Housing's Mission:

PROVIDING QUALITY AFFORDABLE HOUSING AND A PATHWAY TO SELF-SUFFICIENCY

City of Phoenix Housing Department programs provide public housing, Section 8 housing vouchers, affordable rental apartments and single-family homes to more than 35,000 area residents. This includes partnering with non-profit and for-profit community organizations on the preservation and development of affordable housing units.

Our partnerships have led to sustainable and affordable rental housing and homeownership opportunities. The enthusiasm and dedication of our Housing Department staff and Executive team make it all possible. Our goal is to provide Phoenix residents with quality housing options.

In response to COVID-19 (coronavirus), the city has taken proactive measures to help stop the spread by promoting social distancing and suspending and closing some of its programs and facilities.

The health and well-being of Phoenix residents continues to be a top priority, and Housing Department staff is working hard to make sure residents have enough food for their families.

The Housing Supportive Services team at the Aeroterra EnVision Center partnered with St. Mary’s Food Bank to bring a mobile pantry to families living in the Edison-Eastlake Neighborhood. The pantry provided food to 187 families, 50 senior households and included 474 bags of food (two for each family). Residents received eggs, bread, fresh fruit and vegetables, fruit juice and snacks.

During this mobile pantry, the Housing team ensured that there was a safe environment for all and practiced social distancing by staging in the parking lot and allowing only a few families at a time to pick up their food at the curbside. Food was delivered to the homes of those families that have members with mobility issues.

HOUSING IS HERE FOR YOU!

The health and safety of our residents and staff is a top priority. Thus we are taking precautionary measures to limit in-person interactions and asking residents and partners to call, email or submit inquiries online rather than visit our offices. Appointments can be made using the following methods:

**Housing Main Office**
- Email: housing@phoenix.gov
- Phone: 602-262-6794
- Housing Website

**Section 8 Office (Quadel Phoenix)**
- Email: S8appointment@phoenix.gov
- Phone: 602-262-6040
- View full staff contact list
The city of Phoenix Housing Department has more affordable housing units under construction than ever before. Current estimates reveal a shortage of up to 100,000 of these types of units.

“We are in high gear to help address a housing shortage. Housing construction virtually stopped during the Great Recession and now Phoenix is experiencing an influx of new residents,” said Cindy Stotler, Housing Department Director. “An overall shortage of housing has resulted in rapidly increasing rents and incomes are not keeping up with rent prices.”

The Housing Department is working to identify and secure resources to help, including U.S. Department of Housing and Urban Development programs like Choice Neighborhoods and Rental Assistance Demonstration, Low-Income Housing Tax Credits, and public/private partnerships to aggressively redevelop current housing sites to create more units through added density.

“These projects will offer residents quality, modern affordable housing in areas near downtown and major transportation corridors,” said Stotler.

**MONROE GARDENS**
14th and Monroe Streets
Monroe Gardens will be a 78-unit, mixed-income, affordable housing community, converted through the Rental Assistance Demonstration program (RAD). It is replacing the 38 A.L. Krohn East public housing units. Construction is on schedule and the project will be completed by December 31, 2020. Once completed, the former residents of A.L. Krohn East will be provided the first right to return to the new development.

**SOLUNA I**
19th and Roosevelt Streets
Soluna I will be comprised of 177 mixed income apartments with sizes ranging from 1-3 bedrooms. This is the first phase of the Choice Neighborhoods Grant that in total will be replacing 577 obsolete public housing units with 1,011 mixed income housing units.

**FOOTHILLS VILLAGE**
7th Ave and Alta Vista Rd
Major rehabilitation of 200 aged public housing units will begin in the summer of 2020. Multiple buildings will be under construction during the 18-month comprehensive rehabilitation.

**SINGLE FAMILY HOMES**
Vacant lots near 7th Ave and Buckeye Rd
Partnering with Habitat for Humanity to build 30 new LEED Platinum single-family homes for low-income households. Residents must participate in the construction of the home, and they receive housing counseling and down payment assistance.
The Parks & Recreation Department received $150,000 in Community Development Block Grant (CDBG) funds from the Neighborhood Services Department (NSD) for the new Edison Park playground equipment. The new playground equipment has been installed.

The new play equipment replaced long-standing play equipment, and is designed for children ages 2-12 and includes accessible equipment. The new equipment includes a PlayBooster® for children 2-5 and a PlayBooster® for children 5-12. New playground features include a Vibra® Chimes Pentatonic Scale, Curva® Spinner, a Cascade Climber, and an integrated shade canopy over the PlayBooster® for children 2-5.

Want To Know More About Fair Housing?
Southwest Fair Housing Council conducts comprehensive education and outreach throughout the state of Arizona. Remote workshops are being offered throughout April, May and beyond. Learn about Animals and Fair Housing, Fair Housing Basics, and more. Class dates and times are available on the Southwest Fair Housing Council website.

APRIL IS
FAIR HOUSING AWARENESS MONTH

The Fair Housing Act is a federal law that prohibits discrimination in housing and housing-related services based on a person’s race, color, national origin, religion, sex, familial status, or disability. The Fair Housing Act ensures that all persons receive equal housing opportunity.

Fair Housing Month serves as a reminder and a celebration of the Fair Housing Act. The legislation was signed into law by President Lyndon Johnson on April 11, 1968. The month also remembers the assassination of Dr. Martin Luther King Jr. in 1968 and his contributions to the Civil Rights Movement.

Know Your Rights
It is illegal to discriminate on the basis of race, color, sex, national origin, religion, disability, pregnancy, sexual orientation, gender identity or expression in the sale, lease, rental, insuring or financing of housing. It also is illegal to discriminate against families with children younger than 18 years of age. The Equal Opportunity Department investigates housing discrimination complaints that have occurred within the city of Phoenix. If you suspect you have been discriminated against in housing, you can file a complaint with the Equal Opportunity Department Compliance and Enforcement Division by calling 602-262-7486 or by visiting their website at https://www.phoenix.gov/eod.

It’s time to complete the 2020 Census.

Online Phone Mail

iCount2020.info
Contact the Housing Department

MAIN OFFICE
251 W Washington St., Phoenix, AZ 85003
602-262-6794

SECTION 8 HCV
830 E Jefferson St., Phoenix, AZ 85034
602-534-1974

FAMILY SELF-SUFFICIENCY (FSS)
810 S 7th Avenue #16, Phoenix, AZ 85007
602-495-0781

HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS (HOPWA)
251 W Washington St., Phoenix, AZ 85003
602-262-6794

Our Customer Service Commitment
Customer service is important to us. Our goal is to always serve our customers in a courteous and professional manner. Participants of our programs who have not received exceptional customer service may complete a form to let us know.

Download the Grievance/Complaint Form

The City of Phoenix Housing Department does not discriminate on the basis of race, color, national origin, religion, sex, disability or familial status in admission or access to its programs. If you need to request a reasonable accommodation or free language translation services, please call 602-262-6794.

For TTY or other such accommodations please use 7-1-1 Friendly.