

## City Launches New Health & Wellness Portal – Virgin Pulse

The City of Phoenix is excited to partner with Virgin Pulse to launch a new **health and wellness portal** for employees!

### What is Virgin Pulse?

Virgin Pulse will replace Sharecare – the City’s current health and wellness portal. The City will use Virgin Pulse as a platform to communicate wellness events, challenges, and benefits updates. Virgin Pulse is also where you can complete your **health assessment** for your **wellness incentive**.

### What if I already completed my health assessment?

If you or your qualified dependent completed a health assessment on Sharecare before March 24, 2023, **you do not need to complete another assessment this year**. The transitional period between portals will not interrupt those currently receiving their monthly wellness incentive.

### When can I access Virgin Pulse?

Virgin Pulse will be available to employees and their qualified dependents enrolled in one of the City’s medical plans beginning the **week of April 10**. Sharecare will stop access and service at the close of business next Friday, March 24. You will be unable to complete a new health assessment in the two weeks between portals.

### How can I register for Virgin Pulse?

If you and your qualified dependents are enrolled in one of the City’s medical plans, you will have access to register for Virgin Pulse through their **website and mobile app** and will be able to register the **week of April 10**.

For questions and more information, visit the [Benefits website](#) or email [be.healthy@phoenix.gov](mailto:be.healthy@phoenix.gov).