

Homeless Programs

The Homeless Programs Section supports homeless services through contracts with community-based organizations to provide emergency shelter, transitional housing, permanent supportive housing and other supportive services for homeless families and individuals.

The Watkins Emergency Shelter Program provides year-round emergency shelter and a range of services for single females and families. Services include sleeping accommodations, meals, health care, supervised activities for children, behavioral health services, case management and clothing.

Summer and Winter Respite Programs coordinate the collection of essential items to be distributed to homeless people living on the streets of Phoenix. Items including water, sunscreen, hats, hygiene items, clothing, blankets and shoes are donated by the community and distributed by local street outreach teams.

The Homelessness Prevention and Rapid Re-Housing Program (HPRP) is HUD's implementation of the American Recovery and Reinvestment Act of 2009 (ARRA) Homelessness Prevention Fund and will provide financial assistance and case management services to prevent individuals and families from becoming homeless and help those who are experiencing homelessness to be quickly re-housed and stabilized.

For more information, call **602-262-4520**. Call **CONTACTS Shelter Hotline** for shelter services and availability at **602-263-8900** or **1-800-799-7739**.



Helping Hands



City of Phoenix
HUMAN SERVICES DEPARTMENT
200 W. Washington St.
Phoenix, AZ 85003
602-262-6666/Voice
602-534-5500/city TTY relay

This publication is available in alternate formats upon request.
Call 602-262-6666/voice or
602-534-5500/city TTY relay.

This brochure provides a partial listing of the programs offered by the City of Phoenix Human Services Department. If you have any questions or concerns regarding the Human Services Department operations, call 602-262-6666.

HUMAN SERVICES DEPARTMENT

A Community Action Agency



PROGRAMS AND SERVICES



City of Phoenix

EDUCATION DIVISION

Early Head Start

Serves families with children up to age three in their home and provides a streamlined transition to the pre-school Head Start program. Family opportunities include:

- ◆ Weekly home visits to improve child development
- ◆ Active learning experiences
- ◆ Twice a month socialization events
- ◆ Parenting guidance and education
- ◆ Services for special needs children
- ◆ Assistance accessing community resources to help family needs including health and nutrition

602-495-7050

Head Start

A preschool program for three- to five-year-old children from low-income families. Head Start provides:

- ◆ Developmental and educational services designed to prepare children for school.
- ◆ Specialized education services for children with disabilities.
- ◆ Opportunities for parents to become volunteers and active decision makers in the program.

602-262-4040

COMMUNITY SERVICES DIVISION

Family Services Centers

Caseworkers at the three multipurpose family services centers provide a broad range of assistance to promote self-sufficiency for adults and families. Services include:

- ◆ Information and referral services
- ◆ Case management
- ◆ Emergency financial assistance

Community Services Division Cont.

Travis L. Williams Family Services Center

4732 S. Central Ave.

602-534-4732

Sunnyslope Family Services Center

914 W. Hatcher Road

602-495-5229

John F. Long Family Services Center

3454 N. 51st. Ave.

602-262-6510

Senior Centers

Centers provide social and recreational opportunities for adults who are 60 years of age or older. A noon meal is served at each of the 15 senior centers. Home-delivered meals may also be arranged.

602-262-4520

Casework services designed to promote independent living are available to city of Phoenix residents who are 60 years of age or older. Examples of assistance include financial assistance, information on senior programs and resources, minor home repair, senior discount programs, and nutritional resources. Services may be accessed by calling 602-262-6631 between 8 a.m. and 5 p.m. Monday to Friday.

Adam Diaz Senior Center

4115 W. Thomas Road

602-262-1609

Chinese Senior Center

734 W. Elm St.

602-262-6411

Deer Valley Senior Center

2001 W. Wahalla Lane

602-495-3714

Desert West Senior Center

6501 W. Virginia Ave.

602-495-3709

Devonshire Senior Center

2802 E. Devonshire Ave.

602-262-7807

Goelet A.C. Beuf Senior Center

3435 W. Pinnacle Peak Road

602-534-9743

Manzanita Senior Center

3581 W. Northern Ave.

602-262-4949

Marcos de Niza Senior Center

305 W. Pima St.

602-262-7249

McDowell Place Senior Center

1845 E. McDowell Road

602-262-1842

Paradise Valley Senior Center

17402 N. 40th St.

602-495-3785

Pecos Senior Center

17010 S. 48th St.

602-534-5366

Senior Opportunities West

1220 S. Seventh Ave.

602-262-6610

Shadow Mountain Senior Center

3546 E. Sweetwater Ave.

602-534-2303

South Mountain Senior Center

212 E. Alta Vista Road

602-262-4093

Sunnyslope Senior Center

802 E. Vogel Ave.

602-262-7572

Community Initiatives

The Community Initiatives Section seeks to reduce poverty in Phoenix by building the capacity of community groups to address the needs of low-income residents and communities.

This is achieved primarily through innovative community practice that includes collaborating with a broad range of community groups and governmental entities. Programs include the Earned Income Tax Credit (EITC) campaign, Faith-Based Initiatives, and Financial Education.

602-262-4520

FAMILY ADVOCACY CENTER & HOMELESS PROGRAMS

The Family Advocacy Center provides comprehensive services for victims of violent crime and their families. Through a collaborative effort with multiple agencies, the center is able to provide multiple services in one central location.

Services include:

- ◆ Crisis intervention
- ◆ Safety planning
- ◆ Assistance obtaining Orders of Protection and Injunctions Against Harassment
- ◆ Forensic medical exams
- ◆ Shelter access and emergency housing assistance
- ◆ Short-term counseling
- ◆ Information and referral services