your payment. The card will be swiped at the beginning and end of each trip and you will get a receipt showing the cost of the trip and the amount remaining on the card. If the amount on the card is insufficient for the trip, you may add cash.

How often may I put money on my fare card?
Once each month.

Does the money on my card expire?
The money on your card expires on each June 30th and there are no refunds or exchanges.

Who provides the trips?
Participating cab companies provide the trips at their regular rates.

How do I arrange my trips?
Call one of the cab companies on your list to schedule your trip. Be sure to use the phone numbers on your list.

May I use funds on my fare card for tipping?
Yes.

What if I lose my card?
There is a replacement fee of $5.00 which will be automatically deducted from the amount on your fare card. It takes up to two weeks to obtain a replacement card.
SENIOR CAB APPLICATION
(Please Print)

_____Ms.  _____Mr.  _____Mrs.

First Name ___________________________ Last Name________________________

Address____________________________________________________________________

City_________________________ State_________ Zip Code_____________________

Phone Number (h)_________________________(cell)___________________________

Birthdate ______/_____/______

Month  Day  Year

Are you a resident of Phoenix?  _____Yes  _____No

Do you have a disability  _____Yes  _____No

Do you require a wheelchair
accessible vehicle when you travel?  _____Yes  _____No

Do you use the following?
Phoenix Dial-a-Ride  _____Yes  _____No
Bus  _____Yes  _____No

Signature____________________________________Initials_____________________

(Please provide both signature and initials for verification purposes)
You will receive your fare card within 2 weeks from the time we receive your order. Your card will contain your funds. In future months when we receive your order and payment we will put your funds on your card remotely within 5 days.

Funds on your card will expire on June 30th of each year and there are no refunds or replacements.

Date_________________________ Telephone Number_________________________

Name____________________________________________________________________

Address_________________________________________________________________ Zip Code________

Please check only one box. Check or money order needs to be for the exact amount that is underlined

☐ $6.00 for $20 worth of cab fare
☐ $12.00 for $40 worth of cab fare
☐ $22.00 for $60 worth of cab fare
☐ $32.00 for $80 worth of cab fare

Payment amount enclosed $__________________________________________

Please make check or money order payable to MV Transportation. Checks returned for insufficient funds incur a penalty of $35.00

Mail in the enclosed envelope to:
Senior/ADA Cab
MV Transportation
1001 South 4th Street
Phoenix, AZ 85004

Signature_________________________ Initials__________________________

You will receive a list of participating cab companies with your fare card. Call the company of your choice to arrange your trips. We suggest calling a day ahead if you require a wheelchair accessible vehicle.