



# These Wheels Belong in Stores – NOT NEIGHBORHOODS



## RETAIL STORES

The Neighborhood Services Department sent letters to stores with shopping carts citywide informing them of the new ordinance, as well as suggestions on how to comply with the city measure.

### *These suggestions included:*

- Educating customers that it's against the law to remove carts from store premises
- Using a retrieval service of their own
- Increasing the frequency of neighborhood cart sweeps
- Installing mechanisms that prevent carts from being taken off store premises

Some stores already use retrieval services to pick up their carts and others use technical methods to prevent carts from leaving store premises, such as locking wheel devices.



## City of Phoenix

NEIGHBORHOOD SERVICES DEPARTMENT

200 W. Washington St., 4th Floor  
Phoenix, AZ 85003-1611

602-495-0323

TDD: 602-495-0685

This publication is available  
in alternative formats by calling  
the Neighborhood Services  
Department ADA Liaison at  
602-495-5459  
TDD: 602-495-0685



*No one likes to see abandoned shopping carts in their neighborhoods.*

They pose safety issues for both pedestrians and motorists alike. They also invite other, more serious blighting issues and place an ugly scourge in neighborhoods.

Under a new shopping cart retrieval program implemented by the city of Phoenix Neighborhood Services Department, abandoned shopping carts will no longer be ignored.

## *Citywide Shopping Cart Retrieval Program*

In April 2007, the Phoenix City Council approved an ordinance establishing a comprehensive shopping cart retrieval program. The program is aimed at removing shopping carts found off store premises citywide and authorizes charging retail owners \$20 per cart retrieved.



## **JOIN THE CITY'S EFFORTS IN ELIMINATING ABANDONED SHOPPING CARTS!**

# **Call 602-CRT-PKUP**

### **HOW THE PROGRAM WORKS**

The city of Phoenix Neighborhood Services Department entered into a contract with Arizona Cart Retrieval Service to pick up abandoned carts citywide. Current weekly sweeps by Arizona Cart Retrieval Services concentrate on an area that historically has been the most impacted by abandoned carts.

Pickups in the rest of the city will be on a complaint basis, but coverage will be adjusted according to demand.

The city will dispose of unidentifiable carts and carts not claimed by retailers.



## **602-CRT-PKUP**

Residents can help eliminate shopping cart blight by calling **602-CRT-PKUP (602-278-7587)** to report abandoned carts.

One can also send an e-mail to [shopping.carts.nsd@phoenix.gov](mailto:shopping.carts.nsd@phoenix.gov).

