Public Notice: Emergency Housing Vouchers (EHV)
City of Phoenix Housing Department
August 5, 2021

There are new resources available for individuals and families experiencing homelessness! These resources are accessible through Coordinated Entry. If you are not currently experiencing homelessness but at risk of losing your housing, please contact your local Community Action Agency (Agency List) or view the following website to locate the closest Emergency Rental Assistance Program:  Click here.

EHV Qualifying Categories

To be eligible for an EHV, an individual or family must meet one of four eligibility categories:

1. Homeless
2. At risk of homelessness
3. Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking
4. Recently homeless and for whom providing rental assistance will prevent the family’s homelessness or having high risk of housing instability.

The Coordinated Entry team will help connect homeless households with services by working to understand the unique situations of families and individuals across the County. This includes collecting necessary information and then linking available resources such as rental assistance, emergency shelters, homeless housing programs, and homeless voucher programs.

If you are experiencing homelessness or know someone who is, please connect with a Coordinated Entry site.

• For Adults without children, please visit one of the access points (see attachment) or call the Brian Garcia Welcome Center at 602-295-5155.
• For Families with minor dependent children please call the Family Housing Hub at 602-595-8700 prior to going in person.

EHV Process

Eligibility for EHQs are limited to the Qualifying Categories listed above and are managed through a direct referral process from the Maricopa Regional Continuum of Care. Phoenix Housing Department will only accept referrals from the CoC partners. The EHV program is separate from the Housing Choice Voucher program.

The City of Phoenix Housing Authority does not discriminate on the basis of race, color, national origin, religion, sex, disability or familial status in admission or access to its programs. If you need to request a reasonable accommodation or free language translation services, please email your Housing Representative or call our reception service at (602) 534-1974 for your representative. For TTY or other such accommodations please use 7-1-1 Friendly.
Coordinated Entry Points

Individuals experiencing homelessness in Maricopa County can gain access to housing resources and services at these locations.

<table>
<thead>
<tr>
<th>Community Bridges *</th>
<th>Welcome Center *</th>
<th>CRRC *US Military Veterans Only</th>
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<tbody>
<tr>
<td>Offers access to a number of specialized programs to meet individual’s needs.</td>
<td>Brian Garcia Welcome Center</td>
<td>Location: Community Resource &amp; Referral Center</td>
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<tr>
<td>Locations: Across Maricopa County</td>
<td>Hours: Monday – Friday 7:30 AM – 11:00 PM</td>
<td>Hours: Monday – Friday 7:30 AM – 4:30 PM</td>
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<thead>
<tr>
<th>CBI PATH – Outreach * provides street outreach services to individuals displaying signs &amp; symptoms of mental illness</th>
<th>UMOM’s Halle Women’s Center * Single Adults</th>
<th>Contact: 602-248-6040</th>
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<tbody>
<tr>
<td>24 hour PATH Hotline: 844-691-5948</td>
<td>Single Women without Children</td>
<td>A New Leaf – Mesa</td>
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<tr>
<td>Phoenix Rescue Mission</td>
<td>Contact: 602-362-5833</td>
<td>Location: East Valley Men’s Center</td>
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<tr>
<td>Outreach Hotline: 602-346-3361</td>
<td></td>
<td>Contact: 480-610-6722</td>
</tr>
<tr>
<td>Contact: <a href="mailto:outreach@phxmission.org">outreach@phxmission.org</a></td>
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<tr>
<th>Native American Connections</th>
<th>UMOM’s Youth Outreach *Offers services for youth ages 18-24</th>
<th>Basic Mission – Northwest Valley</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offers services for youth ages 18-24 &amp; single Native adults</td>
<td>Contact: 480-868-7527</td>
<td>Location: Mobile Outreach</td>
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<tr>
<td>HomeBase: 602-263-5531</td>
<td></td>
<td>Contact: 602-284-2919</td>
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<td>NAC’s team: 602-648-9739</td>
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<tr>
<td>Contact: <a href="mailto:housing@nativeconnections.org">housing@nativeconnections.org</a></td>
<td></td>
<td>HOPE – City of Tempe</td>
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<tr>
<th>City of Chandler</th>
<th>Location: Mobile Outreach</th>
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<tr>
<td>Location: 235 S Arizona Ave Chandler, AZ 85225</td>
<td>Contact: 480-858-7993 for additional information</td>
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<tr>
<td>Contact: 480-782-4349</td>
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*Please note: The above services are offered to single adults only. Families interested in these services are encouraged to contact the Family Housing Hub.

**Family Housing Hub:** 602-595-8700 or fhhub.org

For additional assistance with rent, utilities or other issues, please dial **211** or visit 211Arizona.org
The Process

What to expect at an Entry Point?

1. Information Gathering
The goal is to learn more about your current housing situation and offer appropriate resources so we may assist you in creating a housing action plan.

2. Resources
Based on the information you provide, we will offer you resources that match your specific needs to help you better end your homelessness. For example, medical care, support in obtaining employment, and even identification services are just a few of many resources staff can offer to you.

3. Housing Plan
Once we have helped you explore potential resources to address any current housing barriers, we’ll work together to create a short term housing plan like where you can stay for the next week or so. Next, we’ll help you create a long term housing plan that focuses on safe and stable permanent housing.

Completing the process above DOES NOT guarantee housing or a voucher.

What happens Next?

Work the Housing Plan!
Use the short and long term housing plan along with the resources you obtained to meet your goal! Some key items we have identified that are helpful for housing are:

1. Increase Income—connect to many organizations that provide employment services OR apply for Social Security Income Benefits
2. Get at least 2 Valid forms of Identification (State ID, Birth Certificate, Social Security card, etc.)
3. Get connected to government benefits like SNAP and AHCCCS
4. Look at apartment/ housing lists and find a place that you would want to live in that you can afford.

How will I know if I get referred to a housing program?
If a referral is made to housing, the housing provider will contact you! Be sure to provide all contact information upfront such as phone number, email, current mailing address, and any contact info for a case manager you may be working with.
Our Services
Helping families with children under 18 years old who are at risk of or currently experiencing homelessness.

- Understanding your situation
- Creating a housing plan that includes:
  - Current and future stability
  - Income and Housing Community Resources
  - Connection to homeless services, including shelter, depending on eligibility and availability

How to Prepare Before Your Call
- Call to confirm hours
- Family members 18+ years old are required to be a part of the phone call

YOUR NEXT STEPS
What to do after your call with the Family Housing Hub

HOUSING + INCOME = END TO HOMELESSNESS

- Increase Income
  - Connect to community organizations to discuss your employment or disability benefit options

- Government Benefits
  - Get connected to benefits like cash assistance, food stamps (SNAP), and Medicaid (AHCCCS)

- Get Identification
  - Get two valid forms of ID: State ID, birth certificate, social security card, etc.

- Look for Housing
  - Look at housing and apartment listings that you want to live in and that are affordable for your budget

TO ACCESS OUR SERVICES, CALL:
(602) 595-8700
Monday: 8 AM - 7 PM | Tuesday-Thursday: 8 AM - 4 PM | Friday: 10 AM - 4 PM
Nuestros Servicios
Ayudar a familias con niños menores de 18 años que están en riesgo o que actualmente no tienen hogar.

- Entender la situación
- Crear un plan de vivienda que incluirá:
  - Estabilidad actual y futura
  - Ingresos y recursos comunitarios de vivienda
  - Conexión a servicios para personas sin hogar, incluyendo refugio, según la elegibilidad y disponibilidad

Cómo Prepararse Para Su Visita:
- Llame para confirmar horas de operaciones Familiares
- Mayores de 18 años deben ser parte la llamada telefónica

PARA ACCEDER NUESTROS SERVICIOS:
(602) 595-8700
Lunes: 8 AM - 7 PM | Martes-Jueves: 8 AM - 4 PM | Viernes: 10 AM - 4 PM

Los Siguientes Pasos
Que hacer después de visitar el Family Housing Hub

VIVIENDA + INGRESO = FIN A LA FALTA DE VIVIENDA

- Aumentar los ingresos
  Conéctese con organizaciones comunitarias para discutir sus opciones de beneficios de empleo o discapacidad

- Beneficios del gobierno
  Conéctese con beneficios como asistencia en efectivo, cupones de alimentos (SNAP) y Medicaid(AHCCCS)

- Obtener identificación
  Obtenga 2 formas de identificación válidas: identificación del estado, certificado de nacimiento, tarjeta de seguridad social, etc.

- Encontrar vivienda
  Mire los listados de viviendas y apartamentos en los que desea vivir que sean asequibles a su presupuesto.