Seamless Service Directory and Information 2011-12

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for use year round.

All numbers are in 602 area code unless indicated

Abandoned Vehicles
Streets, Alleys..................262-6151
Airport (Sky Harbor International)
24-hour Switchboard...........273-3300
Noise Information ...............683-2669
Paging ..................................273-3455
Parking ..............................273-4545
Alley
Repair or Grading, Hazards,
Permit for Dust Proofing......262-6441
Trash in Alley .....................262-7251
Animals
Barking Dogs .....................262-6466
Dead Animal ......................262-6791
Dog Licenses
(Maricopa County)..............506-7387
Horses-Lot Too Small ...........262-7844
Rabies (Maricopa County).....506-7387
Annexations .......................262-6837
Arson
Report Arson-caused
Fires ...............................26-ARSON, 262-6774
Arts and Culture .................262-4637
Auctions
City Surplus Vehicles &
Equipment ..........................534-0828
Blight/Property Maintenance
Violations .........................262-7844
Blue Stake
(call before you dig).............263-1100
Budget and Research ............262-4800
Building Inspection and Permits
(See Construction Permits)
Buildings, Open/Vacant ........262-7844
Bus and Alternative Transit Services
Phoenix Dial-A-Ride ............253-4000
Ride Share (carpool/vanpool) ...262-7433
Reduced Fare Certification
(youth 6-18, seniors 65
and older, and persons with
disabilities) .........................261-8506
Route & Schedule
Information ........................253-5000
Taxi Vouchers (senior cab/kidney
dialysis/work trips for persons
with disabilities) .....................801-1163
Cable TV
If problems aren’t resolved
by cable companies .............495-0102
City Clerk .........................262-6811
City Council .......................262-7029
Mayor Phil Gordon .............262-7111
District 1 Thelda Williams ..262-7444
District 2 Jim Waring ...........262-7445
District 3 Bill Gates .............262-7441
District 4 Tom Simplot ...........262-7447
District 5 Claude Mattox .....262-7446
District 6 Sal DiCiccio ...........262-7491
District 7
Michael Nowakowski .....262-7492
District 8 Michael Johnson ..262-7493
City Court (See Municipal Court)
City Manager ....................262-6941
City Prosecutor ...................262-6461
College Depot .....................261-8847
Community & Economic
Development Programs ...262-5040
Conservation (water) ..........256-3370
Construction Noise
General Information ...........262-7811
Construction Permits
On Private Property .............262-7811
On Right of Way .................262-6551
Convention Center
Box Office ..........................262-7272
County (See Maricopa County)
Damage Claim Against
the City ..............................262-5054
Development Services ........262-7811
Dial-A-Ride .........................253-4000
Disabled Services (Special Populations)
City of Phoenix Relay TTY .....534-5500
City Clerk TTY ......................534-2737
Equal Opportunity TTY ........534-1557
Library TTY .........................254-7205
Parks TTY ..........................262-6713
Personnel TTY .....................261-8687
Discrimination Complaints .262-7486
Drainage
Clogged Street Drain ..........262-6441
Drainage Plan Review
Project Engineering ............534-2561
Flood Plain Management ......262-4960
Dust
Complaints - (Maricopa County
Air Quality Department) ......372-2703
Permits - (Maricopa County
Air Quality Department) .....506-6010
From Non-Dustproofed Surface on
Private Property/Parking Lot .262-7844
Illegal Alley Traffic .............262-6151
Elections – City of Phoenix .262-6837
Maricopa County ...............506-1511
Employment
City Job Information
(recorded message) ..........534-5627
City Human Resources Department
General Information ..........262-6777
Discrimination .................262-7486
Police and Fire .................534-5627
Workforce Connection
One-Stop Career Centers ....262-6776
Environmental Programs
Office ..............................256-5669
Equal Opportunity ..........262-7716
Business Certification .........262-6790
Discrimination Complaints
(employment, fair housing,
public accommodations) .....262-7486
Supplier and Contractor
Compliance ......................495-0887
Family Advocacy Center ..534-2120
Fences
In Disrepair or Over-height ......262-7844
Permits .............................262-7811
Film Office .........................262-4850
Fires
To Report Fires .................9-1-1
Fire Administration .............262-6297
Fire Prevention .................262-6771
Fire Department Ambulance
Billing Information ..........261-8414
Flood Information
Flood Plain Management
(zones) .........................262-4960
Within City Limits ...............262-6441
Garbage .........................262-7251
Barrel Repair
Green Barrel/Alley Collection
Household Hazardous Waste
Illegal Dumping
Recycling (blue barrel/drop off)
Trash Services
Transfer Stations
Graffiti on Public Art ..........262-4637
Graffiti Reward Hot Line ....262-7327
Graffiti Busters ...............495-7014
Graffiti in Parks ...............262-6862
Grant Coordinator ............256-4257
Head Start .........................262-4040
Historic Preservation .......261-8699
Household Hazardous Waste
General Information ..........262-7251
Police (ammunition,
war souvenirs) .................534-2810
Housing
Assistance for Low-Income Residents ........................................... 534-1974
Discrimination ........................................................................... 262-7486
Public Housing ........................................................................ 534-1974
Rehabilitation ........................................................................... 495-0700
Human Relations
Commission ............................................................................. 262-7716
Human Services
Community Services Division ..................................................... 262-4520
Education Division ..................................................................... 262-4040
Family Services Centers:
4732 S. Central Ave. ....... 534-4732
914 W. Hatcher Road ....... 495-5229
3454 N. 51st Ave. ........ 262-6510
Management Services
Division .................................................................................. 262-6666
Senior Services ......................................................................... 262-4520
Utility Assistance ....................................................................... 262-4520
Illegal Dumping ......................................................................... 262-7251
Illegal Dumping (Washes) ......................................................... 262-6441
International Relations/
Sister Cities............................................................................... 534-3751
Information
City Switchboard ....................................................................... 262-6011
Internet ...................................................................................... phoenix.gov
Keep Phoenix Beautiful ............................................................. 262-4820
Landlord/Tenant Counseling .................................................. 262-7210
Libraries
Burton Barr Central Library ....................................................... 1221 N. Central Ave. .......... 262-4636
Acacia–750 E. Townley Ave. .......... 262-4636
Agave–23550 N. 36th Ave. .......... 262-4636
Century–1750 E. Highland Ave.......... 262-4636
Cesar Chavez–3635 W. Baseline Road .................................. 262-4636
Cholla–10050 Metro Pkwy. East ............................................. 262-4636
Desert Broom—29710 N. Cave Creek Road ................................ 262-4636
Desert Sage–7602 W. Encanto Blvd ..................... 262-4636
Harmon–1325 S. Fifth Ave. .......... 262-4636
Ironwood–4333 E. Chandler Blvd ........ 262-4636
Juniper–1825 W. Union Hills Drive .................................... 262-4636
Ocotillo–102 W. Southern Ave. .................. 262-4636
Palo Verde–4402 N. 51st Ave. .......... 262-4636
Saguaro–2808 N. 46th St. ........ 262-4636
Yucca–5648 N. 15th Ave. ........ 262-4636
Renew Materials .................................................................... 534-6646
Licenses & Permits
Liquor Permits ......................................................................... 262-4638
Bingo Licenses ......................................................................... 262-4638
For Private Citizens at Park Facilities ................................. 262-6861
Privilege (Sales) Tax Licenses .......................................... 262-6785 (including annual license fee information)
Regulatory Licenses:
Auctions, Massage, Second Hand ........................................... 262-4638
Sidewalk Vending (downtown) ........................................ 262-6586
Street & Mobile Vendors ........................................ 262-4638
Lot Splits ............................................................................... 261-8235
Maricopa County Government Information ....................... 506-3011
Mayor
Mayor’s Commission on Disability Issues ...................... 262-7716
Municipal Court
General Court/Case Information ...................................... 262-6421
Jury Information .................................................................... 534-9931
Orders of Protection/Injunctions Against Harassment/Vicious Animals ........................................ 262-7120
Neighborhood Services Department
General Information ................................................ 262-7344
Community Development .................................................... 495-5249
Neighborhood Preservation .................................................. 262-7844
Neighborhood Specialist Program ..................................... 534-2393
Odor-Industrial and Commercial
(Maricopa County Environmental Services) .................. 506-6616
Orpheum Theatre ..................................................................... 262-7272
Parks and Recreation
Community Centers and Recreation ........................................ 262-6862
(See Human Services for other centers)
Aquatics .................................................................................. 534-7946
North Mountain Parks (group reservations) ..................... 495-5458
PAC After School Program ...................................................... 262-7370
Papago Park (group reservations) ........................................... 256-3220
South Mountain (group reservations) ................................. 495-5458
Golf Courses (general information) ....................................... 262-6861
Aguila .................................................. 237-9601
Cave Creek ............................................................................. 866-8076
Encanto (18 hole) ................................................................. 253-3963
Encanto (9 hole) .................................................................... 262-6870
Maryvale ...................................................... 623-846-4022
Palo Verde ..................................................... 249-9930
Papago ................................................................. 275-8428
Natural Resource Division ..................................................... 495-5458
Park Rangers ........................................................................ 495-5458
Parks (group reservations) ...................................................... 262-6862
Automated phone directory ................................................... 262-6861
Phoenix Center for the Arts 1202 N. Third St. ...................... 262-4627
Pueblo Grande Museum and Cultural Park 4619 E. Washington St. 495-0901
Recreation Program Information ........................................ 262-6861
Softball Programs ................................................................. 262-6483
Swimming Pools ................................................................. 534-7946
Tennis Center
6330 N. 21st Ave. ............................................................... 249-3712
Phoenix 11/know99 ............................................................. 261-8937
Planning
Utility Assistance ................................................................. 262-4520
Senior Services ................................................................. 262-4520
Community Relations .......................................................... 262-7810
Crime-Free Multi-Housing Program .................................. 495-6897
Crime Stop ............................................................................. 262-6151
Explorers Program ............................................................... 534-6834
Fingerprinting (public) ......................................................... 534-5024
G.R.E.A.T. Program ............................................................. 495-0431
Gang Hot Line ..................................................................... 534-4264
General Information ............................................................ 262-7626
Violent Crimes (assaults, gangs, homicide, robbery) .................. 262-6141
Impounded Property .............................................................. 261-8371
Liquor Establishment Complaints ........................................ 438-6625
Museum .................................................................................. 534-7278
Police
Precincts
Black Mountain .................................................................... 495-5002
Cactus Park ............................................................................ 495-5009
Central City ............................................................................ 495-5005
Desert Horizon ........................................................................ 495-5006
Estrella Mountain .................................................................. 495-5003
Maryvale ................................................................................. 495-5008
Mountain View ...................................................................... 495-5007
South Mountain ...................................................................... 495-5004
Professional Standards Bureau
(complaints, commendations) ............................................. 262-4580
Records Information for Public
(accident reports, police reports, statistics) .......................... 534-1127
Reporting Crime to Police
Emergencies ............................................................................. 9-1-1
Non-emergencies .................................................................. 262-6151
Reserves Program ................................................................... 534-9000
Silent Witness ...... 480-948-6377
or ................................................. 1-800-343-TIPS
Traffic Enforcement Information
North ....................................................................................... 495-5001
South ....................................................................................... 495-5003
Traffic Safety Complaints, Neighborhoods ......................... 534-7733
Vehicle Impounds ................................................................... 262-7905
Vehicle Permits (overdimensional, overweight vehicles) ....... 262-6099
Potholes .................................................................................. 262-6441
Private Property
Legal Descriptions .................................................................. 262-6878
Right-of-Way Widths and Lot Dimensions ............................ 262-6878
Public Transit
Phoenix Dial-A-Ride ................................................................ 253-4000
Light Rail Information .......................................................... 253-5000
Ride Share (carpool/vanpool) .............................................. 262-7433
(See also Bus Service)
Purchasing
Prospective City Suppliers ..................................................... 262-7181
Symphony Hall Box Office...262-7272
Taxes
Property Taxes (County)........506-8511
Tax & License
Information Line..........262-6785
Tenant (Renter) Information...262-7210
Traffic and Parking........262-4659
Traffic Court - Civil and
Criminal Cases..............262-6421
Traffic Safety Coordination...534-1623
Traffic Signals
Request for Installation.....262-4659
Report of Damage or
Malfunction (24 hours).....262-6021
Traffic Signs
Installation, Damage Report...262-4659
Downed Stop Signs..........262-6449
Trash Services..............262-7251
Trees Maintained by City Only
Trimming, Removal or Permit for
Planting in Right of Way.....262-6501
Utilities (Before you dig -
Blue Stake)..................263-1100
Vehicles
Abandoned, Public Property
(streets/alleys).............262-6151
Inoperable, Private Property...262-7844
Volunteering
Blight Busters...............495-7014
Boards and Commissions....262-7111
Fire Cadets..................534-4488
Head Start Program.........262-4040
Human Services..............262-6899
Libraries...................534-6623
Municipal Volunteer Program...261-8793
Parks/Recreation............262-6862
Police Reserves Program....534-9000
Senior Services.............262-6899
Voter Registration
Maricopa County.............506-1511
Water
Emergency (nights, weekends,
holidays)...................261-8000
8 a.m. - 5 p.m.
Monday through Friday
New Accounts, Turn-offs.....262-6251
Pressure or Quality.........262-6251
Water Bills (past & current)...262-6251
Water Conservation.........256-3370
Water in Streets/Irrigation
Flooding.....................262-6251
Water Leaks, Broken Hydrants &
Water Mains...............262-6251
Water Meters & Taps.......262-6551
Water Safety................543-0953
Weeds/Grass Over
6 Inches High..............262-7844
Women's Commission.........262-7716
Youth Programs
Library......................262-6625
Parks and Recreation
After-School Programs.....262-7370
Zoning
Rezoning Applications........262-7131
Variances and Use Permits...262-7131
Violation Complaints.......262-7844