



# 2020-21 ANNUAL ACTION PLAN

Phoenix, AZ

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# Executive Summary

## AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

### 1. Introduction

The 2020-21 Annual Action Plan is the specific one-year plan for the use of U.S. Department of Housing and Urban Development (HUD) formula grant funds. The formula grant programs included in the Consolidated Plan consist of the Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG) and Housing Opportunities for Persons with AIDS (HOPWA) programs.

The one-year action plan is based upon the priority needs defined in the Consolidated Plan strategy section and the available resources. It will guide the allocation of resources and other investment decisions along with the City's projected performance goals in the coming year. The strategy establishes the general priorities for assisting lower-income Phoenix residents and neighborhoods.

### 2. Summarize the objectives and outcomes identified in the Plan

The Consolidated Plan sets goals and strategies to be achieved over the Fiscal Year 2020-2024 and identifies funding priorities. The six Consolidated Plan goals represent the needs within the City of Phoenix and act as a framework for the FY 2020-21 programs and activities identified in this Annual Action Plan. Below are the identified goals:

- **Goal 1:** Increase and preserve affordable rental and homeowner housing opportunities for low-and-moderate income households based on community needs.
- **Goal 2:** Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.
- **Goal 3:** Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.
- **Goal 4:** Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.
- **Goal 5:** Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.
- **Goal 6:** Meet the needs of persons with HIV/AIDS and their families through housing, health, and supportive services.

The objectives and outcomes related to the above stated goals can be found in detail within sections AP-15 and AP-35.

### **3. Evaluation of past performance**

HUD's Office of Community Planning and Development (CPD) seeks to support the development of communities that feature decent housing, a suitable living environment, and expanded opportunities for Low- and Moderate-Income (LMI) populations. To ensure entitlement jurisdictions are striving to achieve that vision, HUD requires annual submissions of Consolidated Annual Performance and Evaluation Reports (CAPERs).

The 2018-19 CAPER was submitted to HUD and indicated:

- 53,072 low- to moderate-income families, seniors, and youth were assisted through the public service programs.
- 154 residential households received housing rehabilitation services to help residents remain safe in their homes.
- 5 jobs were created/retained through the provision of technical assistance to small businesses.
- 709,046 persons benefitted through the completion of public facility improvement projects.
- The total number of persons/households for whom services/facilities were available was 1,765,255.
- 1,073 persons with HIV/AIDS were assisted with supportive services and/or housing.
- 182 new affordable housing units were developed.
- Additionally, housing needs for low- and moderate-income households were addressed, and the city prevented homelessness by providing vouchers and intensive street outreach and engagement services to those in need and provided supportive permanent transitional housing to individuals experiencing domestic violence and human trafficking.

### **4. Summary of Citizen Participation Process and consultation process**

The City of Phoenix's Citizen Participation Plan (CPP) outlines the efforts the City must take to provide for and encourage sharing input and views from residents, organizations, and other interested parties. The CPP mandates the City publish a public notice at least prior to the public hearing and will announce the availability of the Annual Action Plan, in a newspaper and on the City website.

In accordance with the City's CPP, a Public Notice was posted in the Arizona Republic, Prensa Hispana, and La Voz publications, and on the City's website on June 1, 2020. Physical copies of the Annual Action Plan were made available at City Hall at the Neighborhood Services Division, Fourth floor. The public comment period was reduced from 30 days to 5 days through a COVID-19 related waiver. A comment period of not less than 5 days has been provided and all comments received, in writing or orally, will be included in the final submission of the Annual Action Plan to HUD.

A virtual public hearing was held online via Web-Ex on June 2, 2020 to obtain public comment on the draft documents and a City Council meeting was scheduled on June 3, 2020 to consider adopting the

City's proposed 2020-2025 Consolidated Plan, 2020-2021 Action Plan, and 2020-2025 Analysis of Impediments to Fair Housing Choice

**5. Summary of public comments**

To be completed after the 5-day public comment period. All comments will be included in Attachment A- Public Comment.

**6. Summary of comments or views not accepted and the reasons for not accepting them**

No comments were rejected.

**7. Summary**

The City is committed to providing every opportunity for residents and stakeholders in its jurisdiction to participate in the Consolidated Plan process, including the Annual Action Plan. Moreover, the City of Phoenix is committed to allocating HUD funds to both achieve the City's goals and fulfill HUD's mission of creating strong, sustainable, inclusive communities with quality affordable homes for all. Doing so will provide expanded opportunities for its low- to moderate- income populations to thrive

## PR-05 Lead & Responsible Agencies – 91.200(b)

### 1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	PHOENIX	COP Neighborhood Services Department
HOPWA Administrator	PHOENIX	COP Housing Department
HOME Administrator	PHOENIX	COP Housing Department
ESG Administrator	PHOENIX	COP Human Services Department

**Table 1 – Responsible Agencies**

### Narrative (optional)

The City’s Neighborhood Services Department (NSD) is the lead agency and is responsible for HUD entitlement grants which includes CDBG, HOME, ESG, and HOPWA. NSD is also responsible for the preparation of the Consolidated Plans, Annual Action Plans, and Consolidated Annual Performance Evaluation Reports (CAPER). Additionally, NSD staff also administers the Request for Proposal (RFP) process and revises the selection of CDBG subrecipients for City Council’s consideration.

The City of Phoenix’s Housing Department administers HOME and HOPWA on behalf of the City. HOME is the largest federal block grant to state and local governments designed exclusively to create affordable housing for low-income households. HOPWA is an entitlement grant dedicated to assisting communities to provide affordable housing opportunities and related supportive services for low-income persons living with HIV/AIDS and their families. The City’s Human Services Department administer ESG on behalf of the City. ESG support assists people to quickly regain stability in permanent housing after experiencing a housing crisis and can be used for emergency shelters, street outreach, rapid re-housing, and homelessness prevention.

### Consolidated Plan Public Contact Information

Spencer J Self, Neighborhood Services Director, 602-262-7494 (email: spencer.self@phoenix.gov).

## **AP-10 Consultation – 91.100, 91.200(b), 91.215(I)**

### **1. Introduction**

In the coming year, the City will remain focused on serving vulnerable individuals and families with children experiencing homelessness through collaboration with other funders and partnerships with essential public and private systems of care including health and behavioral health care; public safety; education; and employment providers. The City will continue to lead efforts in providing outreach to Veterans, seniors, unaccompanied youth, and families with children and other individuals experiencing chronic homelessness through participation in targeted initiatives and support to community-based providers.

### **Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))**

Through strategic collaborations between multiple city departments including Housing, Human Services, Public Safety, and Neighborhood Services, County and State government, the Regional Behavioral Health Authority, and non-profit and charitable organizations, the City has developed a diverse portfolio of supportive housing interventions for the most vulnerable individuals and families including those who chronically homeless, Veterans, unaccompanied youth, justice involved, and seniors.

Unlike most areas in the country, Phoenix's Public Housing Authority (PHA) is contained within the governmental structure of the City of Phoenix as its Housing Department. Phoenix’s Public Housing Authority was consulted throughout the Annual Action Plan process.

The City of Phoenix Housing and Human Services departments collaborated to partner with MMIC to provide up to 275 chronically homeless individuals and families with General Mental Health and Substance Abuse concerns with permanent supportive housing. In February 2015, the Phoenix City Council created a preference to prioritize approximately 275 Housing Choice Vouchers to chronically homeless individual and families, and in doing so mandated they be accompanied by wrap-around support services. To ensure the provision of quality navigation and housing case-based services, the City approached MMIC about utilizing Medicaid for both services. The result was the first multi-agency, multi-disciplinary collaboration of its kind to provide chronically homeless individuals and families’ permanent supportive housing supported through the behavioral health system. Currently, MMIC sub-contracts with Community Bridges Inc., and La Frontera-EMPACT to provide navigation, housing-based case management, and behavioral health services to individuals and families housed through the project.

The Phoenix Mayor and City Council have boldly identified human trafficking as a citywide priority and embarked on an aggressive plan to make Phoenix a national leader in combatting human trafficking. The Mayor’s Human Trafficking Task Force, established in 2013, is exploring innovative solutions to address

the issue and assist survivors. In 2014, the Task Force released the Compass Plan which identifies five campaign strategies and a work plan to make Phoenix a national leader in the war against human trafficking. Using the Compass Plan as a roadmap, the Task Force has made significant progress in raising community awareness; influencing public policy; increasing law enforcement resources; and increasing resources and access to services for victims. The establishment of Phoenix Starfish Place, a supportive housing program for survivors of sex trafficking and their children, is an aggressive initiative of the Task Force. Phoenix Starfish Place provides permanent supportive housing for fifteen households of victims of sex trafficking. Eligible households are referred through the City of Phoenix Family Advocacy Center or its designee and approved for housing by the city of Phoenix Housing Department and Property Management Company. Residents receive a Tenant Based Rental Assistance to subsidize the monthly rental fee, contributing no more than thirty percent of their income towards rent. Two full-time case managers provide trauma informed case management and support services on-site to resident households. Additional services coordinated by Arizona State University and provided by a variety of community-based provider agencies are also available to resident households on-site. A Bi-annual event held at the Helen Drake Senior Center, Phoenix 1st Step Drop In Center, is co-led by survivors and 30 different partner agencies. Services include housing, medical and mental health care, HIV/Hep C testing, and drug and alcohol treatment. Since 2014, there have been 354 clients served at the 10 events. In 2015, the City of Phoenix received \$235,000 in funding to add a position designed to enhance services for adult and minor sex trafficking victims serving 155 clients and over 1400 services provided. Approximately 11,500 individuals have been trained since 2016, as part of the outreach and community awareness plan. The Task Force recently presented a 5-year update to the Mayor and City Council and has been re-appointed to continue this work over the next three years.

**Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.**

The City of Phoenix has been an active member of the Maricopa County Continuum of Care since its inception. As a member of the Governing Board and active participant in CoC committees, workgroups, and activities, the City plays a leadership role in the implementation of the HEARTH Act and efforts to end homelessness across the region. The City has historically participated in the annual ranking and review process to evaluate and prioritize the mix and level of services supported by the CoC, and works in coordination to fill critical gaps and enhance accessibility to appropriate housing and service interventions.

Currently the City is combining outreach, housing stabilization, and public and assisted housing resources to support programs which move chronically homeless individuals and families, Veterans, unaccompanied youth, and seniors from the street to housing as quickly as possible. The City also supports emergency shelter for single individuals and families with children; and crisis services for homeless individuals experiencing a psychiatric and/or chemically induced emergency.



In January of 2019, the City partnered with the Burton Barr Central Library on a joint project designed to offer an accessible and centrally located drop in-style service center for vulnerable and individuals experiencing homelessness who are seeking case management and community-based services. Additionally, in February 2020, the City partnered with St. Vincent De Paul, a local non-profit, to offer an additional drop-in style center for vulnerable and individuals experiencing homelessness who are seeking case management and community-based services in the Sunnyslope area.

The City is also a participant of Built for Zero (formerly Zero: 2016), a rigorous national change campaign working to help a core group of committed communities end veteran and chronic homelessness. Coordinated by Community Solutions, the national effort supports participants in developing real time data on homelessness, optimizing local housing resources, tracking progress against monthly goals, and accelerating the spread of proven strategies. Staff participate in ongoing learning sessions in an effort evaluate and improve local leadership structures and capacity necessary to end Veteran and chronic homelessness as well as continue learning quality improvement tools and methods to take action and solve problems.

The City of Phoenix has partnered with the local Continuum of Care to address Veteran and Chronic homelessness in our community. In collaboration with local municipalities within Maricopa County, Veterans Administration, Community Bridges Inc., United Methodist Outreach Ministries, U.S. Vets, Lodestar Day Resource Center, Crisis Response Network, and other community stakeholders, we have achieved several Federal benchmarks. The City of Phoenix recognized a very important need in the effort to end Veteran homelessness and the partnership with Community Bridges Inc. enabled us to provide Veteran specific navigation services. The partnership focuses on coordination of the by name list and outreach services, navigation services, and houses Veterans identified on the list. With this resource the City is going to effectively address Veteran homelessness in the community.

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS**

The City of Phoenix holds one position on the Maricopa County Regional Continuum of Care (CoC) Governing Board. This position represents the ESG formula recipients, and actively participates in committees, workgroups and activities of the CoC. The City is also an active member of the Maricopa Association of Governments ESG subcommittee, a workgroup formed by the CoC to develop regional strategies and practices for the comprehensive implementation of ESG eligible services across Maricopa County.

The Maricopa County Continuum of Care Community Best Practices (formerly Standards of Excellence) are a set of performance and quality standards for each of the Continuum's primary engagement/housing interventions (street outreach, emergency shelter, transitional housing, rapid re-

housing, permanent supportive housing), developed in partnership by the population specific work groups (Street Outreach Collaborative, Chronic Homelessness, Collaborative Outreach, Coordinated Entry, Ending Veteran Homelessness, Emergency Solutions Grant, Shelter Prioritization) and approved by the CoC Governing Board. The Best Practices promote a common language and understanding of program components and expectations, and subsequently a framework for evaluating program efficacy and determining level of need.

**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction’s consultations with housing, social service agencies and other entities**

**Table 2 – Agencies, groups, organizations who participated**

1	<b>Agency/Group/Organization</b>	Maricopa Association of Governments
	<b>Agency/Group/Organization Type</b>	Planning organization Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of Phoenix has been an active member of the Maricopa County Continuum of Care since its inception. As a member of the Governing Board and active participant in CoC committees, workgroups, and activities, the city plays a leadership role in the implementation of the HEARTH Act and efforts to end homelessness across the region. The City has historically participated in the annual ranking and review process to evaluate and prioritize the mix and level of services supported by the CoC and works in coordination to fill critical gaps and enhance accessibility to appropriate housing and service interventions. The Continuum of care provided information on Continuum of Care operations and homelessness needs in the community to inform future funding priorities.

2	<b>Agency/Group/Organization</b>	City of Phoenix Equal Opportunity Department / Fair Housing
	<b>Agency/Group/Organization Type</b>	Housing Service-Fair Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Needs Public Housing Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The Equal Opportunity Department/Fair Housing provided information and data pertaining to the Fair Housing needs within the City of Phoenix and is a part of the strategies within the Analysis to Impediments to Fair Housing Choice

3	<b>Agency/Group/Organization</b>	City of Phoenix Housing Department/Choice Neighborhoods Grant/ Public Housing Authority
	<b>Agency/Group/Organization Type</b>	Housing Services
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Needs Housing Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The Housing Department is the Public Housing Authority for the City of Phoenix. The Housing Department administers the HOME Program, housing choice vouchers, and oversees the Choice Neighborhoods Grant. The Housing Department provided information related to housing trends impacting low-income households.

4	<b>Agency/Group/Organization</b>	City of Phoenix Housing Department
	<b>Agency/Group/Organization Type</b>	Housing Services-Persons with HIV/AIDS
	<b>What section of the Plan was addressed by Consultation?</b>	HOPWA Strategy

<p><b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b></p>	<p>The Housing Department administers the HOPWA grant and provided data regarding the characteristics of special needs populations and their housing and supportive service needs, specifically for persons living with HIV/AIDS.</p>
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<p><b>5</b></p>	<p><b>Agency/Group/Organization</b></p>	<p>City of Phoenix Human Services Department</p>
<p><b>Agency/Group/Organization Type</b></p>	<p>Housing Services-Persons with HIV/AIDS</p>	
<p><b>What section of the Plan was addressed by Consultation?</b></p>	<p>Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy</p>	
<p><b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b></p>	<p>The Human Services Department administers the ESG funding and monitors sub-recipients. Information was provided on ESG operations and homelessness needs within the City to inform future funding priorities.</p>	

**Identify any Agency Types not consulted and provide rationale for not consulting**

No single agency or organization was purposely excluded from providing input on the Annual Action Plan.

**Other local/regional/state/federal planning efforts considered when preparing the Plan**

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Regional Plan to End Homelessness	Maricopa Association of Governments	Homeless Needs
Annual Agency Plan Administration Plan	City of Phoenix	Housing Needs, Homeless Needs, Non-Homeless Special Needs
2020-2025 Analysis of Impediments to Fair Housing Choice	City of Phoenix	Housing Needs

**Table 3 – Other local / regional / federal planning efforts**

**Narrative (optional)**

The City of Phoenix has been an active member of the Maricopa County Continuum of Care (CoC) since its inception. As a member of the Governing Board and active participant in CoC committees, workgroups, and activities, the city plays a leadership role in the implementation of the HEARTH Act and efforts to end homelessness across the region. The City has historically participated in the annual ranking and review process to evaluate and prioritize the mix and level of services supported by the CoC, and works in coordination to fill critical gaps and enhance accessibility to appropriate housing and service interventions

**AP-12 Participation – 91.105, 91.200(c)**

**1. Summary of citizen participation process/Efforts made to broaden citizen participation  
Summarize citizen participation process and how it impacted goal-setting**

**Citizen Participation Outreach**

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Email Outreach	Non-targeted/broad community	Various emails were sent to stakeholders, service providers, community members, and neighborhood organizations encouraging participation in the 2020-21 Annual Action Plan planning and review process.	No comments were received as a result of email outreach.	None	
2	Newspaper Advertisements	Non-targeted/broad community	The City of Phoenix advertised the 2020-21 Annual Action Plan in the Arizona Republic, Prensa Hispana, and La Voz. The ads included details of the public hearings held throughout the year encouraging participation from the community in the planning process.	No comments were received as a result of the advertisement.	None	

3	Public comment period	Non-targeted/broad community	Public comment was held for 30-days, April 1, 2020 to April 30, 2020	N/A- To be completed after event	N/A- To be completed after event	
4	Public Hearing	Non-targeted/broad community	A public meeting was held before City Council on June 2,2020 to receive comments on the draft 2020-2021 Annual Action Plan prior to adoption and submission to HUD.	N/A- To be completed after event	N/A- To be completed after event	

**Table 4 – Citizen Participation Outreach**

## Expected Resources

### AP-15 Expected Resources – 91.220(c)(1,2)

#### Introduction

The federal entitlement and assistance programs listed below provide financial support to meet the needs of very-low, low- and moderate-income Phoenix residents. The funding supports the goals as outlined in the 2020-2024 Consolidated Plan.

#### Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	Public-Federal	<ul style="list-style-type: none"> <li>• Acquisition</li> <li>• Admin</li> <li>• Planning</li> <li>• Economic Development</li> <li>• Housing</li> <li>• Public Improvements</li> <li>• Public Services</li> <li>• Community Facilities</li> </ul>	\$16,694,589	\$1,344,000	\$20,307,320.64	\$38,345,909.64	\$66,778,356	CDBG funds will be used to leverage additional resources from private, state, and local funds in the delivery of services that meet the CDBG national objectives and eligibility requirements.



HOME	Public-Federal	<ul style="list-style-type: none"> <li>• Admin</li> <li>• Acquisition</li> <li>• Homebuyer assistance</li> <li>• Homeowner rehab</li> <li>• Multifamily rental new construction</li> <li>• Multifamily rental rehab</li> <li>• New construction for ownership</li> <li>• TBRA</li> </ul>	\$5,887,208	\$2,200,000	\$13,287,052.26	\$21,374,260.26	\$27,548,832	Funds are available from current year 2020-21 allocation as well prior year's allocations will be used to increase housing opportunities for eligible households.
HOPWA	Public-Federal	<ul style="list-style-type: none"> <li>• Grantee Admin/Resource Identification</li> <li>• TBRA</li> <li>• Facility-Based Permanent Housing Facility Based Transitional Housing/Short-Term Supported Housing STRMU</li> <li>• PHP</li> <li>• Supportive Services</li> </ul>	\$3,026,933	\$0	\$2,241,347	\$5,268,280	\$12,107,732	Funds are available from current year the 2020-21 allocation as well prior year's allocations will be used to increase housing opportunities and supportive services for eligible households.

ESG	Public-Federal	<ul style="list-style-type: none"> <li>• Conversion and rehab for transitional housing</li> <li>• Emergency Shelter</li> <li>• Overnight shelter</li> <li>• Rapid Rehousing (rental assistance)</li> <li>• Rental Assistance</li> <li>• Financial Assistance</li> <li>• Services</li> <li>• Rental Assistance</li> <li>• Transitional Housing</li> </ul>	\$1,442,971	\$0	\$0	\$1,442,971	\$5,771,884	Funds are available from the 2020 ESG allocations.
Low income Housing Tax Credit (LIHTC)	Public - State	<ul style="list-style-type: none"> <li>• Acquisition</li> <li>• Multifamily rental new construction</li> <li>• Multifamily rental rehab</li> <li>• Permanent housing placement</li> </ul>	\$42,428,27	\$0	\$0	\$42,428,273	\$169,713,092	LIHTC resources are available from the State of Arizona to produce affordable, rental housing. The amount shown is the estimated State of Arizona annual allocation

								of credits. Project located within the City of Phoenix may secure annual allocation of State LIHTC resources based on the quality, location and quantity of application submitted to the State of Arizona in any given year.
Other-First Mortgages	Private	<ul style="list-style-type: none"> <li>Homebuyer assistance</li> </ul>	\$400,000	\$0	\$0	\$400,000	\$810,000,000	First Mortgages from private banks and lenders in conjunction with Open Doors Homeownership Assistance program.
Other-Affordable Housing Rental Income	Private	<ul style="list-style-type: none"> <li>Housing</li> </ul>	\$2,343,000	\$0	\$0	\$2,343,000	\$9,372,000	Affordable Housing Rental Income
Other-	Public	<ul style="list-style-type: none"> <li>Admin and</li> </ul>	\$ 9,030,854	\$0	\$0	\$9,030,854	\$36,123,416	Public housing

Public housing operating funds	Federal	Planning						operating funds committed to fund all city public housing projects. Resource availability will vary.
Other – Rental Payments Income	Private	• Housing	\$ 4,735,000	\$0	\$0	\$4,735,000	\$18,900,000	Income from public housing rent payments.
Other – CV- CDBG	Public-Federal	• Prevent, prepare for, and/or respond to COVID-19 crisis.	\$0	\$0	\$9,820,880	\$0	\$0	Used to prevent, prepare for, and/or respond to the COVID-19 crisis.
Other- CV- ESG	Public-Federal	• Prevent, prepare for, and/or respond to COVID-19 crisis.	\$0	\$0	\$4,975,762	\$0	\$0	Used to prevent, prepare for, and/or respond to the COVID-19 crisis
Other -CV- HOPWA	Public-Federal	• Prevent, prepare for, and/or respond to COVID-19 crisis.	\$0	\$0	\$440,505	\$0	\$0	Used to prevent, prepare for, and/or respond to the COVID-19 crisis

Table 5 - Expected Resources – Priority Table

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

To maximize the effectiveness of formula, grant funding, the City of Phoenix leverages program funding through forming working partnerships with various nonprofit organizations, private lending institutions, and other federal programs.

HOME will be matched with funding from qualified match funding contributed by awarded projects as required by the City's Underwriting Guidelines.

ESG funds are matched dollar for dollar with the City of Phoenix General Purpose and Community Development Block Grant funds.

The City encourages the participation of private enterprise and nonprofit entities in providing affordable and assisted housing. This is accomplished by leveraging funds made available through the National Affordable Housing Act, CDBG funds and the HOME program. The City will also continue to leverage funds through its General Obligation Bond Program, when available, to implement comprehensive revitalization strategies in neighborhoods.

The State of Arizona participates in the provision of affordable housing in Phoenix in a variety of ways. These include offering funding to applicants from the HOME Program, the Housing Trust Fund, the Homeless Trust Fund, and by administering the distribution of tax-exempt development bonds and tax credit allocations. However, the City of Phoenix will continue to encourage the State, when appropriate, to become more significantly involved in meeting the demand for affordable housing. The City will explore and encourage ways for the State to provide tax incentives, such as tax credits and property tax waivers, for lands and structures which provide affordable housing.

**If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

The City has properties set aside for public and private partnership in direct support of activities such as the CDBG Slum and Blight Acquisition, Infill Program. This program will allow new construction of single-family homes on vacant lots within residential neighborhoods located in neighborhood initiative and redevelopment areas. In addition, the city will provide CDBG funds for homebuyer assistance to low and moderate-income homebuyers. The Housing Department has identified underutilized parcels within their portfolio. These parcels will be made available to non-profit and for-profit developers through a Request for Proposal process for redevelopment that would result in increased affordable housing units throughout the City of Phoenix.

**Discussion**

The City of Phoenix utilizes partnerships to leverage additional financial support to provide more beneficial programming and increase the number of individuals served.

## Annual Goals and Objectives

### AP-20 Annual Goals and Objectives

#### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Increase and preserve affordable rental and homeowner housing opportunities for low- and moderate-income households based on community needs.	2020	2024	<ul style="list-style-type: none"> <li>• Affordable Housing</li> <li>• Housing Services</li> <li>• Special Needs Housing</li> </ul>	City of Phoenix	Affordable Housing and Public Services	CDBG \$5,873,734 HOME \$8,087,208	CDBG:429 HOME: 209
2	Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.	2020	2024	<ul style="list-style-type: none"> <li>• Homeless Shelters</li> <li>• Homeless Prevention</li> <li>• Homeless Services</li> </ul>	City of Phoenix	Homeless Services.	ESG \$1,442,971 CDBG \$1,081,000	ESG: 4,894 CDBG: 3,211
3	Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.	2020	2024	<ul style="list-style-type: none"> <li>• Public Facilities</li> <li>• Infrastructure</li> </ul>	City of Phoenix	Public Improvements, Public Facilities, and Infrastructure	CDBG \$5,255,249	CDBG: 32,701

4	Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.	2020	2024	<ul style="list-style-type: none"> <li>Public Services</li> </ul>	City of Phoenix	Public Services	CDBG \$400,688	CDBG: 1,000
5	Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.	2020	2024	<ul style="list-style-type: none"> <li>Economic Development</li> </ul>	City of Phoenix	Economic Development	CDBG \$745,000	CDBG: 35
6	Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.	2020	2024	<ul style="list-style-type: none"> <li>Special Needs Housing</li> <li>Supportive Services</li> </ul>	City of Phoenix	Rental Subsidy Support; Homeless & Special Needs Shelter & Support; Homeless Prevention & Emergency Assistance and Public Services Support	HOPWA \$ 3,026,933  HOPWA Prior Years \$2,241,347	HOPWA: 810

**Table 6 – Goals Summary**



## Goal Descriptions

1	<b>Goal Name</b>	Increase and preserve affordable rental and homeowner housing opportunities for low-and moderate-income households based on community needs.
	<b>Goal Description</b>	Increase and preserve affordable rental and homeowner housing opportunities to improve access to housing which reflects community needs, including but not limited to, opportunities near transit, employment, and community services. Fair Housing testing and services.
2	<b>Goal Name</b>	Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.
	<b>Goal Description</b>	Providing appropriate housing and service solutions grounded in best practices for individuals and families to regain stability after experiencing homelessness or a housing instability
3	<b>Goal Name</b>	Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.
	<b>Goal Description</b>	Improve and expand the City's existing public infrastructure (streets, sidewalks, curb/gutters, street fixtures, drainage systems, and sewer/water systems) and public facilities (parks and recreational facilities, community centers, public healthcare centers) in low- and moderate-income communities.
4	<b>Goal Name</b>	Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.
	<b>Goal Description</b>	Improve and increase facilities and services to create suitable living environments for non-homeless persons with special needs. These include facilities and their programs that service the young, seniors, large families, and persons with disabilities.
5	<b>Goal Name</b>	Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.
	<b>Goal Description</b>	Increase economic and workforce development opportunities for LMI residents throughout the city.
6	<b>Goal Name</b>	Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.
	<b>Goal Description</b>	Housing and services that meet the needs of persons with HIV/AIDS and their families.

## Projects

### AP-35 Projects – 91.220(d)

#### Introduction

The projects included in this section are designed to address the needs of the Phoenix community as outlined in the Consolidated Plan.

#### Projects

#	Project Name
1.	CDBG Admin
2.	CDBG Project Delivery, Environmental and Labor Compliance
3.	CDBG Neighborhood Enhancement and Infrastructure
4.	CDBG Public Facilities Request for Proposal
5.	CDBG Graffiti Removal
6.	CDBG Code Enforcement
7.	CDBG Demolition
8.	CDBG Abatement Coordination
9.	CDBG Owner Occupied Rehabilitation (OOHR) Program
10.	CDBG Hardship Assistance Program (HAP)
11.	CDBG Rental Rehabilitation Program
12.	CDBG Housing Rehab Request for Proposal (ADA modifications)
13.	CDBG Management Technical Assistance Program (Consultants/Operations)
14.	CDBG Entrepreneurial Assistance Program
15.	CDBG Infill Program (Staff and Request for Proposal)
16.	CDBG Neighborhood Economic Development/Operation Patch & Paint (OPP staff & projects)
17.	CDBG Strategic Acquisition
18.	CDBG Down Payment Assistance
19.	CDBG Housing Development Operations, Project Delivery and Request for Proposal
20.	CDBG Public Service Request for Proposal
21.	CDBG Neighborhood Engagement Coordination (Specialists)
22.	CDBG Westwood Crime Prevention (PD Partnership)
23.	CDBG Housing Counseling Request for Proposal
24.	CDBG Family Self Sufficiency Program (Housing Department)
25.	CDBG Aeroterra Homeless Youth (Housing Department)
26.	CDBG Emergency Shelter (Single Women)
27.	CDBG Homeless Block (Justice Involved-HSD)
28.	CDBG Phoenix Starfish Place (Housing Department)

#	Project Name
29.	CDBG Homeless Street Outreach (Navigators-HSD)
30.	CDBG Landlord/Tenant Education and Mediation (Staff)
31.	CDBG Landlord/Tenant Emergency Assistance
32.	HESG
33.	HOME Program Management and Coordination
34.	HOME CHDO Set Aside
35.	HOME Multifamily Rental Projects
36.	HOME Housing Rehabilitation and Reconstruction
37.	HOME Special Projects
38.	2020-2023 City of Phoenix AZ20F001 (COP)
39.	2020-2023 Southwest Behavioral and Health Services AZ20F001 (SBH)
40.	2020-2023 Area Agency on Aging AZ20F001 (AAA)

**Table 7 - Project Information**

**Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

## AP-38 Project Summary

### Project Summary Information

<b>1</b>	<b>Project Name</b>	CDBG Admin
	<b>Target Area</b>	
	<b>Goals Supported</b>	<p>Foster Homeownership Opportunities.                      Rental Housing Production and/or Rehabilitation.                      Homeowner Housing Rehabilitation Support.                      Homeless &amp; Special Needs Shelter/Oper. Support.                      Neighborhood Revitalization.                      Neighborhood Organization Support.                      Infrastructure Support.                      Public Facilities Support.                      Public Services Support.                      Economic Development Support.</p>
	<b>Needs Addressed</b>	<p>Homeownership Opportunities.                      Rental Housing Production.                      Rental Subsidy Support.                      Homeowner Housing Rehabilitation Support.                      Homeless Prevention &amp; Emergency Assistance.                      Homeless &amp; Special Needs Shelter &amp; Support.                      Neighborhood Revitalization Efforts.                      Public Facilities Support                      Infrastructure Support.                      Public Services Support.                      Economic Development Support.</p>
	<b>Funding</b>	CDBG: \$3,338,918
	<b>Description</b>	Funds will be used to administer the CDBG program.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	

	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Funds for Administration only
<b>2</b>	<b>Project Name</b>	CDBG Project Delivery, Environmental and Labor Standards
	<b>Target Area</b>	
	<b>Goals Supported</b>	Infrastructure Support. Public Facilities Support.
	<b>Needs Addressed</b>	Public Facilities Support Infrastructure Support.
	<b>Funding</b>	CDBG: \$901,053
	<b>Description</b>	Funds for the implementation of CDBG projects including project management, environmental review and labor standards.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Funds will be used for the implementation of CDBG-funded projects. Project Managers, Environmental Quality Specialist and Labor Standards Monitor positions will ensure CBDG projects are ongoing and compliant. Beneficiaries for this program are derived from various Public Facility projects
	<b>Location Description</b>	Low- and moderate-income areas citywide.
	<b>Planned Activities</b>	Project implementation of CDBG-funded activities
<b>3.</b>	<b>Project Name</b>	CDBG Neighborhood Enhancement and Infrastructure
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Revitalization. Infrastructure Support. Public Facilities Support.
	<b>Needs Addressed</b>	Neighborhood Revitalization Efforts. Public Facilities Support Infrastructure Support.
	<b>Funding</b>	CDBG: \$625,796

	<b>Description</b>	Funds will be used for infrastructure improvements in low-income neighborhoods as well as park enhancements. Eligible activities include streets improvements, water, sewer lines, new streetlights, park/playground improvements, streetscaping, landscaping, community gardens, physical improvements related to traffic mitigation, street and alley closures, and other key community projects such as Choice Neighborhoods Wi-Fi. The funds will be focused on neighborhoods with active community-based organizations/associations and areas that have basic neighborhood improvement goals and strategies in place. The estimated amount of \$225,796 has been allocated to Neighborhood Infrastructure activities and an estimated amount of \$400,000 has been allocated to Neighborhood Enhancement activities, for an estimated total of \$625,796.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Three neighborhood infrastructure or neighborhood enhancement project will benefit a low- and moderate-income neighborhood through this activity.
	<b>Location Description</b>	The funds will be focused on low-income neighborhoods with active community-based organizations/associations that have basic neighborhood improvement goals and strategies in place.
	<b>Planned Activities</b>	Funding will be used for the design, construction and project management associated with the infrastructure and enhancement projects in the year. Eligible activities include streets improvements, water, sewer lines, new streetlights, park /playground improvements, street-scaping, landscaping, community gardens, physical improvements related to traffic mitigation, street and alley closures, and other key community projects.
<b>4</b>	<b>Project Name</b>	CDBG Public Facilities RFP
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Facilities Support.
	<b>Needs Addressed</b>	Public Facilities Support

	<b>Funding</b>	CDBG: \$483,273
	<b>Description</b>	A Public Facilities RFP will fund acquisition, construction, and rehabilitation of senior and youth centers, neighborhood facilities, childcare facilities, domestic violence shelters, and Americans with Disabilities Act (ADA) projects in low-income areas. This RFP will allow the City to fund projects such as acquisition, construction, and rehabilitation of facilities owned by non-profit agencies.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	3 public facility projects, serving low- and moderate-income Phoenix families, will be awarded funding.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	A request for proposal process will be conducted to identify eligible nonprofit organizations seeking funds.
5	<b>Project Name</b>	CDBG Graffiti Removal
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Revitalization.
	<b>Needs Addressed</b>	Neighborhood Revitalization Efforts.
	<b>Funding</b>	CDBG: \$800,000
	<b>Description</b>	CDBG Funds are used to combat neighborhood blight and deterioration in the city of Phoenix through the removal of graffiti from public rights-of-way, facilities and buildings in low to moderate income areas. The Graffiti Removal Program focuses on the timely removal of graffiti vandalism to diminish the negative economic revitalization impact that graffiti has on neighborhoods.
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Up to 32,000 graffiti sites in low- and moderate-income areas will be removed from rights of way and other approved public buildings that are open to the public.
	<b>Location Description</b>	Low- and moderate-income neighborhoods citywide
	<b>Planned Activities</b>	Graffiti will be removed from public rights-of-way and public buildings in low- and moderate-income neighborhoods.
<b>6</b>	<b>Project Name</b>	CDBG Code Enforcement
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Revitalization.
	<b>Needs Addressed</b>	Neighborhood Revitalization Efforts.
	<b>Funding</b>	CDBG: \$850,000
	<b>Description</b>	CDBG Funds are used in ongoing efforts to arrest physical decline and deterioration of Phoenix neighborhoods through targeted code enforcement strategies. The Preservation Division of the Neighborhood Services Department (NSD) provides education and enforcement of the Neighborhood Preservation Ordinance (NPO) as a key component of strategic neighborhood revitalization efforts in low to moderate income areas. The code enforcement strategy is used in combination with economic development activities in target areas designated by the NSD Director.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Up to 120 low- and moderate-income housing units where code violations have been corrected using CDBG
	<b>Location Description</b>	Low- and moderate-income deteriorated and deteriorating areas of the city as identified by the Neighborhood Services Director.



	<b>Planned Activities</b>	The use of code enforcement in combination with economic development activities to enforce the City of Phoenix Neighborhood Preservation Ordinance in target areas by addressing blight violations.
<b>7</b>	<b>Project Name</b>	CDBG Demolition
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Revitalization.
	<b>Needs Addressed</b>	Neighborhood Revitalization Efforts.
	<b>Funding</b>	CDBG: \$351,226
	<b>Description</b>	CDBG Funds are used in ongoing efforts to arrest physical decline and deterioration in Phoenix neighborhoods through targeted code enforcement on abandoned, blighted and deteriorated properties. The Preservation Division of the Neighborhood Services Department (NSD) provides education and enforcement of the Neighborhood Preservation Ordinance (NPO) as a key component of neighborhood revitalization efforts. The code enforcement property demolition strategy is to address vacant structures that pose a threat to the health, safety and welfare of residents and adjacent properties through education and enforcement of the NPO, including contractual demolition of deteriorated, unsafe and uninhabitable vacant structures.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Three slum or blighting structure will be demolished
	<b>Location Description</b>	Slum and blighted properties citywide on a spot basis.
	<b>Planned Activities</b>	Demolition of slum and blighted structures identified through the code enforcement process.
<b>8</b>	<b>Project Name</b>	CDBG Abatement Coordination
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Revitalization.

	<b>Needs Addressed</b>	Neighborhood Revitalization Efforts.
	<b>Funding</b>	CDBG: \$550,000
	<b>Description</b>	CDBG Funds are used in ongoing efforts to arrest physical decline and deterioration in Phoenix neighborhoods through targeted code enforcement on abandoned, blighted and deteriorated properties. The Preservation Division of the Neighborhood Services Department (NSD) provides education and enforcement of the Neighborhood Preservation Ordinance (NPO) as a key component of neighborhood revitalization efforts areas. The code enforcement property abatement strategy is to address open and unsecured, vacant structures that pose a threat to the health, safety and welfare of residents and adjacent properties through education and enforcement of the NPO, including contractual board up of deteriorated and unsafe vacant structures.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	60 one-time board-ups.
	<b>Location Description</b>	Slum and blighted properties citywide on a spot basis.
	<b>Planned Activities</b>	Address open and unsecured, vacant structures that pose a threat to the health, safety and welfare of residents and adjacent properties through education and enforcement of the Neighborhood Preservation Ordinance. CDBG funds will be used for project delivery staff to arrest decline and deterioration in the City of Phoenix.
	<b>9</b>	<b>Project Name</b>
	<b>Target Area</b>	
	<b>Goals Supported</b>	Homeowner Housing Rehabilitation Support.
	<b>Needs Addressed</b>	Homeowner Housing Rehabilitation Support.
	<b>Funding</b>	CDBG: \$4,173,734

<b>Description</b>	<p>Owner Occupied Housing Rehabilitation (OOHR), a citywide program, provides financial assistance (in the form of grants or loans) to eligible low- to moderate-income homeowners for emergency home repairs that address health or safety hazards. The program may also address non-emergency home repairs to stabilize critical home systems (electrical, mechanical, plumbing, roofing), to remediate lead hazards, to improve the home’s energy efficiency, and to meet healthy homes standards. Related relocation expenses may be provided if funds are available. Activities may include: reconstruction of dilapidated homes determined to be infeasible to rehabilitate; demolition of illegal structures; exterior improvements such as sidewalks, exterior paint, driveways, garages, fence, minor landscaping to assure exterior of the property is compliant with the Neighborhood Preservation and Zoning Ordinance when paired with other rehabilitation activities; and pool fill ins when paired with other rehabilitation activities. Other activities may include mobile home replacement program with CDBG funds. CDBG funds are also used to leverage and supplement federal and private funding for the Weatherization Assistance Program (WAP) and the Lead Hazard Control Program. Operations account for \$1,840,000 and construction/construction related expenses account for \$2,333,734.</p>
<b>Target Date</b>	6/30/2021
<b>Estimate the number and type of families that will benefit from the proposed activities</b>	115 low- and moderate-income Phoenix residents will benefit from this program during the program year. Of the 115 households served, 5 households will reside in the Choice Neighborhood service area (110 Phoenix households and 5 Choice Neighborhood households for a total of 115 households served)
<b>Location Description</b>	Citywide

	<b>Planned Activities</b>	Activities may include: reconstruction of dilapidated homes determined to be infeasible to rehabilitate; demolition of illegal structures; exterior improvements such as sidewalks, exterior paint, driveways, garages, fence, minor landscaping to assure exterior of the property is compliant with the Neighborhood Preservation and Zoning Ordinance when paired with other rehabilitation activities; and pool fill ins when paired with other rehabilitation activities. Other activities may include mobile home replacement program with CDBG funds.
<b>10</b>	<b>Project Name</b>	CDBG Hardship Assistance
	<b>Target Area</b>	
	<b>Goals Supported</b>	Homeowner Housing Rehabilitation Support.
	<b>Needs Addressed</b>	Homeowner Housing Rehabilitation Support.
	<b>Funding</b>	CDBG: \$401,401
	<b>Description</b>	Hardship Assistance Program (HAP), a citywide program, provides assistance to low- to moderate-income eligible Phoenix homeowners to correct exterior code violations (in the form of grants or loans) who have received a Neighborhood Preservation and Zoning Ordinance violation. Assistance shall not be provided more than one time for the same violation. The goal of the program is to leave the property violation free and free of slum and blight.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Fifteen low- and moderate-income Phoenix households are estimated to participate in the program during the program year.
	<b>Location Description</b>	Citywide
<b>Planned Activities</b>	Activities include fence replacement, roof replacement, removal of inoperable roof mechanical system, tree removal and the use of dumpsters for property clean ups provided by the homeowner or volunteer groups and other activities that leave the property violation free and free of slum and blight.	

11	<b>Project Name</b>	CDBG Rental Rehabilitation Program
	<b>Target Area</b>	
	<b>Goals Supported</b>	Rental Housing Production and/or Rehabilitation.
	<b>Needs Addressed</b>	Rental Housing Production.
	<b>Funding</b>	CDBG: \$100,000
	<b>Description</b>	Rental Rehabilitation Loan Program, a citywide program, provides flexible financing for the rehabilitation of single family/multi-family rental units intended to be occupied by low-income tenants. Priority is given in targeted areas. Owner contribution/matching funds may be required. Compliance with Neighborhood Preservation and Zoning Ordinance and participation in the Landlord/Tenant Workshop is a requirement. Crime prevention through environmental design (CPTED) measures will be considered and incorporated when possible.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Fifteen low- and moderate-income Phoenix households are estimated to participate in the program during the program year. Of the fifteen households served, three households will reside in the Choice Neighborhoods service area neighborhood (12 Phoenix households and 3 Choice Neighborhoods service area households for a total of 15 households served) – update based on funding amount \$100,000 vs. \$650,000
	<b>Location Description</b>	Citywide
<b>Planned Activities</b>	Rehabilitation of rental units may include upgrades to critical systems, exterior and interior.	
12	<b>Project Name</b>	CDBG Housing Rehab Request for Proposal (ADA modifications)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Homeowner Housing Rehabilitation Support Rental Housing Production and/or Rehabilitation.
	<b>Needs Addressed</b>	Homeowner Housing Rehabilitation Support.
	<b>Funding</b>	CDBG: \$0

	<b>Description</b>	The Neighborhood Revitalization Request for Proposal program provides low- to moderate-income Phoenix residents with housing rehabilitation. The program is administered by nonprofits agencies that serve low- to moderate- income households, including seniors and persons with disabilities.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The Neighborhood Revitalization Request for Proposal program provides low-moderate income Phoenix residents with minor and major housing rehabilitation repairs and home accessibility modification services for physically-challenged individuals. The program is administered by non-profit agencies that serve low-moderate income households as well as seniors and persons with disabilities.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	he Neighborhood Revitalization Request for Proposal program provides low-moderate income Phoenix residents with minor and major housing rehabilitation repairs and home accessibility modification services for physically-challenged individuals. The program is administered by non-profit agencies that serve low-moderate income households as well as seniors and persons with disabilities.
13	<b>Project Name</b>	CDBG Management Technical Assistance (MTA) Program
	<b>Target Area</b>	
	<b>Goals Supported</b>	Economic Development Support
	<b>Needs Addressed</b>	Economic Development Support
	<b>Funding</b>	CDBG: \$250,000
	<b>Description</b>	Funds will be used for the Management Technical Assistance (MTA) Program, providing free consulting services to small business owners.
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	An estimated 33 small for-profit businesses will be served.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	The Management Technical Assistance program will provide general technical business assistance to for-profit businesses through a one-on-one and/or workshop format. Operations costs are estimated at \$120,000 with consultant costs estimated at \$130,000 for a total of \$250,000
14	<b>Project Name</b>	CDBG Entrepreneurial Assistance Program
	<b>Target Area</b>	
	<b>Goals Supported</b>	Economic Development Support
	<b>Needs Addressed</b>	Economic Development Support
	<b>Funding</b>	CDBG: \$0
	<b>Description</b>	The entrepreneurial assistance program is a request for proposal process that provides grants to small business assistance organizations.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The number of small for-profit businesses that will be served will be determined once the project is funded.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	The Entrepreneurial Assistance Program, a request for proposal process, provides grants to small business assistance organizations/entities/agencies.
15	<b>Project Name</b>	CDBG Infill Program (Staff and Request for Proposal)

Target Area	
Goals Supported	Economic Development Support
Needs Addressed	Economic Development Support
Funding	CDBG: \$650,000
Description	<p>The Slum and Blight Acquisition Program acquires slum and blighted properties in Redevelopment (RDA) and Neighborhood Initiative Areas (NIA) within the city of Phoenix. The properties are acquired in accordance with strategic plans for those areas by owner agreement for RDA's. Community Development Block Grant (CDBG) funds are also used for related soft costs such as fencing, board-ups, environmental assessments, relocation assistance/benefits real estate charges in addition to the acquisition costs of acquiring the property. Other real estate eligible activity under this program found in §570.201(d) include:</p> <ul style="list-style-type: none"> <li>• Demolition of buildings and improvements;</li> <li>• Removal of demolition products (rubble) and other debris;</li> <li>• Physical removal of environmental contaminants or treatment of such contaminants to render them harmless; and</li> <li>• Movement of structures to other sites.</li> <li>• Archeology recovery</li> </ul>
Target Date	6/30/2021
Estimate the number and type of families that will benefit from the proposed activities	Two for-profit businesses in low- to moderate-income, locally targeted or redevelopment areas will receive assistance.
Location Description	Citywide
Planned Activities	The Housing Development Infill Program conveys previously slum and blighted properties to nonprofit agencies and/or for-profit developers through a competitive request for proposals (RFP) process for construction and disposition of single-family homes or multiple family projects. The construction is funded through private financing. The vacant lots are located in Redevelopment (RDA) and Neighborhood Initiative Areas (NIA) within the city of Phoenix. Operating costs are estimated at \$450,000 with \$200,000 available for the RFP process for a total of \$650,000



16	<b>Project Name</b>	CDBG Neighborhood Economic Development/Operation Patch & Paint (OPP staff and projects)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Economic Development Support
	<b>Needs Addressed</b>	Economic Development Support
	<b>Funding</b>	CDBG: \$495,000
	<b>Description</b>	Economic Development Programs provide assistance to private, for-profit entities for activities in alignment with the community's goals and objectives. This assistance may include, but is not limited to: grants, loans, loan guarantees, building rehabilitation other technical assistance.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated two low- to moderate-income businesses will be assisted.
	<b>Location Description</b>	Citywide
	<b>Planned Activities:</b>	Projects to be implemented include two storefront improvement programs: Neighborhood Commercial Rehabilitation and Operation Patch and Paint. Other activities include disposition and development of previously acquired commercial sites and implementation of area redevelopment plans. Operation costs are estimated at \$370,000 and project costs are estimated at \$125,000 for a total of \$495,000.
17	<b>Project Name</b>	CDBG Strategic Acquisition
	<b>Target Area</b>	
	<b>Goals Supported</b>	Foster Homeownership Opportunities.
	<b>Needs Addressed</b>	Homeownership Opportunities.
	<b>Funding</b>	CDBG: \$0
	<b>Description</b>	Funds to be used for acquisition of strategic properties in targeted areas for infill development.
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The number of properties that will be purchased for future infill development for a future family/beneficiary will be determined once the project is funded.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Purchase of strategic properties for future infill development.
<b>18</b>	<b>Project Name</b>	CDBG Down Payment Assistance
	<b>Target Area</b>	
	<b>Goals Supported</b>	Foster Homeownership Opportunities.
	<b>Needs Addressed</b>	Homeownership Opportunities.
	<b>Funding</b>	CDBG: \$0
	<b>Description</b>	Funds will be used to provide up to \$15,000 in down payment assistance to low-income families purchasing a home after completing housing counseling requirements.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The number of families that will benefit from CDBG down payment assistance will be determined when the project is funded.
	<b>Location Description</b>	Down payment assistance will be provided to income-eligible families purchasing homes in the City's targeted areas.
<b>Planned Activities</b>	Citywide	
<b>19</b>	<b>Project Name</b>	CDBG Housing Development Operations, Project Delivery and Request for Proposal
	<b>Target Area</b>	
	<b>Goals Supported</b>	Foster Homeownership Opportunities. Rental Housing Production and/or Rehabilitation.
	<b>Needs Addressed</b>	Homeownership Opportunities. Rental Housing Production.

	<b>Funding</b>	CDBG: \$220,000
	<b>Description</b>	CDBG funds will be used for project delivery staff responsible for initiating and administering diverse housing programs funded by CDBG and HOME, which increase the supply of affordable rental housing or home-ownership opportunities for households with incomes at or below 80% of area median income.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Funds will be used to offer a request for proposal process to assist nonprofit-owned multi-family residential rehabilitation projects.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Funds will be used to assist nonprofit-owned multi-family residential rehabilitation projects. Previous Calls for Interest projects which received funds will be developed and completed during the program year. The activities are 1) first-time home ownership assistance and 2) the acquisition and/or rehabilitation and limited construction of housing/shelter for special needs or lower-income households.
<b>20</b>	<b>Project Name</b>	CDBG Public Service Request for Proposal
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support.
	<b>Needs Addressed</b>	Public Services Support.
	<b>Funding</b>	CDBG: \$400,688
	<b>Description</b>	A public services RFP will be available to non-profit agencies for public service projects. The RFP will support the needs of low- and moderate-income Phoenix residents with emphasis on youth, seniors, and persons with disabilities.
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	1,000 low- and moderate-income Phoenix families will benefit from the programs.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	The total amount allocated to the RFP will fund projects for low-income youth and persons with disabilities and/or seniors.
<b>21</b>	<b>Project Name</b>	CDBG Neighborhood Engagement / Revitalization Coordination (Specialists)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Organization Support
	<b>Needs Addressed</b>	Public Services Support
	<b>Funding</b>	CDBG: \$280,000
	<b>Description</b>	<p>Funds support neighborhood engagement/revitalization coordination to neighborhood organizations and residents within low-to moderate-income census tracts. These services include, but are not limited to:</p> <ul style="list-style-type: none"> <li>• technical assistance to neighborhood organizations and block watch groups</li> <li>• engagement and education to create sustainable neighborhoods</li> <li>• crime and blight prevention</li> <li>• neighborhood clean-up activities</li> <li>• community safety partnerships with Police and other city departments</li> <li>• information and referral to housing, employment and other community services</li> <li>• addressing issues of abandoned encampments</li> <li>• problem solving of egregious issues impacting neighborhoods</li> <li>• coordination and implementation of mini community projects</li> </ul> <p>Public Services costs include (50% Admin and 50% Project Implementation) of four Neighborhood Specialists in support of the program implementation.</p>
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Up 500 individuals in low- and moderate-income areas will benefit from this activity.
	<b>Location Description</b>	Low- and Moderate-Income Phoenix neighborhoods.
	<b>Planned Activities</b>	Public Services costs include (50% Admin and 50% Project Implementation) of four Neighborhood Specialists in support of the program implementation.
<b>22.</b>	<b>Project Name</b>	CDBG Westwood Crime Prevention (PD Partnership)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Neighborhood Revitalization.
	<b>Needs Addressed</b>	Neighborhood Revitalization Efforts.
	<b>Funding</b>	CDBG: \$12,500
	<b>Description</b>	Division staff will coordinate concentrated police enforcement efforts in the Westwood Rental Renaissance areas to support the neighborhood revitalization and engagement efforts.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Westwood Neighborhood, a low-income community with a high crime rate.
	<b>Location Description</b>	Funds will be used for police officer overtime to coordinate crime prevention and suppression activities in the Westwood neighborhood
<b>Planned Activities</b>	Funds will be used for police officer overtime to coordinate crime prevention and suppression activities in the Westwood neighborhood.	
<b>23.</b>	<b>Project Name</b>	CDBG Housing Counseling Request for Proposal
	<b>Target Area</b>	

	<b>Goals Supported</b>	Foster Homeownership Opportunities.
	<b>Needs Addressed</b>	Homeownership Opportunities.
	<b>Funding</b>	CDBG: \$0
	<b>Description</b>	Program provides comprehensive housing counseling services to assist homebuyers and homeowners meeting HUD's low-moderate criteria of up to 80 percent Area Median Income (AMI). HUD certified Housing Counseling agencies will provide housing counseling to increase awareness of homeownership opportunities including access to mortgage credit and down payment and closing cost assistance programs; default counseling services to intervene in and prevent foreclosure; and that provide effective outreach, intervention and resolution to homeowners that have been victims of deceptive lending practices. Housing services include: Pre-Purchase Housing Counseling and Homebuyer Education, Homebuyer Re-entry, Credit Improvement, Debt Reduction Strategies, Mortgage Default, Foreclosure Prevention and Predatory Lending Mitigation Counseling, and Non-Delinquency, Post-Post Purchase Counseling and Financial Management.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The number of 5 low- to moderate-income Phoenix families that will benefit from this activity will be determined once this activity is funded.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	A request for proposal process will be issued for nonprofit housing counseling agencies to provide budget/credit counseling, pre-purchase counseling, and foreclosure intervention/delinquency counseling for low-income families.
<b>24.</b>	<b>Project Name</b>	CDBG Family Self Sufficiency
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support.
	<b>Needs Addressed</b>	Public Services Support.

	<b>Funding</b>	CDBG: \$455,000
	<b>Description</b>	The Family Self Sufficiency program supports residents of public housing with programming to help them become economically independent, further their education, establish or repair their credit, find better employment, start savings accounts or purchase a home.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	At least 225 residents of public housing will be assisted.
	<b>Location Description</b>	City of Phoenix public housing sites.
	<b>Planned Activities</b>	The Family Self Sufficiency program supports residents of public housing with programming to help them become economically independent, further their education, establish or repair their credit, find better employment, start savings accounts or purchase a home.
25.	<b>Project Name</b>	CDBG Aeroterra Homeless Youth Program
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support
	<b>Needs Addressed</b>	Homeless Prevention & Emergency Assistance.
	<b>Funding</b>	CDBG: \$125,000

	<b>Description</b>	CDBG funds will provide counseling services for the approximately 67 children living in the 33 housing units at Aeroterra. These units are set aside for persons experiencing homelessness. The Human Services Department currently provides case management for those households that is primarily directed toward adults to assist with life skills, job attainment, educational opportunities and medical/mental health services. Over the past year, the Housing Department has experienced issues with many of the children having issues adjusting to the new living conditions, resulting in property damage and aggressive behavior toward other children which has, in turn, resulted in some families facing eviction. Providing targeted on-site counseling services for youth experiencing difficulty adjusting to permanent housing and expectations would aid in the successful long-term housing of these families.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that 67 individuals/homeless families will benefit from the case management/wrap around services during the program year.
	<b>Location Description</b>	The services will be provided to residents who live at the Aeroterra public housing community.
	<b>Planned Activities</b>	The services to be provided include case management, emergency assistance, employment assistance services, and wrap-around services.
26.	<b>Project Name</b>	CDBG Emergency Shelter Program for Single Women
	<b>Target Area</b>	
	<b>Goals Supported</b>	Homeless & Special Needs Shelter/Oper. Support.
	<b>Needs Addressed</b>	Homeless Prevention & Emergency Assistance. Homeless & Special Needs Shelter & Support.
	<b>Funding</b>	CDBG: \$394,000
	<b>Description</b>	Funds support emergency shelter operations at the UMOM Halle Center Emergency Shelter for Single Women.
	<b>Target Date</b>	6/30/2021



	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	An estimated 350 single women will receive CDBG funded emergency shelter services. (In addition, an estimated 66 single women will receive General Fund funded emergency shelter services and an estimated 542 single women will receive ESG funded emergency shelter services for a total of 958 single women served. The 542 number is captures in project #29 HESG)
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Funds to operate and provide supportive services at the UMOM Halle Center Emergency Shelter for Single Women.
<b>27.</b>	<b>Project Name</b>	CDBG Homeless Block (Justice Involved-HSD)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Homeless & Special Needs Shelter/Oper. Support.
	<b>Needs Addressed</b>	Homeless & Special Needs Shelter & Support.
	<b>Funding</b>	CDBG: \$152,000
	<b>Description</b>	Funds will be used by Southwest Behavioral Health to provide navigation and supportive services to justice involved homeless individuals with repeat misdemeanor offenses related to homelessness.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	An estimated 154 homeless individuals, who are justice involved, will benefit from this CDBG funded. (In addition, an estimated 76 homeless individuals, who are justice involved, will receive General Fund funded services for a total of 230 individuals served.)
	<b>Location Description</b>	Citywide
<b>Planned Activities</b>	Funds for Southwest Behavioral Health to provide navigation and supportive services to justice involved homeless individuals with repeat misdemeanor offenses related to homelessness.	
<b>28.</b>	<b>Project Name</b>	CDBG Phoenix Starfish Place (Housing Department)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support.

	<b>Needs Addressed</b>	Public Services Support
	<b>Funding</b>	CDBG: \$150,000
	<b>Description</b>	Phoenix Starfish Place is a facility with supportive services for individuals and their families seeking to leave a human trafficking or sex trafficking situation. CDBG funds will be used to provide supportive services including on-site and outreach staff.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that seven individuals and their families will be served during the fiscal year
	<b>Location Description</b>	The facility is a confidential location in the city of Phoenix.
	<b>Planned Activities</b>	Phoenix Starfish Place will provide permanent supportive housing for victims of sex trafficking. Two full-time case managers will provide trauma informed case management and support services onsite to resident households. Additional services coordinated by Arizona State University and provided by a variety of community-based provider agencies will also be available to resident households.
29.	<b>Project Name</b>	CDBG Homeless Street Outreach (Navigators – HSD)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support.
	<b>Needs Addressed</b>	Homeless Prevention & Emergency Assistance.
	<b>Funding</b>	CDBG: \$325,000
	<b>Description</b>	The Homeless Navigators Program operates through a non-profit organization to locate, identify and engage persons experiencing homelessness in prioritized locations to establish rapport, gather information and conduct assessments. This includes providing outreach and engagement, case management and emergency medical and behavioral health services
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that 880 homeless individuals will receive CDBG funded outreach and referral services during the fiscal year. (In addition, an estimated 1,966 homeless individuals will receive General Fund funded services and 338 individuals will receive Transit funded services for a total of 3,184 individuals served.)
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Community Bridges will provide outreach and engagement, case management and emergency medical and behavioral health services
30.	<b>Project Name</b>	CDBG Landlord Tenant Education and Mediation (staff)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support.
	<b>Needs Addressed</b>	Public Services Support.
	<b>Funding</b>	CDBG: \$180,000
	<b>Description</b>	CDGB funds will be used to provide counseling services and technical assistance to low-to-moderate income tenants and landlords to assist in resolving disputes in accordance with the AZ Residential Landlord and Tenant Act and the AZ Residential Mobile Home Act.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Up to 3,500 low- and moderate-income tenants, landlords and homeowners will benefit from this activity in the grant year.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Counseling and education services are delivered through one-on-one counseling sessions, phone consultations, emails, and group education workshops conducted in the community.
	<b>Project Name</b>	CDBG Landlord/Tenant Emergency Assistance

31.	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Services Support.
	<b>Needs Addressed</b>	Public Services Support.
	<b>Funding</b>	CDBG: \$30,000
	<b>Description</b>	CDGB funds will provide emergency, one-time assistance to low-to-moderate income tenants in the form of temporary substitute housing. Landlord and Tenant counselors provide one-on-one counseling and education services to tenants facing homelessness as a direct result of code enforcement for imminent hazards or other actions.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	An estimated ten (10) low-income families may receive assistance with this allocation. Funds are available from previous allocations should a greater need arise.
	<b>Location Description</b>	Citywide
<b>Planned Activities</b>	This program assists tenants with finding affordable replacement housing or emergency assistance. The funds are used to provide victims forced to evacuate unsafe and unsanitary housing units with financial assistance for initial rent deposits and first months' rent.	
32.	<b>Project Name</b>	HESG
	<b>Target Area</b>	
	<b>Goals Supported</b>	Rental Subsidy Support. Homeless & Special Needs Shelter/Oper. Support.
	<b>Needs Addressed</b>	Rental Subsidy Support. Homeless & Special Needs Shelter & Support.
	<b>Funding</b>	ESG: \$1,442,971

	<b>Description</b>	The 2020 Federal Fiscal Year allocation of ESG funds for the City of Phoenix are planned to provide outreach to persons living on the streets; operate emergency shelter for families with children, single women and unaccompanied youth experiencing homelessness; homeless/eviction prevention; rapid rehousing; and for program administration and data collection through HMIS.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that approximately 4,500 individuals will be provided services.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Outreach to persons living on the streets; operate emergency shelter for families with children, single women and unaccompanied youth experiencing homelessness; homeless/eviction prevention; rapid rehousing; and for program administration and data collection through HMIS.
33.	<b>Project Name</b>	HOME Program Management and Coordination
	<b>Target Area</b>	
	<b>Goals Supported</b>	Foster Homeownership Opportunities. Rental Housing Production and/or Rehabilitation. Homeowner Housing Rehabilitation Support.
	<b>Needs Addressed</b>	Foster Homeownership Opportunities. Rental Housing Production and/or Rehabilitation. Homeowner Housing Rehabilitation Support. Rental Subsidy Support.
	<b>Funding</b>	HOME: \$1,471,802
	<b>Description</b>	HOME Program Administration
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Administration of the HOME Program
<b>34.</b>	<b>Project Name</b>	HOME CHDO Set Aside
	<b>Target Area</b>	
	<b>Goals Supported</b>	Rental Housing Production and/or Rehabilitation.
	<b>Needs Addressed</b>	Rental Housing Production.
	<b>Funding</b>	HOME: \$883,082
	<b>Description</b>	HOME CHDO Set Aside. Funding provided to certified eligible CHDO's completing CHDO eligible activities. Rehabilitate or construct 24 affordable rental units for very-low income individuals and/or family households.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 24 affordable rental housing units for very-low income individuals and/or family households at or below 50% and 60% of the Area Median Income.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Acquisition and/or rehabilitation of rental housing. New construction of rental housing. Acquisition and/or rehabilitation of homebuyer properties. New construction of homebuyer properties. Direct financial assistance to purchasers of HOME financial housing sponsored or developed by a CHDO with HOME funds.
<b>35.</b>	<b>Project Name</b>	HOME Multifamily Rental Projects
	<b>Target Area</b>	

	<b>Goals Supported</b>	Rental Housing Production and/or Rehabilitation.
	<b>Needs Addressed</b>	Rental Housing Production.
	<b>Funding</b>	HOME: \$2,457,324 LIHTC: \$42,428,273 HOME Program Income: \$2,200,000
	<b>Description</b>	HOME Multifamily Rental Projects including Special Needs projects.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	173 rental housing units for very-low income individuals and/or family households at or below 50% and 60% of the Area Median Income. HOME units may also serve homeless and non-homeless special needs populations.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Acquisition and/or rehabilitation of multifamily properties. New construction of multifamily properties. Special needs multifamily rental housing with supportive services. Refinancing of existing rental projects.
36.	<b>Project Name</b>	HOME Housing Rehabilitation and Reconstruction
	<b>Target Area</b>	
	<b>Goals Supported</b>	Homeowner Housing Rehabilitation Support.
	<b>Needs Addressed</b>	Homeowner Housing Rehabilitation Support. Neighborhood Revitalization Efforts.
	<b>Funding</b>	HOME: \$700,000
	<b>Description</b>	Citywide program to provide financial assistance (in the form of grants/loans, or other) to eligible low to moderate income homeowners. The program addresses non-emergency home repairs to stabilize critical home systems (electrical, mechanical, plumbing, roofing) to remediate lead hazards, to improve energy efficiency, and to meet healthy homes standards. Related relocation expenses may be provided if funds are available.
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	At least 7 owner-occupied homes will be rehabilitated with this HOME allocation, assisting at least 7 low-income families.
	<b>Location Description</b>	Citywide, priority may be provided in city-designated target areas.
	<b>Planned Activities</b>	Owner-occupied housing rehabilitation and/or reconstruction. Activities may include: reconstruction of dilapidated homes determined to be infeasible to rehab; demolition of illegal structures/ stand-alone structures; exterior improvements such as sidewalks, exterior paint, driveways, garages, fence, minor landscaping to assure exterior of property is compliant with the Neighborhood Preservation and Zoning Ordinance etc. HOME funds may be leveraged with CDBG funds to supplement federal and private funding from the Weatherization Assistance Program.
37.	<b>Project Name</b>	HOME Special Projects
	<b>Target Area</b>	
	<b>Goals Supported</b>	Foster Homeownership Opportunities. Rental Housing Production and/or Rehabilitation. Rental Subsidy Support.
	<b>Needs Addressed</b>	Homeownership Opportunities. Rental Housing Production. Rental Subsidy Support.
	<b>Funding</b>	HOME: \$375,000
	<b>Description</b>	HOME Special Projects including Homeownership Assistance and Tenant Based Rental Assistance
	<b>Target Date</b>	
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Two (2) individuals and/or family households assisted with homeownership assistance funding. Eight (8) individuals or households assisted through Tenant Based Rental Assistance funding.



	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Homeownership Assistance such as down payment and closing cost assistance. Acquisition and/or rehabilitation of homebuyer properties. New construction of homebuyer properties. Tenant based rental assistance.
<b>38.</b>	<b>Project Name</b>	2020-2023 City of Phoenix AZ20F001 (COP)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Services for Persons with HIV/AIDS.
	<b>Needs Addressed</b>	Rental Subsidy Support. Homeless Prevention & Emergency Assistance. Homeless & Special Needs Shelter & Support.
	<b>Funding</b>	HOPWA TBRA: \$1,164,382 / HOPWA TBRA Prior Years: \$1,234,040 HOPWA Grantee Admin: \$90,808 HOPWA Resource ID: \$40,000 /HOPWA Resource ID Prior Years: \$22,724
	<b>Description</b>	HOPWA Tenant-Based Rental Assistance. Administration funds to assist in coordination and program management. Resource identification for planning and collaboration.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	TBRA-100 individual and/or family households assisted.
	<b>Location Description</b>	Maricopa and Pinal Counties
<b>Planned Activities</b>	Tenant-Based Rental Assistance (TBRA) Grantee Administration Resource Identification	

39.	<b>Project Name</b>	2020-2023 Southwest Behavioral and Health Services AZ20F001 (SBH)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Services for Persons with HIV/AIDS.
	<b>Needs Addressed</b>	Rental Subsidy Support. Homeless Prevention & Emergency Assistance. Homeless & Special Needs Shelter & Support.
	<b>Funding</b>	HOPWA: \$1,611,800 HOPWA Prior Year Funding: \$946,819
	<b>Description</b>	Supportive housing programs assists non-profit organizations in providing short-term, transitional and permanent housing for homeless and low-income persons with HIV/AIDS. Short-Term, Rent, Mortgage and Utility (STRMU) assistance offers immediate assistance in maintaining persons and families in their current living environment. Permanent Housing Placement (PHP) assists clients with move-in costs such as utility and security deposits. Employment Services supports funding assists HOPWA clients with preparing for and securing employment.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Transitional Housing/Short-Term Supported Housing -75 individual and/or family households Permanent Supportive/Independent Housing – 25 individual and/or family households STRMU – 75 individual and/or family households PHP – 35 individual and/or family households Employment Services – 100 individual and/or family households
	<b>Location Description</b>	Maricopa and Pinal Counties
<b>Planned Activities</b>	Tenant-Based Rental Assistance	
40.	<b>Project Name</b>	2020-2023 Area Agency on Aging AZ20F001 (AAA)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Services for Persons with HIV/AIDS.
	<b>Needs Addressed</b>	Homeless & Special Needs Shelter & Support.

<b>Funding</b>	HOPWA: \$119,943 HOPWA Prior Year Funding: \$37,764
<b>Description</b>	HOPWA Housing Information Services and Housing Advocacy provides funds to employ a Housing Information Specialist and a Housing Advocate. The Housing Information Services program assists people living with HIV/AIDS to match housing needs with appropriate housing providers in Maricopa and Pinal Counties. The Housing Advocate assists eligible HIV/AIDS clients and TBRA tenants and their families with maintaining housing stability by helping resolve landlord/tenant issues and providing additional supportive services and referrals.
<b>Target Date</b>	6/30/2021
<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Housing Information Services & Housing Advocacy-400 individual and/or family households
<b>Location Description</b>	Maricopa and Pinal Counties
<b>Planned Activities</b>	Housing Information Services Housing Advocacy

## **AP-50 Geographic Distribution – 91.220(f)**

### **Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed**

In keeping with HUD entitlement program rules, the City will fund activities in predominately LMI areas or activities that will predominately benefit LMI residents and those with special needs, including programs committed in the Phoenix Choice Neighborhoods, a Neighborhood Revitalization Strategy Areas (NSRA)

### **Rationale for the priorities for allocating investments geographically**

Funding is generally used throughout the City of Phoenix in low-income areas, however funding may be prioritized for specific targeted areas, such as deteriorated and deteriorating areas for Code Enforcement activities, or as leverage for other funding opportunities, such as the designated area in the Phoenix Choice Neighborhoods Grant.

### **Discussion**

# Affordable Housing

## AP-55 Affordable Housing – 91.220(g)

### Introduction

The need for affordable housing in Phoenix for lower-income persons with a broad range of needs is well documented. The activities proposed to be supported with CDBG, HOME and HOPWA funds are all housing priority activities as described in the 2020-2025 Consolidated Plan

<b>One Year Goals for the Number of Households to be Supported</b>	
Homeless	119
Non-Homeless	24
Special-Needs	346
Total	489

**Table 8 - One Year Goals for Affordable Housing by Support Requirement**

<b>One Year Goals for the Number of Households Supported Through</b>	
Rental Assistance	133
The Production of New Units	219
Rehab of Existing Units	2
Acquisition of Existing Units	0
Total	354

**Table 9 - One Year Goals for Affordable Housing by Support Type**

### Discussion

HOPWA funds for affordable housing will support 260 special needs households with 185 of those households supported through either tenant-based permanent housing, permanent housing facilities, or Permanent Housing Placement (PHP) rental assistance. The remaining 75 households are supported through transitional and/or short-term supported housing.

HOME funds for affordable housing will support 119 homeless households, 9 non-homeless households and 86 special needs households, for a total of 209 households. Of the 209 households, 8 will be supported through tenant based rental assistance, 197 through production of new units, 2 through rehab of existing units, and 2 through direct closing cost/down payment assistance to homebuyers.

The Section 32 and Section 18 programs will assist 20 first-time homebuyers through the purchase of their first home.

## **AP-60 Public Housing – 91.220(h)**

### **Introduction**

Unlike most areas in the country, Phoenix's Public Housing Authority (PHA) is contained within the governmental structure of the City of Phoenix as its Housing Department. The majority of the Housing Department's activities are those of a traditional PHA. The Housing Department Director reports to an executive in the City Manager's Office who then reports to the City Manager. All Housing Department employees, including those who provide public housing services, are hired in accordance with the City's civil service rules and regulations.

Contracting and procurement by the Housing Department is also accomplished through the City's Administrative Rules. Any federal considerations are incorporated into the contracting and procurement processes. Services benefitting the Housing Department and its tenants that are funded by the City of Phoenix include various recreation programs through the Parks and Recreation and Library departments and case management services from the Human Services Department.

Any proposed development sites, which are selected in accordance with the relevant policies in the Consolidated Plan, must be approved by the City Council before they are purchased. The City's Five-Year and Annual Public Housing Authority (PHA) Plan is also approved by the City Council.

### **Actions planned during the next year to address the needs to public housing**

For the 2020-21 Fiscal Year, the City of Phoenix Housing Department will submit an Annual Statement allocation plan to HUD for the Capital Fund Program (CFP) formula grant for \$4,239,675. This funding will mainly support the City's move toward Resident Assistant Demonstration (RAD) conversions. The activities supported by CFP will include administration, operations and the conversion of Maryvale Parkway and Pine Towers from public housing to section 8 utilizing the RAD process. Both Maryvale Parkway (108 units) and Pine Towers (156 units) are senior public housing properties needing substantial rehabilitation.

### **Choice Neighborhoods**

The Housing Department was awarded \$30 million through the Choice Neighborhoods (CN) Implementation Grant from the U.S. Department of Housing and Urban Development (HUD) to revitalize and stimulate affordable housing and economic growth in the Edison-Eastlake Community (EEC). The grant involves a six-year comprehensive implementation process with Edison-Eastlake residents, City departments, private partners and community stakeholders. Within this community, there are three public housing developments – Sidney P. Osborn Homes, A.L. Krohn Homes, and Frank Luke Homes totaling 577 units suffering from aged infrastructure, failing systems, and an isolating design. Using the neighborhood's transformation plan, known as the EEC One Vision Plan, Phoenix will leverage and

finance development activities that will initiate neighborhood change. The three community components being addressed in the One Vision Plan are Housing, People and Neighborhood.

**Housing:** Redevelop three aged, obsolete public housing sites (577 units) into high quality, mixed-income communities with modern amenities. During FY 2020 and 2021 the following housing phases will be underway. Soluna, located at 950 N. 19<sup>th</sup> Street, will be the first phase of the redevelopment and will include two sub-phases, Soluna I and Soluna II. Soluna I will include 111 mixed income units and is scheduled to be completed in July 2021. Soluna II will include 66 mixed income units and is scheduled to be completed in November 2021.

**Neighborhood:** Planned improvements include new parks and open space; Complete Streets features; GR:D bike stations and bike lanes; traffic calming and pedestrian safety upgrades; neighborhood beautification; public art; neighborhood Wi-Fi; and economic growth.

**People:** Services to be offered include case management; relocation assistance; focus on health, employment, healthy living and educational needs; youth services; resident and community engagement.

The Aeroterra Community Center, located within the EEC, is the first HUD-approved EnVision Center in Arizona. The EnVision Center will utilize public-private partnerships to provide services designed to assist residents in achieving self-sufficiency.

### **Rental Assistance Demonstration (RAD)**

For the 2020-21 Fiscal Year, the City of Phoenix Housing Department will submit an Annual Statement allocation plan to HUD for the Capital Fund Program (CFP) formula grant for \$4,239,675. This funding will mainly support the City's move toward Rental Assistance Demonstration (RAD) conversions. The activities supported by CFP will include administration, operations and the conversion of Maryvale Parkway and Pine Towers from public housing to section 8 utilizing the RAD process. Both Maryvale Parkway (108 units) and Pine Towers (156 units) are senior public housing properties needing substantial rehabilitation. CFP will also assist in the new construction of housing units in the Choice Neighborhoods target area.

The City of Phoenix Housing Department has been allocated Low Income Housing Tax Credits (LIHTC) for Monroe Gardens and Foothills Village. Monroe Gardens was a 38-unit public housing property that has been demolished and under construction to replace all 38 public housing units and add an additional 40 PBV units for a total of 78 units. Construction is scheduled to be completed December 2020. Foothills Village is a 200 units property that will be substantially rehabilitated starting in 2020. Pine Towers is a 156-unit property that will under substantial rehabilitation on the remaining 64 units that have not been previously remodeled. Construction is estimated to start early 2021.

McCarty on Monroe, Aeroterra Phases II, III and Senior will convert through the RAD process without any rehabilitation or re-development. McCarty on Monroe is a 69 units senior designated property with a conversion date of June 2020. Aeroterra phases consist of 130 units and will pursue conversion in FY2020-2021.

### **Actions to encourage public housing residents to become more involved in management and participate in homeownership**

The Housing Department has been approved to sell two hundred ninety-nine homes from the City of Phoenix public housing portfolio to low-income first-time homebuyers. Families must maintain the home as their permanent residence for ten years to receive a forgivable down payment assistance loan equal to a 20% discount off the home's appraised value. The Housing Department is projecting to sell more than twenty (20) homes during FY 2020-2021.

### **If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance**

The PHA is not designated as troubled.

### **Discussion**

The Housing Department's Supportive Service (HSS) Program is fully committed to programs that promote economic opportunity and social integration for residents of public and assisted housing. The Housing Department started its resident development programs in 1989 and now has more than 1,000 residents participating in one or more activities. HSS has a Coalition of Service Providers (CSP) that consists of over 60 social service, education, employment and health care providers who partner to assist residents to become self-sufficient and/or enhance their quality of life.

HSS provides the following programs:

- Family Self Sufficiency (FSS) Program with dedicated case management staff, link assisted-housing families to social services that promote economic growth and financial independence. Since 1998, over 100 participants have become homeowners. In 2019 the FSS program had a successful graduation rate of 40% which translates into \$110,036.82 in escrows. These families showed a beginning income of \$13,405 average when their contract was signed and upon graduation there was an average income of \$41,677.14 which is a 32% increase of the course of the program. A total of six residents purchased homes last year.
- Neighborhood Network Centers are located at family and senior public housing communities. These centers offer technology enrichment and resources for households who do not have personal access to a computer or the internet. Open lab, tutoring, employment related



assistance and other directed activities are available.

- On-site, Senior Service Coordinators are placed at each Senior Housing site dedicated to assisting elderly and disabled residents in maintaining independent living. The coordinators provide or coordinate with local resources assistance for residents with business and/or medical correspondence, meals, emergency food boxes, counseling, transportation, nutrition, employment, financial and medical assistance, housekeeping, etc.
- The Community and Supportive Services (CSS) Program embraces a holistic revitalization process at HOPE VI properties in partnership with the developer and property management team by furnishing the social services that improve the quality of life within the new homes. This is done through case management and CSP partner services. The program has multiple community centers that include: the Emmett Mccloughlin Community Training and Education Center, Aeroterra Community Center and Phoenix Families First at Aeroterra. At these sites, participants can get employment assistance, attain a GED or take other classes that are offered. Through the Early Childhood Education initiative parents of children ages 0 -5 are encouraged to enroll their children in a best-practice early childhood education program. The Health Initiative Program is an interactive program that promotes behavior and lifestyle changes including cooking healthier and exercising.
- The ROSS for Education Demonstration Program provided grant funding to public housing authorities to deploy education navigators to provide individualized assistance to public housing youth between the ages of 15-20 and their families in FAFSA completion, financial literacy and college readiness, post-secondary program applications and post-acceptance assistance. This program ended in December 2019, however, staff continues to provide these services at Marcos de Niza Jobs Plus community and the Choice Neighborhood Community
- The Jobs Plus/ iWORK Initiative develops locally-based, job driven approaches to increase earnings and advance employment outcomes through work readiness, employer linkages, job placement, educational advancement technology skills, and financial literacy for residents of Marcos de Niza.
- The Choice Neighborhoods grant will revitalize the Edison-Eastlake Community (EEC) with a focus on three areas: Neighborhood, People, and Housing. The HSS team will support the goals of the grant by providing high quality comprehensive services to improve the economic, education and health outcomes for the residents living in the EEC. An integrated system of services will be provided to residents to address these areas including: Case Management/Service Coordination; School Based Case management; access to early childhood education including Head Start and Early Head Start; partnership with a Federally Qualified Health Center through Valle del Sol; an onsite affiliate ARIZONA@WORK Phoenix Center; Exercise and Nutrition classes; afterschool programs for youth and adolescent; high school diploma/GED attainment services; work readiness and training opportunities; partnerships with Parks and Recreation and Law Enforcement agencies; four community centers; on-site space for medical clinic hours; Head Start Classroom, and other services.

## **AP-65 Homeless and Other Special Needs Activities – 91.220(i)**

### **Introduction**

The City of Phoenix is highly engaged in local and regional planning efforts and activities to reduce and end homelessness. Outcomes are achieved through collaborations and partnerships with internal and external partners from diverse fields and organizations. Internally, City departments including Housing, Human Services; Neighborhood Services, Police, Fire, Parks and Recreation, Libraries, Courts, and others work together to coordinate services and leverage resources. Similarly, the City is an active participant in the regional Continuum of Care facilitated by the Maricopa Association of Governments and works with a multitude of external organizations including state and county government; private and non-profit organizations; and the faith community to achieve collective impact. Services and support to end homelessness are provided directly through City staff and through contracts and agreements with sub recipient organizations.

### **Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including:**

#### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The City supports the delivery of outreach services utilizing ESG funds through sub recipient contracts established in July 2018 through June 2021. The partnership between the Human Services and Housing departments connects unsheltered homeless individuals to permanent housing through outreach, housing stabilization and support services, and rent/utility deposits and rent subsidies.

In addition, City staff provides direct outreach and engagement services through an innovative partnership between the Human Services, Police, Neighborhood Services, and Public Works departments called Phoenix C.A.R.E.S., which joined forces to address significantly increased numbers of homeless encampments throughout the city. The newly formed City team, in partnership with community-based crisis intervention and outreach providers work in coordination to eliminate homeless encampments and reconnect individuals to housing and services through a combination of support, enforcement and abatement strategies.

In January of 2019, the City partnered with the Burton Barr Central Library on a joint project designed to offer an accessible and centrally located drop in-style service center for vulnerable and individuals experiencing homelessness who are seeking case management and community-based services. This was a one-year pilot program and based its success, the program has been implemented as an ongoing service available at the Burton Barr Central Library through June 30, 2021.

Finally, the City participates in the Maricopa County Outreach Collaborative which develops and

supports implementation of the regional Standards of Excellence for street outreach services and coordinates regional outreach activities and initiatives. The city also supports and participates in Project Connect events coordinated by the Valley of the Sun United Way to connect or reconnect persons experiencing homelessness with services.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City continues to support emergency shelter for 180 families with ESG and General Funds and 800 single women experiencing homelessness utilizing ESG, General Fund and CDBG funds at United Methodist Outreach Ministries Halle Women's Center (single women) and their New Day Center (families). The City also supports emergency shelter services for individuals and families through multiple sub recipient contracts with non-profit providers including Central Arizona Shelter Services (single adults) and Chicanos Por La Causa (families).

In alignment with the Maricopa Continuum of Care, the City supports regional efforts to minimize the length of time homeless through a Housing First approach. To achieve this goal, the City is prioritizing resources to rapid rehousing interventions, which tend to be more flexible and efficient than traditional transitional housing models, which can be time and resource intensive.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The Maricopa County region has implemented a Coordinated Entry System with the goal of prioritizing resources to those who are most vulnerable and minimizing length of time in homelessness. The Maricopa County System includes five primary points of entry: 1) The Family Hub for families with children; 2) the Welcome Center for single men and women; 3) Centralized Screening for victims of domestic violence; 4) an entry point for unaccompanied youth; and 5) US military veterans. The Continuum of Care has adopted the Service Prioritization Decision Assessment Tool (SPDAT) as the regional housing needs assessment tool. Individuals, families and unaccompanied youth are being prioritized for housing and services based on acuity, chronicity, and length of time experiencing homelessness.

The City of Phoenix Human Services and Housing Departments have partnered to provide permanent supportive housing to 33 chronically homeless singles and families with a preference for veterans at the Housing Department's new public housing site called Aeroterra. Aeroterra, formerly known as Luke Krohn, is a unique, affordable master-planned housing development that offers housing to mixed

income individuals, families, and seniors. The 33 chronically homeless singles and families are identified and referred through the regional Coordinated Entry System as established by the Maricopa Association of Government Regional Continuum of Care. In addition to providing permanent supportive housing, intensive case management services are offered on-site at Aeroterra to ensure the 33 chronically homeless singles and families receive the support and resources needed to transition from homelessness to housed and thriving.

The Human Services and Housing Departments will continue their partnership with the Veterans Administration (VA) in the coming year to support move-in assistance and rent/utility deposits for Veterans receiving VASH vouchers. Through this partnership, the lease-up process has decreased to as little as 30-days from identification to housing. The City will also continue leadership of the 25 Cities Initiative to end homelessness for all veterans.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.**

The Human Services Department addresses housing and service needs through various services and programs. The three Phoenix Family Services Centers maintain year-round capacity for providing financial assistance to clients through direct service, by utilizing a broad base of funding resources. Through this direct service system, Family Services Center staff are able to assist clients with eviction and foreclosure prevention services, as well as assist families move into more affordable or adequate living environments by assisting with move-in deposits and rental assistance. The department also partners closely with the organizations that provide behavioral health and detox services to individuals and families in crisis.

## **Discussion**

The focus of the 2020-21 year for the City of Phoenix is the impact of innovative collaboration and partnerships focused on regional impact. Through work with the Continuum of Care, the region is aligning contracted services for Emergency Shelter, Outreach and Rapid Re-Housing through the ESG Collaborative. This alignment will improve regional reporting and will enable providers to utilize consistent measurements and report the same outcomes regardless of the funding source. This alignment will ultimately lead to the ability to “right size” interventions and ensure resources are utilized where they are needed most.

**AP-70 HOPWA Goals– 91.220 (I)(3)**

<b>One year goals for the number of households to be provided housing through the use of HOPWA for:</b>	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	100
Tenant-based rental assistance	125
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	60
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	75
<b>Total</b>	<b>360</b>

## **AP-75 Barriers to affordable housing – 91.220(j)**

### **Introduction:**

This narrative explains the degree to which the cost of housing incentives to develop and maintain affordable housing are impacted by public policies that could include, but are not limited to, tax policies, land use, zoning ordinances, building codes, fees, growth limits and other policies.

However, the public policies stated above serve as an important function in controlling the type and quality of growth in Phoenix. The City has knowingly chosen to require that housing developments within Phoenix adhere to specific policies governing overall City quality of life as well as high quality housing products.

### **Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

The City may undertake any of the following actions to help foster the removal of barriers for affordable housing production. Actions to implement the strategies may vary during this reporting year:

- Ongoing availability of down payment and closing cost assistance for first-time homebuyers at or below 80% area median income
- Ensure housing needs of special needs populations are met by setting aside funding for specialized projects
- Competition for Low-income Housing Tax Credits (LIHTC) for the purpose of replacing aging public housing units with new, energy efficient units
- Acquisition of properties by the City through its non-profit organization, Phoenix Residential Investment Development Effort (PRIDE)
- Inclusion of a refinancing option using HOME funds for non-profit developers/owners of affordable housing who include major rehabilitation to the property
- Willingness to provide loan modifications for City loans when cash flow problems are not caused by poor financial or property management
- Provide HOME and CDBG funds for aging properties with rent restricted units which need major rehabilitation
- Participation in Choice Neighborhoods Program by which public housing units can be increased and replaced with updated units
- Utilize the RAD program to redevelop Public Housing units
- Identification of underutilized Public Land for housing redeveloped by non-profit and for-profit

developers

- Project-based Section 8 Housing Choice Vouchers and public housing units
- Utilization of VASH Vouchers

**Discussion:**

In order to overcome the barriers individual lower-income homebuyers face trying to accumulate sufficient funds to purchase housing, the Housing Department provides funding for down-payment and closing costs in the form of soft second loans. The City assists lower-income homebuyers to overcome these barriers by developing homeownership programs that are effective in assisting families to purchase homes.

The City of Phoenix Housing Department was awarded the Choice Neighborhoods (CN) Grant in July 2018. The CN Planning Grant will execute the Transformation Plan targeting the Edison-Eastlake Choice Neighborhoods Community, which includes three public housing target properties: Sidney P. Osborn, Frank Luke Homes and A.L. Krohn Homes. The City intends to continue focusing on redevelopment of its aged, obsolete public housing communities including the three in the CN target area. The City will also apply to the HUD Rental Assistance Demonstration (RAD) Program to further enhance and sustain properties within its portfolio.

The Open Doors Initiative Loan Program is a City-wide program targeting first-time homebuyers. Eligible families receive down payment assistance through zero percent interest loan and must use the home as their primary residence during the period of affordability. The Housing Department will contract with HUD-approved counseling agencies to provide pre- and post-purchase counseling; assist the family in obtaining a mortgage and work with lenders and title agencies to help families through the escrow closing.

The City has also increased affordable units by overcoming barriers that limited the City from certain acquisition opportunities through the creation of the Phoenix Residential Investment Development Effort (PRIDE) Board, a 501c3 nonprofit agency. PRIDE was created by the City to pursue development or acquisition opportunities to increase the supply of affordable housing for low- and moderate-income families. As a non-profit entity, PRIDE is able to access various funding sources not directly available to the City or to acquire/construct single- and multi-family housing.

The Housing Department may consider refinancing as an investment strategy for acquisition and/or rehabilitation of affordable rental projects sponsored by nonprofit housing developers. Priority will be given to projects already supported by City funds. While refinancing may be an eligible activity in the preservation of affordable rental housing, it will not be eligible as the primary purpose of the Department's refinancing investment strategy. "Taking out" or "cashing out" by developer/borrower of capital equity will not be permitted under the Department's refinancing investment strategy.

## **AP-85 Other Actions – 91.220(k)**

### **Introduction:**

This narrative provides details on how the City of Phoenix is addressing community's needs through other actions not previously identified in the Annual Action Plan.

### **Actions planned to address obstacles to meeting underserved needs**

The City of Phoenix Housing Department is facing a great challenge in serving families at 0% to 50% of median income. The City's wait lists for all its assisted housing programs – public housing, senior housing, and the Housing Choice Voucher program – have many more families than can be served in a reasonable length of time. After the purging of the Housing Choice Voucher Program Wait List, that the Housing Department opened in August of 2016. As of December 2019, there were 62,2576 households on the Section 8 Housing Choice Voucher Waitlist, public housing waitlist and the Housing Department's affordable housing portfolio waitlist. According to the 2020-2024 Consolidated Plan, virtually every agency serving persons with special needs (i.e., frail elderly, homeless, victims of domestic violence, persons with disabilities, persons living with HIV/AIDS, etc.) consistently report a high unmet need for affordable housing. These agencies receive numerous calls every month from family members, caseworkers and clients seeking affordable housing.

Another indication of the housing affordability problem is found in a 2020 report by the National Low-income Housing Coalition. In the report it was stated Arizona has only 26 affordable units available for every 100 households earning below 30% median income (Extremely Low-Income). Over 87% of Arizona's Extremely Low-Income renters face severe housing cost burden. For example, a family of four earning \$21,850 will spend over half of their earnings toward housing, leaving little to meet other critical needs such as food, clothing, utilities, and transportation costs.

Additionally, in the Annual Report on Homelessness 2019 by the Arizona Department of Economic Security, 62,565 individuals who experienced homelessness in Arizona during the 2019 State Fiscal Year (SFY). The largest population of individuals experiencing homelessness is in Maricopa County which accounts for slightly over 68% of the state's homeless population.

The availability of affordable housing for very-low-income individuals on minimum wage or living on SSI payments is quickly diminishing. This unavailability of affordable housing at the very-low-income level can only exacerbate the problem of homelessness.

In order to strengthen the delivery system or fill gaps in services currently being provided, the City will encourage private participation in the form of nonprofit entities and additional leveraged funds. The City will also continue to build partnerships with other governmental agencies and municipalities facing



these regional problems.

### **Actions planned to foster and maintain affordable housing**

The City uses HOME and CDBG funds for the acquisition, construction and/or rehabilitation of affordable rental housing units. A public Call for Interest is released annually to invite the affordable housing development community to request funding. The City also works with the Phoenix Industrial Development Authority who provides tax-exempt bond funding and the State of Arizona Department of Housing which provides Low-income Housing Tax Credits to create affordable housing opportunities in Phoenix.

The resulting affordable housing units compliment the continuum of housing bridging the availability of affordable housing choices between market rate and public housing. Affordable Housing program goals include: Preservation of Housing Department investments (and avoid HUD repayment requirements) and achieve continued affordability; Improvement of distressed (crime or blight), foreclosed properties; Creation and expansion of long term affordability; Investment in location-critical properties, such as those near employment centers and transportation as well as in areas lacking affordable rental units; Leveraging of federal funding with private equity and investment.

The Housing Department administers a down payment assistance program for first-time homebuyers, the Open Doors Initiative Loan Program. Eligible families can receive down payment assistance in the form of a zero-interest due on sale loan as long as the home remains the family's principal residence during the affordability period. The Housing Department contracts with housing counseling agencies to provide pre- and post-purchase counseling; assist the family in obtaining a mortgage, and work with lenders and title agencies to help families through the closing.

Persons in the low- and moderate-income ranges face barriers such as: a) the inability to accumulate enough funds for down payment and closing costs; b) lack of knowledge on how to purchase a home, and c) inadequate credit histories or difficulty meeting qualifying criteria.

The City funds homeownership assistance programs that: provide down payment/closing cost assistance as 0% interest soft-second loans; construct new homes in neighborhoods undergoing revitalization as part of comprehensive efforts; utilize mortgage financing as a vehicle to lower interest rates; and increase overall community participation in developing homeownership opportunities.

The Housing Department's homeownership programs help assisted-housing residents and the general public become first-time homeowners by providing the following:

- **Pre-purchase Home Buyers' Education:** This eight-hour class provides families with the basics of buying and owning a home including renting versus owning; predatory lending; mortgage terms,

and the importance of credit and basic credit repair.

- Financial literacy: Families may choose a financial literacy program that meets their needs; however, families must establish a budget upon completion of training.
- One-on-One pre-purchase homeownership counseling: A HUD-approved counseling agency reviews family credit, debts, and income, and helps prepares families to successfully obtain a mortgage and guide them through the purchasing process.

### **Actions planned to reduce lead-based paint hazards**

The reduction of Lead Based Paint (LBP) hazards is a continuing priority and objective in Phoenix. Phoenix housing rehabilitation programs funded with HUD resources provide assistance to homeowners and landlords to protect children and their families from the hazards of lead-based paint and other home health and safety hazards. Initial home rehabilitation procedures have EPA certified Lead Based Paint (LBP) inspectors perform inspections/assessments to test for lead hazards on properties built prior to January 1st, 1978. As needed, EPA certified lead abatement contractors provide remediation and abatement of lead hazards while residents are temporarily relocated until the unit has passed clearance. EPA certified housing rehabilitation specialists prepare scopes of work and monitors all work performed. Lead-safe housing units are listed in a publicly accessible rental registry website.

The City conducts a bi-level educational program with its partners for parents of high-risk children and leaders in communities at high-risk for lead poisoning and a professional level educational process for physicians, nurses, housing staff, teachers, landlords and other key persons. The objective is to reduce the exposure of children to lead hazards through interventions that can be accomplished by parents and to encourage safe maintenance of lead paint in older housing.

The City collaborates with County and State health service departments to provide parent/caregiver education for any child with an elevated blood lead level, deliver a comprehensive environmental investigation for any child identified to have a moderate to severe blood lead level, and sharing data with the City, such as information about blood lead level results, unusual lead sources, or areas with high lead poisoning rates. These partnerships serve to advance policies and programs that will reduce lead exposures and fully eliminate environmental lead hazards in Arizona.

### **Actions planned to reduce the number of poverty-level families**

The Volunteer Income Tax Assistance (VITA) Program - The City of Phoenix Human Services Department continues to administer a Volunteer Income Tax Assistance (VITA) program focusing on assuring low-to-limited income households receive free tax preparation services including filing for the Earned Income Tax Credit (EITC). EITC has been proven to be the largest and most effective anti-poverty program in our nation. In 2018-2019, reports indicate 266 volunteers prepared returns for 5,426 households with over \$7.1 million in federal and state returns. The refunds not only provide financial relief to recipients but are an economic benefit to the entire community. Additionally, volunteers also provide financial

education related to filing income tax returns with the intent of creating greater awareness on the income tax preparation process.

Family Services Centers- The City of Phoenix Human Services Department offers a variety of social services to low-income households, experiencing crisis. Services are provided through three family services centers, geographically dispersed throughout the city. The Human Services Department offers a variety of social services to low income households experiencing crisis. Each center provides a broad range of assistance to City of Phoenix residents with urgent needs including utility, eviction prevention, rent/mortgage payment, as well move-in costs. Caseworkers also provide employment, budgeting, and social and life skills development through case management. These services assist families and individuals identify and resolve current barriers and ultimately achieve self-sufficiency.

**Rapid Re-Housing** – City of Phoenix will provide Rapid Re-housing Services to those clients who meet the Category 1 definition of Homeless by targeting chronically homeless, VASH eligible Veterans, as well as other homeless individuals and families.

### **Actions planned to develop institutional structure**

The City of Phoenix works closely with its public nonprofit and private partners in order to develop institutional structure. The opportunities described below will be explored to further develop the institutional structure:

Explore alternative funding sources to tackle priorities set out in the Consolidated Plan. Deliver focused technical assistance to encourage affordable housing for lower income persons in addition to special needs and homeless persons as well as priority community development needs. Continue to foster the participation of an increasing number of private and non-profit entities to deliver affordable and special needs housing. Increase and fortify partnerships with the development community to focus and innovatively attend to affordable housing needs and issues. Utilize public funds with other private, non-profit, foundation and other alternative sources to stimulate affordable housing, homeless and special needs housing production as well as neighborhood revitalization and stabilization.

Work cooperatively on homeless and supportive housing issues through the 'continuum of care' process. Pursue local sources of financing for priority affordable and special needs housing production, neighborhood preservation and community development.

### **Actions planned to enhance coordination between public and private housing and social service agencies**

The City's Housing Department conducts regular public forums to receive input from private and nonprofit housing developers. A List-Serve has been established to communicate with the housing community any updates, regulatory changes, available funding for housing development and public meetings related to housing development or services. Additionally, the Resident Services Section (RSS)

has established a Coalition of Service Provides, a group of non-profit social service providers, to help connect low-income residents to services and resources.

The method for selecting HOPWA Project Sponsors is to conduct an open, competitive Request for Proposal (RFP) process. This includes providing full access to grassroots faith-based, all agencies providing HIV/AIDS services, minority owned businesses and other community organizations. Prior to the issuance of a RFP, community outreach, meetings and communication through email occurs to ensure community organizations are aware of the upcoming RFP and to receive feedback on current services and/or gaps in services.

**Discussion:**

The actions and activities further develop a programmatic response to meeting the needs of those identified as underserved.

## Program Specific Requirements

### AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction:

The information below is narrative on the City of Phoenix's plan to utilize federal entitlement funds.

#### Community Development Block Grant Program (CDBG)

##### Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	600,000
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
<b>Total Program Income:</b>	<b>1,344,00,000</b>

#### Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	70.00%

#### HOME Investment Partnership Program (HOME)

##### Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is

as follows:

Not Applicable.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

In the City's down payment assistance programs where the note is forgiven and deferred, the deferred amount is stated in the down payment assistance loan documents. The loan is secured through a recorded Deed of Trust. If the house is sold before the loan is completely forgiven and the period of affordability still remains, the City will recapture the HOME subsidy from available net sales proceeds.

In the City's down payment assistance programs where the note is due on sale of the home, the subsidy amount and term of the loan is stated in the down payment assistance loan documents. The loan is secured through a recorded Deed of Trust. If the house is sold before the HOME Program period of affordability is met, the City will recapture the HOME subsidy from available net sales proceeds.

In the past, the City administered a Shared Equity Down Payment Assistance Loan Program (SEDAP) where upon sale and/or evidence of default as defined in the loan documents, the original down payment assistance loan plus or minus a percentage of the appreciation or depreciation will be due the City (also known as net sales proceeds). The percent appreciation/depreciation due is based on whether there is a gain or loss from a subsequent sale. If there is a gain, then the City will be paid its original loan plus a share of the appreciation based on the percentage of the City's shared equity loan to the total acquisition cost. If there is a loss, then 100% of such amount will be reduced from the City's original down payment assistance loan.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

Under the City's 1st Time Homebuyers Program where the City holds the mortgage, the City will recapture the HOME subsidy from available net proceeds from owners who sell their property before the Period of Affordability expires. To ensure that the intent of the HOME program affordability period is met, the City files a Deed of Trust for each property. Since the City is the Deed and mortgage holder, any sales transaction will require the City's participation. The City also requires that a Deed of Trust and Declaration of Affirmative Land Use Restrictions (or Special Warranty Deed) be recorded.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The Housing Department may consider a citywide refinancing program, as an investment strategy for acquisition and/or rehabilitation of affordable rental projects sponsored by nonprofit housing developers with a minimum HOME investment of \$1,000 per unit. All rehabilitated units must be located within Phoenix City Limits and meet the City of Phoenix Minimum Property Standards. Priority will be given to projects already supported by City funds. While refinancing may be an eligible activity in the preservation of affordable rental housing, it will not be eligible as the primary purpose of the Department's refinancing investment strategy. "Taking out" or "cashing out" by developer/borrower of capital equity will not be permitted under the Department's refinancing investment strategy.

Nonprofit housing developers may be eligible to refinance existing debt using Housing Department funds when rehabilitation of the project and refinancing is necessary to create or continue long-term affordability rental restrictions. Through an application process, projects must provide a management plan and 15-year proforma. City staff will review and underwrite the project to determine feasibility. Aspects such as property management, financial need, long term financial feasibility, market demand and level of rehabilitation will be reviewed to determine the project feasibility. Housing Department funds utilizing federal block grant funds such as HOME Investment Partnerships Program cannot be used to refinance FHA loans and/or multifamily mortgage loans made or insured by any federal program including the Community Development Block Grant Program (CDBG). Projects must be developed by a nonprofit agency and located jurisdiction wide (anywhere within the City of Phoenix). The new investment must create additional affordable units and/or be used to maintain current affordable units.

All projects are subject to long-term affordability restrictions which limit resident incomes and rents based on levels of area median income (AMI) established annually by the U.S. Department of Housing and Urban Development (HUD). All units receiving Department refinancing assistance must be reserved for households below 60% of AMI. An affordability restriction of at least 30 to 40 years will be required on all units assisted through the refinancing investment strategy. Specific project requirements will determine period of affordability restriction.

### **Emergency Solutions Grant (ESG) Reference 91.220(I)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

The City of Phoenix utilizes the Maricopa County Continuum of Care Community Best Practices

developed and approved through the Maricopa County CoC in the direct provision of ESG assistance. Likewise, the city contractually requires sub recipients to provide ESG assistance in alignment with applicable standards.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The CoC operates a Coordinated Entry (CE) system for all people experiencing homelessness. The Access Points use a common assessment tool to determine the housing intervention that is best suited for the client(s). The assessment tool is then utilized to determine if domestic violence is a factor and if so, the victim's immediate safety is subsequently assessed. Client(s) may then be referred to the DV Centralized Screening (CS) system, the parallel system for victims of domestic violence. Once safety is addressed, then the housing assessment tool is administered by CE and referrals are made based on the substantiated need. Client choice is also considered when making a referral as many housing options are presented and the client choice is paramount to the success of the intervention. Many DV providers were involved in the development of the CE system to ensure that victim remains safe and connection to the DV system as well as the variety of housing options.

The Family Housing Hub serves as a single point of entry system for families experiencing homelessness in Maricopa County. The Family Housing Hub coordinates shelter and housing for local nonprofit agencies. The Welcome Center serves as the initial access point wherein single adult individuals experiencing homelessness are engaged. The CoC approved the VI-SPDAT and Family VI-SPDAT as the common assessment tool for coordinated entry. Staff at the Family Housing Hub and Welcome Center, as well as other trained partners, administer the VI-SPDAT to determine which intervention best meets the needs of the individual or family. The access point then makes the initial referral to the housing and/or service provider based on the needs identified. People are first assessed for safety and, as appropriate, triaged to other systems of care for crisis or domestic violence.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The current City of Phoenix ESG sub awards were granted through a competitive Request for Proposal (RFP) process in FY 2018 for a one-year period with the option of three additional one-year renewal periods. Contracts are monitored annually for progress towards performance outcomes and compliance with federal, state and local regulations. The city works closely with sub recipients to provide training, technical assistance and ongoing support as needed.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions



regarding facilities and services funded under ESG.

The City of Phoenix Human Services Commission, which serves as the Human Services Department's governing board includes representation of person(s) who are homeless or formerly homeless and organizations which serve persons currently experiencing homelessness.

5. Describe performance standards for evaluating ESG.

Performance standards are included in the Maricopa County Continuum of Care Community Best Practices (attached) approved by the Maricopa County CoC and required for all ESG assistance activities. Sub awardees provide monthly demographic reports and quarterly performance reports to track progress towards annual outcomes.

## Attachments

**Grantee Unique Appendices**

**Grantee SF-424's and Certification(s)**