

City CONNECTION

July 1, 2015

A Weekly Publication for City of Phoenix Employees

Meet this week's featured employees, **City Prosecutors Bebe Parascandola and Bob Smith**. View the Doing What Matters video at www.phoenix.gov/phxtv/phxtv-media/video/2883.

First Phoenix Police Youth Experience was a success

From June 22nd through June 26th, 2015, officers from the Phoenix Police Department's Community Relations Bureau teamed with community action officers from the city's Mountain View Precinct, and hosted the first ever Phoenix Police Youth Experience. Spearheaded by Officers Mary Roestenberg and Jennifer Eastman, 17 very attentive 7th and 8th graders enjoyed the weeklong camp that was designed to build trust and rapport between the students and the officers, and to educate the youngsters on the everyday workings of a police officer.

Included in the program were demonstrations and information related to alcohol and DUI use (including the use of DUI vision goggles), gangs, fingerprinting, communications, dispatch, crime scenes, collecting evidence, dangerous drugs, police equipment demonstrations, ethics, character, integrity, firearm safety, internet safety, social media, and traffic safety. Tours were also given of Maricopa County Superior Court, along with information from Juvenile Court, the Phoenix Police Air Support unit and the Phoenix Police Museum.

Sky Harbor offers timely tips for July 4th holiday travel

Traveling for the July 4th holiday? America's Friendliest Airport® is offering the following travel tips:

- Avoid the summer heat by booking and prepaying for your parking in advance through *Prepaid Discount Parking*. Visit skyharbor.com/prepaidparking to access our easy, online reservation system where you can select discounted parking in the Terminal 2, Terminal 3 or Terminal 4 garages.
- Look through your purse or carry-on bag before you come to the airport. Visit tsa.gov to see what items are not allowed in your bags. Remember fireworks are prohibited.
- Early Bag Check is a handy service that allows travelers flying American/US Airways, Southwest or United to check their bags before arriving and the terminals. Avoid the ticket counter lines and use Early Bag Check at East Economy Parking, the 44th Street PHX Sky Train® Station or at the Rental Car Center. The service is free, though airline bag fees apply.

For more tips and information, visit skyharbor.com

Avoid waiting on hold for the Help Desk

Don't have time to wait on hold for the Enterprise Help Desk? Your solution is just a click away. Information Technology Services has launched an online portal, allowing users to open help desk tickets without having to call or email. When a user enters their information, it goes directly into Remedy, the system used to route requests to the appropriate technology professionals.

The most common requests for help involve application and account access, unblocking a website, and software installation requests.

With city employees becoming more technically savvy, there are also searchable How To's and FAQs which help users to answer their own questions. This library of information will continue to grow to help employees become more self-sufficient.

To access the new portal, visit [ITS' new intranet site](#), and click on the "Request Services" link in the center of the page.



MARK YOUR CALENDAR

Mark your calendar for a month-long celebration, "El Amor de Frida: Exploring a Heart Full of Pain and Passion," an exhibit and event series commemorating Frida Kahlo's birthday. The following festivities will take place on the 2nd floor of Burton Barr Central Library, located at 1221 N. Central Ave.:

Free Exhibit | July 3 - July 26

An exhibit of Frida-inspired works by local artists and the Phoenix Fridas.

First Friday Opening Reception | 6:30 - 8 p.m. Friday, July 3

Meet the artists and enjoy live music and dance.

Frida's Birthday Party | 1 - 4:30 p.m. Sunday, July 5

Celebrate Frida's birthday with music and dance performances, and an Arts & Crafts Mercado by the Phoenix Fridas. Fun for all ages! The first 15 attendees dressed like Frida will get a free swag bag of craft items donated by the Phoenix Fridas.

"El Amor de Frida: Exploring a Heart Full of Pain and Passion" Panel Discussion | 6 - 8 p.m. Thursday, July 16

Members of the Phoenix Fridas will discuss how the artist inspired their work and lives; moderated by Angela Florez. An Arts & Crafts Mercado will follow this lively event. (Pulliam Auditorium, 1st floor) Presented by the Phoenix Fridas, an art collective inspired by Frida Kahlo to live a life of art, passion, and love. Supported by the Friends of Phoenix Public Library. A portion of sales from the Arts & Crafts Mercados will benefit the Friends of the Phoenix Public Library.

For more information, call 602-262-4636 (TTY 602-254-8205) or visit phoenixpubliclibrary.org.

PEOPLE

Leave donations are currently being accepted for **Julian Gonzales** in the Parks & Recreation Department. Submit leave donations through eCHRIS.

Catherine Fifer with Planning & Development is retiring July 6 with 16 years of service.

City Connection is published every week for city employees by the Communications Office, 12th floor, Phoenix City Hall, 200 W. Washington St., Phoenix, AZ 85003. For more information about the publication or to submit story ideas, email contactus@phoenix.gov.