



# Public Notice: Emergency Housing Vouchers (EHV)

## City of Phoenix Housing Department

August 5, 2021

There are new resources available for individuals and families experiencing homelessness! These resources are accessible through Coordinated Entry. If you are not currently experiencing homelessness but at risk of losing your housing, please contact your local Community Action Agency ([Agency List](#)) or view the following website to locate the closest Emergency Rental Assistance Program: [Click here](#).

### **EHV Qualifying Categories**

To be eligible for an EHV, an individual or family must meet one of four eligibility categories:

1. Homeless
2. At risk of homelessness
3. Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking
4. Recently homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability.

The Coordinated Entry team will help connect homeless households with services by working to understand the unique situations of families and individuals across the County. This includes collecting necessary information and then linking available resources such as rental assistance, emergency shelters, homeless housing programs, and homeless voucher programs.

If you are experiencing homelessness or know someone who is, please connect with a Coordinated Entry site.

- For **Adults without children**, please visit one of the access points (see attachment) or call the Brian Garcia Welcome Center at 602-295-5155.
- For **Families with minor dependent children** please call the Family Housing Hub at 602-595-8700 prior to going in person.

### **EHV Process**

Eligibility for EHV's are limited to the Qualifying Categories listed above and are managed through a direct referral process from the Maricopa Regional Continuum of Care. Phoenix Housing Department will only accept referrals from the CoC partners. The EHV program is separate from the Housing Choice Voucher program.

*The City of Phoenix Housing Authority does not discriminate on the basis of race, color, national origin, religion, sex, disability or familial status in admission or access to its programs. If you need to request a reasonable accommodation or free language translation services, please email your Housing Representative or call our reception service at (602) 534-1974 for your representative. For TTY or other such accommodations please use 7-1-1 Friendly.*



# Aviso Público: Vales de Vivienda de Emergencia (EHV)

## Departamento de Vivienda de la Ciudad de Phoenix

August 5, 2021

Hay nuevos recursos disponibles para personas y familias sin hogar. Estos recursos son accesibles a través de Entrada Coordinada. Si actualmente no está sin hogar pero corre el riesgo de perder su vivienda, comuníquese con su Agencia de Acción Comunitaria Local ([Lista de Agencias](#)) o visite el siguiente sitio web para ubicar el Programa de Asistencia de Emergencia para el Alquiler más cercano: [Haga clic aquí](#).

### Categorías Elegibles Para EHV

Para ser elegible para un EHV, una persona o familia debe cumplir con una de las cuatro categorías de elegibilidad:

1. Se encuentren sin hogar;
2. Estén en riesgo de quedarse sin hogar;
3. Estén huyendo o intenten huir de la violencia doméstica, la violencia en el noviazgo, la agresión sexual, el acoso o la trata de personas; o
4. Personas sin hogar recientemente y para quienes brindar asistencia para el alquiler evitará que la familia se quede sin hogar o tenga un alto riesgo de inestabilidad en la vivienda.

El equipo de Entrada Coordinada ayudará a conectar a la personas o familias sin hogar con los servicios al trabajar juntos para comprender las situaciones particulares de las familias y las personas en todo el condado. Esto incluye recaudar la información necesaria y luego conectar con los recursos disponibles, como asistencia para el alquiler, refugios de emergencia, programas de vivienda para personas sin hogar y programas de vales para personas sin hogar.

Si no tiene hogar o conoce a alguien sin hogar, conéctese con un sitio de Entrada Coordinada.

- Para **Adultos sin niños**, por favor visite uno de los puntos de acceso (véase el documento adjunto) o llame al Brian Garcia Welcome Center al 602-295-5155.
- Para **Familias con hijos menores dependientes**, llame al Family Housing Hub al 602-595-8700 antes de ir en persona.

### Proceso de EHV

La elegibilidad para los EHV se limita a las categorías de calificación enumeradas anteriormente y se administra a través de un proceso de derivación directo por medio de la Atención Continua Regional de Maricopa (CoC). El Departamento de Vivienda de Phoenix solo aceptará referencias de agencias asociadas de CoC. El programa EHV es independiente del programa de vales de elección de vivienda.

*La Autoridad de Vivienda de la Ciudad de Phoenix no discrimina por motivos de raza, color, país de origen, religión, sexo, discapacidad o situación familiar al otorgar admisión o acceso a sus programas. Si necesita solicitar una adecuación razonable o servicios gratuitos de traducción de idiomas, comuníquese al 602-262-6794. Para teléfonos de texto (TTY) y otras adecuaciones de este tipo marque 7-1-1.*

# Coordinated Entry Points

Individuals experiencing homelessness in Maricopa County can gain access to housing resources and services at these locations

**Community Bridges** \*Offers access to a number of specialized programs to meet individual's needs.

**Access to care contact:** 877-931-9142

**Locations:** Across Maricopa County

**CBI PATH – Outreach** \* provides street outreach services to individuals displaying signs & symptoms of mental illness

**24 hour PATH Hotline:** 844-691-5948

## **Phoenix Rescue Mission**

**Outreach Hotline:** 602-346-3361

**Contact:** outreach@phxmission.org

## **Native American Connections**

\*Offers services for youth ages 18-24 & single Native adults

**HomeBase:** 602-263-5531

**NAC's team:** 602-648-9739

**Contact:** housing@nativeconnections.org

## **Welcome Center**

\*Single Adults

**Location:** Brian Garcia Welcome Center

**Address:** 206 S. 12<sup>th</sup> Ave  
Phoenix, AZ 85007

**Hours:** Monday – Friday  
7:30 AM – 11:00 PM

## **UMOM's Halle Women's Center**

\* Single Women without Children

**Contact:** 602-362-5833

## **UMOM's Youth Outreach**

\*Offers services for youth ages 18-24

**Contact:** 480-868-7527

## **City of Chandler**

**Location:** 235 S Arizona Ave  
Chandler, AZ 85225

**Contact:** 480-782-4349

## **CRRC \*US Military Veterans Only**

**Location:** Community Resource & Referral Center

**Address:** 1500 E. Thomas Rd. Ste. 106  
Phoenix, AZ 85014

**Hours:** Monday – Friday  
7:30 AM – 4:30 PM

**Contact:** 602-248-6040

## **A New Leaf – Mesa**

**Location:** East Valley Men's Center

**Contact:** 480-610-6722

## **Basic Mission – Northwest Valley**

**Location:** Mobile Outreach

**Contact:** 602-284-2919

## **HOPE – City of Tempe**

**Location:** Mobile Outreach

**Contact:** 480-858-7993 for additional information

**\*Please note:** The above services are offered to single adults only. Families interested in these services are encouraged to contact the Family Housing Hub.

**Family Housing Hub:** 602-595-8700 or fhhub.org

For additional assistance with rent, utilities or other issues, please dial **211** or visit [211Arizona.org](http://211Arizona.org)

## The Process

# What to expect at an Entry Point?

## What happens Next?

### 1. Information Gathering

The goal is to learn more about your current housing situation and offer appropriate resources so we may assist you in creating a housing action plan.

### 2. Resources

Based on the information you provide, we will offer you resources that match your specific needs to help you better end your homelessness. For example, medical care, support in obtaining employment, and even identification services are just a few of many resources staff can offer to you.

### 3. Housing Plan

Once we have helped you explore potential resources to address any current housing barriers, we'll work together to create a short term housing plan like where you can stay for the next week or so. Next, we'll help you create a long term housing plan that focuses on safe and stable permanent housing.

**Completing the process above DOES NOT guarantee housing or a voucher.**



### Work the Housing Plan!

Use the short and long term housing plan along with the resources you obtained to meet your goal! Some key items we have identified that are helpful for housing are:

1. **Increase Income**— connect to many organizations that provide employment services OR apply for Social Security income Benefits
2. Get at least **2 Valid forms of Identification** (State ID, Birth Certificate, Social Security card, etc.)
3. Get connected to **government benefits** like SNAP and AHCCCS
4. Look at **apartment/ housing** lists and find a place that you would want to live in that you can afford.

### How will I know if I get referred to a housing program?



If a referral is made to housing, the housing provider will contact you! Be sure to provide all contact information upfront such as phone number, email, current mailing address, and any contact info for a case manager you may be working with.



**TO ACCESS OUR SERVICES, CALL:**  
**(602) 595-8700**

Monday: 8 AM - 7 PM | Tuesday-Thursday: 8 AM - 4 PM | Friday: 10 AM - 4 PM

## Our Services

*Helping families with children under 18 years old who are at risk of or currently experiencing homelessness.*

- Understanding your situation
- Creating a housing plan that includes:
  - Current and future stability
  - Income and Housing Community Resources
  - Connection to homeless services, including shelter, depending on eligibility and availability

## How to Prepare Before Your Call

- Call to confirm hours
- Family members 18+ years old are required to be a part of the phone call



## YOUR NEXT STEPS

*What to do after your call with the Family Housing Hub*

HOUSING + INCOME = *END TO HOMELESSNESS*



### Increase Income

Connect to community organizations to discuss your employment or disability benefit options



### Government Benefits

Get connected to benefits like cash assistance, food stamps (SNAP), and Medicaid (AHCCCS)



### Get Identification

Get two valid forms of ID: State ID, birth certificate, social security card, etc.



### Look for Housing

Look at housing and apartment listings that you want to live in and that are affordable for your budget



**PARA ACCEDER NUESTROS SERVICIOS:**

**(602) 595-8700**

Lunes: 8 AM - 7 PM | Martes-Jueves: 8 AM - 4 PM | Viernes: 10 AM - 4 PM

## Nuestros Servicios

*Ayudar a familias con niños menores de 18 años que están en riesgo o que actualmente no tienen hogar.*

- Entender la situación
- Crear un plan de vivienda que incluirá:
  - Estabilidad actual y futura
  - Ingresos y recursos comunitarios de vivienda
  - Conexión a servicios para personas sin hogar, incluyendo refugio, según la elegibilidad y disponibilidad

### **Cómo Prepararse Para Su Visita:**

- Llame para confirmar horas de operaciones Familiares
- mayores de 18 años deben ser parte the llamada telefonica



## Los Siguietes Pasos

*Que hacer despues de visitar el Family Housing Hub*

VIVIENDA + INGRESO = **FIN A LA FALTA DE VIVIENDA**



### Aumentar los ingresos

Conéctese con organizaciones comunitarias para discutir sus opciones de beneficios de empleo o discapacidad



### Beneficios del gobierno

Conéctese con beneficios como asistencia en efectivo, cupones de alimentos (SNAP) y Medicaid(AHCCCS)



### Obtener identificación

Obtenga 2 formas de identificación válidas: identificación del estado, certificado de nacimiento, tarjeta de seguridad social, etc.



### Encontrar vivienda

Mire los listados de viviendas y apartamentos en los que desea vivir que sean asequibles a su presupuesto.