

New Security Procedures at City Hall

The implementation of new security procedures will begin following the Labor Day holiday at Phoenix City Hall and the Calvin C. Goode building. At randomly selected times, the west employee entrance of City Hall will close, and entry to the building will be allowed through the main entrance, utilizing the security screening system.

Employee badging will not bypass the entrance and security screening will be in effect for all entering during these randomly selected periods. For Calvin Goode, the process is even simpler, since everyone goes through the same door anyway. When random screening is in effect in that facility everyone entering will be screened regardless of badge.

While these random checks are new for employees who enter the building, the safety and security of employees, residents and customers who use these facilities is imperative. Please note:

- There are numerous cameras at the entrances and exits to both city offices and both parking garages, including in the elevators. These cameras are monitored 24/7.
- Each floor of both the Adams Street and 305 garages has an Emergency Call Box station with a bright blue light that have a direct connection to police and fire.
- Each elevator has an emergency call button.
- Regular security patrols take place by Phoenix Police and security guards.
- City security personnel are on site until 6:30 p.m. After that, security escorts are available by calling 534-8000.

If you are traveling to and from transit stops you can always approach a Downtown Phoenix Ambassador (in the orange shirts) to accompany you to your location. The Downtown Phoenix Partnership has Ambassadors that work from 6:30 a.m. to 10 p.m. on weekdays.

Thank you in advance for your patience through this process. An inconvenience of a few minutes is a small price to pay to help ensure we have a safer workplace. As always, if you “see something, say something.” You can always reach out to CrimeStop and ask that an officer be dispatched by calling, 602-262-6151. If you have questions, concerns or comments about this new process, please send an email to contactus@phoenix.gov.

Beginning Tuesday, Sept. 3



New Spaces, New Names

Exciting news! As of Aug. 5, the Human Resource Department's Organizational Development Division has successfully transitioned the management of the Calvin Goode Building 10th floor facility and training rooms. In addition, all rooms have new names that have been updated in Outlook and eCHRIS. To reserve any of the facilities, please contact Jacquelyn Sims-Mundine at 262-7562 or email [the room reservation](mailto:the_room_reservation@phoenix.gov) to [OD Room Reservations@phoenix.gov](mailto:OD_Room_Reservations@phoenix.gov).

ROOM INFORMATION				
Old Name	New Name	Layout	Capacity	Notes
HR Training Room	Estrella	Pods	42	
10 East	Coronado	Cabaret	145	
10 Center	Ahwatukee	Conference	16	
10 West	Laveen	Classroom	20	
New Room	Melrose	Pods	48	Opening Fall 2019
New Room	Willo	Classroom	25	Opening Fall 2019
Basement Training Room	Arcadia	Pods	25	

Job of the Week

Featured Job: Customer Service Representative, Water Services, \$15.82 - \$23.10/hour.

If you have excellent verbal communication and computer navigation skills and a desire to effectively listen and resolve customer concerns, then you may have the skills we are seeking in the city of Phoenix Water Services Department's Water Customer Services Division.

Opportunities exist for individuals to work primarily in our Call Center located at Washington Street and 3rd Avenue in our Billing section or walk-in Pay Centers. Job duties include assisting customers with starting and stopping water service, accepting payments, assisting customers in understanding and verifying charges on their municipal services bill, setting up payment plans, completing bill adjustments, issuing fieldwork orders and interpreting billing system information to resolve customer-billing concerns. Requires one year of customer service billing or cash handling in a contact center or collection environment and the ability to type 40 words per minute. Apply by Sept. 9 to be included in the first review of applications.

[Check out the latest job openings here.](#) [Check out the entire job database here.](#)

City Hall 9/11 Ceremony

Members of the public and city of Phoenix employees are invited to the 18th annual September 11 Memorial Ceremony at 9 a.m., Wednesday, Sept. 11, inside the Phoenix City Hall Atrium. The event is in memory of the lives lost during the terrorist attacks on our nation in 2001. The ceremony will include the posting of an American flag that flew over Ground Zero during the rescue and recovery operation at the World Trade Center and a performance by a student choir from the Arizona School for the Arts.



Free Admission



**Pueblo Grande
Museum**
& Archaeological Park

In honor of Labor Day, Pueblo Grande Museum is offering active military members and up to five family members free admission through Sept. 1. Check out the museum's hours, activities and exhibits on their [web page](#).

Leave Donations

The following employee is accepting leave donations. To contribute, please use eCHRIS:

- ◆ Natasha Jones, fire prevention specialist II, Fire

PAL Program in Action

The Phoenix Police Department's Police Activities League (PAL) recently returned from an awesome trip to Utah. The PAL team took kids from Franklin High School to the Black Hole in White Canyon Utah earlier this month. The 5-mile hike took everyone through slot canyons and water obstacles. This was an amazing opportunity for these kids to develop team building skills.

The PAL program, which consists of eight officers and one sergeant, was reintroduced to the Phoenix Police Department in June 2016. The Department of Justice (DOJ) Community Oriented Policing Services (COPS) awarded Phoenix a grant requiring that the department implement community policing activities to implement problem-solving partnerships that address community engagement concerns.

The Phoenix Police PAL members also interact with boys and girls in sports and school-related activities. The PAL program incorporates service-minded officers who are committed to being positive role models to the city's youth, and teaches the importance of integrity, respect, discipline, self-esteem, leadership, teamwork, and other valuable life skills that lead to success.



Mentor PHX Graduation Class

On Aug. 12, 42 employees graduated from the second MentorPHX Program. The MentorPHX Program matches employees (Mentees) who want to enhance their leadership and organizational effectiveness skills with Mentors who are interested in sharing their expertise and networks to further develop others. The seven-month development process is designed to support individuals at all levels who will commit to a one-on-one partnership.

As Water Services Director Kathryn Sorensen stated at the MentorPHX graduation, “I enjoyed being a mentor, and actually, it helped me to step back from the day to day demands of my job and see the bigger picture of helping others grow within the city of Phoenix.” Congratulations to the 42 graduates of the MentorPHX Program, and a special thank you to the MentorPHX Committee, sponsored by Women in Leadership who implemented the program.

The MentorPHX Program will be accepting applications from Oct. 1 – 18 for the next program, which is starting in January. Information sessions will be held in September for employees or [learn more here](#). If you have specific questions, please email: mentor.program@phoenix.gov or call 262-7562.



Mentees

Almoustapha Abdoukadi	Public Transit
Miranda Aragon	Public Works
Angel Borrego	Public Transit
Gioia M. Bufkin	Parks
Chantel R. Campos	Police
Omar Clark	Neighborhood Services
Stephanie Espericueta	Finance
Monica Gonzalez	Law
Kenneth Haack	Parks
Ruby Lopez	Public Works
Raymond Lucero	Water Services
Rebecca S. Molina	Finance
Kelly Pearson	Library
Karla M. Raponi	Police
Chantel Robertson	Public Works
Kim Sliefert	Planning & Development
Rosemary Starling-Lacy	Police
Liz Tatro	Information Technology
Dan Wang	Budget & Research
Doris Wilson	Library
Sheila Yellowhair	Water Services

Mentors

Liza Roman	Human Services
Mary Ling	Water Services
Karen L. Peters	CMO
Jessica M. Rothschild	CMO
Nancy S. Allen	CMO
Kathryn Sorensen	Water Services
Aubrey Gonzalez	Police
Freddy Alvarez	Water Services
Ana Maribet Sanchez	Municipal Court
Vanessa M. Castillo	Public Works
Kevin Sonoda	Streets
Inger Erickson	Parks
Reda Riddle-Bigler	Fire
Leah S. Ray	Water Services
Tori Arnold	Water Services
Claire Simeone Stern	Planning & Development
Erica D Stewart	Water Services
Sarah J. Demory	Aviation
Patty Kennedy	Water Services
Johnny Leonard	Human Resources
Maribel Velez	Human Services