



COMMUNITY
ACTION
RESPONSE
ENGAGEMENT
SERVICES

**HUMAN SERVICES DEPARTMENT
COMMUNITY BRIDGES, INC. (CONTRACTOR)**

- Engage clients
- Ongoing navigation for clients to find housing
- Escalates calls that take priority
- Assigns days for joint outreach to high-priority areas with police and park rangers
- 24/7 hotline for police dispatch
- Refer cleanup needs to other city departments
- Assign CBI outreach team designated to Light Rail
- CBI cannot enter private property without permission.

POLICE DEPARTMENT

- Supports city departments by offering security and addressing criminal activity
- High-priority calls
- Check Authority to Arrest (ATA) and address violations
- Educates property owners on trespassing and ATA

NEIGHBORHOOD SERVICES

CALL CENTER

- Call Center central point of contact 602.262.6251
- Enters information into database and assigns to department

PRIVATE PROPERTY

- Open a code violation case (e.g. blight)
- Works with property owner to resolve (can be > 30 days)
- Engage other government agencies or utilities
- Works with neighborhoods to educate and organize cleanups

SHOPPING CARTS

- Schedules contractor picks up shopping carts (Public Works or Streets picks up filled carts)

PUBLIC WORKS

- Schedules cleaning requests on a weekly basis, Wednesdays through Saturdays
- Removes trash and debris from tagged shopping carts. Once debris is removed, coordinates with Neighborhood Services Department for removal of empty shopping cart.

PARKS AND RECREATION

- Conducts clean-ups (maintenance staff)
- Engagement/enforcement (park rangers) within all city parks
- Engage other government agencies or utilities
- Shopping carts are prohibited in parks and park users are instructed to remove them

STREET TRANSPORTATION

- Encampments/trash in the right-of-way which includes roadways and sidewalks
- City-maintained landscape areas
- Encampments/trash in city-maintained drainage channels including box-culverts, ditches and washes