

EDUCATION DIVISION

Early Head Start

Serves families with children up to age three in their home and provides a streamlined transition to the preschool Head Start program. Family opportunities include:

- ◆ Weekly home visits to improve child development
 - ◆ Active learning experiences
 - ◆ Twice a month socialization events
 - ◆ Parenting guidance and education
 - ◆ Services for special needs children
 - ◆ Assistance accessing community resources to help family needs including health and nutrition
- 602-495-7050**

Head Start

A preschool program for three- to five-year-old children from low-income families. Head Start provides:

- ◆ Developmental and educational services designed to prepare children for school.
 - ◆ Specialized education services for children with disabilities.
 - ◆ Opportunities for parents to become volunteers and active decision makers in the program.
- 602-262-4040**

COMMUNITY SERVICES DIVISION

Family Services Centers

Caseworkers at the three multipurpose family services centers provide a broad range of assistance to promote self-sufficiency for city of Phoenix residents. Examples of assistance include case management, financial assistance, information on programs and resources, minor home repair, discount programs, and referrals to other agencies. Seniors may access these services by calling 602-262-6631 between 8a.m and 5p.m. Monday to Friday.

Community Services Division Cont.

Travis L. Williams Family Services Center

4732 S. Central Ave. **602-534-4732**

Sunnyslope Family Services Center

914 W. Hatcher Road **602-495-5229**

John F. Long Family Services Center

3454 N. 51st. Ave. **602-262-6510**

Senior Centers

Centers provide social and recreational opportunities for adults who are 60 years of age or older. A noon meal is served at each of the 15 senior centers. Home-delivered meals may also be arranged.

602-262-4520

Adam Diaz Senior Center

4115 W. Thomas Road **602-262-1609**

Chinese Senior Center

734 W. Elm St. **602-262-6411**

Deer Valley Senior Center

2001 W. Wahalla Lane **602-495-3714**

Desert West Senior Center

6501 W. Virginia Ave. **602-495-3711**

Devonshire Senior Center

2802 E. Devonshire Ave. **602-262-7807**

Goelet A.C. Beuf Senior Center

3435 W. Pinnacle Peak Road **602-534-9743**

Helen Drake Senior Center

7600 N. 27th Ave. **602-262-4949**

Marcos de Niza Senior Center

305 W. Pima St. **602-262-7249**

McDowell Place Senior Center

1845 E. McDowell Road **602-262-1842**

Paradise Valley Senior Center

17402 N. 40th St. **602-495-3785**

Pecos Senior Center

17010 S. 48th St. **602-534-5366**

Senior Opportunities West

1220 S. Seventh Ave. **602-262-6610**

Shadow Mountain Senior Center

3546 E. Sweetwater Ave. **602-534-2303**

South Mountain Senior Center

212 E. Alta Vista Road **602-262-4093**

Sunnyslope Senior Center

802 E. Vogel Ave. **602-262-7572**

Community Initiatives

The Community Initiatives Section seeks to reduce poverty in Phoenix by building the capacity of community groups to address the needs of low-income residents and communities.

This is achieved primarily through innovative community practice that includes collaborating with a broad range of community groups and governmental entities. Programs include the Earned Income Tax Credit (EITC) campaign, Faith-Based Initiatives, and Financial Education.

602-262-4520

FAMILY ADVOCACY CENTER & HOMELESS PROGRAMS

The Family Advocacy Center provides comprehensive services for victims of violent crime and their families. Through a collaborative effort with multiple agencies, the center is able to provide multiple services in one central location.

Services include:

- ◆ Crisis intervention
- ◆ Safety planning
- ◆ Assistance obtaining Orders of Protection and Injunctions Against Harassment
- ◆ Forensic medical exams
- ◆ Shelter access and emergency housing assistance
- ◆ Short-term counseling
- ◆ Information and referral services

602-534-2120

Homeless Programs

The Homeless Programs Section supports homeless services through contracts with community-based organizations to provide emergency shelter, and through a partnership with the Housing Department, street outreach and re-housing services are connected with housing vouchers to serve chronically homeless families and individuals.

The Watkins Emergency Shelter Program provides year-round emergency shelter and a range of services for single females and families. Services include sleeping accommodations, meals, health care, supervised activities for children, behavioral health services, case management and clothing.

Summer and Winter Respite Programs coordinate the collection of essential items to be distributed to homeless people living on the streets of Phoenix. Items including water, sunscreen, hats, hygiene items, clothing, blankets and shoes are donated by the community and distributed by local street outreach teams.

For more information, call **602-262-4520**. Call **CONTACTS Shelter Hotline** for shelter services and availability at **602-263-8900** or **1-800-799-7739**.



City of Phoenix
HUMAN SERVICES DEPARTMENT



This publication is available in alternate formats upon request.
Call 602-262-6666/voice or
602-534-5500/city TTY relay.

This brochure provides a partial listing of the programs offered by the City of Phoenix Human Services Department. If you have any questions or concerns regarding the Human Services Department operations, call 602-262-6666.

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PROGRAMS AND SERVICES



City of Phoenix



Helping Hands

HUMAN SERVICES DEPARTMENT

A Community Action Agency