



***City of Phoenix
Environmental Directory***

Fall 2013

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City of Phoenix

This guide was prepared for City of Phoenix employees to assist in providing guidance to citizens on environmental issues. For any additional copies or any recommended changes on future editions, please contact the Office of Environmental Programs at (602) 256-5669.

AGENCIES

AZ Dept. of Environmental Quality (ADEQ)	(602) 771-2300
1110 W. Washington Street, Phoenix, AZ 85007	
www.azdeq.gov	
24-Hour Emergency Response	(602) 390-7894
Arizona Department of Health Services (ADHS)	(602) 542-1025
150 N. 18th Avenue, Phoenix, AZ 85007	
www.azdhs.gov	
City of Phoenix Office of Environmental Programs	(602) 256-5669
200 W. Washington Street, 14th Floor, Phoenix, AZ 85003	
www.phoenix.gov/environment	
U.S. Environmental Protection Agency (EPA)	(866) 372-9378
Region 9 - 75 Hawthorne Street, San Francisco, CA 94105	
www.epa.gov	
Keep Phoenix Beautiful (COP PW)	(602) 262-4820
200 W. Washington Street, 16th Floor, Phoenix, AZ 85003	
www.phoenix.gov/ENVPGM/phxclean.html	
Maricopa County Dept. of Environmental Services	(602) 506-3011
301 W. Jefferson Street, Phoenix, AZ 85003	
www.maricopa.gov/envsvc	

Abbreviations:

ADEQ	Arizona Department of Environmental Quality
ADHS	Arizona Department of Health Services
COP	City of Phoenix
DSD	Development Services Department
EPA	US Environmental Protection Agency
ITD	Information Technology Department
MCnty	Maricopa County Environmental Services Department
NSD	Neighborhood Services Department
OEP	Office of Environmental Programs
OSHA	Occupational Safety & Health Administration
PW	Public Works

AIR QUALITY

Air / Dust Complaints

- ◆ Agricultural (ADEQ)(602) 771-2324
- ◆ City Property
 - * Alleys (COP Streets)(602) 262-6441
 - * Construction - City Only (PW)(602) 495-7274
 - * Light Rail Construction (24/7 Hotline)(602) 254-7245
 - * Other Operations or Property(602) 256-5669
 - * Parking on Dusty Areas (NSD)(602) 534-4444
 - * Trespass / ATVs (Police)(602) 262-6151
- ◆ Private Property (MCnty)(602) 372-2703

Air Quality - Status

- ◆ ADEQ Recording(602) 771-2367
- ◆ EPA: www.epa.gov/air
- ◆ Current Data: <http://alert.fcd.maricopa.gov/alert/Google/v3/air.html>

Alternative Fuels (Jennifer Campbell - COP PW).....(602) 261-8125

Asbestos - See *Hazardous Materials* (Pages 5-6)

Dust Training

- ◆ City Employees Only (Joe Gibbs)(602) 534-1776
- ◆ Other Operations (MCnty).....(602) 372-1467

Health Effects

- ◆ American Lung Association of Arizona(602) 258-7505
- ◆ General Information: www.epa.gov/air
- ◆ Specific Symptoms - Refer to their own Physician

Indoor Air Quality

- ◆ Homes and Private Buildings
 - * Home Testing: Yellow Pages - "Environmental Services"
 - * EPA Indoor Air Quality Homepage: www.epa.gov/air
- ◆ Worker Safety - Non-City Employees (OSHA).....(800) 321-6742
- ◆ Worker Safety - City Employees (Personnel Safety)(602) 262-7555

Fireplaces and Wood Burning

- ◆ No Burn Days (MCnty).....(602) 506-6400
www.cleanairmakemore.com
- ◆ Illegal Burning (MCnty)(602) 372-2703

Air Quality (cont.)

Freon / Refrigerant Disposal (PW) (602) 262-7251
www.phoenix.gov/publicworks/garbage/hazwaste.html

Odors

- ◆ Businesses, Industry, Painting, etc. (MCnty) (602) 372-2703
- ◆ Indoor - See *Indoor Air Quality* (Page 2)
- ◆ Sewer (Water) (602) 262-6691

Permits - Industries, Dust, etc. (MCnty) (602) 506-6010

- ◆ Ombudsman - Violation Received (MCnty) (602) 506-1813

Rideshare Program

- ◆ City Employees (PW) (602) 262-7119
- ◆ Non-City Employees (Valley Metro) (602) 534-6472

Smoke Free Arizona (See Page 10)

Vehicles

- ◆ City Vehicles - Alternative Fuels Program (PW) (602) 261-8125
- ◆ Emissions Inspection Program Hotline (ADEQ) (877) 692-9227
- ◆ Smoking Vehicle Complaint Line (MCnty) (602) 372-2703

BROWNFIELDS

Brownfields Programs

- ◆ City Program (OEP) (602) 256-3452
- ◆ State Program (ADEQ) (602) 771-4365

ENVIRONMENTAL EDUCATION

General Environmental Education

- ◆ State of Arizona (ADEQ) (602) 771-2300
- ◆ Arizona Forward: www.arizonaforward.org (602) 240-2408

Energy Education

- ◆ AZ Public Service (APS)..... (602) 371-7171
- ◆ Salt River Project (SRP) (800) 236-8888
- ◆ Southwest Gas (877) 860-6020

Energy Management (PW) (602) 256-5602

Environmental Education (cont.)

Litter Control Education

- ◆ Keep Phoenix Beautiful.....(602) 262-4820
www.keepphxbeautiful.org
(Also Recycles Ink Jet and Toner Cartridges)

Parks Education (COP)

- ◆ Parks & Recreation Department(602) 262-6861

Pollution Prevention Education

- ◆ City Employees (OEP)(602) 256-5669
- ◆ Industry Discharge to Sewer (Water - Pollution Control) ... (602) 262-6997
- ◆ Public (ADEQ - Pollution Prevention Division).....(602) 771-4235

Recycling and Solid Waste Education

- ◆ Public Works Dept. (COP)(602) 262-7251
(Tours of Solid Waste Transfer Stations)
- ◆ Solid Waste Education Office (PW)(602) 534-7098

Transit Education

- ◆ Public Transit Department (COP)(602) 262-7242
- ◆ Non-City Employees (Valley Metro).....(602) 534-6472

ENVIRONMENTALLY PREFERABLE PURCHASING (EPP)

- ◆ OEP(602) 534-1792
- ◆ Finance/Procurement (COP)(602) 262-7181

FLOODING

- ◆
City Street and Alley Flooding
- ◆ Street Transportation Dept. (COP)(602) 262-6441

Flood Control District (MCnty)

- ◆ Streets & Washes - Outside City Limits(602) 506-2419

Floodplain Drainage Information

- ◆ Street Transportation Dept. (COP - Until 4pm)(602) 262-4960
- ◆ Federal Emergency Management Agency (FEMA)(800) 621-3362
www.fema.gov

Wash or Drainage Area Blocked by Fence

- ◆ Street Transportation Dept. (COP)(602) 262-6441

HAZARDOUS MATERIALS

Asbestos

- ◆ City Buildings: Personnel Safety Section (COP) (602) 262-7555
- ◆ Asbestos Questions (EPA) (415) 947-4168
- ◆ Private Buildings (MCnty) (602) 506-6611

Hazardous Materials Reporting

- ◆ Arizona Emergency Response Commission (602) 231-6346
- ◆ City Facilities: Personnel Safety Section (COP) (602) 262-7555
After Hours (COP Switchboard)..... (602) 262-6300
- ◆ Fire Dept - Fire Prevention (COP) (602) 262-6771
- ◆ Hazardous Waste ID Numbers (ADEQ) (602) 771-4147
- ◆ Local Emergency Planning Committee (MCnty)..... (602) 273-1411
- ◆ Pollution Prevention (P2) Plans (ADEQ) (602) 771-4235

Hazardous Spills, Discharge, and Disposal

- Emergencies: Fire Dept.911**
- ◆ 24 Hour Line for Reporting Spills (ADEQ) (602) 771-2330
- ◆ City Facilities & Right-of-Way (Personnel Safety) (602) 262-7555
- ◆ Hazardous Material Discharge to Sewer System
(Water)..... (602) 262-1859
- ◆ Hazardous Material Discharge to Streets/Storm Drains
(Water) Complaints..... (602) 256-3190
- ◆ Illegal Dumping/Hazardous Waste Disposal (ADEQ)..... (602) 771-4673
- ◆ National Response Center (800) 424-8802
[Wwww.nrc.uscg.mil](http://www.nrc.uscg.mil)
- ◆ Oil Spills on Private Property (MCnty) (602) 506-6011
- ◆ Oil Spills on Public Property (Storm Water - Water)..... (602) 256-3190

- Hazardous Waste Permit (ADEQ)..... (602) 771-4160**

Household Hazardous Waste (HHW) Disposal

- ◆ Public Works (COP) (602) 262-7251

Lead-Based Paint & Other Lead Sources

- ◆ AZ Dept. of Health Svcs. (Disease Prevention Info)..... (602) 364-3118
- ◆ Private / Public Housing (NSD) (602) 534-3757

Medical Waste

- ◆ ADEQ (Solid Waste)..... (602) 771-4673

Pesticides (See Page 9)

Hazardous Materials (cont.)

Underground Storage Tanks (UST)

- ◆ City-Owned Tanks (PW)(602) 261-8125
- ◆ Leaking Tanks (ADEQ)(602) 771-4289
- ◆ Non-City-Owned Tanks (ADEQ)(602) 771-4289
- ◆ Septic Tanks on Private Property (MCnty).....(602) 506-6666
- ◆ State Assurance Fund Claims (ADEQ).....(602) 771-4837
- ◆ Tank Standards (ADEQ)(602) 771-4255

Workplace Exposure to Hazardous Materials

- ◆ City Employees: Personnel Safety Section.....(602) 262-7555
- ◆ Non-City Employees: Industrial Commission of AZ,
(Div. of Occupational Safety & Health - OSHA)(602) 542-5795

HEALTH

Green Pools (MCnty).....(602) 506-6616

Health Effects and Studies (ADHS)(602) 542-1025

Mold Complaints (ADHS)(602) 364-3118

- ◆ Yellow Pages - Mold Inspection & Removal

Poison Control

- ◆ Banner Poison Control Center(800) 222-1222

Pollen

- ◆ Phoenix Pollen Ordinance (NSD)(602) 262-7844

Smoke Free Arizona (See Page 10)

HISTORIC AND CULTURAL RESOURCES

City

- ◆ **Historic**
 - * City Historic Preservation Office(602) 261-8699
- ◆ **Cultural**
 - * Pueblo Grande Museum (Parks).....(602) 495-0901
(City Archaeologist)(602) 534-1573

Historic and Cultural Resources (cont.)

Native American Cultural Resource Contacts

- ◆ Ak Chin Indian Community(520) 568-1000
- ◆ Ft. McDowell Yavapai Nation(480) 789-7000
- ◆ Gila River Indian Community(520) 562-9500
- ◆ Salt River Pima Maricopa Indian Community(480) 362-7740

State

- ◆ **Historic and Cultural**
 - * AZ State Historic Preservation Office(602) 542-4009

**HOME / NEIGHBORHOOD MAINTENANCE,
PLANT & GARDEN**

Gardening

- ◆ Community Garden (COP)
www.phoenix.gov/housing/resources/programs/senior/garden/index.html
- ◆ MCnty Extension Program.....(602) 470-8086

Graffiti

- ◆ Graffiti Busters - General Information
(NSD).....(602) 495-0323
- ◆ Graffiti Hotline.....(602) 262-7327
(To Report Graffiti In Progress)
- ◆ Graffiti Removal (NSD).....(602) 495-7014

Home and Neighborhood Maintenance (COP)

- ◆ 24-Hour Complaint Line (NSD).....(602) 262-7844
- ◆ Landlord and Tenant Issues (NSD)(602) 256-3517

Noise

- ◆ Continuous 24-Hours (NSD).....(602) 262-7844

Plants

- ◆ Native Plant Removal (AZ Dept. of Agriculture)(602) 542-4373

Tree Planting

- ◆ Desert Adapted Landscaping: Information
(COP Water Services Dept.).....(602) 261-8369
- ◆ Urban Forestry Program (Parks)(602) 495-3763

PERMITS

- Air Quality Permits/Inspections** (MCnty).....(602) 506-6700
- Construction Dust Control Permits** (MCnty).....(602) 506-6010
- COP Building Permits**(602) 262-6848
- Fire Permits (Fire Dept.)**.....(602) 262-6771
(For Public Assembly, Tents, Burning, Blasting, Haz Mat)
- Food Handler License** (MCnty) - Selling Food/Food Card(602) 506-6970
- Native Plant Removal Permit**.....(602) 542-4373
(AZ Dept. of Agriculture)
- Water Permits**
 - ◆ **ADEQ**
 - * AZPDES Permits.....(602) 771-4665
 - * Drywell Permits(602) 771-4686
 - * General Information on Groundwater, Industrial, Drywell,
Aquifer Protection, Mining, Wastewater Permits(602) 771-4428
 - ◆ **Clean Water Act Section 404**
(For Discharge/Fill in Streams & Washes Permits)
 - * COP Employee Inquiries Only (OEP)(602) 534-1775
 - * US Army Corps of Engineers(602) 230-6949
(Non-City Employee Inquiries)
 - ◆ **Discharging to Street or Storm Drain Permits**
Street Transportation Dept. (Monica Rabb).....(602) 256-3511
 - ◆ **Maricopa County** (For Septic Tanks: Private)(602) 506-6666
 - ◆ **Swimming Pool Permits** (DSD)(602) 262-7884
 - ◆ **Wastewater Permits** (Water).....(602) 262-1859
 - ◆ **Well Drilling Permits** (AZ Dept. of Water Resources).....(602) 417-2465

PESTS / PEST CONTROL

- Any Pests (on City Right-of-Way)**
 - ◆ Ed Checkley (COP Streets).....(602) 534-3366
- Bees**
 - ◆ Hives on City Property (Parks)(602) 262-6862
 - ◆ Non-City Property: *See Yellow Pages - "Bee Removal"*
- Bed Bugs**
 - ◆ COP Housing Properties (Housing).....(602) 261-8051
 - ◆ Information: University of AZ Cooperative Extension(520) 381-2223
 - ◆ Non-City Property: *See Yellow Pages - "Pest Control Services"*
- Birds/Pigeons**
 - ◆ Urban Wildlife Society Hotline(602) 264-6257
 - ◆ *Yellow Pages - Bird Barriers, Repellents & Controls*
- Mosquitoes and Flies**
 - ◆ Complaint Line (MCnty).....(602) 506-6616
 - ◆ Vector Control (MCnty).....(602) 506-0700
 - ◆ West Nile Virus Hotline (MCnty)(602) 506-6616
- Rats & Rodents**
 - ◆ Complaint Line (MCnty).....(602) 506-6616
 - ◆ Vector Control (MCnty).....(602) 506-0700
- Roaches**
 - ◆ In Sewers (Water).....(602) 262-6691
 - ◆ Non-City Property: *See Yellow Pages - "Pest Control Services"*

PESTICIDES / HERBICIDES

- Agricultural Pesticides**
 - ◆ Farm Worker Safety (OSHA).....(800) 321-6142
 - ◆ General Information (AZ Dept. of Agriculture)(602) 542-4373
 - ◆ Health Effects (ADHS).....(602) 364-3118
- Non-Agricultural Use; General Information**
 - ◆ ADHS - Epidemiology/Disease Control(602) 364-3860
 - ◆ AZ Structural Pest Control Commission(602) 255-3664
- Pesticide Certification**
 - ◆ AZ Structural Pest Control Commission(602) 255-3664

Pesticides / Herbicides (cont.)

Pesticide Disposal

- ◆ ADEQ.....(602) 771-4108
- ◆ City Facility Only (Personnel Safety Section)(602) 262-7555
(or any hazardous waste, not just pesticide)

POLLUTION PREVENTION (P2)

Pollution Prevention (P2) Program (ADEQ).....(602) 771-4235

City Facilities: P2 Program

- ◆ OEP (P2 Section).....(602) 256-5669
oep.one.phoenix.gov/SitePages/PollutionPrevention.aspx

Non-City Facilities/Sewer Discharge: P2 Outreach

- ◆ Water Svcs. Dept. (Pollution Control Division).....(602) 262-1859

RADIATION

Radon Gas/Radioactivity

- ◆ AZ Radiation Regulatory Agency.....(602) 255-4845
- ◆ Environmental Protection Agency (EPA)
epa.gov/radiation

RECYCLING

See Solid Waste (Trash) / Illegal Dumping (Page 11)

SMOKE FREE ARIZONA

AZ Depart of Health Services (ADHS) Complaint Line.....(877) 429-6676

SOLAR

Energy Mgmt Challenge (Dimitrios Laloudakis / PW)(602) 256-5673

Solar Phoenix (APS/SRP) (*solarphoenix2.org*).....(800) 748-8900

SOLID WASTE (TRASH) / ILLEGAL DUMPING

Bulk Trash (PW)(602) 262-7251

Compost Containers (PW)(602) 262-7251

Solid Waste (Trash) / Illegal Dumping (cont.)

Illegal Dumping: Inside City Limits

- ◆ Illegal Dumping in Alleyways/Private Property (PW)(602) 262-7251
- ◆ Trash on Vacant Lots (NSD)(602) 262-7844
- ◆ Trash in Parks(602) 262-6861
- ◆ Trash in Streets(602) 262-6284
- ◆ Volunteer Program - "HALT" (PW)(602) 262-7251
(Help Attack Littering and Trashing)
- ◆ Volunteer Program - Keep Phoenix Beautiful.....(602) 262-4820
(Park and Neighborhood Clean-up)

Illegal Dumping: Outside City Limits (MCnty).....(602) 506-3867

Illegal Dumping/Trespass: Statewide (State Land Dept)(602) 542-2119

Landfill Operations

- ◆ State Regulations (ADEQ).....(602) 771-4673
- ◆ 27th Avenue Transfer Station (PW).....(602) 534-3333
- ◆ North Gateway Transfer Station (PW).....(602) 256-3309

Recycling

- ◆ Phoenix Recycles Program(602) 262-7251
- ◆ Recycling Hotline.....(800) 253-2687
- ◆ Recycle Ink Jet and Toner Cartridges(602) 262-4820
(Keep Phoenix Beautiful)

Sewer System: Illegal Dumping Complaints/Information

- ◆ Water Svcs. Dept. (COP)(602) 262-6691

Trash and Garbage Pickup

- ◆ Solid Waste Customer Svcs. (COP PW)(602) 262-7251

STORM DRAIN

- ◆ Issues (COP Streets).....(602) 262-6441

SUPERFUND SITES

- ◆ Superfund/WQARF Hotline (ADEQ).....(602) 771-4360
- ◆ Superfund Maps (ADEQ).....(602) 771-2202

SUSTAINABILITY

Philip McNeely (OEP)(602) 256-5654

WATER

Conservation

◆ Water Conservation & Efficiency (Water)(602) 261-8367

Customer Service(602) 262-6251

Drinking Water

◆ Quality, Odor and Taste (Water)(602) 262-6251

Pool Water - Discharging (Streets)(602) 256-3190

Septic Tanks (MCnty)(602) 372-2861

Storm Water (Monica Rabb/Water)(602) 256-3511

Water Distribution (COP)(602) 262-6374

Water Leaks(602) 262-6251

Water Permits - See Permits (Page 8)

Water Rights

◆ AZ Dept. of Water Resources(602) 771-8500

WASTEWATER TREATMENT

Well Water Testing(602) 771-4881

Wastewater Treatment

◆ Complaints/Information (Water)(602) 262-7481

Wastewater Regulations (ADEQ)(602) 771-4687

Water & Wastewater Recertification (MCnty)(602) 506-6616

WEATHERIZATION

Energize Phoenix (COP)(602) 495-5275

WILDLIFE / ANIMALS

Animal Abuse/Cruelty

◆ AZ Dept. of Agriculture(800) 294-0305
(Livestock Cruelty)

◆ AZ Game & Fish(520) 628-5376
(Native Wildlife Mistreated/Illegally Captive)

◆ AZ Humane Society(602) 997-7585

◆ AZ Animal Welfare League Cruelty Hotline(602) 273-6852

◆ PALS(623) 326-9378
(Horse Cruelty)

◆ PALS(520) 670-4602
(Non-Native Wildlife Mistreated/Illegally Captive)

◆ Sheriff's Animal Cruelty Hotline(602) 876-1681

Injured Animals

◆ Domestic (AZ Humane Society)(602) 997-7585

◆ Wildlife (Adobe Mountain Wildlife Center)(623) 582-9608

Dogs

◆ Barking Dogs (Law)(602) 262-6466

◆ Rabies/Quarantine, Strays (MCnty - Animal Control)(602) 506-7387

Dead Animals Collection/Pick-up

◆ AZ Dept. of Transportation(602) 257-1563
(On State Freeway)

◆ AZ Dept. of Agriculture(602) 542-0872
(Animals over 150 pounds)

◆ Maricopa County(602) 506-2738
(Outside City Limits/In Maricopa County)

◆ Public Works Dept. (COP)(602) 262-6791
(Within City Limits)

Endangered Species Program

◆ Migratory Birds (U.S. Fish & Wildlife Service)
<http://www.fws.gov/migratorybirds/>

◆ U.S. Fish & Wildlife Service: www.fws.gov/endangered

Injured Animals

◆ Domestic (AZ Humane Society)(602) 997-7585

Snakes

◆ AZ Herpetological Association(480) 894-1625