

Where Should I Go For CSS Services?

FOR CASE MANAGEMENT SERVICES:

A CSS caseworker may be reached by calling 602-534-2043. Please call in advance so that an appointment can be made to adequately address your individual needs.

FOR CLASSES:

The Community Training and Education Center is located at 1150 S. 7th Ave., the northwest corner of 7th Avenue and Buckeye Road.

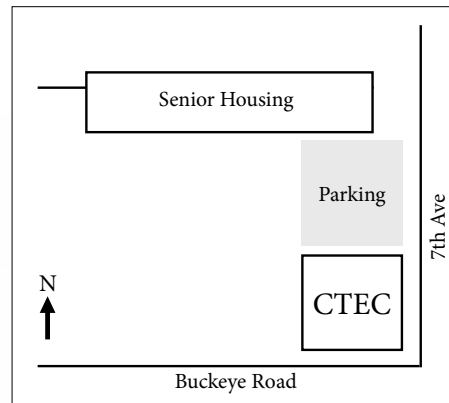
FOR OTHER COMMUNITY SERVICES:

Call 602-534-2043 to speak with a caseworker.



EMMETT MCLOUGHLIN Community Training & Education Center (CTEC)

1150 South 7th Avenue
Phoenix, AZ 85007
602-534-2043
602-534-4523 (Fax)



CSS



City of Phoenix
HOUSING DEPARTMENT
HOPE VI Programs

Community And Supportive Services Program

**Emmett McLoughlin Community Training
& Education Center (CTEC)**

1150 S. 7th Ave., Phoenix, AZ 85007
602-534-2043 Phone | 602-534-4523 Fax



CSS Caseworkers Are Here To *Help*

OUR GOAL IS TO PROVIDE YOU WITH INFORMATION AND REFERRALS TO ASSIST YOU IN ACHIEVING ECONOMIC INDEPENDENCE



CSS is dedicated to supporting a continuum of coordinated services to enhance the lives of Phoenix residents.

What Is The CSS Program?

The Community and Supportive Services (CSS) Program is designed to help residents impacted by HOPE VI communities achieve self-sufficiency and provide community residents with the opportunity to enhance their quality of life. Through partnerships with many community agencies, the program can assist area residents with many social, educational and employment services to improve their overall general well-being.

How Can A CSS Caseworker Help Me?

CSS caseworkers meet individually with clients who wish to receive services. They will ask questions to get some background information to help determine how they can best help.



CSS Services Include:

- **SUPPORTIVE SERVICES:**
Counseling, substance abuse counseling, domestic violence prevention and emergency assistance.
- **SENIOR SERVICES:**
Services designed to meet the needs of senior residents to enhance their quality of life.
- **EDUCATION SERVICES:**
GED classes, English as a Second Language classes, Adult Basic Education, Computer Education, Technical Schools and Community College Enrollment.
- **EMPLOYMENT SERVICES:**
Job preparation, life skills training, job readiness, job referrals and placement, and career advancement.
- **YOUTH SERVICES:**
Case management to keep youth successfully in school, youth employment and training, youth leadership, recreational activities, and mentoring.
- **HOMEOWNERSHIP SERVICES:**
Family Self-Sufficiency enrollment, case management, financial counseling and homeownership counseling.



Phoenix Workforce Connection

The One-Stop Career Center located at the CTEC provides area residents with the opportunity to look for a job or find a better paying job. There are five computers with Internet access and staff available to assist you in your job search.

Additional services include:

- Resume and cover letter writing
- Interviewing skills
- How to dress for success
- Job search
- Soft skills training

ONE-STOP CAREER CENTER HOURS:

Monday - Thursday: 4-7:30 p.m.

Call for other weekday hours. Weekdays and Saturdays by appointment only.



DID YOU KNOW?

The HOPE VI Program is a federally funded grant program created to rebuild old and/or severely distressed public housing. The primary goals include revitalizing neighborhoods, providing services that enhance the lives of residents and creating a long-term investment in communities.