FIVE YEAR OPERATIONAL STATISTICS REPORT

	FY 18/19	FY 19/20	FY 20/21	FY 21/22	FY 22/23
Department Budget					
Department Revenue (in millions)	66.2	78.2	81.1	99.2	101.9
Department Expenditures (in millions)	56.2	64.7	65.7	73	83.6
Customers Served					
2nd Floor Development Center	117,569	90,538	13,551	23,404	39,225
Average Wait	10	12	8	8	9
Plan Review Activity					
Residential Lots Submitted for Preliminary Review	5,278	3,161	1,625	2,409	5,542
Pre-Application Plans Submitted	494	529	629	691	606
Average Days for first review	24	25	29	45	45
Preliminary Plans Submitted (Commercial)	230	234	225	272	233
Average Days for first review	29	31	21	28	29
Civil/Landscape Plans Submitted	2,641	2,725	2,488	2,720	2,795
Civil Plans Sheets Submitted	9,029	6,979	4,238	4,794	6,710
Residential Building Plans Submitted	647	536	551	664	645
Average Days for first review	38	31	38	36	35
Commercial Building Plans Submitted	2,088	1,671	1,778	2,237	1,872
Permits/Valuation Activity					
New Single Family Units Issued	3,836	3,779	4,538	4,822	3,434
Multi-Family Permits Issued	235	304	446	733	676
Multi-Family Units Permitted	5,303	7,523	6,453	8,345	10,668
Total Building Permits Issued	25,926	23,775	24,474	27,052	25,929
Civil/Landscape Permits Issued (Site Development)	5,905	5,963	5,697	5,357	4,738
Sign Permits Issued	3,008	2,803	2,234	2,478	2,285
Fire Prevention Permits Issued	9,407	10,766	14,957	14,744	13,468
Total Permits Issued	44,246	43,330	47,977	49,719	47,737
New Single Family Units Valuation (in millions)	\$1.0B	\$964	\$1.1B		
Total Permit Valuation (in billions)	\$4.7B	\$5.6B	\$6.8B	\$9.3B	\$8.9B
Inspections					
Residential Building Inspections Completed	86,760	92,371	91,563		
Percent completed within target turnaround time	96%	95%	97%		98%
Commercial Building Inspections Completed	62,411	62,470	65,836		71,034
Percent completed within target turnaround time	99%	99%	99%		97%
Elevator Inspections Completed	5,886	6,617	6,270		
Sign Inspections Completed	4,538	4,623	3,395	3,115	2,838
Annual Facility Program Inspections Completed	32,672	35,561	32,518	30,618	32,012
Civil/Site Inspections Completed	48,939	54,487	54,622	54,784	
Total Inspections	261,023	272,514	271,758	277,742	280,929