



PHX AT YOUR SERVICE

Phoenix.gov • DEC 2020

COVID-19 Resources

Ask Your Questions

602-262-3111

ContactUs@Phoenix.gov

Resident Resources & Funding

Phoenix.gov/Resources

Phoenix News & City Impacts

Phoenix.gov/Newsroom

Online Service Requests

Phoenix.gov/AtYourService

City Calendar

Phoenix.gov/Calendar

Phoenix Departments

Phoenix Public Library

PhoenixPublicLibrary.org

Parks and Recreation

Phoenix.gov/Parks

Water Services

Phoenix.gov/Water

Public Works (Trash & Recycling)

Phoenix.gov/PublicWorks

County, State, Federal

Maricopa County

Maricopa.gov/Coronavirus

AZ Dept. of Health Services

AZDHS.gov/Coronavirus

Centers for Disease Control

CDC.gov/Coronavirus



City of Phoenix AZ

Helping PHX Businesses

Phoenix businesses have been especially hard hit by the COVID-19 pandemic. Throughout this holiday season and into the new year, consider shopping and using the services of our hometown stores, restaurants and venues. Many have online shopping, curbside pickup, ordering takeout and virtual

entertainment. Follow **#LoveLocalPHX** on social media to see how you can "Love Local Phoenix" safely. For businesses, the city of Phoenix wants to help you as well. For additional **#LoveLocalPHX** resources and information, visit **Phoenix.gov/SmallBusiness**.



#StaySafePHX This Holiday Season

Follow these tips for a safe and secure holiday season and a happy new year:

- Beware of the fire danger associated with candles, holiday decorations, dried trees and turkey fryers.
- When shopping and handling returns, be aware of your surroundings and keep packages out of view.
- Work with trusted neighbors to avoid "porch pirates"
- Do not drink and drive

Visit **Phoenix.gov/HolidaySafety** for additional help.



Recycle Your Christmas Tree



Phoenix residents may drop off their live holiday/Christmas trees and wreaths for disposal anytime between Dec. 26, 2020 and Jan. 9, 2021. For a list of drop-off locations at Phoenix parks as well as designated private businesses, visit **Phoenix.gov/Recycle**.

Please remove all decorations, lights, tree stands and metal ornament hangers before dropping them off. They will then be delivered to the city's composting facility to be made into nutrient-rich compost by spring!

Burn Cleaner, Burn Better

While a fireplace can be comforting on a cool winter night, the smoke it emits may pose a substantial health risk to some residents across Maricopa County. On No Burn Days, please do not burn wood or you could face a fine. Consider converting your wood-burning fireplace to natural gas or retrofit your fireplace with an air pollution reduction device. Call **602-372-WOOD (9663)** or visit **CleanAirMakeMore.com** to see if you qualify for a free device. You can also sign up for text and email alerts ahead of no burn days.



Get in the Flow



Keeping our environment clean is everyone's responsibility. To help reduce pollution in our stormwater drains, **Stormwater**

Awareness Week is Jan. 25-31, 2021.

There are many ways to reduce stormwater pollution, including: Don't dump anything down a storm drain, clean up after your pet, use car washes that recycles water and attend to vehicle leaks.

Visit: **Phoenix.gov/Water**.

Winter Watering

Did you know you should adjust your irrigation at least four times a year? Seasonal adjustment of irrigation schedules is one of the most effective

ways to avoid overwatering. With cooler weather, outdoor plants and landscaping need less frequent watering to stay healthy. If you are changing your home landscaping, try low-water-use plants and plant a lawn only where needed.

Visit: **Phoenix.gov/BeWaterSmart**.





FREE COVID-19 Mobile Testing

Throughout the holidays, remember to #MaskUpPHX and take advantage of free COVID-19 testing. The city of Phoenix has partnered with Vincere Cancer Center to operate a mobile testing van.

Each day, the van will be in a different part of Phoenix to offer testing for everyone. Appointments are preferred, but walk-ups are welcome. No insurance required. Find a list of dates and times of van locations and other walk-up testing events: [Phoenix.gov/COVIDtesting](https://phoenix.gov/COVIDtesting).

Trash & Recycling Holiday Schedule

A reminder that trash and recycling will not be collected on Christmas and New Year's Day. If your normal collection days are on Friday, Dec. 25 and Jan. 1, 2021, your pick-ups will now happen on Saturday, Dec. 26 and Jan. 2, 2021.

For a full list of holiday schedule changes: [Phoenix.gov/PublicWorks](https://phoenix.gov/PublicWorks).

Phoenix City Council

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Looking for Scholarship Help?

College Depot, in partnership with the Arizona Community Foundation, is offering a series of free online workshops to help you find and apply for scholarships. Learn application tips, how to write an essay, and how to secure strong letters of recommendation. Sign up today! One-on-one appointments are available by calling **602-261-8847**. Hablamos Español. Upcoming 2021 Dates:



- Wednesday, Jan. 13, 5 - 6:30 p.m.
- Thursday, Jan. 28, 4 - 5:30 p.m.
- Wednesday, Feb. 10, 5 - 6:30 p.m.
- Thursday, Feb. 25, 4 - 5:30 p.m.

Input: Fighting Climate Change

Phoenix is seeking community and stakeholder input on its draft *Climate Action Plan* framework. The proposed plan will address the challenges posed by climate change and help make PHX the most sustainable desert city on the planet. This opportunity to develop a plan comes after Phoenix just experienced the hottest summer on record, a drier than normal monsoon and smoke-filled skies from wildfires within AZ and all along the West Coast. To view the framework, workshop schedule and to provide your input, visit [Phoenix.gov/OEP/Climate](https://phoenix.gov/OEP/Climate). Public comment is due Dec. 31.



Social Distancing in City Facilities



In order to adhere to physical distancing guidelines, city facilities are accepting customers by appointment only. Many services are available 24/7 at [Phoenix.gov/AtYourService](https://phoenix.gov/AtYourService). To meet with a city employee, call the department directly, call **602-262-3111** or email contactus@phoenix.gov. Safety precautions are in place including plastic barriers, sanitizers and the requirement of mask or face coverings. are in place. #MaskUpPHX

T2050: Project Update

To ensure transparency and accountability in the delivery of voter-approved Transportation 2050 (T2050) programs and projects, you are invited to check out the latest T2050 progress report at [Phoenix.gov/T2050/Progress](https://phoenix.gov/T2050/Progress).

There you will see a financial summary and learn about progress in street improvements, bus and dial-a-ride as well as high-capacity transit.



Virtual 5K Race

Honor President Dwight D. Eisenhower, founder of the sister cities movement in 1956, by completing a 5K your way! Now through Feb. 15, 2021 (Presidents Day), choose a location, date/time and a physical activity that you enjoy.

Complete the 5K by yourself or with your "COVID pod," then share your 5K story with Phoenix Sister Cities! Register: PhoenixSisterCities.org.

Take a Tea Trip

Phoenix Sister Cities invites you to take a Tea Journey Across Asia. Phoenix Sister Cities will send you select teas from sister cities Chengdu, Himeji and Taipei. Then on Jan. 16, 2021 at 3 p.m., you can brew your tea and join the webinar to learn about the different teas, tea culture and tea houses in China, Japan and Taiwan. Register by Jan. 1, 2021 to receive your tea and the link to the webinar. Quantities are limited. Sign up: PhoenixSisterCities.org