

# City CONNECTION

FEBRUARY 11, 2015

A Weekly Publication for City of Phoenix Employees

This week's featured employee is **Park Ranger Brian Holtz**. View his "Doing What Matters" video at <https://www.phoenix.gov/phxtv/phxtv-media/video/2364>.

## Employee Memorial Ceremony to honor two employees

The 21<sup>st</sup> annual City of Phoenix Employee Memorial Ceremony will be from 9 to 10:30 a.m. Thursday, Feb. 19, at the Orpheum Theatre.

The ceremony will honor two employees who lost their lives in 2014 in the course of their duties: Police Detective John Hobbs, who was fatally wounded in March after attempting to make contact with a violent suspect, and Paula Carroll, Human Resources, who was seriously injured in a 1992 shooting incident at the Personnel Building. Her injuries contributed to her death in September.



Speakers will include Mayor Greg Stanton, Vice Mayor Jim Waring and City Manager Ed Zuercher. They will be joined by Police Chief Joe Yahner, Assistant Human Resources Director Mary Kyle and representatives of the city's labor groups. The Phoenix Police and Fire Honor Guard, Pipes and Drums will perform.

Employees are encouraged to attend, with supervisor approval. Following the ceremony, employees will form a path of unity to the Employee Memorial adjacent to City Hall. The memorial bears the names of 75 employees, including John Hobbs and Paula Carroll, who lost their lives while performing their duties.

For more information about the ceremony, contact the HR Center at 602-262-6608 or email [hrcenter@phoenix.gov](mailto:hrcenter@phoenix.gov).

## February is #GraffitiFreePHX Awareness Month

February is "Graffiti Free Phoenix" month. City employees, residents, neighborhood and corporate organizations are encouraged to join in the effort to help make Phoenix graffiti free. Here's how you can make a difference (free paint and supplies will be provided to groups):

- Report graffiti you see in your neighborhood and at your work sites by calling 602-534-4444, extension 1, email [blight@phoenix.gov](mailto:blight@phoenix.gov) (include an address if you know it and a photo) or click on "report it" on [phoenix.gov](http://phoenix.gov) and complete the online blight reporting form.
- Download the free smartphone app (MyPhxAz) and use it to report graffiti and other blight violations.
- Report graffiti vandals by calling the Graffiti Hotline at 602-262-7327 and you may receive up to a \$250 reward.
- Volunteer to remove graffiti by hosting a community cleanup.
- Keep your own property free of graffiti.
- Sign up to take a free Neighborhood College workshop and learn how to use a paint sprayer or pressure washer to remove graffiti. Workshops can be viewed online at [phoenix.gov/nsd/neighborhoodcollege](http://phoenix.gov/nsd/neighborhoodcollege).

- Download and share the “Graffiti Free Phoenix” brochure with your contacts: [phoenix.gov/nsdsite/Documents/graffitifreephxbrochure.pdf](http://phoenix.gov/nsdsite/Documents/graffitifreephxbrochure.pdf).
- Encourage your friends, family and neighborhood to do the same.

The city also needs everyone’s help to spread the word about Graffiti Free Phoenix. Please use the hashtag #GraffitiFreePHX and #iLovePHX on Facebook, Twitter and Instagram. And, don’t forget to tweet us at @CityofPhoenixAZ or @PHXNeighborhood!

For more information or to request graffiti-removal supplies, visit [phoenix.gov/nsd](http://phoenix.gov/nsd) and click on “Graffiti Free Phoenix” or call 602-534-4444.

## Protect yourself from hackers and cyber criminals

*[First of two articles about cybersecurity]*

In a recent “Doing What Matters” segment, City Manager Ed Zuercher interviewed Vauda Jordan with Information Technology Services about what city employees can do to protect themselves and their families at home and at work from hackers and cyber criminals.



Like the key to your house, a password is the key to all information on your computer and mobile device. Creating strong passwords is critical, but does not have to be overly-burdensome. Here are important guidelines, and tips for remembering:

- Create a long password using letters, numbers and characters to discourage hackers using automated tools from instantly cracking a short, alphabet-based password.
- Don’t use the same password for all of your accounts. That way, if criminals crack one password, they don’t have access to all of your accounts.
- Don’t use a personal password at work. Criminals have breached companies’ networks and data by using hacked personal passwords of employees.
- Don’t use passwords that relate to information available about you on your social media sites (e.g. kids’ names, birthdays, pets’ names, favorite sports teams, etc.).
- Don’t use the name of the institution, application or service you are accessing in your password
- Don’t use 123456 or “password.” Just don’t! (These were the top two most common passwords in 2014!)
- Use caution when selecting password reset questions. Hackers don’t need your password if they can reset it themselves by answering questions about you that they can easily guess or ascertain from your social media presence.
- Instead of trying to remember a *password*, use a pass-phrase or the first letter from words in a sentence. It can help make it easier to remember. (*Two roads diverged in a wood, and I - I took the one less traveled by* = 2rdiawaIitt1ltb)

## NEWS BRIEFS

**The Housing Department’s Scattered Sites Home Ownership Program is accepting applications for three-bedroom, single-family homes.** Families with three to six household members that earn \$22,350 or more may qualify. Scattered Sites residents pay no more than 30 percent of their income as rent. After meeting home ownership qualifications, they may be able to purchase a home for as little as 80 percent of the appraised value. For more information, call 602-495-0467 or visit [phoenix.gov/housing](http://phoenix.gov/housing).

**Do you enjoy tall tales?** If so, join Noontime Toastmasters for its semi-annual tall tales speech contest from noon to 1 p.m. Wednesday, Feb. 18, at the Calvin C. Goode Building, 10 west. Complimentary refreshments will be served. For more information, call Usharani Koripella with Information Technology Services at 602-256-3250.

## **Margaret T. Hance Park hosts Food Truck Fridays on the second Friday of every month.**

February’s event is from 11 a.m. to 1:30 p.m. Friday the 13<sup>th</sup> at the park’s west end, east ramada. Enjoy gourmet sandwiches and sides from Comfort Cravings and entertainment.

*City Connection is published every week for city employees by the Public Information Office, 12th floor, Phoenix City Hall, 200 W. Washington St., Phoenix, AZ 85003. For more information about the publication or to submit story ideas, email [contactus@phoenix.gov](mailto:contactus@phoenix.gov) or call 602-262-6213.*