



# PHX CONNECT

The Weekly Connection Newsletter for City of Phoenix Employees • December 30, 2020

## New Health Portal

The city of Phoenix is partnering with Blue Cross® Blue Shield® of Arizona (BCBSAZ) to bring you a new health and wellness experience. In the coming weeks, the city will roll out Sharecare, a new digital health and wellness solution to replace BCBSAZ's current wellness portal.

Please note the current BCBSAZ wellness portal will **no longer be available after midnight on Dec. 31, 2020**. Before this date, please save any personal health documentation you would like to keep. You can do this by printing your My Blueprint Health Assessment reports and taking screenshots of your wellness information.

Additionally, if you plan to complete the My BluePrint Health Assessment to qualify for the 2021 Wellness Incentive, you should complete the My Blueprint Health Assessment before **midnight on Dec. 31, 2020**. After this time, there will be no access to the Health Assessment until the transition to Sharecare is complete. We recommend you login to the [current portal](#) and print or screenshot any information you'd like to have on file, as soon as possible.

If you need assistance with your username/ password, please call 602-864-4844 and select option 1, then select option 1 again.

Join the **Conversation**



## COVID-19 Help

**COVID-19 Testing Opportunities:** City of Phoenix employees have access to resources like **priority testing** to help navigate this pandemic, however, we want to make you aware that some of these options have changed.



**Banner site at the Arizona State Fairgrounds:** This location has temporarily closed.

**City of Phoenix Employee Healthcare Clinic:** COVID-19 live-virus testing for employees, regardless of health plan, is available weekdays 7 a.m. - 5:40 p.m., **by appointment only**. The clinic is located at 1 N. Central Ave. **Employees can schedule an appointment** and select "COVID Virus Testing – City of Phoenix." **NEW: You must specify whether or not you are symptomatic.** This is a walk-in test site (not a drive-thru).

**Washington Activity Center (WAC) Test Site:** The Washington Activity Center is open to employees and members of their households. Schedule an appointment by calling 602-534-0693. Testing is available weekdays from 7 a.m. - 3:50 p.m. This is a walk-in test site (not a drive-thru).

*Please do not visit the WAC if you are experiencing any symptoms of illness.* Instead, you should contact your healthcare provider or utilize the employee healthcare clinic testing option.

**Financial Help for City Employees:** The city of Phoenix is committed to helping its employees experiencing financial hardship as a result of the COVID-19 pandemic. If you would like to see if you qualify for financial assistance through the city of Phoenix's COVID-19 HOPE Fund, [start here](#).

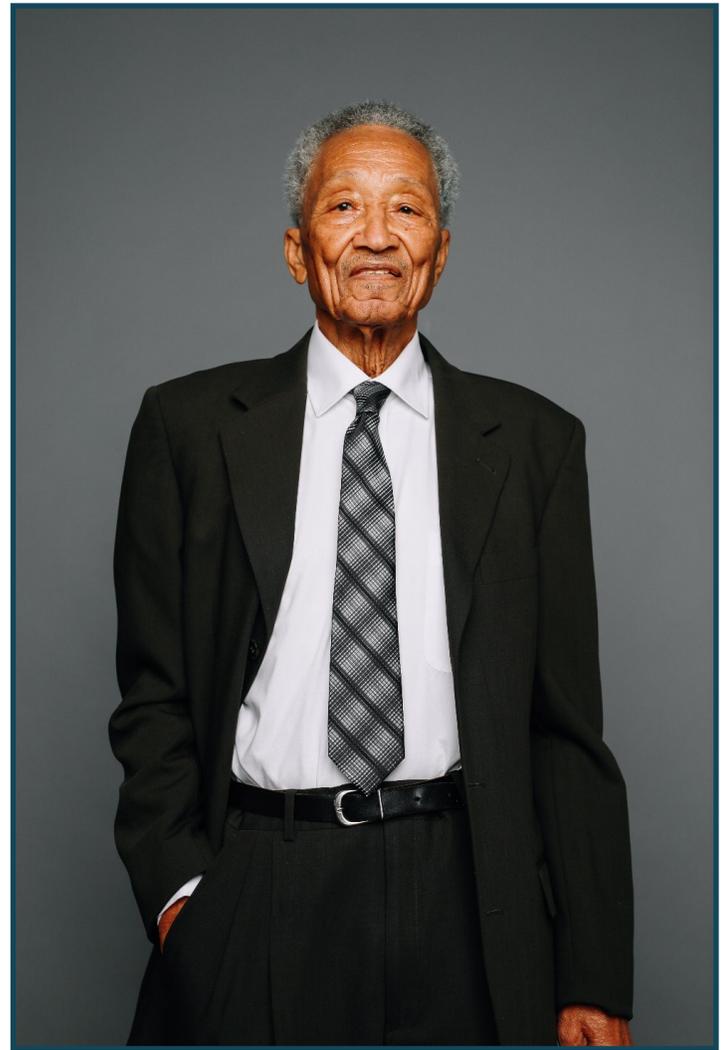
**Employee Assistance:** We realize the uncertainty of the COVID-19 health emergency can create feelings of anxiety. Help is available through the Employee Assistance Program (EAP). City employees *and everyone in their household* have access to [ComPsych Guidance Resources](#) for free support, information, and services. Please call 602-534-5433.

## Remembering Calvin C. Goode

Last week, the city lost a tireless champion for the community. Former Councilman Calvin C. Goode passed away at the age of 93. He served on the Phoenix City Council for 22 years from 1972 - 1994.

To read more about his life and legacy, [check out this PHXNewsroom story](#).

PHXTV made a tribute video about Goode. [Watch it here and feel free to share](#) it on social media.



## Coming Soon: myPHX311

The city of Phoenix will soon be making available to the public a new customer experience, **myPHX311**. Customers will have access to a new mobile app and web portal to access their city services account, pay their bill, request service for their home or submit requests for issues in the community. The app will be available for both Apple and Android devices. The web portal will replace the current “Phoenix at Your Service” web page. Users on that page will also be able to interact with a virtual assistant and receive notifications via text and email to improve customer service without the need for in-person interaction.

One of the robust features of this new service will be the virtual assistant or “chat bot.” Like many companies have, a chat bot allows the user to “talk” via typing to a virtual customer service agent to help them with their needs. Here’s where you come in – we want city employees to name the chat bot. *For example, ASU’s chat bot is named “Sunny” – so we cannot use that one.*

Be creative, unique and have fun – we want the name to represent the city, its personality and its ability to offer high-level customer service. Please take just a moment of time to give us your idea for the best name. You may submit more than one idea. Please give us the name of the chat bot and a one-sentence explanation as to the meaning behind the name. **[Enter your submission for the contest now!](#)**

**The final decision will rest with the Executive Sponsors of the myPHX311 project.** The author of the name selected will not only have bragging rights but will also “win” a city of Phoenix swag prize pack.



myPHX311

## Unity ArtWalk



### *Celebrate Diversity through Unity ArtWalk*

Each January, residents from the cities and towns of Chandler, Gilbert, Guadalupe, Mesa, Phoenix, Tempe and Scottsdale gather at Tempe Town Lake to celebrate diversity and culture during the annual Regional Unity Walk. While it's still not safe to gather in large groups, the need for unity is greater than ever.

In honor of the 18th year of the Regional Unity event, these Valley cities are coming together to host a "Unity ArtWalk: A Visual Journey of Diversity, Culture and Equity" from Jan. 5 - 31, 2021. Each city has compiled a list of signature art pieces, including murals, photos, performances and sculptures for the community to experience. The majority of the featured art is accessible without going indoors, so it's a safe activity to enjoy.

Find Phoenix's cultural art destinations [here](#).



## Racial Equity Dialogue Series

Don't miss the third episode of the city of Phoenix Racial Equity Dialogue series. Rescheduled from mid-December, "**Examining Our Biases: Implicit and Unconscious**" will take place, virtually, on Tuesday, Jan. 5, from 2 - 3:15 p.m. Jackie Starks of the Maricopa Community College District will lead the conversation. The Racial Equity Dialogue Series focuses on array of topics related to racial equity and inclusion. The series is designed to provide employees with a safe place to engage, learn and grow together. Participants will receive credit towards their Department's Equal Opportunity plan and may also qualify for a certificate of completion for participating in a minimum of six sessions.

**Register** online and enroll in eCHRIS using COURSE CODE: **REQ003** (This step will track your attendance and update your training history.) You can also check out the entire **Racial Equity Dialogue Series** schedule and future topics.

## Virtual Blood Drive

### *Because of You, Life Doesn't Stop*

Many blood drives have been cancelled, so your individual donations matter now more than ever. In times when we can't be together in person, we can still be together in support of our community.

The city of Phoenix virtual blood drive continues through Jan. 9, 2021.

To donate, **schedule an appointment** and enter your zip code to find a blood donation center near you.

Helpful reminder: Eat a healthy meal and drink water before your appointment!

Vitalant is a nonprofit organization that collects blood from volunteer donors and provides blood, blood products and services across the United States. All blood and platelet donations are tested for COVID-19 antibodies. Vitalant will let you know your results, and how you can help patients fighting the virus.