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Welcome to the City of Phoenix Housing Department. Our housing services provide assistance to more than 30,000 residents, as well as numerous non-profit organizations and private businesses in the Phoenix community.

Through support and guidance from City Council, we have been able to touch the lives of countless Phoenicians. In addition, our housing partnerships have led to the development of many housing and homeownership opportunities. The enthusiasm and dedication that our Housing Department staff provide makes it possible to deliver critical services in a timely and efficient manner.

For your convenience, this online brochure lists the programs the Housing Department offers. We hope the information is helpful and easy to use. For additional information, please visit our website at phoenix.gov/housing.

Cindy Stotler  
Housing Director  
City of Phoenix Housing Department
OUR MISSION

The Housing Department strengthens our Phoenix community by creating, promoting and sustaining diversified and affordable housing opportunities, while encouraging resident stability and economic independence.
The City of Phoenix offers various housing programs to serve people with low-to-limited incomes including families, singles, seniors, and people with special needs such as disabilities, veterans, homeless, victims of domestic violence and persons living with HIV/AIDS.
The City of Phoenix offers different types of housing throughout the community. To participate, all adult family members must meet income requirements and occupancy guidelines, pass a criminal background check, and have an acceptable rental history.

To learn more about these housing programs, visit phoenix.gov/housing, or call 602-534-1974.

**AFFORDABLE HOUSING**

All affordable rental properties owned by the City of Phoenix are managed by a professional management company. Housing units are equipped with well-designed kitchens and energy efficient heating and cooling systems. Features and amenities include laundry facilities, playgrounds, parking, community rooms, and swimming pools (select properties). All communities are conveniently located near jobs, public transportation, grocery stores, schools, hospitals and businesses.

**PUBLIC HOUSING**

The City of Phoenix owns and operates apartment communities throughout the Phoenix area. Apartments range in size from one to five bedrooms with electric and water utilities included. Up to 30 percent of a participant’s monthly income goes toward rent. If other utilities are required such as gas, participants receive an allowance. Families in this program also have access to a wide range of job training programs, educational assistance and case management to help participants achieve financial independence and personal growth. Public Housing is subsidized by the U.S. Department of Housing and Urban Development (HUD).

**SCATTERED SITES**

The City of Phoenix owns and manages numerous single-family homes “scattered” throughout Phoenix. Applicants must be a family of two or more, meet the minimum income requirements, and pay up to 30 percent of their monthly income towards rent. Similar to multi-family housing, participants receive utility allowances but are required to pay the utility companies directly.

This is also an excellent opportunity for low-to-moderate income families who want to become first-time homebuyers. Families can work to become qualified for a home mortgage while leasing a home from the City. As an incentive, the City will provide up to $6,000 in down payment and closing cost assistance to help families purchase a Scattered Sites home. The annual household income for eligible homebuyers may be up to 80 percent of the Area Median Income.

Added benefits include:
- Homeownership and financial training
- Home repairs performed on rentals by Housing Maintenance staff
- Access to job training programs and services sponsored by the Housing Department
The City of Phoenix recognizes the importance of independent living for seniors and disabled persons. With ADA-compliant apartment communities located throughout Phoenix, the City offers accessible units with weekly transportation to grocery stores, shopping malls, drug stores and library. Participants pay up to 30 percent of their monthly income towards rent. Added benefits include:

- Onsite service coordinator, computer labs, independent living programs, and social activities
- All properties are members of the Crime-free Multi-housing Program
- Pets are permitted in all senior housing communities, some restrictions apply

The Section 8 Housing Choice Voucher Program is the largest federal housing program in the United States with the City of Phoenix providing more than 5,600 local, low-income families with assisted housing. Eligible participants pay up to 30 percent of their monthly income towards rent. The program then pays the landlord the difference between what a family can afford and the approved rent for the housing unit. This allows voucher recipients to select rental housing of their choice. Currently, the Section 8 wait list is closed until further notice.

The Veterans Affairs Supportive Housing (VASH) Program provides housing to homeless veterans. Veterans receive case management and clinical services from the Veteran Affairs Medical Center (VAMC), while residing in participating rental housing of their choice. For more information, veterans should call 1-877-424-3838.

The City of Phoenix is the administrator of the federal Housing Opportunities for Persons with AIDS (HOPWA) Program. The goal is to help persons living with HIV/AIDS and their families maintain a stable living environment that will allow access to healthcare and supportive services. Documentation of diagnosis is required in order to receive housing assistance. Referrals are provided to the City of Phoenix from HIV Care Directions, located at 1366 E. Thomas Road. To learn more, call 602-264-2273.
HOPE VI
HOUSING OPPORTUNITIES FOR PEOPLE EVERYWHERE

AEROTERRA SENIOR VILLAGE
60 units  |  16th Street and Van Buren Street
HOPE VI PROGRAM

*Housing Opportunities for People Everywhere*, commonly known as HOPE VI, is a federally funded grant program that transforms severely distressed public housing by:

- Changing the physical shape of public housing
- Establishing positive incentives for resident self-sufficiency and comprehensive services that empower residents
- Lessening concentrations of poverty by promoting mixed-income communities
- Forging partnerships with other agencies, local governments, non-profit organizations and private businesses to leverage support and resources under the Community and Supportive Services program

COMMUNITY AND SUPPORTIVE SERVICES PROGRAM

The Community and Supportive Services (CSS) program is designed to help residents impacted by the HOPE VI programs achieve self-sufficiency. The program partners with more than 50 social service, education and healthcare providers. CSS offers supportive services for seniors, education services such as GED, English as a Second Language and referrals to post-secondary education and trade school, employment services, youth services and referrals to homeownership services.
THE SYMPHONY

A once deteriorated housing property known as Krohn West Apartments, The Symphony is now a newly redeveloped two-story townhouse and garden style apartment community. Both public housing rentals and affordable market-rate units are available at this mixed-income property.

FRANK LUKE ADDITION - PHASE I

The first of three phases of the redeveloped Frank Luke Addition is Aeroterra Senior Village, serving adults 62+ and people with disabilities. This project earned the Enterprise Green Communities designation for its energy-efficiency and healthy home design elements, and is the City’s first non-smoking property. Future development will include added family units and a community center designed to provide supportive services including an early childhood and parenting program.

MATTHEW HENSON VILLAGE

The Matthew Henson Public Housing Community has been providing families with safe and affordable housing since the early 1940s. Today, it continues with its legacy by offering newly constructed, affordable and market-rate units to individuals and families in a high-quality, well-designed multifamily community.

HOPE VI COMMUNITIES

The City of Phoenix received three HOPE VI grants from HUD to assist in revitalizing and reconstructing public housing properties including Matthew Henson, Frank Luke Addition and The Symphony. Each HOPE VI property offers affordable rental opportunities to families and individuals at a wide range of income levels. Each property has a site-based wait list for occupancy.

THE SYMPHONY

83 units
16th Avenue and Buckeye Road

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To help make homeownership a reality, the City of Phoenix Housing Department offers eligible homebuyers interest-free loans to assist with down payment and closing costs. These loans are designed to help bridge the gap between the purchase price of a home and the maximum amount the homebuyer can afford to pay.
HOMEOWNERSHIP PROGRAMS

SECTION 32 HOMEOWNERSHIP PROGRAM

The Section 32 Homeownership Program offers eligible homebuyers the opportunity to purchase two- to four-bedroom homes owned by the City of Phoenix. This program has a two-fold benefit that includes a 20 percent discount on the appraised price of the home to ensure affordability for low-income families, with the discount in the form of a loan and forgiven over a 10-year period of residency.

OPEN DOORS HOMEOWNERSHIP PROGRAM

The Open Doors Program provides up to $15,000 in down payment and closing cost assistance to eligible first-time homebuyers. The annual household income for eligible homebuyers cannot exceed 80 percent Area Median Income. Funding is secured as a second mortgage and forgiven after a 15-year period of residency. The Open Doors Program can also be combined with other housing assistance programs.

ELIGIBILITY REQUIREMENTS

These homeownership programs provide an excellent opportunity for public housing participants and City residents who earn up to 80 percent of the Area Median Income and want to become homeowners. In order to be eligible, homebuyers:

- Cannot be on the title of any residential property (or have owned a home in the last 36 months)
- Must be permanent legal residents of the U.S.
- Must occupy the home as their principal residence
- Must attend an eight-hour homebuyer education class, including a one-on-one household budget/credit assessment session conducted by a HUD-Certified housing counseling agency
HOUSING SUPPORTIVE SERVICES

The City of Phoenix offers an array of services and programs designed to help individuals and families achieve their highest level of economic and social independence.

YOUTH RESIDENTS RECEIVE TREATS AND INFORMATION DURING DOMESTIC VIOLENCE AWARENESS MONTH
RESIDENT PROGRAMS & SERVICES

FAMILY SELF-SUFFICIENCY PROGRAM

The Family Self-Sufficiency (FSS) program supports assisted-housing residents as they transition from dependence on government assistance to financial independence. During the five-year program, participants agree to actively engage with case managers to improve their financial status through job training and employment goals. The FSS program also offers an opportunity to build assets through an escrow savings account. Upon successful completion of the program, the escrow savings are awarded to the family.

WORKFORCE CONNECTION PROGRAM

The HOPE VI - Emmett McLoughlin Community Training and Education Center (CTEC) is a One Stop satellite office for the Phoenix Workforce Connection (PWC) Program. Through a partnership with community agencies, the program assists residents with social, educational and employment services to help them improve their quality of life and well-being. Services are available for adults and youth. To learn more, call 602-534-2043.

SAFETY AND CRIME PREVENTION

All of the City of Phoenix housing sites are certified as multi-family, crime-free properties. As part of the certification process, property managers are required to take periodic training and hold annual educational events to ensure that residents know about the most effective measures of safety. The City also works with the Police Department to ensure that safety conditions of public housing communities are secure through the Block Watch program.
Two of the largest federal block grants provided to the City of Phoenix include the Community Development Block Grant (CDBG) and Home Investment Partnerships Program (HOME). As a grantee, the City’s primary objective for use of the funding is to work with community partners to develop and implement programs designed to assist low- to moderate-income families by providing decent, affordable housing, expanded economic opportunities, rehabilitation of structures, affordable new construction, and homeownership assistance. Through its annual Notice of Funding Availability (NOFA) or Call For Interest (CFI), the Housing Department ensures funds are made available as loans to for-profit and non-profit partners who develop affordable housing units. Loans are made according to the City Council approved Underwriting Guidelines. Funding notices are published on the City’s website at phoenix.gov/rfp.

The Housing Development team develops and implements plans for the creation and preservation of sustainable affordable housing by:

- Partnering with the community, nonprofit organizations and other agencies, including private businesses to preserve the community through sustainable development
- Planning targeted area housing construction, rehabilitation and neighborhood area development
- Coordinating proposals with city, state and federal funding agencies to incorporate multiple financial structures for funding
- Delivering project management services from initial planning through final construction
- Ensuring projects are in compliance with city, state, federal and investor requirements including quarterly reports, updates and closeouts

HOUSING DEVELOPMENT PROGRAMS

PHOENIX.GOV/HOUSING
CONTACT US

The City of Phoenix recognizes these programs are the necessary ingredient in the effort to assist families with affordable housing opportunities, as well as encourage participants to achieve their highest level of skills and economic independence. To see if you qualify for any of the programs in this brochure, visit our website at phoenix.gov/housing, or contact the appropriate office. Site-based waiting lists for assisted housing programs are available at each property site, unless otherwise noted. Applications are accepted without regard to race, color, sex, religion, national origin, handicap or sexual orientation.

MANAGEMENT TEAM

Cindy Stotler
HOUSING DIRECTOR

Angela Duncan
HOUSING DEPUTY DIRECTOR - DEVELOPMENT

William Emerson
HOUSING DEPUTY DIRECTOR - PROPERTY MANAGEMENT

Titus Mathew
HOUSING DEPUTY DIRECTOR - MANAGEMENT SERVICES

LOCATIONS

Section 8/Housing Choice Voucher Application Office
830 E. Jefferson St.
Phoenix, AZ 85034
602-534-1974

Homeownership Assistance Programs
251 W. Washington St., 4th Floor
Phoenix, AZ 85003
602-534-4584

Scattered Sites Application Office
9856 N. 19th Drive
Phoenix, AZ 85021
602-261-8035

HOPE VI CTEC Office
1150 S. Seventh Ave.
Phoenix, AZ 85007
602-534-2043

Family Self-Sufficiency (FSS) Office
810 S. Seventh Ave., #16
Phoenix, AZ 85007
602-495-0781

Housing Administration Office
251 W. Washington St., 4th Floor
Phoenix, AZ 85003
602-262-6794

Office Hours:
8:00 a.m. to 5:00 p.m. Monday through Friday
City of Phoenix offices are closed on official City holidays.
<table>
<thead>
<tr>
<th>Property</th>
<th>Location</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td><strong>PUBLIC HOUSING PROPERTIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sunnyslope Manor - Senior</td>
<td>205 E. Ruth Avenue</td>
<td>602-262-4047</td>
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<tr>
<td>Maryvale Parkway Terrace - Senior</td>
<td>4545 N. Maryvale Parkway</td>
<td>602-262-1660</td>
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<tr>
<td>Foothills Village</td>
<td>920 W. Alta Vista Road</td>
<td>602-262-4695</td>
</tr>
<tr>
<td>A.L. Krohn</td>
<td>1940-1/2 E. Villa Street</td>
<td>602-262-6973</td>
</tr>
<tr>
<td>A.L. Krohn East</td>
<td>14th Street and Monroe Street</td>
<td>602-262-6973</td>
</tr>
<tr>
<td>Fillmore Gardens - Senior</td>
<td>802 N. 22nd Place</td>
<td>602-256-3144</td>
</tr>
<tr>
<td>Frank Luke Homes</td>
<td>500 N. 20th Street</td>
<td>602-262-6973</td>
</tr>
<tr>
<td>Pine Tower - Senior</td>
<td>2936 N. 36th Street</td>
<td>602-256-3171</td>
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<tr>
<td>Sidney P. Osborn Homes</td>
<td>1720 E. Adams Street</td>
<td>602-262-6973</td>
</tr>
<tr>
<td>Washington Manor - Senior</td>
<td>1123 E. Monroe Street</td>
<td>602-261-8818</td>
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<tr>
<td>Scattered Sites Houses</td>
<td>Various</td>
<td>602-261-8035</td>
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<tr>
<td><strong>MIXED INCOME PROPERTIES</strong></td>
<td></td>
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<tr>
<td>Summit Apartments</td>
<td>12830 N. Paradise Village Parkway</td>
<td>602-996-2700</td>
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<tr>
<td>Park Lee Apartments</td>
<td>1600 W. Highland Avenue</td>
<td>602-164-1195</td>
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<tr>
<td>Pine Crest Apartments</td>
<td>2601 W. Claremont Avenue</td>
<td>602-246-6898</td>
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<tr>
<td>Marcos de Niza</td>
<td>305 W. Pima Street</td>
<td>602-254-6663</td>
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<tr>
<td>McCarty on Monroe - Senior</td>
<td>1130 E. Monroe Street</td>
<td>602-595-1230</td>
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<td><strong>HOPE VI PROPERTIES</strong></td>
<td></td>
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<tr>
<td>Aeroterra Senior Village</td>
<td>675 N. 16th Street</td>
<td>602-253-5010</td>
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<tr>
<td>Frank Luke Addition - Phase II</td>
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<tr>
<td>Frank Luke Addition - Phase III</td>
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<tr>
<td>Henson Village (Phs I-IV) Fam/Sen</td>
<td>840 W. Tonto Street</td>
<td>602-252-1522</td>
</tr>
<tr>
<td>The Symphony</td>
<td>1050 S. 16th Drive</td>
<td>602-340-4408</td>
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<tr>
<td><strong>AFFORDABLE HOUSING PROPERTIES</strong></td>
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<tr>
<td>Desert Meadows</td>
<td>16819 N. 42nd Avenue</td>
<td>602-938-0646</td>
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<tr>
<td>Sand Dollar - Senior</td>
<td>18410 N. 27th Avenue</td>
<td>602-993-1211</td>
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<tr>
<td>Paradise Greens</td>
<td>16001 N. 25th Street</td>
<td>602-971-4266</td>
</tr>
<tr>
<td>Paradise Village</td>
<td>2525 E. Aire Libre</td>
<td>602-788-9409</td>
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<tr>
<td>Foothills Court</td>
<td>1606 W. Peoria Avenue</td>
<td>602-943-1005</td>
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<td>Foothills on the Preserve</td>
<td>1525 E. Cheryl Drive</td>
<td>602-861-4000</td>
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<td>La Cascada I - Senior</td>
<td>248 E. Ruth Avenue</td>
<td>602-997-6789</td>
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<tr>
<td>La Cascada II - Senior</td>
<td>229 E. Ruth Avenue</td>
<td>602-997-6789</td>
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<tr>
<td>Sahuaro West</td>
<td>1650 W. Sahuaro Drive</td>
<td>602-371-1305</td>
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<tr>
<td>Windrose Villas</td>
<td>1520 W. Peoria Avenue</td>
<td>602-943-4930</td>
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<tr>
<td>Camelback Greens</td>
<td>5102 N. 11th Avenue</td>
<td>602-265-3022</td>
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<tr>
<td>Camelback Village - Senior</td>
<td>5102 N. 11th Avenue</td>
<td>602-265-3022</td>
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<tr>
<td>Cypress Manor</td>
<td>5722 N. Black Canyon Hwy</td>
<td>602-242-1051</td>
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<tr>
<td>Red Mountain Springs</td>
<td>1652 N. 52nd Street</td>
<td>602-275-2163</td>
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<tr>
<td>Ambassador West</td>
<td>345 N. 5th Avenue</td>
<td>602-252-6620</td>
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<tr>
<td>Deck Park Vista - Senior</td>
<td>1125 N. 3rd Street</td>
<td>602-257-8051</td>
</tr>
<tr>
<td>Reflections on Portland</td>
<td>201 E. Portland</td>
<td>602-252-6620</td>
</tr>
<tr>
<td>Yale Court</td>
<td>2524 N. 31st St &amp; 3034 E. Yale St</td>
<td>602-275-2163</td>
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<td><strong>PRIDE 501C3</strong></td>
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<tr>
<td>Ladera del Norte - Senior</td>
<td>11222 N. 16th Avenue</td>
<td>602-626-5923</td>
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<tr>
<td>Whispering Willows - Family</td>
<td>1802 W. Cholla Street</td>
<td>602-371-8002</td>
</tr>
<tr>
<td>Santa Fe Springs - Family</td>
<td>1717 W. Glendale Avenue</td>
<td>602-249-9277</td>
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THE HOUSING DEPARTMENT STRENGTHENS THE PHOENIX COMMUNITY BY CREATING, PROMOTING AND SUSTAINING DIVERSIFIED AND AFFORDABLE HOUSING OPPORTUNITIES, WHILE ENCOURAGING RESIDENT STABILITY AND ECONOMIC INDEPENDENCE.

PHOENIX.GOV/HOUSING