



PHX AT YOUR SERVICE

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Summer Program Update

Due to the COVID-19 pandemic, the Phoenix Parks and Recreation Department has altered many of its services and programs. City parks & trails are open, and residents are encouraged to get outside and exercise safely in the heat while practicing responsible physical distancing. You are invited to learn about the *Take a Hike. Do it Right.* safety program. The city continues to evaluate how best to deliver its services & will keep you updated on other programs at Phoenix.gov/Parks.

Public Health at Phoenix Sky Harbor

Effective June 1, all customers and employees using Phoenix Sky Harbor International Airport will be required to wear face coverings. This includes while in the terminals, the Rental Car Center and while on the PHX Sky Train® and Airport buses. This follows the same procedures of many other major airports.

Please bring your own face covering. If you don't have one, several airport stores are currently selling them. For additional information, see the COVID-19 section of Skyharbor.com.



Experiencing a Crisis? We Can Help

The Human Services Department (HSD) offers a variety of social services to low-income households experiencing a crisis. From utility bills to eviction prevention, caseworkers may be able to help. Residents in need should call **602-534-AIDE(2433)** on Monday mornings to set up appointments for emergency financial assistance. Seniors are encouraged to call the Senior Services Intake Line at **602-262-6631**.

Did you know: Landlords are required to provide adequate cooling during the summer? HSD is also home to the Landlord and Tenant Program that can help renters understand their rights. A phone number for help is on the other side of this flyer.

Want to Vote Early? Sign Up Now

On Tuesday, Nov. 3, Phoenix voters will consider contests for Mayor and Council Members in Districts 1, 3, 5 and 7 and a ballot measure related to the Local Alternative Expenditure Limitation. This election's voter registration deadline is Monday, Oct. 5.

Registered voters on the Permanent Early Voting List were mailed an election notice in mid-May 2020 and will automatically receive an early ballot by mail unless they sign and return the notice requesting not to receive a ballot by mail for this election.

Voters not on the list can request an early ballot no later than Friday, Oct. 23 by visiting Request.Maricopa.vote or calling **602-506-1511**. For more information, visit Phoenix.gov/elections, call **602-261-VOTE (8683)**, or use the **7-1-1 Relay System**.

Library Pick-Up

Phoenix Public Library is now letting customers place new holds and pick up



physical materials via Curbside Service, available at all Library locations except South Mountain Community Library.

To place a hold and for other online resources, call **602-262-4636**, Mondays - Saturdays, 8 a.m. - 5 p.m. or visit phoenixpubliclibrary.org anytime.

Summer Reading



Phoenix Public Library's summer reading program is underway, inviting readers of all ages to fall in love with reading and make reading a habit. The Library's Summer Reading Online Game has begun. Sign up today and "Imagine Your Story."

No Chemicals in Your Waste Bins

The safety of your family and ours is our top priority. As Phoenix temperatures soar, please be reminded that hazardous waste—such as pool chemicals, paints, batteries and electronics—must not be placed in your trash or recycling containers. These materials could combust causing damage to your property or to our solid waste collection trucks. For alternative ways to properly dispose of hazardous waste, visit Phoenix.gov/PublicWorks/HHW and click on "HHW Alternatives."

Phoenix.gov/Summer **Summer Safety**

Monsoon Weather

Before the Storm

- If prone to flooding, consider buying reusable flood barriers (see below)
- Review emergency plans
- Clean out roof drains
- Repair landscaping
- Secure outdoor furniture
- Shelter pets
- Back up computer data
- Unplug appliances
- Consider generators or battery systems
- Follow @CityofPhoenixAZ



WEATHER ALERTS

Local news outlets and the National Weather Service @NWSPhoenix will post weather alerts. Follow them on social media for updates.



FLASH FLOODS

Pay attention to signs that warn of flood areas. **Never** cross a flooded wash or road. Just six inches of water can wash away most vehicles.



FLOOD BARRIERS

Instead of sand bags, residents should consider innovative, water barrier options like self-activating flood barriers. These products are reusable and can be found online or at local hardware stores.



STORM CLEANUP

If your yard is damaged during a storm, take your branches and debris to a city Transfer Station to be composted. Residents can drop off up to one ton of waste for free each month. Phoenix.gov/TransferStations



DRIVING TIPS

When driving in a severe storm, pull over if possible and wait it out. If it's a dust storm, park off the road shoulder and turn your vehicle **lights off**.



PREPARE A GO KIT

Prepare a portable pack that allows you to be self-sufficient for 72 hours. Include food, water, cash, flashlight, batteries, first aid supplies, and medicine.

Take a Hike. Do It Right.

Hike early before it heats up. Bring plenty of water and a cell phone, stay on designated trails, dress appropriately, and watch the weather. Practice social distancing: stay six feet apart from other people on trails. Phoenix.gov/Parks/Trails #HikeRight



Never Leave a Child in a Car!

Never leave a child (or a pet) in a parked car, even to run a quick errand. Cracking the window is not enough. Temperatures can reach between **131° and 172°** inside a parked car within minutes.

Protect Your Pet

Keep pets hydrated and in the shade. If you notice heat stress (heavy panting, glazed eyes, rapid pulse, deep red or purple tongue) bring pets inside. Note: Dogs are not allowed on city hiking trails when it's **100° or warmer**.

Take Photo & Save to Phone Clip & Save



Summer Safety

Weather Hotlines

Phoenix.gov/Summer

Life-threatening emergencies	911
Non-emergency police assistance	602-262-6151
Report traffic signal outages (24/7)	602-262-6021
Report storm debris in street or streets maintenance issues (24/7)	602-262-6441
Report power outage APS	855-688-2437
Report power outage SRP	602-236-8811
American Red Cross	800-842-7349
Heat Relief Network	602-677-6055

Other Resources

Phoenix City Hall	602-262-6011
PHX C.A.R.E.S. (homelessness)	602-262-6251
Renters' rights (cooling issues)	602-262-7210