

## **Senior Programs**

Seniors attended 26,316 in person activities and events





309,582 Home delivered

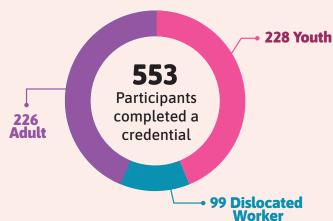


76,687 Congregate meals



## **Business & Workforce Development**





### **Employment Rate**

Employment for participants within 12 months of exiting the program



### **Top 3 Adult and Dislocated Worker Industries**



# **Management Services**

valued at \$166 million



\$214 million under management 468 full time positions



Fiscal distributed \$70 million in contract



payments



Maintained 15 Senior Centers and 3 Family **Services Centers** 

Processed 166 contracts and amendments

# **Community Services Programs**

5,754 households received \$38.7 million in Emergency Rental Assistance (ERA) funding

\$4.6 million distributed in rent and utility financial services

5,209 households received utility bill assistance

4,911 tenants and landlords received education on the Arizona Residential Landlord and Tenant Act

770 households received rental assistance

3,375 residents filed federal tax returns resulting in \$3.4 million in refunds to the Phoenix community

260 volunteers provided 11,375 hours of service

# **Head Start Birth To Five Program**

- \* 3,281 Children served
- \* 3,000 Families served
- \* 96 Foster children served
- \* 57 Children experiencing homelessness served
- \* 263 Individualized Education Programs (IEP)
- \* 44 Individualized Family Service Plans (IFSP)



2,655 children completed medical exams



2,758 children completed dental exams

established care with a primary care physician

medical insurance and a medical provider

#### **Annual Average Attendance**

**78%** Early Head Start (0 - 3 yrs)

84% Head Start (3 - 5 yrs)

## **Family Advocacy Center Victim Services**

Clients served

**Orders of Protection and Injunctions Against Harassment** 

Forensic nurse exams completed

211

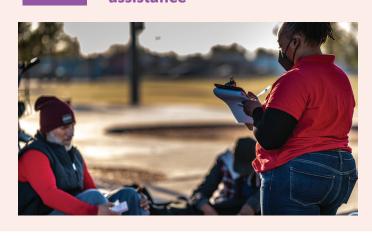
Clients provided emergency shelter

# Office of Homeless Solutions

**Newly created emergency** shelter beds

Supported with emergency shelter

Households assisted with rapid rehousing or deposit assistance



# **Strategic Initiatives**





40 healthy youth workshops reaching 1185 youth & 172 adults