Family Advocacy Center Services

- Victim advocate support
- Safety planning
- Assistance with protective orders
- Criminal case assistance and victims’ rights education
- Emergency shelter assistance
- Needs assessment and assistance
- Information and referral services
- Victim Compensation Program eligibility and application
- Address Confidentiality Program application assistance
- Counseling and support group referrals

Specialized Victim Advocates

Victim Advocates are housed in City locations, which include:

- Phoenix Family Advocacy Center
- Family Service Centers [https://www.phoenix.gov/humanservices/programs/emergency](https://www.phoenix.gov/humanservices/programs/emergency)
- Phoenix Municipal Court

In addition to services at the Phoenix Family Advocacy Center, advocates specialize in mobile victim advocacy (on-scene assistance), human trafficking, and protective order assistance at the courthouse.

Partnerships

Through our partnerships with community-based organizations and other City departments, the FAC provides comprehensive victim advocacy, counseling, case management, support groups, forensic medical examinations, and investigative interviews.

The Family Advocacy Center partners with the following city departments and organizations.

- City of Phoenix Police Department, Family Investigations Bureau [https://www.phoenix.gov/police/investigations/faminvest](https://www.phoenix.gov/police/investigations/faminvest)
- City of Phoenix Fire Department, Crisis Response Unit [https://www.phoenix.gov/publicsafety/safefire](https://www.phoenix.gov/publicsafety/safefire)
- City of Phoenix Municipal Court, Protective Order Center [https://www.phoenix.gov/court/protection-orders](https://www.phoenix.gov/court/protection-orders)
- Childhelp [https://www.childhelp.org/](https://www.childhelp.org/)
- Honor Health Forensic Nurse Examiners [http://www.honorhealth.com](http://www.honorhealth.com)
- Jewish Family and Children’s Services, Shelter Without Walls [http://www.jfcsaz.org/](http://www.jfcsaz.org/)
Other Resources

VICTIM SERVICES
Maricopa County Attorney’s Office Victim Services Division 602-506-8522
City of Phoenix Prosecutor’s Office Victim Services Program 602-261-8192
Maricopa County Sheriff’s Office Victim Assistance and Notification Unit (24-7) 602-876-8276

INFORMATION AND REFERRAL SERVICES
National Human Trafficking Hotline 1-888-373-7888
TTY: 711
Department of Child Safety 1-888-SOS-CHILD
1-888-767-2445
Adult Protective Services 1-877-SOS-ADULT
1-877-767-2385
2-1-1 Information and Referral 2-1-1
LGBT National Hotline 1-800-246-7743
Trans Lifeline Hotline 1-877-565-8860

CONTACT US
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Contact Victim Services