Tactical Objectives identify the three separate and critical events that must be completed to stabilize any incident.

These objectives though separate are interrelated activities which must be dealt with concurrently. Completion and priority of the objectives is directly correlated to the size up, risk management and conditions of the incident.

The tactical objectives are as follows:
1. Rescue
2. Fire Control
3. Property Conservation

*Rescue* - The activities required to protect occupants, remove those who are threatened and to treat the injured.

*Fire Control* - The activities required to stop the forward progress of the fire and to bring the fire under control.

*Property Conservation* - The activities required to stop or reduce primary or secondary damage to property.

When each tactical objective is reached the following benchmarks of completion are announced:

<table>
<thead>
<tr>
<th>Tactical Objective</th>
<th>Announce Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rescue/ primary search</td>
<td>- All clear</td>
</tr>
<tr>
<td>Fire Control</td>
<td>- Under control</td>
</tr>
<tr>
<td>Property Conservation</td>
<td>- Loss stopped</td>
</tr>
</tbody>
</table>

All three tactical objectives require somewhat different tactical approaches from a Command and an operational standpoint.

While Command must satisfy each tactical objective they often occur simultaneously. Notable examples are the frequent need to achieve interior tenability with active/extensive fire control efforts before proceeding with primary search, or the need to initiate property conservation activities while active fire control efforts are being extended.
The tactical objectives, (Rescue, Fire Control, Property Conservation) are clear, measurable, and obtainable objectives. Completion and priority of the objectives is directly correlated to the size up, risk management and conditions of the incident.

Within the Command framework lies an on-going responsibility that is not completed with benchmarks. This is often referred to as the umbrella of service. The umbrella of service is made up of three on-going considerations. They are fire fighter safety, customer service, and loss control.

**Customer Service**

We recruit members that understand the importance of customer service. We acknowledge positive customer service actions and look for ways to better serve our customers.