

## EDUCATION DIVISION

### Early Head Start

#### Home Based

Serves low-income families with children birth to three years their home with weekly home visits.

### Center-Based Program

Serves children under the age of 3 with working parents or parents enrolled in school full-time, partnering with Child Care Centers.

- Active learning experiences
- Twice a month socialization events
- Parenting guidance and education
- Services for special needs children
- Streamlined transition to Head Start
- Assistance accessing community resources

602-495-7050

### Head Start

A preschool program for three- to five-year-old children from low-income families. Head Start provides:

- Promotes school readiness.
- Supports mental, social and emotional development.
- Provides comprehensive services in health, nutrition, mental health and social services
- Specialized education services for children with disabilities
- Opportunities for parents to become volunteers and active decision makers in the program

602-262-4040

## COMMUNITY AND SENIOR SERVICES DIVISION

### Family Services Centers

Caseworkers at the three multipurpose family services centers provide a broad range of assistance to promote self-sufficiency for city of Phoenix residents.

Services Include:

- Information and Referral
- Case Management
- Emergency Financial Assistance
- Emergency Food Boxes/Referrals

Seniors may access these services by calling 602-262-6631 between 8 a.m. and 5 p.m. Monday to Friday.

### Travis L. Williams Family Services Center

4732 S. Central Ave. 602-534-4732

### Sunnyslope Family Services Center

914 W. Hatcher Road 602-495-5229

### John F. Long Family Services Center

3454 N. 51st. Ave. 602-262-6510

This program was funded through a contract with the Arizona Department of Economic Security points of view are those of the author and do not necessarily represent the official position or policies of the Department.

### Senior Centers

Fifteen senior centers provide a variety of social, recreational and volunteer opportunities for area residents. Services and activities are geared toward, but not limited to, the senior population. Programs include nutrition (congregate meals as well as supplemental nutrition programs), educational opportunities, information, referral and advocacy. Senior centers support independence of not only active adults, but adults with disabilities.

602-262-4520

### Adam Diaz Senior Center

4115 W. Thomas Road 602-262-1609

### Chinese Senior Center

734 W. Elm St. 602-262-6411

### Deer Valley Senior Center

2001 W. Wahalla Lane 602-495-3714

### Desert West Senior Center

6501 W. Virginia Ave. 602-495-3711

### Devonshire Senior Center

2802 E. Devonshire Ave. 602-262-7807

### Goelet A.C. Beuf Senior Center

3435 W. Pinnacle Peak Road 602-534-9743

### Helen Drake Senior Center

7600 N. 27th Ave. 602-262-4949

### Marcos de Niza Senior Center

305 W. Pima St. 602-262-7249

### McDowell Place Senior Center

1845 E. McDowell Road 602-262-1842

### Paradise Valley Senior Center

17402 N. 40th St. 602-495-3785

### Pecos Senior Center

17010 S. 48th St. 602-534-5366

### Senior Opportunities West

1220 S. Seventh Ave. 602-262-6610

### Shadow Mountain Senior Center

3546 E. Sweetwater Ave. 602-534-2303

### South Mountain Senior Center

212 E. Alta Vista Road 602-262-4093

### Sunnyslope Senior Center

802 E. Vogel Ave. 602-262-7572

### Community Initiatives

The Community Initiatives Section seeks to reduce poverty and improve the quality of life for Phoenix residents by building the capacity of community groups to address the needs of low-income residents and communities. This is primarily achieved through innovative, high impact strategies which include collaborating with a broad range of community groups, organizations and government programs. Initiatives include the Earned Income Tax Credit (EITC), faith based initiative, an aging in place initiative, domestic violence and human trafficking. Initiatives are developed based on community needs.

602-262-4520

## FAMILY ADVOCACY CENTER AND HOMELESS PROGRAMS

The Family Advocacy Center provides comprehensive services for victims of violent crime and their families. Through a collaborative effort with multiple agencies, the center is able

to provide multiple services in one central location.

Services include:

- Crisis intervention
- Safety planning
- Assistance obtaining Orders of Protection and Injunctions Against Harassment
- Forensic medical exams
- Shelter access and emergency housing assistance
- Short-term counseling
- Information and referral services

602-534-2120



*Helping  
Hands*

### Homeless Programs

The Homeless Programs Section supports homeless services through contracts with community-based organizations to provide emergency shelter, permanent supportive housing and other supportive services for homeless families and individuals.

The Watkins Emergency Shelter Program provides year-round emergency shelter and a range of services for single females and families. Services include sleeping accommodations, meals, health care, supervised activities for children, behavioral health services, case management and clothing.

Summer and Winter Respite Programs coordinate the collection of essential items to be distributed to homeless people living on the streets of Phoenix. Items including water, sunscreen, hats, hygiene items, clothing, blankets and shoes are donated by the community and distributed by local street outreach teams.

For more information, regarding Homeless Programs call 602-256-4302. For family shelter services call the Family Housing Hub at 602-595-8700 and for singles, the Human Services Campus Welcome Center at 602-759-5356.



**City of Phoenix**  
HUMAN SERVICES DEPARTMENT

# HUMAN SERVICES DEPARTMENT

**A Community Action Agency**



This publication is available in alternate formats upon request.

Call 602-262-6666/voice or  
7-1-1 Friendly

This brochure provides a partial listing of the programs offered by the City of Phoenix Human Services Department. If you have any questions or concerns regarding the Human Services Department operations, call 602-262-6666.

7/15

## PROGRAMS AND SERVICES