

# Family Advocacy Center Services



- Victim advocate support
- Safety planning
- Assistance with protective orders
- Criminal case assistance and victims' rights education
- Emergency shelter assistance
- Needs assessment and assistance
- Information and referral services
- Victim Compensation Program eligibility and application
- Address Confidentiality Program application assistance
- Counseling and support group referrals

## Specialized Victim Advocates

Victim Advocates are housed in City locations, which include:

- Phoenix Family Advocacy Center
- Family Service Centers  
<https://www.phoenix.gov/humanservices/programs/emergency>
- Phoenix Municipal Court

In addition to services at the Phoenix Family Advocacy Center, advocates specialize in mobile victim advocacy (on-scene assistance), human trafficking, and protective order assistance at the courthouse.



## Partnerships

Through our partnerships with community-based organizations and other City departments, the FAC provides comprehensive victim advocacy, counseling, case management, support groups, forensic medical examinations, and investigative interviews.

**The Family Advocacy Center partners with the following city departments and organizations.**

- City of Phoenix Police Department, Family Investigations Bureau  
<https://www.phoenix.gov/police/investigations/faminvest>
- City of Phoenix Fire Department, Crisis Response Unit  
<https://www.phoenix.gov/publicsafety/safefire>
- City of Phoenix Municipal Court, Protective Order Center  
<https://www.phoenix.gov/court/protection-orders>
- Childhelp <https://www.childhelp.org/>
- Honor Health Forensic Nurse Examiners <http://www.honorhealth.com>
- Jewish Family and Children's Services, Shelter Without Walls <http://www.ifcsaz.org/>
- La Frontera Empact, Trauma Healing Services <http://lafrontera-empact.org/>



## Other Resources

### VICTIM SERVICES

Maricopa County Attorney's Office  
Victim Services Division 602-506-8522

City of Phoenix Prosecutor's Office  
Victim Services Program 602-261-8192

Maricopa County Sheriff's Office Victim Assistance  
and Notification Unit (24-7) 602-876-8276

### INFORMATION AND REFERRAL SERVICES

National Human Trafficking Hotline 1-888-373-7888  
TTY: 711

Department of Child Safety 1-888-SOS-CHILD  
1-888-767-2445

Adult Protective Services 1-877-SOS-ADULT  
1-877-767-2385

2-1-1 Information and Referral 2-1-1

LGBT National Hotline 1-800-246-7743

Trans Lifeline Hotline 1-877-565-8860

### CONTACT US

Phoenix Family Advocacy Center  
2120 N. Central Avenue, 2<sup>nd</sup> Floor  
Phoenix, AZ 85004  
Phone: 602.534.2120

[Contact Victim Services](#)