

# City CONNECTION

FEBRUARY 18, 2015

A Weekly Publication for City of Phoenix Employees

This week's featured employee is **Forensic Artist Kirt Messick**. To learn more about what he does, view "Doing What Matters" at <https://www.phoenix.gov/phxtv/phxtv-media/video/2393>.

## Learn about the "Internet of Everything" at lunchtime session

The city's Information Security and Privacy Office, Information Technology Services, will host a lunchtime session, "Cybersecurity and the Internet of Everything," in recognition of Data Privacy Day, from noon to 1 p.m. Thursday, Feb. 26, at the Calvin C. Goode Building, conference room 10 East.



Bring your lunch and find out simple steps on how to protect yourself and your family from having your privacy invaded or becoming victims of cybercrime.

Americans spend much of their professional and personal lives online and increasingly are surrounded by smart, Internet-connected items such as home appliances, consumer electronic gadgets and automobiles.

Data Privacy Day is an international effort to empower and educate people to protect their privacy and control their digital footprint. It is led by the National Cyber Security Alliance, a nonprofit, public-private partnership dedicated to cybersecurity education and awareness.

No registration is required for the free session. For more information, visit [phoenix.gov/infosec](http://phoenix.gov/infosec) or send an e-mail to [ispo@phoenix.gov](mailto:ispo@phoenix.gov). More information about Data Privacy Day is available at [staysafeonline.org/data-privacy-day/about](http://staysafeonline.org/data-privacy-day/about).

## Information Security and Privacy Office offers cybersecurity tips

Here is the second of two articles about cybersecurity from the city's Information Security and Privacy Office (ISPO).

- **Do not open e-mails from unknown senders.** Sometimes all it takes to infect your PC or mobile device with a virus is just opening up a bad email attachment or clicking on a bad link while reading email. An email can be a fraudulent attempt to get you to provide personal or credit card information (phishing), contain a hoax, or just be spam. Take care when reading email and, if necessary, follow up with the sender using a published telephone number. If you receive suspicious emails at work, forward them to the Spam Busters Mailbox by typing "Spam" into the address line.

- **Don't fall prey to phishing.** Fraud through email remains a serious concern: in 2013 such basic email scams reportedly netted criminals more than \$12 billion. These seemingly legitimate emails often mimic corporate emails and trick users into providing personal information or credit card numbers by appearing to be from financial institutions, government agencies, or delivery services such as UPS or FedEx. Never enter information into a site that you navigated to from an unsolicited email, and if you feel the information may be legitimate, search online for the organization's actual website to confirm.

- **Don't get gored by spear-phishing.** These email scams are very targeted to people such as high-ranking corporate employees or politicians. These emails are often customized to appear to come from a

colleague or acquaintance of the target, and criminals do their research to mimic the writing style, common jargon, or personal details of that person. Spear-phishing emails are much harder to recognize because they appear to come from legitimate and recognized email addresses.

- **Beware of vishing.** This is similar to Phishing, except by phone - either in person or by an automated phone system. Criminals will claim to be from the city of Phoenix or from a company whose customers are being targeted, and will request personal and account information. If it sounds suspicious, hang up immediately. If you receive the call at work, report it to the Enterprise Technology Help Desk at 602-534-HELP or [enterprise.technology.helpdesk@phoenix.gov](mailto:enterprise.technology.helpdesk@phoenix.gov). Remember, the city's Help Desk will not call and ask you for passwords.

- **Educate yourself about child identity theft.** Children are easy targets because their identities are often a blank slate - child identity theft happens when someone uses a minor's personal information to get a job, government benefits, medical care, utilities, car loans, or a mortgage. The rate of identity theft for children is 35 times higher than the rate for adults, and in 2012, more than 10.2% of children had their Social Security numbers stolen. ISPO strongly encourages all parents to download the free Federal Trade Commission "Safe Guarding your Child's Future" pamphlet.

For more information and tips on how you can protect yourself and your family, visit the Information Security and Privacy website on [phoenix.gov](http://phoenix.gov).

## NEWS BRIEFS

**Travelers should give themselves extra time if they are driving to Phoenix Sky Harbor**

**International Airport Friday night through Saturday afternoon.** Beginning at 10 p.m. Friday, Feb. 20, through 2 p.m. on Saturday, Feb. 21, westbound Sky Harbor Boulevard will be closed at Terminal 3. Drivers needing to access Terminals 2 and 3 must enter the airport from the west. Terminal 4 will remain unaffected. Visit [skyharbor.com](http://skyharbor.com) for more information.

**How long does it take to make or break a habit?** Phoenix Public Library is giving you 100 days to challenge yourself to make and break habits that will get you the life you want. Visit [phoenixpubliclibrary.org](http://phoenixpubliclibrary.org) for our guide, "100 Days to a New You." Choose from the library's list of ideas or create goals of your own. For more information, visit [phoenixpubliclibrary.org](http://phoenixpubliclibrary.org) or call 602-262-4636.

**Have you ever served in the Peace Corps, AmeriCorps or AmeriCorps VISTA?** If so, the city's Volunteer Office is interested in hearing your story. Just send a short email to [volunteer@phoenix.gov](mailto:volunteer@phoenix.gov) with your name, department, where and when you served, and the national service organization in which you served.

## PEOPLE

### CONGRATULATIONS

The following employees graduated from Supervisory Academy #157: **Joshua A. Elam, Loren M. Moses, Katherine S. Nickel, Aviation; Timon G. Harper, Fire; Toni N. Huynh, Information Technology Services; Caroline Ney, Law; Jennifer P. Masiello, Melodie D. Moore, Taunya J. Pappenfus, Danielle M. Stanley, Library; Arturo I Mendoza, Wanda Sprygada, Municipal Court; Salvador G. Porrás Jr., Parks and Recreation; Chantel R. Campos, Sandeep Mendon, Laura Myers, Police; Michelle A. Baca, Public Works; and Antonio R. Canales, Peter Espericueta, Gregory F. Montano, John R. Overton, Matthew Woodland, Water Services...** **Rhonda Thompson** with Fire earned a Bachelor of Science in health administration from the University of Phoenix.

## MARK YOUR CALENDAR

**Saturday, Feb. 21** – "Reimagine Phoenix" night at Grand Canyon University. Public Works will conduct a special recycling collection during the game between GCU and New Mexico State. 7 p.m. tipoff; 5 p.m. pregame tailgate with 50-cent burgers and \$1 pizza. Grand Canyon University Arena, 3300 W. Camelback Road. For more information, call Bethany Samaddar at 602-495-7308.

*City Connection is published every week for city employees by the Public Information Office, 12th floor, Phoenix City Hall, 200 W. Washington St., Phoenix, AZ 85003. For more information about the publication or to submit story ideas, email [contactus@phoenix.gov](mailto:contactus@phoenix.gov) or call 602-262-6213.*