



PHX CONNECT

The Weekly Connection Newsletter for City of Phoenix Employees • January 8, 2025

NEW MEDICAL PLAN ID CARDS

With a new calendar year, comes a new benefit plan year for City of Phoenix employees. This means your deductible and out-of-pocket maximums start over. It also means it is time for a new member ID card. New this year, members enrolled in the City-sponsored medical plans should have already received a new member ID card. The new medical insurance cards will be dually branded with pharmacy (MedImpact) information on the back side of the card.

- For Banner|Aetna, the back of your new card will look like the example below:
- For Blue Cross Blue Shield, the back of your new card will look like the example below:

MEDICAL INDIVIDUAL	Tier 1	Tier 3	FAMILY	Tier 1	Tier 3
INN DED	N/A	N/A	N/A	N/A	N/A
INN OOP MAX	\$ 1500	\$ 2500	\$ 3000	N/A	\$ 5000
OON DED	N/A		N/A		
OON OOP MAX	N/A		N/A		

BANNERAETNA CUSTOMER SERVICE	1-855-220-6506
MEDIMPACT (RX)	1-833-803-4402
*AT PHARMACY, USE EMPL ID+000	
RX IND/FAM OOP MAX	\$1500/\$3000
VIRTUAL DOCTOR VISITS 24/7	98POINT6 APP

See your plan documents for all plan requirements, including pre-certification. In an emergency, seek care immediately or call 911. This card does not guarantee coverage.
www.BannerAetna.com

MedImpact
GRP: 0109698 BIN: 009893
PCN: ROIRX

BlueCross BlueShield Arizona
An Independent Licensee of the Blue Cross Blue Shield Association

azblue.com/member
Customer Service: (602) 864-4857
Or: (800) 232-2345 ext. 4857

To locate a BCBS Network provider
Outside of Arizona: 1 (800) 810-2583
24/7 Nurse Line: 1 (866) 422-2729
MedImpact Rx: 1 (833) 803-4402 (TTY: 711)

Possession of this card does not guarantee eligibility for benefits. Certain health services may require pre-certification.

File claims with the local BCBS Plan, except when Medicare is primary, providers should file directly with Medicare. Contact BCBSAZ for air ambulance and ancillary claim filing directions.

BCBSAZ provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims.

BlueCross BlueShield of Arizona
P.O. Box 2924
Phoenix, AZ 85062-2924

*Pharmacy Benefits Administrator
AT PHARMACY USE: EMPL ID +000
RxPCN: ROIRX RxBIN: 009693 RxGroup: 040000

MedImpact

You can also access your medical or pharmacy cards online:

- For Banner|Aetna, access the Aetna app in the App Store or Google Play Store or, print a card at myplanportal or, request a physical card by contacting member services
- For Blue Cross Blue Shield, print a card at azblue.com or request a physical card by contacting 602-864-4857 or 800-232-2345, ext. 4857
- Employee's pharmacy cards from 2024 will still work at the pharmacy in 2025. Employees may print off a separate pharmacy ID card by visiting [by visiting the MedImpact web page](#).

CSFD DEDUCTION REMINDER

Friendly reminder, if you selected a one-time CSFD Campaign donation, it will be deducted from this week's paycheck on Jan. 10. Also, bi-weekly payroll donations will begin this week. We are grateful for your support.

If you have any questions, please email csfd@phoenix.gov.



Current News • City Programs
Incident Updates • Videos

PHX Newsroom
Phoenix.gov/Newsroom

STOP HUMAN TRAFFICKING



Wear BLUE tomorrow to raise awareness about human trafficking. All City employees are invited for a group photo on the stairs in the Phoenix City Hall Atrium on Thursday, Jan. 9 at noon.

January is Human Trafficking Awareness Month and the City of Phoenix is committed to being a leader in combating human trafficking and providing services for its survivors through the City's Compass Plan.

Use the QR code to learn more about the plan, the Mayor's Human Trafficking Task Force, and what's being done locally as well as local and global efforts to help eradicate human trafficking.



MAKE THE PLEDGE

You're invited to join Mayor Kate Gallego's Phoenix Save Water Pledge and make difference in our community!

In the new year, residents can take simple yet effective measures to reduce water usage, such as fixing leaks, utilizing water-efficient appliances, and adopting smart watering practices that reflect seasonal weather conditions. Pledge today and receive regular updates and tips on how to conserve water.

Sign up for the pledge and receive regular updates and tips on how to conserve water. [Visit phoenix.gov/SaveWater](https://www.phoenix.gov/SaveWater). Let's secure a sustainable future together!



ENGAGING LEADERS GRADUATE

Last month, the Engaging Leader Program held its 21st graduation ceremony for City supervisors with 34 participants representing 15 City departments. The five-month program broadens participants' leadership knowledge, skills, and abilities. The lessons focus on topics like self-awareness, personality types, coaching and feedback skills, and team dynamics. The program wraps with a group project that encourages participants to apply the concepts taught in the classroom. Congratulations!

Melissa Garcia	Aviation	Jason Capriolo	Parks and Rec
Stephanie N. Gauna	Aviation	Michael Ashford	Parks and Rec
Jazmin Lombera	CED	Sean Hall	Parks and Rec
Adam Waltz	Communications	Milo Neild	Parks and Rec
Erica Golden	Court	Enrique Bojorquez Gaxiola	Planning and Development
Angela Porter	Court	Marcos Jimenez	Planning and Development
Priscilla Ramos	Court	Tasha Judie	Police
Joseph Hicks	Fire	Christopher Fine	Public Works
Wynston Waller, Sr	Fire	Jim Gorombei	Public Works
Angela Bunea	Housing	Nicole Laborin	Public Works
Maria Coolley	Human Services	Nadia Issa	Streets
Melissa Jimenez	Human Services	Elaine F. Lopez	Streets
Tyler J Smith	Human Services	Martin Rodriguez	Streets
Mia Stanford	Human Services	Edika Zarbroudi	Streets
LeShawn Charlton	ITS	Michael Bardzinski	Water
Elizabeth Parker	Law	Kimberly Grantham	Water
Kunal Patel	Law	Adrian Ramirez	Water

GET EDUCATED

Join the new employee resource group, DEAL and the Human Resources Department to discuss the Americans with Disabilities Act and the Family and Medical Leave Act. Learn about how these programs benefit employees with disabilities and those in need of protected leave.

Details:

- Jan. 15 | 12 to 1 p.m.
- City Hall Atrium Room B and [Webex](#)
- Earn triple Cultural Competency points by registering in PHXYou, Course ID **COP0101-ILT DEAL**



LEAVE REQUESTS

The following employees are accepting leave donations:

- **Maylene Cazares, Public Transit**
- **Erendira Enriquez, Library**
- **Maryam Fatourechi, Human Services**
- **Tausha Johnson, Planning & Development**
- **Alyssa LaBelle, Library**

Use eCHRIS to contribute to any eligible employee. See the [Leave Donation website](#) for a complete list.



WE WANT TO HIRE YOU AGAIN.

- ◆ New positions posted
- ◆ Comprehensive benefits
- ◆ Over 800 job types-all experience levels

Apply today!

FEATURED JOB OF THE WEEK

Court Security Officer

Pay Range: \$22.08 to 34.25 per hour

Hiring Range: \$22.08 to \$29.58 per hour

(Pay range is the entire compensation range for the position classification. Hiring range is an estimate of where you can receive an offer.)

Court Security Officers are the first responders for the building to duress alarms, disturbances, emergencies, and medical incidents.

Duties Include:

- The use of walk-through and hand-held magnetometers to detect prohibited articles.
- The use of X-ray machines to screen customers' belongings for dangerous or prohibited articles, and/or monitoring sensitive areas on CCTV.
- Screening all persons entering the facility through each of the three entrances.
- Provide security standbys and escorts in courtrooms.
- Monitoring surveillance cameras mounted in sensitive areas in the building.

Learn about role responsibilities and more at phoenix.gov/jobs or log into eCHRIS. Job code: **80010**. [Check out all current job openings here](#).

DID YOU KNOW...

The City of Phoenix Employee Development Fund (EDF) Program helps employees to further their education, attend job-related seminars/workshops, and obtain job-related licenses or certifications. The EDF is for all employees in a full-time benefit-eligible position except Middle Managers and Executives (the Management Development Fund is governed by Administrative Regulation 2.281 through the Finance Department). Job Share employees are eligible to use up to 50% of the EDF maximum. For more information, click [here](#).

Join the **Conversation**



City of Phoenix AZ